STEVEN NGUYEN

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Detail-oriented Software Developer with 1+ year of hands-on experience building responsive web platforms and internal applications. Skilled in front-end development, agile collaboration, and CI/CD practices. Fast learner with a growing foundation in RESTful APIs, microservices, and software compliance within regulated environments. Passionate about healthcare innovation and improving systems that impact lives.

SKILLS & TECHNOLOGIES

Languages: JavaScript, TypeScript, Python, HTML, CSS, SQL, Bash, PHP

Frameworks: React, Node.js, Next.js, Express.js, Vite **DevOps & Tools:** Azure DevOps, GitHub, Docker, Selenium

Databases: MySQL, PostgreSQL, SQL (strong), MongoDB (familiar)

CMS: Drupal 7/9, WordPress

Concepts: Object-Oriented Programming, Agile/Scrum, RESTful APIs, Microservices, MVC

Learning: Jenkins, AWS

EXPERIENCE

Web Support Specialist Lead (Web Developer Lead) | Oregon State University COE

Jun 2022 - Feb 2023

- Led a team of 6 in a complete Drupal 9 migration, delivering a new engineering website viewed by 15,000+ monthly users.
- Collaborated with internal stakeholders to gather technical requirements and implement agile solutions using React and JavaScript.
- Integrated multiple Commercial Off-The-Shelf (COTS) products within enterprise constraints; ensured compliance with change/release protocols.
- Authored system documentation and user manuals to improve onboarding efficiency by 30%.
- Assisted with hiring and training of technical interns; improved ramp-up time through standardized SOPs.

Technologies

Javascript | Drupal 9 | HTML | CSS | Azure DevOps | Google Analytics | Monsido

Web Support Assistant Lead | Oregon State University COE

Mar 2021 - Jun 2022

- Maintained 200+ pages across Drupal 7 and WordPress platforms; reduced issue resolution time by 40% using efficient ticketing workflows.
- Supported multiple departments in tech strategy, CMS updates, and user experience enhancements.
- Leveraged Scrum methodology to ship incremental improvements for stakeholder-requested features.

Technologies

Javascript | Drupal 7 | HTML | CSS | WordPress | Google Analytics | Monsido | Quatrics

PROJECTS

Spotify Quiz

- React-based quiz app that fetches and tests user knowledge of Spotify playlist content.
- Emphasized dynamic data fetching, UI responsiveness, and user engagement.

Scrapbook Maker

• JavaScript-powered digital scrapbook editor for PSD files. Handled interface development and core interaction debugging.

Gym Reservation Automation

- · Developed a Python and Selenium script to automate login and form submission processes for high-demand gym reservations
- Script included login automation, form interaction, and scheduling logic.

Age of Empires Analytics Scraper

 CLI tool using Python and web scraping to analyze game data, parse JSON, and generate structured insights on player rankings and match stats.

EDUCATION