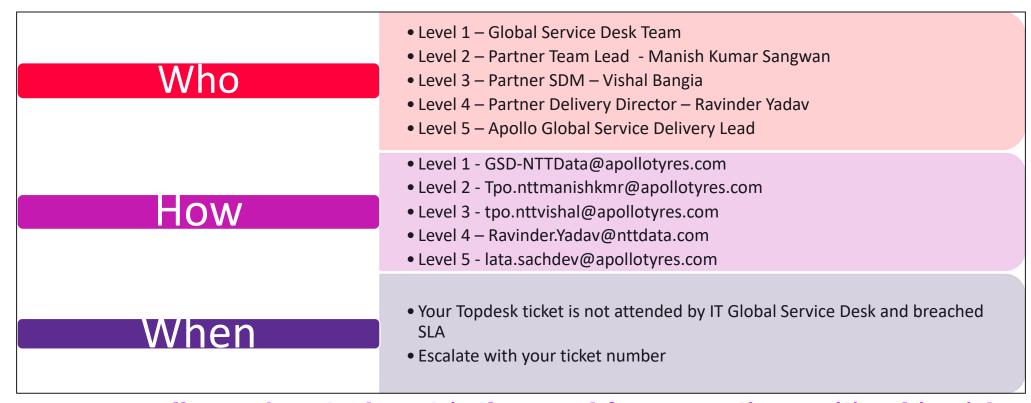
## **Escalation Matrix**

Escalate when your Topdesk ticket is not attended within Service Level Agreement



P1 on call number to be strictly used for reporting critical incidents

+91-9560811055