








Test Case Export






































Test Export Overview

Exported	10 Aug 2025, 11:43:32
Location	C:\Users\629459\ProvarLicensed0407\0419b\SQUARES\tests\help-desk\602-help-desk-knowledge-center_v4.testcase

602-help-desk-knowledge-center_v4.testcase

-  Salesforce Connect: SQRS_OPS_Auto_Test_User (Test)
-  On UserRegistration_070825 page
 -  Click the App Launcher
 -  Click the SQUARES App
 -  On PO Help Desk page
 -  Click the Help Center Link
-  On POHelpDeskKnowledgeCenter page

-  UI Assert Knowledge Center
-  UI Assert Help Desk
-  UI Assert My Issues
-  UI Assert KCItemHelpCenter
-  UI Assert KCItemHelpfulLinks
-  UI Assert KCItemGeneral
-  UI Assert KCItemHomeless
-  UI Assert KCItemLegalServicesForVeterans
-  UI Assert KCItemSuicidePrevention
-  UI Assert JV Step Check (Step needs to Fail!)
-  Click the KC Item General
-  UI Assert KCGeneralIdMe
-  UI Assert KCGeneralResetPassword
-  UI Assert KCGeneralResetPasswordLink
-  UI Assert KCGeneralUpdatePhoneNumber
-  UI Assert KCGeneralUpdatePhoneNumberLink
-  UI Assert KCGeneralUpdateEmailAddress
-  UI Assert KCGeneralUpdateEmailAddressLink
-  UI Assert KCGeneralTwoIDMe
-  UI Assert KCGeneralTwoIDMeLink
-  UI Assert KCGeneralCreateIDMe
-  UI Assert KCGeneralCreateIDMeLink
-  UI Assert KCGeneralApplicationInstructions
-  UI Assert KCGeneralClearCache
-  UI Assert KCGeneralClearCacheLink
-  UI Assert KCGeneral Organization Enrollment
-  UI Assert KCGeneralOrganization EnrollmentLink
-  UI Assert KCGeneralProgram Manager Guide
-  UI Assert KCGeneralProgram Manager GuideLink
-  UI Assert KCGeneralSubmit a Public Help Desk Ticket
-  UI Assert KCGeneralSubmit a Public Help Desk TicketLink
-  Click the KC Item Homeless
-  entry20 | ### TEST from xml script KCHLBackgroundInformation
-  entry21 | UI Assert KC Homeless Overview Video
-  entry22 | UI Assert KC Homeless Overview Video Link
-  e23 assertText KCHLFaqs
-  e24 assertLink KCHLFaqsLink
-  e25 assertText KCHLHomelessWebsite
-  e26 assertLink KCHLHomelessWebsiteLink
-  e27 assertText KCHLHomelessProgramsOffice
-  e28 assertLink KCHLHomelessProgramsOfficeLink
-  e29 assertSubheader KCHLEligibilityResources210
-  e30 assertText KCHLEligibilityTable215
-  e31 assertLink KCHLEligibilityTable220
-  e32 assertText KCHLSSVFProgramGuide225
-  e33 assertLink KCHLSSVFProgramGuide230
-  e34 assertText KCHLGPDWebsite235
-  e35 assertLink KCHLGPDWebsite240
-  e36 assertText KCHLHealthEligibilityWebsite245
-  e37 assertLink KCHLHealthEligibilityWebsite250
-  e38 assertText KCHLNationalArchivesandRecordsAdministrationNARA255
-  e39 assertLink KCHLNationalArchivesandRecordsAdministrationNARA260
-  e40 assertText KCHLDefensePersonnelRecordsInformationRetrievalSystem265
-  e41 assertLink KCHLDefensePersonnelRecordsInformationRetrievalSystem270
-  e42 assertText KCHLVeteranStatusVerification275
-  e43 assertLink KCHLVeteranStatusVerification280
-  e44 assertText KCHLVALocator285
-  e45 assertLink KCHLVALocator290
-  e46 assertText KCHLHelpfulResources295
-  e47 assertLink KCHLHelpfulResources300
-  e48 assertText KCHLNARA305
-  e49 assertLink KCHLNARA310
-  e50 assertSubheader KCHLSearchGuides315

 e51 assertText KCHLSearchToolsVideo320
 e52 assertLink KCHLSearchToolsVideo325
 e53 assertText KCHLSingleSearch330
 e54 assertLink KCHLSingleSearch335
 e55 assertText KCHLBulkSearchInstructions340
 e56 assertLink KCHLBulkSearchInstructions345
 e57 assertText KCHLBulkSearchTemplate350
 e58 assertLink KCHLBulkSearchTemplate355
 e59 assertSubheader KCHLApplicationInstructions360
 e60 assertText KCHLVAUserGuide365
 e61 assertLink KCHLVAUserGuide370
 e62 assertText KCHLExternalStandardUserRegistration375
 e63 assertLink KCHLExternalStandardUserRegistration380
 e64 assertText KCHLApprovalHierarchy385
 e65 assertLink KCHLApprovalHierarchy390
 e66 assertSubheader KCHLVideoLibrary395
 e67 assertText KCHLOverviewVideo400
 e68 assertLink KCHLOverviewVideo405
 e69 assertText KCHLSearchToolsVideo410
 e70 assertLink KCHLSearchToolsVideo415
 e71 click KCLSLegalServicesforVeterans420
 e72 assertSubheader KCLSEligibilityResources425
 e73 assertText KCLSEligibilityTable430
 e74 assertLink KCLSEligibilityTable435
 e75 assertText KCLSLegalServicesforVeteranWebsite440
 e76 assertLink KCLSLegalServicesforVeteranWebsite445
 e77 click KCSPSuicidePrevention450
 e78 assertText KCSPSEligibilityTable455
 e79 assertLink KCSPSEligibilityTable460
 e80 assertText KCSPSuicidePreventionWebsite465
 e81 assertLink KCSPSuicidePreventionWebsite470
 e999 UI Assert KCGeneral###
 UI Assert KCGeneral###Link
 UI Assert
 Finally: Final Step