

# Test Run Report

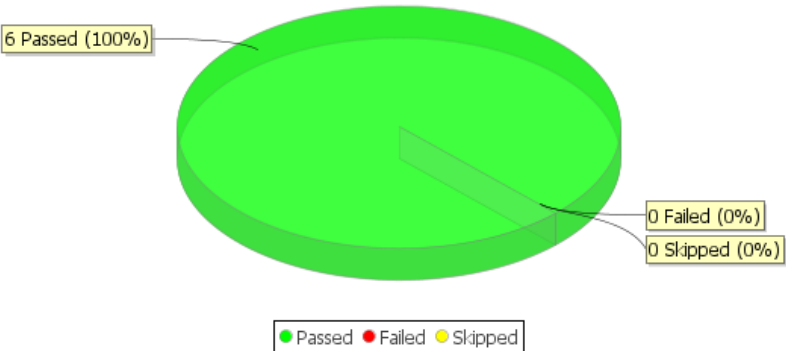


## Test Run Overview

Started	10 Aug 2025, 13:35:47
Ended	10 Aug 2025, 13:56:02
Duration (mm:ss)	20:14.547

## Test Results Summary

Passed	6
Failed	0
Skipped	0




## Test Case Summary

plans	● successful
Help Desk Test Plan	● successful
1117-my-issues.testinstance	● successful
1117-my-issues.testcase	● successful
1228-help-desk-add-a-comment.testinstance	● successful
1228-help-desk-add-a-comment.testcase	● successful
2985-internal-help-desk-myself.testinstance	● successful
2985-internal-help-desk-myself.testcase	● successful
2987-590-help-desk-another-registered-user.testinstance	● successful
2987-590-help-desk-another-registered-user.testcase	● successful
602-help-desk-knowledge-center_v4.testinstance	● successful
602-help-desk-knowledge-center_v4.testcase	● successful
657-help-desk-unregistered.testinstance	● successful
657-help-desk-unregistered.testcase	● successful

## 1117-my-issues.testcase

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### Summary


Started	10 Aug 2025, 13:35:48
Ended	10 Aug 2025, 13:38:07
Duration (mm:ss)	02:19.202
Outcome	 successful

### Output

## 1228-help-desk-add-a-comment.testcase

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### Summary


Started	10 Aug 2025, 13:38:11
Ended	10 Aug 2025, 13:40:05
Duration (mm:ss)	01:54.051
Outcome	 successful

### Output

## 2985-internal-help-desk-myself.testcase

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### Summary


Started	10 Aug 2025, 13:40:08
Ended	10 Aug 2025, 13:42:26
Duration (mm:ss)	02:18.104
Outcome	 successful

### Output

## 2987-590-help-desk-another-registered-user.testcase

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### Summary


Started	10 Aug 2025, 13:42:33
Ended	10 Aug 2025, 13:43:57
Duration (mm:ss)	01:23.974
Outcome	 successful

### Output

## 602-help-desk-knowledge-center\_v4.testcase

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### Summary


Started	10 Aug 2025, 13:44:00
Ended	10 Aug 2025, 13:53:24
Duration (mm:ss)	09:23.401
Outcome	 successful

### Output

## 657-help-desk-unregistered.testcase

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### Summary

Started	10 Aug 2025, 13:53:30
Ended	10 Aug 2025, 13:55:56
Duration (mm:ss)	02:25.100
Outcome	 successful

### Output