

Booking Terms & Conditions

Payment policy

No prepayment required.

- No prepayment will be collected upon booking.
- However, hotel reserves the right to pre-authorise credit cards prior to the guest's arrival.

100% to be charged upon check-in.

- Card holder must be present upon check-in.
- Otherwise, the booking should be paid in cash.

Cancellation policy

This is a last-minute booking. Last minute bookings <u>cannot</u> be modified or cancelled without penalty. If you like to modify or cancel this booking, please check our Cancellation Penalty Policy below and contact our reservation department.

3 Days = 100% Total Reservation Charge

• Cancellation 3 days before the check in date will be charged the whole amount of the reservation.

No Show = 100% Total Reservation Charge

• The whole amount of the reservation will be charged for no shows.

Check-in policy

Check-in time: 14:00 Check-out time: 12:00

Hotel Policies

- Child Rate Policy: 3 Feet and Below: Complimentary 3.1 Feet and 4 Feet in height: 50% Off on Buffet Breakfast / Lunch or Dinner (when available) 4.1 Feet and above: Full Rate
- Early Check-In Fee: Early check-in is allowed from 6:00 AM-10:00 PM but will incur additional fee of PHP 1,000 per room.
- Exchange Rate: The hotel will use its official dollar exchange rate for the day for payment using currencies other than Philippine Peso.
- Late Check-out Fee: 1:01 PM 2:00 PM (PHP 500.00 net / room), 2:01 PM 3:00 PM (PHP 1,000.00 net / room), 3:01 PM 4:00 PM (PHP 1,500.00 net / room), 4:01 PM -6:00 PM (PHP 2,000.00 net / room), 6:01 pm onward (full rate charge).
- **Security deposit:** A deposit of PHP 1,000/room/night is required upon check-in and will be refunded upon check-out.