

Redesigning Clinic Operations to Improve Depression Care in Public Primary Care Settings



Sabin Dang^{1,2}, Leticia J. Campbell^{1,2}, Michael A. Rodriguez¹

1) Geffen School of Medicine, UCLA 2) School of Medicine, Charles R. Drew University

Only patient perception of quality of care was evaluated. We would like to conduct a

We would like to evaluate the impact of the intervention on patient follow up visits. Re-

A multivariate analysis is required to account for any possible baseline differences in site.

sults may be explained due to more frequent interaction with medical staff.

chart review and determine if the intervention had any impact on provider quality of

Introduction

Mental health is now recognized as a fundamental aspect of overall health, with increasing focus being placed on improving the quality of care in patients with depression and other psychiatric illnesses. Highly effective treatments for depression exist but only 30-50% of depressed patients receive treatment. New interventions have demonstrated improved outcomes in identifying and treating depressed individuals. These interventions, however, require significant resources to implement and are not feasible within community primary care clinics which primarily serve minority populations. We propose a new depression site intervention which focuses on easy to implement strategies in hopes of finding an effective way to improve the quality of psychiatric care within community primary care clinics and minority populations.

Methods

Subjects:

Patients within the Mid-Valley Community Clinic (MVCC) adult and family departments. All patients who tested positive on the PHQ-2 depression screen were included in the study. The family medicine department was designated as the intervention site, the adult clinic was designated as the control site (total n = 229).

Site Differences:

Treatment site received:

- Staff education (post counseling training, patient self management instructions)
- Electronic registry for tracking depressed patients

Control site:

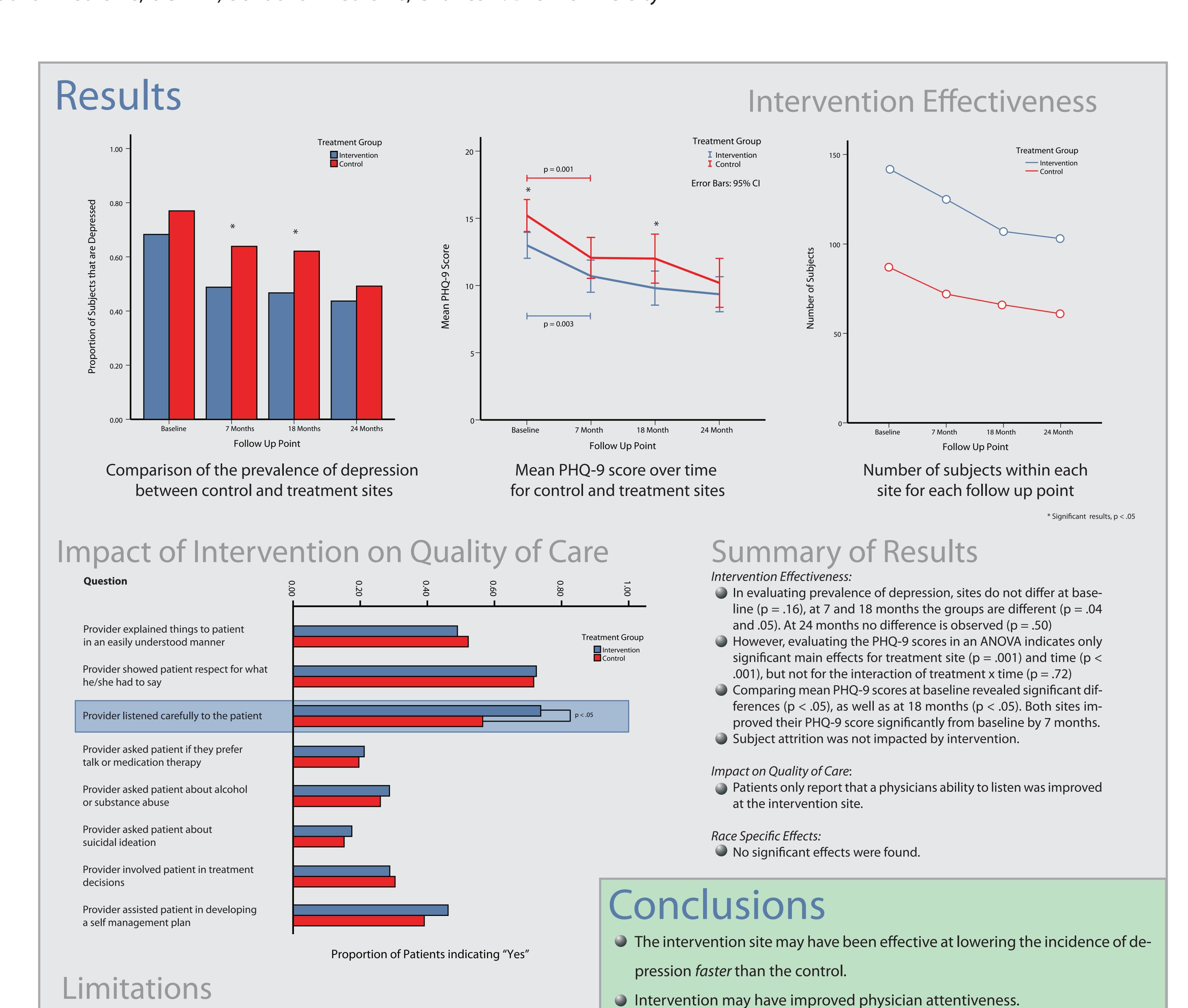
Provided standard of care

Data Collection:

Surveys were administered to both patient groups at baseline, 7 months, 18 months, and
24 months. Surveys included the PHQ-9, a more robust measure of depressive symptoms.

Analysis:

- Treatment effectiveness: ANOVA, χ^2 of incidence of depression at all time points, pairwise T-test for all time points across and within treatment groups
- Quality of care: χ^2 test on proportion of patients reporting quality of care by treatment group
- ullet Race Effects: T-test comparing Δ PHQ-9 (24 months Baseline) scores for each treatment group, by race



Both sites benefited significantly from treatment.

References

Race had no effect on the effectiveness of the intervention.

Katon WJ, Von Korff M, Lin EH, et al. The Pathways Study: a randomized trial of collaborative care in patients with diabetes and depression. Arch Gen Psychiatry 2004;61:1042-9. Dobscha SK, Corson K, Hickam DH, Perrin NA, Kraemer DF, Gerrity MS. Depression decision support in primary care: a cluster randomized trial. Ann Intern Med 2006;145:477-87