



# Shuai David Kong

Operations Manager



## Summary

- Operations professional with 6 years of experience and a proven track record, seeking to join an all-star team in the crypto industry. Proactive, broad-minded, and organized with a talent for unifying and motivating teams through coordination and authenticity. Crypto native.



## Work History

2015-08  
- 2021-08

### Operations Manager

*TeamLogic IT, Mission Viejo CA*

- Managed the daily operations of a staff of 15 IT technicians, responsible for the functionality of over 3,000 endpoints across 130 small and medium-sized businesses.
- Helped the company scale during a critical growth phase, and implemented procedures that coincided with annual recurring revenue more than doubling from \$1.8 to \$4.7 million in three years.
- Worked closely with the VP and CEO to execute organizational plans, and provided regular status reports and updates to the entire staff by leading bi-weekly company meetings.
- Managed physical asset allocations and associated costs by negotiating with clients, training technicians, and setting purchasing and invoicing standards.
- Qualified and interviewed new hires; proactively hired based on the needs of the organization.
- Trained junior-level employees and set objectives for performance and individual career growth.
- Approved time off requests, addressed employee concerns, verified reimbursement claims for travel and equipment, and assisted with coordinating personnel between departments.

2021-08  
- present

### Freelance Crypto Trader/Technical Strategy Consultant

*Self employed, Various Locations*

- Provides technical consultations for Web 2.0 businesses and individuals interested in transitioning to web3, primarily focused on the data center space.
- Advises on best practices for smart contract security, startup ecosystem landscape, NFT minting experiences, and bitcoin mining.
- Trades crypto and NFTs based on fundamental and technical market analysis.



## Education

2007-09  
- 2011-05

### Economics and Sociology, Bachelor of Arts

*University of California, Los Angeles*



## Personal Info

### Email

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### Address

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San Jose, CA



## Skills

- Excellent written and verbal communication.
- Deep knowledge of and experience working in crypto.
- Multi-tasking, handling several deadlines in parallel and under time pressure.
- Excellent interpersonal and collaboration skills.
- Expertise in G-suite, Slack, and Microsoft Office.
- Self-motivated and enthusiastic.
- An understanding of MEV and the mission of Flashbots.
- Consistently high level execution of tasks, with a hands on attitude.
- Understands discretion and confidentiality.
- Values humility, a supportive team player.



## Connect

Twitter:

@shuaidavidkong

ENS:

davidkong.eth

Linkedin:

linkedin.com/in/sdavidkong