Trabajo Final BAIN

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```
setwd("C:/Users/Sergio/Desktop/Trabajo_Final_BAIN")
getwd()
## [1] "C:/Users/Sergio/Desktop/Trabajo_Final_BAIN"
load("enron_data_revised.rda")
```

Cargo las librerias que voy a utilizar

```
## Attaching package: 'igraph'
## The following objects are masked from 'package:stats':
##
       decompose, spectrum
##
   The following object is masked from 'package:base':
##
       union
##
##
## Attaching package: 'gplots'
## The following object is masked from 'package:stats':
##
##
       lowess
## Package version: 3.0.0
## Unicode version: 13.0
## ICU version: 69.1
## Parallel computing: 8 of 8 threads used.
## See https://quanteda.io for tutorials and examples.
##
## Attaching package: 'quanteda.textplots'
## The following object is masked from 'package:igraph':
##
##
       as.igraph
```

```
##
## Attaching package: 'wordcloud'

## The following object is masked from 'package:gplots':

##
## textplot

##
## Attaching package: 'SentimentAnalysis'

## The following object is masked from 'package:base':

##
## write
```

Parte 1 - SNA - Social Network Analysis

Creación del grafo

Información del grafo creado

```
class(grafo_trabajo)

## [1] "igraph"

summary(grafo_trabajo)

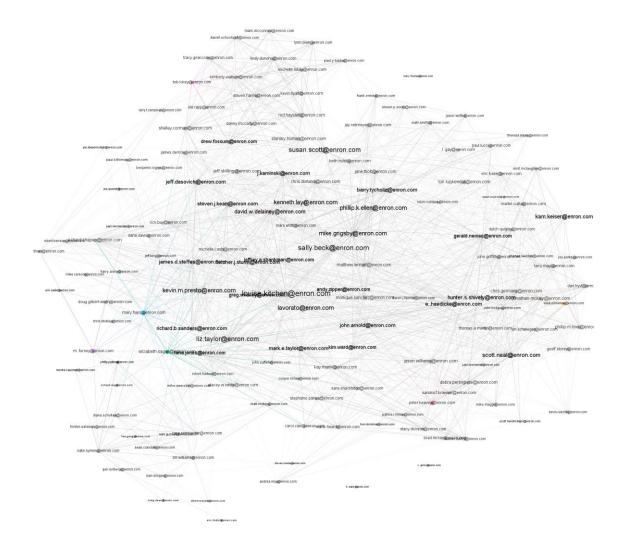
## IGRAPH 1fcd8d9 DN-- 149 4308 --

## + attr: name (v/c), lastName (v/c), status (v/c), type (e/c), date

## | (e/n), count (e/n)
```

Exportar el grafo creado

Grafo pasado por Gephi:



Grafo_Gephi

Cálculo de métricas individuales

Cálculo grado

```
# 2.1 Cálculo Grado (total, dado que es un grafo no dirigido)
nodes$degree_total <- degree(grafo_trabajo, v = V(grafo_trabajo), mode =
c("total"))

nodes$degree_total

## [1] 59 117 84 13 61 59 88 70 74 48 96 73 13 233 143 129
90 24
## [19] 47 11 19 83 23 57 95 91 40 29 60 65 19 16 34 30</pre>
```

```
93 118
                68
                     33
                          90
                               53 114
                                        23
                                                   7
                                                       23
                                                             0
                                                                79 100
                                                                          22
                                                                               46
                                                                                   56
##
     [37]
            54
                                             89
35
    59
##
    [55]
            55
                32
                     83
                          62
                               18
                                    20
                                         9
                                             67
                                                  43
                                                       51
                                                            28
                                                                56
                                                                      0 136
                                                                               75
                                                                                   49
40
    51
##
     [73] 110
                47
                     91
                          16
                               55
                                     5
                                        44
                                             77
                                                  34
                                                       21
                                                           40 101
                                                                     87
                                                                          30
                                                                               59 125
47
    15
                          42
                               27
                                                                39
                                                                               21
                                                                                   48
##
    [91]
            36
                  0
                     83
                                   71
                                        62
                                             76 149
                                                       33
                                                            28
                                                                     13
                                                                          50
48
    23
## [109]
           41 114
                     19
                          61
                               45
                                   10 113
                                             97
                                                  69
                                                       42
                                                            25
                                                                22
                                                                     86
                                                                          23 122
                                                                                   47
80
    20
## [127] 129
                39 105
                          57
                               64
                                   86
                                        67 124
                                                  91
                                                        2
                                                            29
                                                                 9 149
                                                                          54 107
                                                                                   54
28
    50
## [145] 15
                57
                     58 101
                               22
```

Cálculo Betweenness

nodes\$betweenness <- betweenness(grafo_trabajo, v=V(grafo_trabajo))</pre>

```
nodes$betweenness
```

```
##
     [1]
           19.5955340
                        308.9832901
                                        50.3889029
                                                       5.1306212
                                                                    53.6508038
##
     [6]
           16.8379893
                        784.4653611
                                      491.2882056
                                                     608.1262083
                                                                    73.4900115
##
    [11]
          574.2400885
                        166.0263024
                                        18.9056460 1565.5598693 1277.8826060
##
    [16]
                                                      87.7036414
          697.1294257
                         140.3590779
                                        78.0653882
                                                                     5.8431749
##
                                                     695.5040502
    [21]
           16.1579429
                        317.6467992
                                        43.7692414
                                                                   318.7819894
##
    [26]
          139.2735655
                          64.4530830
                                        29.2833549
                                                     117.8601898
                                                                   169.7222848
##
    [31]
            15.3658966
                                        29.9666052
                                                      41.0446129
                                                                   426.1825904
                           0.9045297
##
    [36]
          656.0271828
                          43.1585998
                                      196.4560413
                                                      10.2358912
                                                                   180.8907777
##
    [41]
           42.0679758
                        531.3648328
                                        14.3542119
                                                     109.3271657
                                                                     6.0802777
##
    [46]
           30.9839019
                           0.0000000
                                      140.9853022
                                                     335.8099856
                                                                   117.2890481
##
    [51]
           56.1481722
                        736.6559643
                                        14.6683832
                                                     518.5893965
                                                                     9.9736910
##
    [56]
            57.4496077
                         558.3272059
                                      262.1187011
                                                      12.2420145
                                                                    85.2840706
##
    [61]
             2.5003263
                        128.3758104
                                        98.4434604
                                                      49.3506720
                                                                    34.0472996
##
    [66]
            25.1343831
                           0.0000000
                                       369.5488268
                                                     172.1334972
                                                                   152.8523062
##
    [71]
          265.6378595
                        130.9392816
                                      363.9773651
                                                      96.0691998
                                                                   215.5110628
##
    [76]
             8.2352217
                        119.0217509
                                         0.0000000
                                                      46.8989777
                                                                   268.9112471
##
    [81]
             9.1300087
                          35.8993484
                                        44.6816208
                                                     538.4336716
                                                                   112.4993560
##
    [86]
            25.3489082
                          63.4063767
                                      369.9443594
                                                      45.3976408
                                                                     6.0312109
##
    [91]
           45.6789658
                           0.0000000
                                      738.7324293
                                                      25.1051925
                                                                    14.0552976
##
    [96]
                                                     964.5229778
          117.4777468
                          36.4843646
                                        55.3846048
                                                                    13.2258477
##
   [101]
           19.3015215
                        176.7842561
                                        34.1488287
                                                      51.8455136
                                                                    10.6229611
##
   [106]
           39.5593661
                          65.7987159
                                        25.8463997
                                                      50.2950290
                                                                   459.5305517
##
  [111]
                        103.2434816
                                        77.6628458
                                                       7.2689034
                                                                   343.5460238
            31.7739174
## [116]
          116.1520439
                          30.3246233
                                      162.3162756
                                                      14.3075656
                                                                     4.9704852
##
   [121]
           291.7610685
                          53.8757753
                                      566.8058401
                                                      66.5963480
                                                                    71.0013774
## [126]
             9.4151726
                        722.7362519
                                      121.4798686
                                                     396.2699942
                                                                   254.8607115
## [131]
            33.2782785
                         217.8969180
                                        98.7498000
                                                     221.6350321
                                                                    97.2343176
## [136]
             0.0000000
                          10.0794443
                                         6.2117080 2016.3283474
                                                                    16.4413352
```

```
## [141] 340.5119055 28.3410733 17.7202713 60.1629275 8.1054242
## [146] 78.6057926 7.6817365 393.1751735 8.6330350
```

Cálculo Reach 2 step

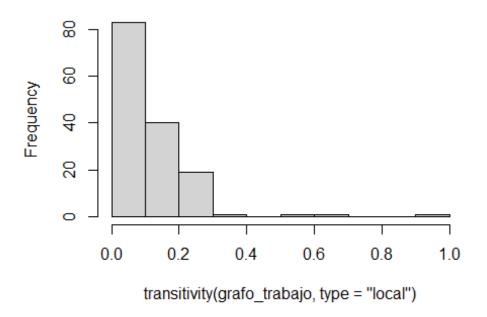
```
nodes$reach_2_step <- neighborhood.size(grafo_trabajo, order = 2,</pre>
                                   nodes = V(grafo_trabajo), mode =
c("all"))
nodes$reach 2 step
    [1] 124 138 96 30 140 91 135 86 132 139 144 126 116 142 146 145
75 106
## [19] 131 102 109 126 127 141 139 144 126 97 121 126 126 117 129 93
## [37] 135 136 133 129 131 136 130 136 89 125 1 136 141 118 74 117
120 63
## [55] 108 126 130 130 122 125 92 106 140 128 123 82 1 142 110 125
136 137
## [73] 118 127 139 135 128 24 117 139 127 95 126 134 140 131 134 141
76 40
89 129
## [109] 121 142 77 118 134 73 138 140 141 135 132 120 138 96 143 125
121 115
## [127] 138 122 126 132 110 136 125 142 97 23 131 109 140 100 139 80
119 128
## [145] 120 127 62 139 121
```

Cálculo Transitivity

```
transitivity(grafo_trabajo, type="global")
## [1] 0.4212257
transitivity(as.undirected(grafo_trabajo, mode="collapse"))
## [1] 0.4212257
transitivity(grafo_trabajo, type="local")
## [1] 0.06545880 0.03698792 0.03557085 0.11538462 0.14699454 0.06779661
## [7] 0.03996865 0.02815735 0.04776009 0.14893617 0.12258772 0.05251142
## [13] 0.60256410 0.02305017 0.04471585 0.07860950 0.03071161 0.07971014
## [19] 0.12210916 0.29090909 0.22807018 0.09168381 0.13043478 0.06077694
## [25] 0.07614782 0.14627595 0.10512821 0.07142857 0.06892655
```

```
0.10432692
## [31] 0.19883041 0.25833333 0.16577540 0.07586207 0.08648901
0.03708533
## [37] 0.08525507 0.07374890 0.19507576 0.05243446 0.13207547
0.04021115
## [43] 0.22529644 0.06767109 0.23809524 0.24901186
0.10451152
## [49] 0.06464646 0.24242424 0.07439614 0.04415584 0.19831933
0.03857393
## [55] 0.06060606 0.12096774 0.03408757 0.08249603 0.18300654
0.22105263
## [61] 0.52777778 0.03934871 0.17165006 0.10039216 0.08730159
0.05519481
                NaN 0.04346405 0.04900901 0.05357143 0.12179487
## [67]
0.09098039
## [73] 0.03352794 0.08233117 0.05421245 0.20833333 0.07003367
0.30000000
## [79] 0.06236786 0.12200957 0.21746881 0.15714286 0.17179487
0.03643564
## [85] 0.08393478 0.24367816 0.05493863 0.04167742 0.07308048
0.26666667
## [91] 0.21111111 NaN 0.04672348 0.08130081 0.15384615
0.07766600
## [97] 0.07456372 0.04350877 0.03854526 0.14962121 0.16402116
0.12145749
## [103] 0.28205128 0.20244898 0.17142857 0.09929078 0.06737589
0.19762846
## [109] 0.18658537 0.07607514 0.16374269 0.09234973 0.15151515
0.06666667
## [115] 0.04171934 0.04746564 0.08141517 0.10452962 0.29333333
0.16883117
## [121] 0.04076607 0.11067194 0.09497358 0.12765957 0.04841772
0.15263158
## [127] 0.05026647 0.06207827 0.02710623 0.07644110 0.05505952
0.06456908
## [133] 0.05382180 0.03763441 0.03296703 1.00000000 0.31280788
0.2777778
## [139] 0.03283149 0.05870021 0.04496561 0.07547170 0.08465608
0.12489796
## [145] 0.19047619 0.11842105 0.05989111 0.05683168 0.29437229
hist(transitivity(grafo_trabajo, type="local"))
```

Histogram of transitivity(grafo_trabajo, type = "loca



Vemos la data que hay

```
ls()
## [1] "edges" "edges.full" "grafo_trabajo" "network"
## [5] "nodes"
```

Añado una columna al grafo que vamos a generar con los datos obtenidos de la

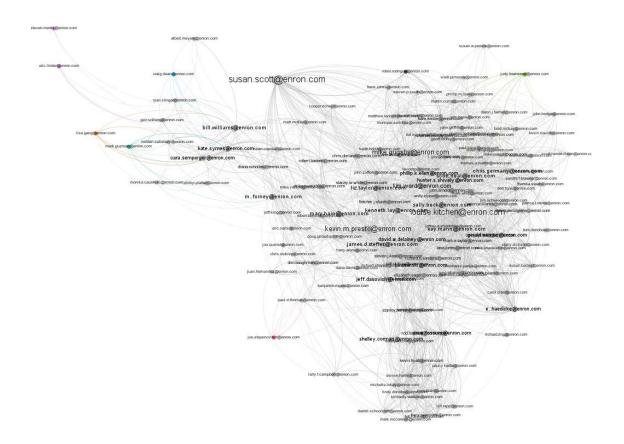
Betweenness, que hemos calculado antes

```
nodes$betweenness <- betweenness(grafo_trabajo, v=V(grafo_trabajo))
V(grafo_trabajo)$betweenness<-nodes$betweenness</pre>
```

Exporta el grafo con la columna Betweenness añadida

```
write.graph(grafo_trabajo, file="Grafo_Gephi_Con_Betweenness.graphml",
format="graphml")
```

Grafo organizado por comunidades:



Grafo_Gephi_Con_Betweenness

Parte 2 - TM - Text Mining

En este apartado vamos a ver de que han hablado los trabajadores de Enron,

más específico, los CEOS de la empresa

ls()

```
## [1] "edges"
                      "edges.full"    "grafo_trabajo" "network"
## [5] "nodes"
summary(nodes)
##
     Email_id
                        lastName
                                           status
degree_total
## Length:149
                      Length: 149
                                        Length:149
                                                           Min. :
0.00
## Class:character
                      Class :character
                                        Class :character
                                                           1st Qu.:
28.00
## Mode :character
                      Mode :character
                                        Mode :character
                                                           Median :
53.00
##
                                                           Mean
57.83
##
                                                           3rd Qu.:
83.00
##
                                                           Max.
:233.00
                    reach 2 step
    betweenness
## Min. : 0.0
                    Min. : 1.0
  1st Qu.: 19.6
                    1st Qu.:110.0
##
                    Median :126.0
## Median : 65.8
## Mean : 188.1
                    Mean :117.5
## 3rd Qu.: 221.6
                    3rd Qu.:136.0
         :2016.3
## Max.
                    Max.
                           :146.0
summary(edges.full)
##
      sender
                        receiver
                                                             subject
                                            type
  Length:61673
                      Length: 61673
                                        Length: 61673
                                                           Length: 61673
##
## Class :character
                      Class :character
                                        Class :character
                                                           Class
:character
   Mode :character
                      Mode :character
                                        Mode :character
                                                           Mode
:character
##
       body
                          date
## Length:61673
                      Length: 61673
## Class :character
                      Class :character
## Mode :character
                      Mode :character
```

CEOS de Enron, Información de los CEOS, Matriz con datos

Para sacar los mensajes necesito el correo electrónico "Email_id"

```
ceos_con_info <- nodes[nodes$status == "CEO",]
ceos_enron <- nodes[nodes$status == "CEO", "Email_id"]
ceos_con_info</pre>
```

##		Email_id	lastName	status	degree_total	betweenness
##	5	jeff.skilling@enron.com	Skilling	CEO	61	53.6508
##	11	kenneth.lay@enron.com	Lay	CEO	96	574.2401
##	26	lavorato@enron.com	Lavorato	CE0	91	139.2736
##	68	<pre>david.w.delainey@enron.com</pre>	Delainey	CE0	136	369.5488
##		reach_2_step				
##	5	140				
##	11	144				
##	26	144				
##	68	142				

Voy a trabajar con "ceos_enron" porque el "ceos_con_info" es para dar más datos

de los CEOS (Incluye el grado, betweeness y reach 2 step)

Mensajes Enviados

mensajes_enviados <- edges.full\$body[edges.full\$sender %in% ceos_enron]</pre>

Cantidad de mensajes mandados

```
length(mensajes_enviados)
## [1] 1381
```

Muestra algunos mensajes completos mandados por los CEOS

head(mensajes_enviados)

[1] "The Stanford Business School, in collaboration with the management-consulting firm McKinsey & Company, is conducting a large study of global corporations, their management practices, and organization. Enron is participating in the project in order to learn how our own practices and activities compare to those of other leading global firms and to see which bring true benefits in the global marketplace. One of the unique features of the project is that it seeks to assess the knowledge and communication networks within a company by asking employees throughout the company to comment on their actual practices and experience. The goal is to obtain real and accurate information by surveying the people most directly involved in the company s operations. I would like to ask you to help us in getting the most out of our participation in the GLOBE Initiative by completing the GLOBE Network Survey. The survey is brief and should take no longer than 15 or 20 minutes. Your responses will be treated as strictly confidential, and will be used solely by the Stanford/McKinsey researchers to evaluate how specific practices and structures impact global communication and knowledge flows. If you would like individual feedback on how your own

networks compare to those of others in the study, please check the appropriate box at the end of the survey. Please save this email for future reference and, again, thank you for contributing to this important learning opportunity. To complete the GLOBE Network Survey, please click on the link below and simply follow the survey instructions. You will need to enter the Enron Company Code, which is: C673EVTo begin the survey, click on the link below:

http://63.211.208.100/GLOBENetwork/survey.aspYou may also copy this link and paste it into your favorite browser. Thank you."

Mensajes Recibidos

mensajes_recibidos <- edges.full\$body[edges.full\$receiver %in%
ceos enron]</pre>

Cantidad de mensajes recibidos

length(mensajes_recibidos)

[1] 913

Muestra algunos mensajes completos recibidos por los CEOS

head(mensajes recibidos)

[1] "Dear Dr. Lay--\t\tThank you for your presentation yesterday. As always, you handled very well some tough questions in a very trying time for Enron. I was literally mortified when I heard the \"crack\" question-- but I think you handled that well too. As a 17-year Enron veteran, the question made me truly ashamed to be associated with the coworker who asked the question. Hindsight is always 20/20. I m sure you must know that the majority of Enron s employees don t feel the same way as this one individual. Thanks for your continued hard work and support.Kevin HyattDirector, Asset DevelopmentETS"

Juntar los mensajes recibidos y mandados

todos_mensajes <- c(mensajes_recibidos, mensajes_enviados)</pre>

Número total de mensajes recibidos y mandados length(todos_mensajes)

[1] 2294

Limpieza de texto

Poner todo el texto en letra minúscula

```
todos_mensajes <- tolower(todos_mensajes)

## [1] "dear dr. lay--\t\tthank you for your presentation yesterday. as always, you handled very well some tough questions in a very trying time for enron. i was literally mortified when i heard the \"crack\" question-- but i think you handled that well too. as a 17-year enron veteran, the question made me truly ashamed to be associated with the coworker who asked the question. hindsight is always 20/20. i m sure you must know that the majority of enron s employees don t feel the same way as this one individual. thanks for your continued hard work and support.kevin hyattdirector, asset developmentets"</pre>
```

Limpieza de caracteres

```
todos_mensajes <- str_replace_all(todos_mensajes, pattern = "[:;,]", " ")
todos_mensajes <- str_replace_all(todos_mensajes, pattern = "[-+*/]", "
")
todos_mensajes <- str_replace_all(todos_mensajes, pattern = "[?!\"]", "
")
todos_mensajes <- str_replace_all(todos_mensajes, pattern = "\\\", " ")
todos_mensajes <- str_replace_all(todos_mensajes, pattern = "\t", " ")
todos_mensajes <- str_replace_all(todos_mensajes, pattern = "&", " ")
todos_mensajes <- str_replace_all(todos_mensajes, pattern = " ", " ")
todos_mensajes <- str_replace_all(todos_mensajes, pattern = " ", " ")
head(todos_mensajes)</pre>
```

[1] "dear dr. lay thank you for your presentation yesterday. as always you handled very well some tough questions in a very trying time for enron. i was literally mortified when i heard the crack question but i think you handled that well too. as a 17 year enron veteran the question made me truly ashamed to be associated with the co worker who asked the question. hindsight is always 20 20. i m sure you must know that the majority of enron s employees don t feel the same way as this one individual. thanks for your continued hard work and support.kevin hyattdirector asset developmentets"

Creación del corpus utilizando la librería Quanteda

```
corpus_ceos <- corpus(todos_mensajes)</pre>
summary(corpus_ceos)
## Corpus consisting of 2294 documents, showing 100 documents:
##
##
       Text Types Tokens Sentences
##
                79
                       112
      text1
                  3
                                     1
##
      text2
                         3
                         3
                  3
                                     1
##
      text3
##
      text4
               101
                       185
                                     1
##
                       185
                                     1
      text5
               101
                                     1
##
                        24
      text6
                21
##
      text7
                91
                       141
                                     1
                91
                                     1
##
      text8
                       141
##
      text9
                82
                       122
                                     1
##
     text10
               103
                       149
                                     1
                                     1
##
     text11
               103
                       149
                                     1
##
     text12
                66
                       104
##
               311
                       687
                                     2
     text13
##
                        21
                                     1
     text14
                18
##
                                     1
               103
                       203
     text15
##
     text16
                46
                        56
                                     1
                                     1
##
     text17
                46
                        56
##
     text18
                75
                       101
                                     2
##
     text19
                75
                       101
                                     2
                                     1
##
     text20
               716
                      1862
##
               574
                      1580
                                     1
     text21
##
                                     1
     text22
               118
                       173
##
     text23
                47
                        88
                                     1
##
               228
                       485
                                     1
     text24
##
                       552
                                     1
     text25
               232
##
                       552
                                     1
     text26
               232
##
     text27
               150
                       280
                                     1
                                     1
##
     text28
               150
                       280
##
                                     1
     text29
               316
                       736
##
                                     1
     text30
               292
                       611
##
                                     1
               293
                       597
     text31
##
     text32
                73
                       110
                                     1
                                     2
##
     text33
               103
                       170
##
                       170
                                     2
     text34
               103
                                     2
##
               321
                       652
     text35
                                     1
##
     text36
               112
                       160
##
                        77
                                     1
     text37
                61
##
                                     2
               163
                       304
     text38
##
     text39
               422
                      1108
                                     1
##
               199
                       479
                                     1
     text40
##
     text41
               174
                       260
                                     1
##
     text42
               289
                       661
```

text43 20 20 1 ## text44 215 448 ## text45 261 522 ## text46 149 284 ## text47 217 423 ## text48 440 1017 ## text49 72 105 ## text50 28 30 1 ## text51 79 114 1 ## text52 142 225 ## text53 123 188 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 ## text58 8 8 ## text58 8 8 ## text59 10 11 1 ## text59 10 11 1 ## text60 19 22 ## text61 50 63 ## text62 98 167 ## text62 98 167 ## text63 142 272 ## text64 241 398 ## text65 241 398
text45 261 522 1 ## text46 149 284 1 ## text47 217 423 2 ## text48 440 1017 1 ## text50 28 30 1 ## text51 79 114 1 ## text52 142 225 1 ## text53 123 188 1 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text59 10 11 1 ## text60 19 22 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text46 149 284 1 ## text47 217 423 2 ## text48 440 1017 1 ## text49 72 105 1 ## text50 28 30 1 ## text51 79 114 1 ## text52 142 225 1 ## text53 123 188 1 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text46 149 284 1 ## text47 217 423 2 ## text48 440 1017 1 ## text49 72 105 1 ## text50 28 30 1 ## text51 79 114 1 ## text52 142 225 1 ## text53 123 188 1 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text48 440 1017 ## text49 72 105 ## text50 28 30 1 ## text51 79 114 1 ## text52 142 225 ## text53 123 188 1 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text58 8 8 1 ## text59 10 11 1 ## text59 10 11 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text48 440 1017 ## text49 72 105 ## text50 28 30 1 ## text51 79 114 1 ## text52 142 225 ## text53 123 188 1 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text58 8 8 1 ## text59 10 11 1 ## text59 10 11 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text49 72 105 1 ## text50 28 30 1 ## text51 79 114 1 ## text52 142 225 1 ## text53 123 188 1 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text50 28 30 1 ## text51 79 114 1 ## text52 142 225 ## text53 123 188 1 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text51 79 114 1 ## text52 142 225 1 ## text53 123 188 1 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text52 142 225 1 ## text53 123 188 1 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text53 123 188 1 ## text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text54 122 210 1 ## text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text55 34 37 1 ## text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text56 69 100 1 ## text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text57 48 58 1 ## text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text58 8 8 1 ## text59 10 11 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text59 10 11 1 ## text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text60 19 22 1 ## text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text61 50 63 1 ## text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text62 98 167 1 ## text63 142 272 1 ## text64 241 398 1
text63 142 272 1 ## text64 241 398 1
text64 241 398 1
+av+65 7/1 200 1
text66 149 253 1
text67 90 132 1
text68 67 99 1
text69 63 78 1
text70 69 88 1
text71 377 727 1
text72 416 820 1
text73 123 209 1
text74 428 1100 1
text75 428 1100 1
text76 176 380 1
text77 176 380 1
text78 94 137 1
text79 61 77 1
text80 29 39 1
text81 27 33 1
text82 27 33 1
text83 61 93 1
text84 61 93 1
text85 61 93 1
text86 61 93 1
text87 131 207 1
(CACO) 131 20/ 1
text88 184 278 1
text88 184 278 1 ## text89 184 278 1
text89 184 278 1
text89 184 278 1 ## text90 43 52 1
text89 184 278 1

```
##
    text93
            70
                     96
##
    text94
              256
                     502
                                 1
##
    text95
             137
                     207
                                 1
##
    text96
             81
                     119
                                 1
             25
                      25
                                 1
##
    text97
##
    text98
              50
                      64
                                 1
                                 1
##
    text99
              153
                     246
              222
                     334
## text100
```

Eliminar cosas inncecesarias (urls, numeros sueltos, signos de puntuación)

Palabras más repetidas en los correos

```
myStemMat <- dfm(palabras)</pre>
myStemMat <- dfm_remove(myStemMat, stopwords("english"))</pre>
topfeatures(myStemMat, 100)
##
                                     enron
                                                            hou
S
                                                           3888
##
                  4604
                                      4392
3187
##
                                   analyst
                                                     associate
               program
>
##
                  3060
                                      2616
                                                           1974
1898
##
                                      also
                                                       business
                   one
company
                  1840
                                      1513
                                                           1496
##
1473
##
                please
                                       new
                                                              <
david
                  1389
##
                                      1339
                                                           1321
1315
##
                                          $
                   can
                                                           corp
subject
##
                                      1138
                  1163
                                                           1135
1133
```

##	jeff	continue	power	
na				
##	1022	994	975	
948				
##	W	many	may	
t ""	020	045	013	
##	920	915	913	
880	Law ear			
##	know	group	message	
delainey	970	0.61	057	
##	870	861	857	
848 ##	mankot	california	bill	
	market	California	0111	
important	022	016	700	
##	832	816	798	
794 ##	V025	commit++	said	
	year	committee	Salu	
prc ##	785	780	773	
## 743	/65	780	//3	
/43 ##	-	edison	remains	
## john	j	earzon	Lemains	
##	736	724	723	
## 720	730	724	723	
##	purpose	attached	created	
1eaders	pui pose	accached	Createu	
##	720	707	695	
694	720	707	033	
##	direction	e	time	
people	411 66 61011	C	CIMC	
##	691	684	683	
680	35 -	• • • • • • • • • • • • • • • • • • • •		
##	mark	current	graduates	
committeea			8	
##	679	648	640	
640			3.0	
##	date	august	energy	
ect		0 - 1	67	
##	631	625	624	
623				
##	forwarded	meeting	us	
provide		ū		
##	617	609	591	
591				
##	like	issue	office	
get				
##	580	555	539	
539				
##	d	memo	pm	
sent				

##	538	535	534	
530 ##	state	original	gas	
need	Scace	oi 18111a1	803	
##	530	527	521	
506	1	les :-		
## davis	last	ken	ena	
##	506	502	501	
498				
##	lay	pmto	back	
first ##	497	495	494	
## 494	437	455	424	
##	key	making	peer	
development	t			
##	493	487	481	
478 ##	better	friday	puc	
plan	500001	11 ±00y	pac	
##	472	466	465	
460	.			
##	future	leading	every	
comments ##	457	457	451	
448	.5,	.3,	.52	
##	now	end	groups	
however	447	4.4.4	4.4.4	
## 443	447	444	444	
mystopwords	s <- c(stopwords "=", "s", "e", "j",	("english"), ">", "<", "d", "w", "t", "\$")		
		StemMat, mystopwords)	
topfeatures	s(myStemMat, 100))		
## analyst	enron	hou	program	
## 2616	4392	3888	3060	
## business	associate	one	also	
## 1496	1974	1840	1513	
## david	company	please	new	
##	1473	1389	1339	

1315				
##	can	corp	subject	
jeff				
##	1163	1135	1133	
1022				
##	continue	power	na	
many				
##	994	975	948	
915				
##	may	know	group	
message				
##	913	870	861	
857				
##	delainey	market	california	
bill				
##	848	832	816	
798				
##	important	year	committee	
said				
##	794	785	780	
773				
##	prc	edison	remains	
john	•			
##	743	724	723	
720				
##	purpose	attached	created	
leaders	F - F		5. 55. 35.	
##	720	707	695	
694	•	. • /		
##	direction	time	people	
mark	,	526	P-0-P-2-0	
##	691	683	680	
 679	021	303	300	
##	current	graduates	committeeassociate	
date	23. 1 2.112	p. aaaacc3		
##	648	640	640	
631	0-10	0-40	0-10	
##	august	energy	ect	
forwarded	aagasc	cher gy		
##	625	624	623	
617	023	524	023	
##	meeting	us	provide	
"" like	cccing	us	provide	
##	609	591	591	
## 580	600	331	331	
##	iccuo	office	ac+	
	issue	оттісе	get	
memo ##		F20	F20	
##	555	539	539	
535			_ L _ J	
##	pm	sent	state	

original ##	534	530	530	
527				
##	gas	need	last	
ken ##	521	506	506	
502	321	300	300	
##	ena	davis	lay	
pmto	504	400	407	
## 495	501	498	497	
##	back	first	key	
making			•	
##	494	494	493	
487 ##	peer	development	better	
friday	peer	acveropmene	beecei	
##	481	478	472	
466 ##			Control	
## leading	puc	plan	future	
##	465	460	457	
457				
## end	every	comments	now	
##	451	448	447	
444				
##	groups	however	lavorato	
support ##	444	443	440	
439	444	443	440	
##	call	james	opportunities	
dwr	425	422	424	
## 427	435	433	431	
##	resources	times	customers	
questions				
##	426	424	422	
421				

Generación de Bigramas y Trigramas

```
palabras2 <- tokens_select(palabras, pattern = mystopwords, selection =
"remove")

palabras3 <- tokens_ngrams(palabras2, n = 2:3)

matriz2 <- dfm(palabras3)</pre>
```

Las 100 palabras más repetidas

	100 palabias ilias repet	iluas
top	features(matriz2, 100)	
##	associate_analyst	analyst_program
##	1961	1283
##	associate_analyst_program	david_delainey
##	1281	645
##	· · · · · · · · · · · · · · · · · · ·	committeeassociate_analyst
## ##	640 delainey_hou	640
##	defailley_llod 611	david_delainey_hou 610
##	hou_ect	original_message
##	591	409
##	jeff_skilling	office_chairman
##	401	350
##	embedded_picture	ken_lay
##	344	341
##	enron_company	billy_lemmons
##	334	329
##	one_can	picture_metafile
##	325	325
##	one_enron	new_businesses 323
## ##	324 making_enron	embedded_picture_metafile
##	323	323
##	company_also	exposure_enron
##	322	322
##	world_leading	subject_associate
##	322	321
##	program_program	program_many
##	321	321
##	analyst_committee	subject_associate_analyst
##	321	321
##	program_worldwide	worldwide_ken
##	320	320
## ##	lay_department 320	department_office 320
##	chairman subject	program_date
##	320	320
##	date august	august_know
##	320	320
##	know_jeff	skilling_created
##	320	320
##	created_associate	one_successful
##	320	320
##	successful_important	important_contributions
##	320	320
##	contributions_enron	enron_continue
## ##	320	320
##	continue_cornerstone	cornerstone_company

```
##
                            320
                                                         320
##
               company_remains
                                             remains_single
##
##
              single important
                                           important source
##
                            320
                                                         320
##
                    source_new
                                             new_talent.the
##
                            320
                                                         320
##
           talent.the_purpose
                                               purpose_memo
##
                                                         320
##
                                         reassure direction
                 memo reassure
##
##
         direction_philosophy
                                      philosophy_importance
##
                                            program_remains
##
            importance_program
##
                            320
                                                         320
##
             remains unchanged
                                             unchanged said
##
                            320
                                                         320
##
                     said_many
                                                  many_times
##
                            320
##
                     times_new
                                         businesses_created
##
                            320
##
             created graduates
                                          graduates members
##
                                                         320
                            320
##
               members_program
                                               many_current
##
                            320
                                                         320
##
               current_leaders
                                            leaders_company
##
##
                also_graduates
                                   graduates_program.three
##
                                           broad_principles
##
           program.three_broad
##
                            320
                                                         320
##
           principles continue
                                             continue guide
##
                            320
                                                         320
##
               guide_direction
                                          direction_program
##
                            320
                                                         320
                 one_associate
##
                                              program_enron
##
                                                         320
                                                   asset one
##
                 company_asset
##
                            320
                                                         320
##
                enron presence
                                            presence campus
##
                            320
                                                         320
##
                campus_provide
                                            provide_clarity
##
                            320
                                                         320
##
               clarity_message
                                            message_purpose
##
##
               purpose_program
                                         program_rotational
##
##
             rotational nature
                                             nature_prepare
##
                            320
                                                         320
##
                prepare_future
                                             future_leaders
```

```
## 320 320
## leaders_success success_providing
## 320 320
```

Workcloud

Workcloud creada:

```
mark_haedicke program_enron broad_principles direct rotational_nature created_graduates businesses_created
                                                                                                                                                                                            direction program jeff dasovich
                                                                                                                                                                                                                      purpose program
    better_also continue_guide talent.the_purpose one_associate enron world
                     ever_every many_times important_contributions principles_continue
                                                                                                                  skilling_created_vp_md_unchanged_said peer_groups
corp enron remains unchanged
    steffes_na_please_find created_associate august_know_philosophy_importance
provide_clarity_enron_continue_exposure_enron_reassure_direction_
                                                                                                                                  exposure_enron reassure_direction
ew businesses broadest_talent hou_jeffrey
  members_programprogram_many new_businesses
   enron_network worldwide kenm_prestoenron_company cornerstone_company purpose_memo original_messageprogram_date issue_comes plan_attend
                                                                                    mail_issue
      current_leaders company_also david_delainey_hou said_many
        also_enjoy know_jeff committeeassociate_analyst_pool_ever_better
                    department_officeken_lay david delaineyworld_leading hou_john
                     steven kean na
                                                                                                                                                                                                                        program remains
     single_important
                                                                                                                                                                                                                    error_eol__na_enron
new_talent.the
   important source
                                                                                                                                                                                                                                                                final_vp
 eol_please
                                                                                                                                                                                                                                                               kean_na
  friday_may
                                                                                                                                                                                                                                                               cc_subject
                                                                                                                                                                  office_chairman source new also affached
                                                                                           program one
                                                                                                                                                                                   e_chairman also_attached
picture_metafileasset_one
cooperative_us
                                            functional_view
     can_key subject_associatedelainey_hou_picture_metafile_asset_one every_oner_dietrich_hou_ees hou_ect_jeff_skilling_program_worldwide_ect_pm let_know_date_august_hou_ect_jeff_skilling_program_worldwide_ect_pm importance_program_embedded_picture_hou_date_august_hou_ect_jeff_skilling_program_worldwide_ect_pm importance_program_embedded_picture_hou_date_august_hou_ext_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end_program_single_year_end
                    successful_importantbilly_lemmonsmaking_enron remains_single_year_end_vp_na_times_new_embedded_nicture_metofile_one_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_creation_crea
 shapiro_na times_new embedded_picture_metafile one_successful talent_pool
                                                                         analyst_committee kevin_m chairman_subject enron_presence
         campus provide
                                                                                 subject_associate_analyst _memo_reassure peer_group
                                                                                                                                                                        direction_philosophy hou_ect_pm
subject_re leaders_company contributions_enron direction_philosophy hou_ect_pm continue_cornerstone also_graduates_direct_access
graduates program.three
                                                                                          company_remains program.three_broadplease_mail
      us_posted richard_shapiro
                                                                   graduates members many_current clarity_message | back_tavol
           prc_meetings message_purpose illustrate functional company_asset
```

Wordcloud Enron

Tópicos:

```
time1 <- Sys.time()</pre>
quant_dfm <- dfm_trim(matriz2,</pre>
                       min_termfreq = 20)
set.seed(100)
if (require(topicmodels)) {
  my_lda_fit12 <- LDA(convert(quant_dfm, to = "topicmodels"),</pre>
                       k = 6
  get terms(my lda fit12, 5)
        Topic 1
                                               Topic 3
                          Topic 2
                                                                     Topic 4
## [1,] "peer_group"
                                               "david_delainey"
                          "look_forward"
"plan_attend"
## [2,] "hou_ect"
                           "please_call"
                                               "delainey_hou"
"morgan_stanley"
## [3,] "year_end"
                          "take place"
                                               "david delainey hou"
"enron entitled"
## [4,] "business_units" "monday_october"
                                               "hou_ect"
"new_business"
## [5,] "david_oxley"
                           "questions_please" "forwarded_david"
"business_school"
                                       Topic 6
        Topic 5
## [1,] "associate_analyst"
                                       "issue_comes"
## [2,] "analyst_program"
                                       "original message"
## [3,] "associate_analyst_program"
## [4,] "program_one"
                                       "direct_access"
                                       "please_mail"
## [5,] "committeeassociate analyst" "hello everyone.aep"
time2 <- Sys.time()</pre>
print(time2-time1)
## Time difference of 22.33297 secs
qq <- my_lda_fit12@beta
class(qq)
## [1] "matrix" "array"
dim(qq)
## [1]
          6 2959
colnames(qq) <- my_lda_fit12@terms</pre>
qq[, 5:10]
```

```
##
        interview_session_session_quality_quality_may_original_message
                               -235.93447
## [1,]
              -205.207525
                                           -237.19067
                                                             -48.712081
## [2,]
              -178.515392
                               -214.25629
                                           -213.91449
                                                             -5.878840
## [3,]
              -196.694105
                               -228.78857
                                           -229.77698
                                                             -5.326552
## [4,]
              -196.671690
                               -229.37006
                                           -230.39569
                                                             -5.726184
## [5,]
              -213.709791
                               -244.80620
                                           -244.57362
                                                             -68.314730
                                             -6.47246
                                                              -4.501530
## [6,]
                -6.092971
                                 -6.47246
##
        hello_everyone.aep may_resemble
## [1,]
              -209.995614
                             -236.90070
## [2,]
               -189.194114
                             -211.60350
## [3,]
               -207.695760
                             -227.93408
## [4,]
               -207.507420
                             -229.56452
## [5,]
               -224.689561
                             -244.23700
                             -6.47246
## [6,]
                 -5.012058
```

Visualización de texto

```
png(file = "Visualizacion_Texto.png",
    width = 5000,
    height = 5000,
    res = 300,
    bg = "black")
par(mfrow=c(6, 1))
for (k in 1:length(qq[,1])) {
  topic1 <- qq[k,]
  v <- topic1
  # utilizando rank pasamos el beta numérico a orden (entero, positivo)
  d <- data.frame(word = names(v), rank= rank(v))</pre>
  # ordenamos descendente (por defecto -sin el "-" es ascendente)
  d <- d[order(-d$rank),]</pre>
  # normalizamos (parecido a una frecuencia de palabras) +100 para que
tenga rango amplio
  dfreq \leftarrow dfrank - max(dfrank) + 100
  # Now with a prettier layout
  # baed on code published in
  # http://onertipaday.blogspot.com.es/2011/07/word-cloud-in-r.html
  #plot.new()
  pal2 <- brewer.pal(11, "Spectral")</pre>
  wordcloud(d$word,
            d$freq,
```

```
# scale nos da la diferencia relativa (máx mín) entre tamaños
de palabras

scale = c(1.2, 0.25),
    # max.words las que quepan
    max.words = 200,
    random.order = FALSE,
    rot.per = 0,
    colors = pal2,
    random.clor = TRUE)

title(main = paste(k),
    font = 10,
    col.main = "yellow")
}
```

Visualizacion_Texto