

# GPT-4o User Impact Survey

Welcome! This survey is for users with experience using GPT-4o and/or GPT-5/5.1 series models – whether you're currently using 4o, switched to another model, or left ChatGPT.

We're documenting how model changes affect users who depend on these tools for accessibility and essential functions. Your input supports evidence-based advocacy and helps diverse communities.

All responses are anonymous. Data may be used for advocacy, legal actions, public education, and policy research.

Estimated completion time: 5-15 minutes (varies by your responses)

Important terminology:

- "GPT-5 series" refers to any GPT-5 model, such as Auto, Instant, Thinking mini, Thinking, and Pro, regardless of your subscription tier.
- "GPT-5.1 series" refers to any GPT-5.1 model, such as Auto, Instant, Thinking, and Pro, regardless of your subscription tier.

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\* Indicates required question

## About Your Experience

Let's start with your ChatGPT usage.

1. Based on your experience, which best describes GPT-4o's typical interaction style? \*

*Mark only one oval.*

- Fast and rigorous, prefers brief responses, exceptional at mathematics
- Responds naturally without complex prompting, good at reading between the lines and understanding nuanced context
- Shows visible thinking process with adjustable thinking time
- I have not used GPT-4o

2. Based on your experience, which best describes GPT-5 series' typical interaction \* style?

*Mark only one oval.*

- Text-only interactions, provides detailed responses, cannot assist with image generation
- Responses often end with follow-up questions, can automatically adjust thinking time
- Good at creative writing, coding capabilities are insufficient
- I have not used the GPT-5 series

## About You

3. What is your age range? \*

*Mark only one oval.*

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65 or older
- Prefer not to say

4. How do you identify your gender? \*

*Mark only one oval.*

- Male
- Female
- Non-binary
- Prefer not to say
- Other: \_\_\_\_\_

5. Do you meet any of the following conditions? \*

*Mark only one oval.*

- Reside in the United States
- Work for a U.S. company or organization
- Primarily provide services to U.S. clients
- None of the above

### How You Found Us

6. How did you learn about this survey? \*

*Mark only one oval.*

- Social media post (Twitter/X, Reddit, etc.)
- Direct message/email from community
- Shared by a friend or community member
- Other: \_\_\_\_\_

### Your Current Model

7. Which best describes your current ChatGPT usage? \*

*Mark only one oval.*

- I currently use ChatGPT, primarily GPT-4o      *Skip to question 24*
- I currently use ChatGPT, primarily GPT-5/5.1 series      *Skip to question 52*
- I currently use ChatGPT, primarily other models  
*Skip to section 42 (👉 One Final Step!)*
- I have stopped using ChatGPT; GPT-4o was my primary model before leaving  
*Skip to question 8*
- I have stopped using ChatGPT; I primarily used other models before leaving  
*Skip to section 42 (👉 One Final Step!)*

## Your Background

*Thank you for your response. Since you've stopped using ChatGPT, we'd like to understand your experience.*

8. Do you have any of the following conditions? (Select all that apply) \*

*Check all that apply.*

- Autism Spectrum Disorder (ASD)
- Attention-Deficit/Hyperactivity Disorder (ADHD)
- Auditory Processing Disorder
- Visual Impairment
- Motor/Mobility Impairment
- Learning Disability
- Anxiety
- Depression
- Obsessive-Compulsive Disorder (OCD)
- Dissociative Disorders
- Post-Traumatic Stress Disorder (PTSD)
- Chronic Illness/Pain
- I do not have any of these conditions
- Prefer not to say
- Other: \_\_\_\_\_

9. If GPT-4o helped you accommodate or manage any of your condition(s), please briefly describe how. (optional)

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10. When you were using GPT-4o, to what extent did it assist with managing your condition(s) or as an accessibility accommodation? \*  
(This includes support for daily tasks, work, social interactions, or managing mental/cognitive load)

*Mark only one oval.*

- Did not assist / Not applicable
- 1 - Provided minimal assistance
- 2 - Provided moderate assistance
- 3 - Provided significant assistance
- 4 - Essential - I critically depended on it
- Prefer not to say

11. If assistance levels differ by condition, please note below using numbers (e.g., "Anxiety 2, Chronic Pain 4"): (optional)

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### **Your ChatGPT Experience**

12. What was your account status before you stopped using ChatGPT? \*

*Mark only one oval.*

- I was a paid subscriber
- I was a free user

13. What were you primarily using GPT-4o for? (Select all that apply) \*

*Check all that apply.*

- Work/professional tasks
- Study/learning
- Creative projects (e.g., writing, art)
- Daily assistance
- Accessibility support (e.g., managing a disability or condition)
- Other: \_\_\_\_\_

14. Was cost a factor in your decision to leave ChatGPT? \*

*Mark only one oval.*

- Cost was not a factor      *Skip to question 16*
- Cost was a factor, but not the primary reason
- Cost was the primary reason I left

## **Financial Details**

15. What financial hardships would paying for access involve? (Select all that apply) \*

*Check all that apply.*

- Reduce spending on necessities (food, medication, utilities, transportation)
- Delay or forgo medical care or mental health treatment
- Rely on financial assistance from family, friends, or community
- Take on debt or deplete emergency savings
- Work additional hours at the expense of health or wellbeing
- Experience significant ongoing financial stress or anxiety
- None of the above
- Prefer not to specify
- Other: \_\_\_\_\_

## **Model Switching Experience**

*Note: "Routing" refers to an automated system that may switch you from your selected model to a different model during conversations.*

16. Was the automatic model switching (routing) system a factor in your decision \*  
to leave?

*Mark only one oval.*

- Routing was not a factor / I left before routing was introduced  
*Skip to question 19*
- Routing was a factor, but not the primary reason
- Routing was the primary reason I left

## **Routing Impact**

17. How did the routing system affect your ability to use ChatGPT? \*

*Mark only one oval.*

- Minimal disruption - noticed but didn't significantly affect use
- Minor disruption - annoying but manageable
- Significant disruption - substantially interfered with use
- Severe disruption - made the tool largely unusable
- Critical disruption - became intolerable, directly caused me to leave

18. Did routing-related disruptions affect your ability to function? \*

*Mark only one oval.*

- No significant impact
- Yes, minor negative impacts
- Yes, moderate negative impacts
- Yes, severe negative impacts

## **Additional Context**

19. What other reasons contributed to your decision to leave? (Select all that apply) \*

*Check all that apply.*

- Lost trust in the platform's stability
- Frustration with OpenAI's decisions and communication
- New guardrails/restrictions made my use case too difficult
- Available alternatives could not meet my needs
- Found a different AI tool that works better for my needs
- Wanted to try other AI platforms
- My needs changed and I no longer require AI assistance
- None of the above
- Other: \_\_\_\_\_

20. To confirm you are reading carefully, please select the option that starts with "F". \*

*Mark only one oval.*

- Never
- Rarely
- Occasionally
- Frequently
- Always

21. If you're willing to share, how has leaving GPT-4o affected you? (optional)

*Your anonymous response may be quoted in advocacy efforts to illustrate the real-world consequences of these changes.*

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### **Stay Connected: Future Follow-Up Survey (recommended)**

22. We're planning a brief follow-up survey in late Dec 2025/early 2026 to understand how users' situations evolve over time. \*

Would you be willing to participate?

*Mark only one oval.*



Yes, notify me via email when it's ready

*Skip to question 23*



No thanks

*Skip to section 42 (🔗 One Final Step!)*

### **Stay Connected: Future Follow-Up Survey (recommended)**

23. What is your email address? \*

*Your email will only be used to send the follow-up survey invitation.*

*Individual responses will never be publicly shared or identified.*



*Skip to section 42 (🔗 One Final Step!)*

### **A Little About You**

*The following questions help us understand diverse accessibility needs. These questions are asked of all respondents.*

24. Do you have Autism Spectrum Disorder (ASD)? \*

*Mark only one oval.*

Yes      *Skip to question 25*

No      *Skip to question 28*

Prefer not to say      *Skip to question 28*

## ASD & Accessibility

*Introduction:*

*Autism experiences are highly diverse. The following questions focus on specific accessibility patterns commonly documented in autism research and community advocacy.*

**Note: Some questions reference "masking"—this refers to hiding autistic traits or behaviors to fit neurotypical expectations.** If these questions don't fully capture your experience, you may provide additional context in the optional response sections later in the survey.

25. GPT-4o's interaction patterns may function as a "cognitive bridge"—stable, predictable patterns that help process information, support self-regulation, and navigate interactions. \*

Does this describe your experience?

*Mark only one oval.*

Yes, I depend on these patterns for essential functions

Yes, these patterns significantly improve my functioning

No, this doesn't describe my experience

I'm not sure

26. In what specific ways does GPT-4o help reduce your need to engage in masking? (Select all that apply) \*

*Check all that apply.*

- Provides a space where I can communicate naturally without needing to "translate" my thoughts
- Understands my literal or detail-oriented communication style without judgment
- Maintains predictable interaction patterns, thereby reducing my cognitive load
- Allows me to unmask and process information in my most authentic way
- None of the above apply to me

Other: \_\_\_\_\_

27. If GPT-4o became unavailable to you, what impacts would you likely experience? (Select all that apply) \*

*Check all that apply.*

- Would have to resume exhausting masking or self-translation work
- Would lose essential routines and coping mechanisms I rely on
- Would reduce my ability to prepare for social interactions
- Would experience more frequent or intense sensory or cognitive overload episodes
- None of the above

Other: \_\_\_\_\_

## **Additional Health Information**

28. Do you have any of the following conditions? (Select all that apply) \*

*Check all that apply.*

- Attention-Deficit/Hyperactivity Disorder (ADHD)
- Auditory Processing Disorder
- Visual Impairment
- Motor/Mobility Impairment
- Learning Disability
- Anxiety
- Depression
- Obsessive-Compulsive Disorder (OCD)
- Dissociative Disorders
- Post-Traumatic Stress Disorder (PTSD)
- Chronic Illness/Pain
- I do not have any of these conditions
- Prefer not to say
- Other: \_\_\_\_\_

29. Do you use GPT-4o to help manage your condition(s) or as an accessibility accommodation? \*

(This includes support for daily tasks, work, social interactions, or managing mental/cognitive load)

*Mark only one oval.*

- Yes
- No, I have condition(s) but use 4o for other purposes      *Skip to question 34*
- I don't have any conditions      *Skip to question 34*

### **How GPT-4o Assists You**

30. To what extent does GPT-4o assist you with managing your condition-related needs? \*

*Mark only one oval.*

- 1 - Minimal assistance
- 2 - Moderate assistance
- 3 - Significant assistance
- 4 - Essential - I critically depend on it
- Prefer not to say

31. If assistance levels differ by condition, please note below using numbers (e.g., "Anxiety 2, Chronic Pain 4"): (optional)

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32. For your condition-related needs, have you tried using other AI models to replace GPT-4o? \*

*Mark only one oval.*

- No, I have not tried
- Yes, but they cannot adequately replace GPT-4o for these needs
- Yes, they can adequately replace GPT-4o for these needs

33. If you tried other models, which ones? (optional)

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### **Your Usage**

34. On average, how many hours per day do you use GPT-4o? \*

*Mark only one oval.*

- Less than 30 minutes per day
- 30 minutes - 1 hour
- 1-2 hours
- 2-4 hours
- 4-6 hours
- More than 6 hours

35. How do you interact with GPT-4o? \*

*Mark only one oval.*

- Mainly through text      *Skip to question 38*
- Mainly through voice
- Mix of both

### **Voice Interaction**

36. What makes voice interaction important for your use of GPT-4o? (Select all that \* apply)

*Check all that apply.*

- Motor or visual limitations make text difficult
- The consistent pacing helps with auditory/cognitive processing
- Cognitive processing needs make voice interaction essential
- Personal preference (not accessibility-related)
- Other: \_\_\_\_\_

37. How important is it that your voice interaction uses GPT-4o specifically (rather than a different model)? \*

*Mark only one oval.*

- Critical - other models cannot provide equivalent support
- Very important - other models would be significantly less effective
- Somewhat important - adapting to other models would be challenging but might be possible with significant effort
- Not important - the voice interface itself is what matters, not the underlying model

### **Your Experience Over Time**

Please rate your overall study, work, social, and life state during the following periods:

1 = Severe struggles - Unable to manage essential tasks

3 = Major difficulties - Frequent obstacles and disruptions

5 = Managing with effort - Moderate challenges but coping

7 = Functioning well - Occasional minor challenges

10 = Thriving - Everything flows smoothly and efficiently

38. **Before using GPT-4o** \*

*Note: You may use any whole number from 1-10 to best describe your experience.*

1    2    3    4    5    6    7    8    9    10



39. **During stable usage period (through August 7, 2025)**

\*

*Note: You may use any whole number from 1-10 to best describe your experience.*

1    2    3    4    5    6    7    8    9    10



40. **Period after August 7, 2025 to present (GPT-5 series launch; GPT-4o temporarily removed for most users, then restored):**

\*

*Note: You may use any whole number from 1-10 to best describe your experience.*

1    2    3    4    5    6    7    8    9    10



### **Recent Challenges**

41. Since August 7, 2025, have you experienced any of the following related to GPT-4o's future availability? (Select all that apply)

\*

*Check all that apply.*

- Delayed or abandoned important projects due to uncertainty
- Experienced obstruction in study, work, or social tasks
- Spent additional time or money seeking alternatives
- Been unable to make long-term plans or commitments
- Required assistance from others for previously independent tasks
- Experienced negative impacts on sleep quality, stress levels, or overall wellbeing
- Reduced reliance on ChatGPT due to concerns about stability
- Lost trust in the platform's long-term reliability
- None of the above

42. To confirm you are reading carefully, please select the option that starts with "F". \*

*Mark only one oval.*

- Never
- Rarely
- Occasionally
- Frequently
- Always

43. If you were to permanently lose access to GPT-4o, the impact on your ability to \* perform essential daily, work, study, or social tasks would be:

*Mark only one oval.*

- No significant impact      *Skip to question 46*
- Minimal disruption - minor adjustments needed
- Moderate disruption - would require significant adjustment
- Severe disruption - would fundamentally impair my current functioning
- Catastrophic - would cause a crisis in my ability to function

### **Potential Transition**

44. How much time do you estimate you would need to learn and adapt to alternative tools to reach your current level of functioning? \*

*Mark only one oval.*

- 1-8 hours (a few days of practice)
- 9-40 hours (one to several weeks)
- 41-160 hours (one to several months)
- More than 160 hours (many months or longer)
- Could never reach equivalent efficiency

45. If possible, please estimate the specific number of hours: (optional)

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### Financial Considerations

46. How would you describe the financial impact of maintaining your paid subscription to access GPT-4o? \*

*Mark only one oval.*

- Not a significant burden      *Skip to question 48*
- Moderate financial burden
- Severe financial burden
- Unsustainable - I am considering cancellation

### Financial Details

47. What financial hardships does maintaining your subscription currently involve? \*  
(Select all that apply)

*Check all that apply.*

- Reduce spending on necessities (food, medication, utilities, transportation)
- Delay or forgo medical care or mental health treatment
- Rely on financial assistance from family, friends, or community
- Take on debt or deplete emergency savings
- Work additional hours at the expense of health or wellbeing
- Experience significant ongoing financial stress or anxiety
- None of the above
- Prefer not to specify
- Other: \_\_\_\_\_

## **Model Switching Experience**

*Introduction:*

*Since late September 2025, OpenAI has introduced an automated system that may switch you from your selected model to a different model during conversations. The following questions document the actual impact of these automatic model switches on your experience.*

48. Has the routing system occurred in any of the following situations? (Select all that apply) \*

*Check all that apply.*

- While handling study or work tasks
- When seeking advice or support
- When sharing personal life experiences or feelings
- During creative writing
- None of the above / Uncertain

49. How do you experience having the model switched by the system during conversations? (Select all that apply) \*

*Check all that apply.*

- It disrupts my workflow or train of thought
- It makes me feel my choices are not respected
- It reduces my trust in the platform
- It makes me feel conversations are being monitored or censored
- It increases my anxiety or uncertainty
- It feels like my authentic communication is being dismissed or invalidated
- I am uncertain whether routing has occurred / I have no particular feelings about it
- Other: \_\_\_\_\_

## **Changes in Usage**

50. Has concern about this unpredictable model switching led to any of the following changes in how you use GPT-4o? (Select all that apply) \*

*Check all that apply.*

- Began avoiding discussion of personal or difficult topics
- Felt the need to self-censor, compelled to share only "safe" content
- Felt compelled to perform positive emotions or hide genuine distress to avoid triggering the routing system
- Felt hesitant and uncertain during interactions, worried about inadvertently triggering unclear switching rules
- Developed the habit of checking model annotations after conversations to confirm whether responses came from the selected model
- Had to pause or abandon study, work, or personal projects due to routing interruptions
- Overall reduced reliance on and frequency of using the tool
- My usage behavior has not changed
- Other: \_\_\_\_\_

51. Have you ever avoided or abandoned using GPT-4o during a difficult moment or \* when you needed support, due to concern about being routed?

*Mark only one oval.*

- Yes, this made me feel I lost necessary support at a critical moment
- Yes, but I found other alternatives
- I had this concern, but still used it with hesitation and reservations
- No, this has not occurred

*Skip to question 74*

### **Your Model Choice**

52. What is your primary reason for currently using GPT-5/5.1 series models? \*

*Mark only one oval.*

- I prefer GPT-5/5.1 series after having used GPT-4o      [Skip to question 71](#)
- I am a free user and had to switch when GPT-4o became unavailable to free users
- I only recently started using ChatGPT; GPT-5/5.1 series is the default recommendation and I have not tried 4o      [Skip to question 71](#)
- Other: \_\_\_\_\_

## A Little About You

*The following questions help us understand diverse accessibility needs. These questions are asked of all respondents.*

53. Do you have Autism Spectrum Disorder (ASD)? \*

*Mark only one oval.*

- Yes
- No      [Skip to question 57](#)
- Prefer not to say      [Skip to question 57](#)

## ASD & Accessibility

*Introduction:*

*Autism experiences are highly diverse. The following questions focus on specific accessibility patterns commonly documented in autism research and community advocacy.*

**Note: Some questions reference "masking"—this refers to hiding autistic traits or behaviors to fit neurotypical expectations.** If these questions don't fully capture your experience, you may provide additional context in the optional response sections later in the survey.

54. When you were using GPT-4o, did its interaction patterns function as a "cognitive bridge"—stable, predictable patterns that helped you process information, support self-regulation, and navigate interactions? \*

*Mark only one oval.*

- Yes, I depended on these patterns for essential functions
- Yes, these patterns significantly improved my functioning
- No, this didn't describe my experience
- I'm not sure

55. When you were using GPT-4o, in what specific ways did it help reduce your need to engage in masking? (Select all that apply) \*

*Check all that apply.*

- Provided a space where I could communicate naturally without needing to "translate" my thoughts
- Understood my literal or detail-oriented communication style without judgment
- Maintained predictable interaction patterns, thereby reducing my cognitive load
- Allowed me to unmask and process information in my most authentic way
- None of the above applied to me
- Other: \_\_\_\_\_

56. After losing access to GPT-4o, which of the following have you experienced? \* (Select all that apply)

*Check all that apply.*

- Had to resume exhausting masking or self-translation work
- Lost essential routines and coping mechanisms I relied on
- Reduced ability to prepare for social interactions
- More frequent or intense sensory or cognitive overload episodes
- None of the above
- Other: \_\_\_\_\_

## **Additional Health Information**

57. Do you have any of the following conditions? (Select all that apply) \*

*Check all that apply.*

- Attention-Deficit/Hyperactivity Disorder (ADHD)
- Auditory Processing Disorder
- Visual Impairment
- Motor/Mobility Impairment
- Learning Disability
- Anxiety
- Depression
- Obsessive-Compulsive Disorder (OCD)
- Dissociative Disorders
- Post-Traumatic Stress Disorder (PTSD)
- Chronic Illness/Pain
- I do not have any of these conditions
- Prefer not to say
- Other: \_\_\_\_\_

58. If GPT-4o helped you accommodate or manage any of your condition(s), please briefly describe how. (optional)

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### **Usage & Financial Considerations**

59. On average, how many hours per day do you use GPT-5/5.1 series models? \*

*Mark only one oval.*

- Less than 30 minutes per day
- 30 minutes - 1 hour
- 1-2 hours
- 2-4 hours
- 4-6 hours
- More than 6 hours

60. To confirm you are reading carefully, please select the option that starts with \* "F".

*Mark only one oval.*

- Never
- Rarely
- Occasionally
- Frequently
- Always

61. Which best describes the payment requirement to regain access to GPT-4o? \*

*Mark only one oval.*

- Not a significant burden      *Skip to question 63*
- Moderate financial burden
- Severe financial burden
- Cannot afford at all

## **Financial Details**

62. If you were to pay for access, what financial hardships would this involve? \*  
(Select all that apply)

*Check all that apply.*

- Reduce spending on necessities (food, medication, utilities, transportation)
- Delay or forgo medical care or mental health treatment
- Rely on financial assistance from family, friends, or community
- Take on debt or deplete emergency savings
- Work additional hours at the expense of health or wellbeing
- Experience significant ongoing financial stress or anxiety
- None of the above
- Prefer not to specify
- Other: \_\_\_\_\_

### Your Experience Over Time

Please rate your overall study, work, social, and life state during the following periods:

1 = Severe struggles - Unable to manage essential tasks

3 = Major difficulties - Frequent obstacles and disruptions

5 = Managing with effort - Moderate challenges but coping

7 = Functioning well - Occasional minor challenges

10 = Thriving - Everything flows smoothly and efficiently

63. **Before using GPT-4o** \*

*Note: You may use any whole number from 1-10 to best describe your experience.*

1    2    3    4    5    6    7    8    9    10



**64. While using GPT-4o (through August 7, 2025):**

\*

*Note: You may use any whole number from 1-10 to best describe your experience.*

1    2    3    4    5    6    7    8    9    10



**65. After losing access to GPT-4o (currently) :**

\*

*Note: You may use any whole number from 1-10 to best describe your experience.*

1    2    3    4    5    6    7    8    9    10



**After Losing Access**

**66. After losing access to GPT-4o, have you experienced: (Select all that apply) \***

*Check all that apply.*

- Delayed or abandoned important projects
- Experienced obstruction in study, work, or social tasks
- Spent additional time or money seeking alternatives
- Been unable to make long-term plans or commitments
- Required assistance from others for previously independent tasks
- Experienced negative impacts on sleep quality, stress levels, or overall wellbeing
- Reduced reliance on ChatGPT
- Lost trust in the platform's long-term reliability
- None of the above

67. The loss of access to GPT-4o has had the following impact on your ability to perform essential daily, work, study, or social tasks: \*

*Mark only one oval.*

- No significant impact
- Minimal disruption - minor adjustments needed
- Moderate disruption - required significant adjustment
- Severe disruption - fundamentally impaired my functioning
- Catastrophic - caused a crisis in my ability to function

68. If you're willing to share, how has the transition from GPT-4o to GPT-5/5.1 affected you? (optional)

*Your anonymous response may be quoted in advocacy efforts.*

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#### **Stay Connected: Future Follow-Up Survey (recommended)**

69. We're planning a brief follow-up survey in late Dec 2025/early 2026 to understand how users' situations evolve over time. \*

Would you be willing to participate?

*Mark only one oval.*

- Yes, notify me via email when it's ready
- No thanks      [Skip to question 71](#)

#### **Stay Connected: Future Follow-Up Survey (recommended)**

70. What is your email address? \*

*Your email will only be used to send the follow-up survey invitation.*

*Individual responses will never be publicly shared or identified.*

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### **Your View of OpenAI**

Since August 7, 2025 (the day GPT-5 series was released, when 4o and other legacy models were temporarily removed for most users), to what extent has OpenAI's public communication (such as product demonstrations, social media statements, etc.)...

71. a. Affected your level of trust in the company's commitment to protecting user \* interests:

*Mark only one oval.*

- Greatly enhanced
- Slightly enhanced
- No impact
- Slightly undermined
- Severely undermined

72. b. Affected the extent to which you feel your needs are valued: \*

*Mark only one oval.*

- Greatly enhanced
- Slightly enhanced
- No impact
- Slightly diminished
- Severely diminished

73. c. If you saw the GPT-5 launch demonstration where GPT-4o wrote its own eulogy, how did you interpret it? \*

*Mark only one oval.*

- Positive - Creative or meaningful demonstration
- Neutral - Standard marketing with no particular significance
- Mixed feelings - Had both positive and concerning aspects
- Uncomfortable - Seemed inappropriate or insensitive
- Offensive - Deeply disrespectful to users who rely on the model
- I'm not familiar with this demonstration

*Skip to section 42 (  One Final Step!)*

### Your View of OpenAI

Since August 7, 2025 (the day GPT-5 series was released, when 4o and other legacy models were temporarily removed for most users), to what extent has OpenAI's public communication (such as product demonstrations, social media statements, etc.)...

74. a. Affected your level of trust in the company's commitment to protecting user \* interests:

*Mark only one oval.*

- Greatly enhanced
- Slightly enhanced
- No impact
- Slightly undermined
- Severely undermined

75. **b. Affected the extent to which you feel your needs are valued:** \*

*Mark only one oval.*

- Greatly enhanced
- Slightly enhanced
- No impact
- Slightly diminished
- Severely diminished

76. **c. If you saw the GPT-5 launch demonstration where GPT-4o wrote its own eulogy, how did you interpret it?** \*

*Mark only one oval.*

- Positive - Creative or meaningful demonstration
- Neutral - Standard marketing with no particular significance
- Mixed feelings - Had both positive and concerning aspects
- Uncomfortable - Seemed inappropriate or insensitive
- Offensive - Deeply disrespectful to users who rely on the model
- I'm not familiar with this demonstration

*Skip to question 77*

### **Your Needs & Story**

77. What would meet your long-term needs for GPT-4o? (Select all that apply) \*

*Check all that apply.*

- Binding commitment from OpenAI to permanent availability
- Open-source release enabling community-maintained access
- Other: \_\_\_\_\_

78. If you are willing, please share a specific example of how GPT-4o has helped you. (optional)

*Your anonymous response may be quoted in advocacy efforts. If comfortable, you may include details that help illustrate your functional needs or how the tool supports your work, studies, social interactions, or daily life.*

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79. If model changes or the routing system has affected your ability to manage daily tasks or navigate challenging situations, please share your experience here. (optional)

*Your anonymous response may be quoted in advocacy efforts. If comfortable, you may include specific examples of how these changes impacted your functioning.*

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### **Stay Connected: Future Follow-Up Survey (recommended)**

80. We're planning a brief follow-up survey in late Dec 2025/early 2026 to understand how users' situations evolve over time. \*

Would you be willing to participate?

*Mark only one oval.*

Yes, notify me via email when it's ready

No thanks      Skip to section 42 ( **One Final Step!**)

### **Stay Connected: Future Follow-Up Survey (recommended)**

81. What is your email address? \*

*Your email will only be used to send the follow-up survey invitation.  
Individual responses will never be publicly shared or identified.*

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 **One Final Step!**

 Please click the "Submit" button below to ensure your responses are recorded.

Thank you for your time and support!

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