STEVEN NGUYEN

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Detail-oriented software engineer with experience delivering full-stack web applications and digital platforms within state-regulated environments. Skilled in collaborating across technical and non-technical teams, leading migrations, and building scalable, user-centric solutions using modern frameworks. Proven ability to operate within Agile and DevOps workflows while applying SDLC best practices. Actively building expertise in .NET Core and containerization to support enterprise systems at scale.

SKILLS & TECHNOLOGIES

Languages: JavaScript, TypeScript, Python, HTML, CSS, SQL, Bash
Frameworks & Tools: React, Node.js, Express, Next.js,
DevOps & CI/CD: Azure DevOps, GitHub, Docker, Git
Systems & Databases: PostgreSQL, MySQL, MongoDB
CMS Platforms: Drupal 7/9, WordPress
Concepts: SDLC, Agile Scrum, REST APIs, Object-Oriented Design, Compliance & Release Management
Currently Learning: GitHub Actions, AWS

EXPERIENCE

Web Support Specialist Lead (Web Developer Lead) | Oregon State University COE   Jun 2022 - Feb 2023

- Led a team of 6 in a complete Drupal 9 migration, delivering a new engineering website viewed by 15,000+ monthly users.
- Collaborated with internal stakeholders to gather technical requirements and implement agile solutions using React and JavaScript.
- Integrated multiple Commercial Off-The-Shelf (COTS) products within enterprise constraints; ensured compliance with change/release protocols.
- Authored system documentation and user manuals to improve onboarding efficiency by 30%.
- Assisted with hiring and training of technical interns; improved ramp-up time through standardized SOPs.

Technologies   Javascript | Drupal 9 | HTML | CSS | Azure DevOps | Google Analytics | Monsido

Web Support Assistant Lead | Oregon State University COE   Mar 2021 - Jun 2022

- Maintained 200+ pages across Drupal 7 and WordPress platforms; reduced issue resolution time by 40% using efficient ticketing workflows.
- Developed and maintained ticket-based automation solutions reducing turnaround time by 40%.
- Supported multiple departments in tech strategy, CMS updates, and user experience enhancements.
- Leveraged Scrum methodology to ship incremental improvements for stakeholder-requested features.

Technologies   Javascript | Drupal 7 | HTML | CSS | WordPress | Google Analytics | Monsido | Quatrics

PROJECTS

Personal Developer Portfolio (In Progress)

- Designing and developing a responsive, animated developer portfolio from scratch. Focused on scalable component architecture, clean UI, and interactive design principles to showcase frontend and full-stack projects.

Spotify Playlist Quiz App

- Built an interactive quiz application that dynamically generates questions from Spotify playlists. Project highlights include API integration, user session management, and UI responsiveness.

Gym Reservation Automation Bot

- Automated high-demand gym reservation tasks using a Python-based script that handles secure logins, scheduling, and form submissions without manual intervention.

Digital Scrapbook Editor

- Developed a browser-based scrapbook tool with drag-and-drop editing and custom user interface logic.

CERTIFICATIONS

Generative AI with Large Language Models – DeepLearning.AI & Amazon Web Services, 2025

EDUCATION

Oregon State University - Bachelor of Science, Computer Science   2018 -2022