
MATTHEW SARTOR

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WEBSITES, PORTFOLIOS, PROFILES

- [LinkedIn](#)
- [Portfolio Page](#)

PROFESSIONAL SUMMARY

Competent CompTIA Trifecta earner pursuing a job in IT support who has been working as an intern at a computer hardware and software store known as Elite Computers for around half a year. Have built many kinds of computers and laptops for clients and have fixed many, both physically and virtually.

SKILLS

- Customer service expert
- Product Troubleshooting
- System Maintenance
- Equipment Inspection
- Data Backup and Recovery
- Problem-Solving
- Customer Communication and Empathy
- Software Upgrades
- Network+ Certification
- Security+ Certification

WORK HISTORY

Computer Repair Technician Intern, 08/2023 - Current

Elite Computers – Bonita, CA

- Built and repaired over 50 computers and work laptops for local companies.
- Improved functionality of many clients devices using upgraded storage, improved CPU cooling, increased ram capacity, and upgrading video graphics card.
- Successfully transferred client files from one storage drive to another and successfully installed new storage devices for clients with over 95% success rate on data transfer.
- Learned to translate tech problems into grounded explanations to make it easier for non-tech oriented clients to understand everything that was performed and fixed.
- Learned to use various software to test performance metrics of computers such as Furmark, Memtest, and Cpuid.

Apprentice Electrician, 08/2022 - 10/2022

Morrow-Meadows Corporation – University California San Diego

- Correctly wired 36 T568-b cables for multiple floors and installed data cables throughout ceilings of over 10 rooms.
- Successfully implemented signature requirements on supply delivery invoices to keep written chains of custody for employers to analyze improving trust between both parties by 100%.
- Improved cabling layout on multiple floors to 100% compliance with National Electrical Code, surpass OSHA regulations, and satisfy clients stricter regulation standards.
- Fixed any safety hazards found on lower floors and improved quality of installations to meet regulations.

EDUCATION

UCSD Full Stack Coding Bootcamp

UCSD Extended Studies - University California San Diego

Bachelor of Science: Applied Health Science, 05/2022

Point Loma Nazarene University - Point Loma, CA

CERTIFICATIONS

- CompTIA A+ ce Certification, 09/2023, CompTIA, [Badge](#)
- CompTIA Network+ ce Certification, 01/2024, CompTIA, [Badge](#)
- CompTIA Security+ ce Certification, 02/2024, CompTIA, [Badge](#)