Mail Puneet Sabharwal

*++ Patrick & Peter S for Interspec Analysis*

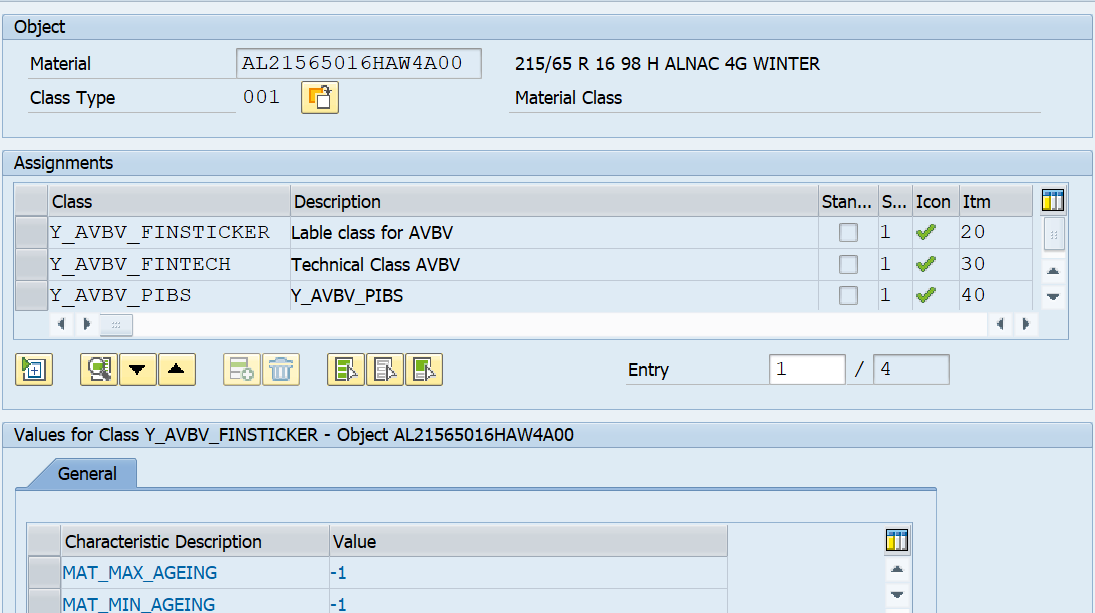
*++ Amit & Rajesh for SAP ABAP & Master data analysis*

Hello Nitin,

Today I looked further in SAP on the example shared and found out that for the interface between INTERSPEC & SAP, aging information is sent via 2 interfaces – one for **Article creation & update** and other for **BOM**.

In article, the data is stored in the classification view, while in BOM it is tore in Info1(Max Shelf) & Infor 2 (Min Aging) field and in both the cases value is ‘-1’ for the article in discussion. When I investigated further, it seems that the data is coming from same source in INTERSPEC for both the interfaces but **only the INTERSPEC team can confirm from where this information is being sent out** (maybe they are maintaining this value for this Article code at Enschede plant level but as in SAP, classification are global fields I.e., plant independent, hence the inconsistency)

Screenshots from SAP for your ref:



A screenshot of a computer

Description automatically generated with medium confidence

Next when we checked the interface from SAP to MES, we found the same fields mentioned above are used for the outbound interface. Then why it is coming as 0 in MES (maybe they have a logic to convert ‘< 0’ to 0). **Only MES team can confirm about the logic here.**

One question: As in our case both Article & BOM have same values (-1) but what about the scenario if these values would have been different then which value would have come on the MES screen ??

Another info – I saw in SAP we have standard fields as well for Shelf life where the value is 0 and initially, I thought maybe this is the source of value in MES, but I did not find these field in the interface logic in SAP. (may be there is another interface which I am not aware of, and we can explore this option if needed)

![Afbeelding met schermopname, Rechthoek, plein, omlijsting

Automatisch gegenereerde beschrijving](data:image/gif;base64,R0lGODlhtwAyAHcAMSH/C01TT0ZGSUNFOS4wDQAAAAFzUkdCAK7OHOkAIf8LR0FNTUFOT1cxLjAEXlsDAAAh/wtNU09GRklDRTkuMBgAAAAMbXNPUE1TT0ZGSUNFOS4wAvGZtJYAIf8LTVNPRkZJQ0U5LjAVAAAACXBIWXMAAA7DAAAOwwHHb6hkACH5BAEAAAAALAAAAAC3ADIAgAAAAP8AAALMjI+py+0Po5y02giy3rz7D4biSJbmiaahobbuC8fyDLD0jef6rtn8DwwKN76h8YhsFZPMprMXeEqnxyX1ip1Zs9zuaesNizvgsTlcPqux6bX72X7LkfG5PVi/63X5vV8b9ScI1DdoiFJ4qDiSuOjo0fgomRE5+VhpuYiZebjJOej5+RcqukdaeneKOqe6+tbqugYbezZLO2Z7ixaom5nby/ULzMY7fFlsrImc3LnMDOr8PBotbUpdnXqNzaq9/drtLXsxTl5ufo6eflAAADs=)Afbeelding met tekst, schermopname, scherm, nummer

Automatisch gegenereerde beschrijving

Thus, to proceed further we would need inputs interspec & MES teams. I am not sure who is the technical person from MES who can support further on this issue.

Best Regards,

Puneet Sabharwal

**From:** Nitin Kaushik <[nitin.kaushik@apollotyres.com](mailto:nitin.kaushik@apollotyres.com)>   
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**Subject:** RE: Some SKUs have wrong shelf life in MES, however the same is maintained in Interspec correctly

Hey Puneet

The process is same for all SKU that are manufactured in GYO plant. Concern was found in the SKU in earlier attached file

Thank you

**Nitin Kaushik**

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**Subject:** RE: Some SKUs have wrong shelf life in MES, however the same is maintained in Interspec correctly

Hello Nitin,

Thank you for looping me in and sharing the details.

I will connect with Andras on the same and will try to identify where things are going wrong.

From the first look it does looks like a data sync issue between the systems and that could be because of interfaces like not getting triggered on an expected event or the data is not properly mapped. The below example does have Intespec & MES screenshots, so I will check from SAP standpoint and then will try to understand weather the issue is between Interpec & SAP or SAP & MES and based on that will do further analysis.

Just 1 Ques: is it true for all SKUs in Europe or just the ones in the attached file?

Best Regards,

Puneet Sabharwal

**From:** Nitin Kaushik <[nitin.kaushik@apollotyres.com](mailto:nitin.kaushik@apollotyres.com)>   
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**Subject:** FW: Some SKUs have wrong shelf life in MES, however the same is maintained in Interspec correctly

Hey Puneet

For each tyre SKU that we produce in Europe, we use Interspecs to enter the data and specifications. From there this data flows to SAP and later to MES.

Business has raised the concern of the data mismatch between different systems (refer below mail). Can you please pick this up and see why the data across different systems is not consistent.

Following are the key stakeholders who can help you with further details:

1. Peter imre     MES
2. Patrick           Interspecs
3. Vishal             SAP MM
4. Swati              SAP PO
5. Pranit             SAP EWM
6. Andras          Warehouse Manager (Person who is getting impacted from the mismatch.

Andras can also help you in showing the available system

Thank you

**Nitin Kaushik**

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**Subject:** Some SKUs have wrong shelf life in MES, however the same is maintained in Interspec correctly

Dear Nitin,

this issue has been discussed some months back, and that time the “Master data CFT” was supposed to solve this, but finally I am not sure who is supposed to work on it.

Could You please channel this issue to the right agency?

Thank You in advance!

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| **SIL  No** | **Top Desk** | **System** | **Issue  type** | **Issue description** | **Report date** | **Prio** | **Status** | **Next step by** | **Impact** | **Comments** |
| 34 | [I2306-5745](https://ind01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsupport.apollotyres.com%2Ftas%2Fpublic%2Fssp%2Fcontent%2Fdetail%2Fincident%3Funid%3D3a3dcdd562b84e2cab2ab7ce7c44bf8e&data=05%7C01%7Cpuneet.sabharwal%40apollotyres.com%7C925c07f7d6d548c1830e08db787c01e7%7Cf792002939f941b79c94ec73395d184d%7C0%7C0%7C638236246219778179%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=vJ4ib3Mdx6C5cy9Nku8%2BO6BipVC%2Fr9zFvqlTR5WycBs%3D&reserved=0) | MES | Systematic malfunction | Some SKUs have wrong shelf life in MES, however the same is maintained in Interspec correctly. This results in continuous generation of tyres on stock with wrong expiration date. | 3/22/2023 | 4 | In progress | ? | FEFO noncompliance | [2023.04.04. Koltai András] Nitin confirmed on 2023.03.22. there is already a Team working on this issue. Follow-up needed. [2023.05.06. Koltai András] As per discussion with Nitin, asked Imre Péter to export MES master data for analysis purpose. [2023.06.28. Koltai András] Analysis done based on fresh MES master data. Details sent to Nitin in mail, and TopDesk ticket raised. |

Some cases – although Shelf life is maintained in Interspec correctly - MES has wrong Master data in this regard (most of the cases shelf life is shown as 0 hours). Finally this results in continuous generation of tyres in our warehouse with wrong Shel life expiration date, and also makes our poka-yoke at the Dispatch conveyor useless. **We are getting complaints due to dispatching aged tyres to Customers.**

Please see below an example with Interspec and MES master data screenshots, and please find attached file with the list of the 137 SKUs where this issue seems to be there.

SKU AL21565016HAW4A00 has 450 days (15 months) maintained in Interspec, however MES master data shows 0 days. Please see below screenshots.

Afbeelding met tekst, software, Computerpictogram, Webpagina

Automatisch gegenereerde beschrijving

Afbeelding met tekst, schermopname, software, Computerpictogram

Automatisch gegenereerde beschrijving

Afbeelding met tekst, schermopname, software, Computerpictogram

Automatisch gegenereerde beschrijving

Üdvözlettel: / Best regards:

**Koltai András**

Manager – Finished Goods Logistics

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