

BILLINGS

CF Compass one-pager

Who it helps: People needing a quick CF Foundation Compass contact guide.

Summary: Compass scope, call prep, and handoff checklist for care teams.

Not medical, legal, or financial advice. Use this as a practical checklist and a record-keeping tool.

CF Foundation Compass (quick contact guide)

What to prepare before you call:

- [] Insurance plan name and member ID.
- [] Medication names, pharmacy, and any denial letters.
- [] What you need most (coverage, financial, legal, school/work, care logistics).

What to ask:

- "What are my next steps, and what documents do you need from me?"
- "Is there a deadline I should not miss?"
- "Who should I contact next (clinic, insurer, pharmacy), and what should I say?"

Compass link:

- <https://www.cff.org/support/get-help-cf-foundation-compass>

Helpful links:

- 211 local services: <https://www.211.org>
- Patient Advocate Foundation: <https://www.patientadvocate.org>
- HealthCare.gov (Marketplace): <https://www.healthcare.gov>
- Medicaid: <https://www.medicaid.gov>
- Medicare cost help: <https://www.medicare.gov/basics/costs/help>