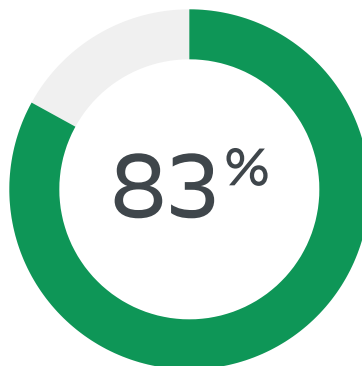Completed: Jun 27 - 4:28 PM
Suryakant Kashinath Dubalgunde

83%

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Total Points: 25/30   Correct Answers: 25/30

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Section Results

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Your Responses

Question 1 of 30   +1 ✅

A team manages various work items such as:

1. Write job description for summer internship

2. Purchase new office printer

3. Send monthly newsletter to new prospects

What are these work items called in Jira?

- ⚪ boards
- ⚪ projects
- ✅ 🔵 issues
- ⚪ filters
- ⚪ roadmaps

Question 2 of 30   +1 ✅

Alina is both a Jira user and a Jira administrator. You are only a Jira user.

Identify two actions that only Alina can perform. (Choose two.) 8904261

- [ ] update personal settings
- [ ] view team progress on a board
- [ ] update assigned issues
- ✅ **configure project permissions**
- ✅ **enable Jira features**

Question 3 of 30   +1 ✅

Which two statements are true about Jira issues? (Choose two.) 8904261

- ✅ **Issues can be organized by priority.**
- [ ] An issue can belong to more than one project.
- [ ] All issues use the same set of fields.
- ✅ **Issues can contain attachments.**

Question 4 of 30   +0 / 1 ❌

A software team is working on a new product called LEND.

They want to name their Jira project after a particular deliverable of the new app. They will have more deliverables in the future.

Select the most appropriate project name. 8904261

❌ 🔵 LEND team

✅ ⚪ LEND alpha

⚪ LEND deliverable

⚪ LEND app

The correct answer was "LEND alpha".

A. Incorrect. They want to name the project after a particular deliverable of the new app (LEND alpha is a good example), not their team name (LEND team). B. Correct. Since your team wants to name this project after a particular deliverable, naming it after a specific release (like alpha) is the most appropriate option. C. Incorrect. LEND deliverable is too generic. It is not a suitable name for a specific/particular deliverable. And they will have more deliverables in the future. D. Incorrect. LEND app is appropriate for a project that encompasses all releases/deliverables of the app. But they want to want to name the project after a particular deliverable of the new app.

Question 5 of 30   +1 ✅

You work on multiple projects and often need to switch between them.

You are currently viewing the board for one of the projects.

Where can you see your full list of projects?

⚪ Your work dropdown in the main navigation bar

⚪ Projects dropdown in the project sidebar

⚪ Project pages link in the project sidebar

⚪ Dashboards dropdown in the main navigation bar

✅ 🔵 Projects dropdown in the main navigation bar

Question 6 of 30

+1 ✅

You frequently run a particular search and want to mark it for easy access.

How can you achieve this within Jira?

- ⚪ bookmark the search criteria
- ⚪ drag-and-drop the filter to Your work
- ✅ 🔵 save and star the filter
- ⚪ add the search bar to the project sidebar

Question 7 of 30

+1 ✅

As you develop a new product, you frequently need to switch between the Backlog and Kanban board to see various issues.

What is the quickest way to do so?

- ⚪ through the main navigation bar
- ✅ 🔵 through the project sidebar
- ⚪ through the search bar
- ⚪ through the product switcher

Question 8 of 30

+1 ✅

Josie works in a Scrum project and has trouble tracking deadlines.

She wants to see a view that shows:

1. current issues in progress

2. a linear timeline of work being completed

3. dependencies and overlap among issues

Suggest the best type of work view for Josie.

- Board

- Your work page

- Backlog

✓ ● Roadmap

Question 9 of 30   +1 ✓

You have been assigned to review an issue in the Legal project.

1. You need a visual display of this issue with respect to other Legal issues in progress and in review.

2. Once you review it, you need to drag it to the Done status.

What single location will satisfy both needs?

- Legal roadmap

- Legal backlog

✅ 🔵 Legal kanban board

⚪ Legal dashboard

⚪ Legal search filter

Question 10 of 30   +1 ✅

Jessica is viewing work progress on her team's active sprint board.

She clicks the Create button in the main navigation bar and adds a new issue to the project.

She now wants to go back and edit the issue, but does not see it in her current view.

Where did it go? 8904261

✅ 🔵 to the bottom of the backlog

⚪ as a sub-task of her most recent issue

⚪ linked to another issue

⚪ within a different board

Question 11 of 30   +1 ✅

Identify two types of boards you can create within Jira. (Choose two.) 8904261

✅ ☑ Kanban

☐ Company-managed

☐ Roadmap

✅ ☑ Scrum

☐ Sprint

Question 12 of 30　　　　　　　　　　　　　　　+1 ✅

You joined a small and independent team that:

1. wants to complete their tasks in a continuous flow of work
2. wants tight control over their own processes and practices in Jira
3. does not want to standardize their way of working across many other teams

Suggest the best type of board and project for the team.

○ Scrum board in a company-managed project

○ Scrum board in a team-managed project

○ Kanban board in a company-managed project

✅ ⬤ Kanban board in a team-managed project

Question 13 of 30　　　　　　　　　　　　　　　+0 / 1 ❌

The human resources team manages various categories of work in their project:

1. requests from employees

2. job applications

3. updates to salary and benefits

What are these categories called in Jira?

○ projects

❌ 🔵 issues

✅ ○ issue types

○ items

○ sub-tasks

The correct answer was "issue types".

A. Incorrect. Projects are collections of issues. Project have issue types. The stem states that the HR team manages these categories of work "in their project" so those three examples are not projects themselves. B. Incorrect. Issues are the distinct individual pieces of work that follow the workflow from creation to completion. One particular request from an employee would be an issue. One update to a particular employee's salary is an update. But categories of such types of work are called issue types. C. Correct. The issue type represents the category and size of the work to get done in a particular project. The usual issue types in a software project are Epic, Bug, Task or Story, subtask, but other teams can create their own issue types. In this example, it might be Request, Application, Update or Task, or something similar. D. Incorrect. There is no official term "item" in Jira. Individual work items are called issues. E. Incorrect. Sub-tasks are not categories and cannot exist on their own. They are used to break down tasks, stories, or bugs into smaller work items.

Question 14 of 30   +1 ✅

You are collaborating with others on an issue titled "Update character design."

You want to share a PDF of sketches so they can review it and provide input.

Suggest the best way to share the PDF within Jira. 8904261

- ○ Email them both the PDF and a link to the issue.
- ○ Upload the PDF to a shared drive and add a web link.
- ○ Add the PDF via the "Link issue" button.
- ✓ ● Add the PDF as an attachment to an issue comment and use @mention.

Question 15 of 30 +1 ✓

Your team is working on a new game app.

They use three issue types: Epic, Story, and Bug.

Which issue summary is most likely to be classified as a Bug? 8904261

- ○ Design player avatars.
- ○ Update voice-over clip for character Zeus for version 1.1.
- ✓ ● Level 2 help links return 404 Not Found Error.
- ○ As a player, I want the ability to choose a good or evil character.

Question 16 of 30 +1 ✓

Issue DEV-34 has a parent issue and cannot exist on its own.

What is the issue type of DEV-34?

- ✅ 🔵 Subtask
- ⚪ Story
- ⚪ Bug
- ⚪ Task

Question 17 of 30   +1 ✅

You have a question about an issue that has been assigned to you.

What is the easiest way to find out who created the issue?

- ⚪ pose a question in the comment field
- ✅ 🔵 check the Reporter field
- ⚪ run a basic search
- ⚪ use @mention to ask your teammates

Question 18 of 30   +0 / 1 ❌

A team has the following process for writing blog posts.

Readers suggest ideas that wait to be assigned. The assigned writer works on the blog and submits it for review to an editor.

The editor can send it back to be rewritten and resubmitted or he can approve and post it.

You need to identify the correct configuration of a board that accurately represents their process with a minimum number of columns in the correct order.

Which is the correct configuration? 8904261

- ⚪ To Do, In Progress, Done
- ❌ 🔵 New, Assigned, Submitted, Redo, Approved, Posted
- ⚪ To Do, In Progress, Review, Sent Back, Posted
- ✅ ⚪ Open, In Progress, Awaiting Review, Done

The correct answer was "Open, In Progress, Awaiting Review, Done".

A. Incorrect. This configuration does not include a step for editor review. B. Incorrect. This configuration includes 2 unnecessary steps so it does not represent the minimum number of columns. If an editor sends it back, it can go back to Assigned status. And you don't need both Approved and Posted status. C. Incorrect. This configuration includes 1 unnecessary step so it does not represent the minimum number of columns. If an editor sends it back, it can go back to In Progress status. We don't need the Sent Back status. D. Correct. This configuration includes the correct minimum number of columns in the correct order. Readers suggest ideas that wait to be assigned (status = Open). The assigned writer works on the blog (status = In Progress) and submits it for review to an editor (status = Awaiting Review). The editor can send it back to be rewritten (status = In Progress) and resubmitted (status = Awaiting Review) or he can approve and post it (status = Done).

Question 19 of 30   +1 ✅

Your team uses a dashboard that displays open issues.

You completed the work for a particular issue two days ago, but it still shows up on the dashboard today.

What must you do so it no longer displays on the dashboard? 8904261

- ○ Remove the issue from the relevant gadget.
- ✓ ● Drag-and-drop the issue to the Done board column.
- ○ Add a comment that the issue has been completed.
- ○ Refresh the dashboard.

Question 20 of 30   +1 ✓

An issue was meant for your review, but a team member has incorrectly marked it as Done.

You need the issue status to display as Review.

What should you do to keep the issue status accurate? 8904261

- ○ Delete the issue.
- ○ Create a duplicate issue.
- ✓ ● Update the issue status to Review.
- ○ Link the issue to another one in Review status.

Question 21 of 30   +1 ✅

You have completed your portion of the work on an issue and want to move it along in the workflow.

Which action should you take?

- ⬜ Comment on the issue.
- ⬜ Change the Due Date on the issue.
- ⬜ Assign the issue to a reviewer.
- ✅ 🔵 Update the issue status.

Question 22 of 30   +1 ✅

You normally work only in the DEV board that shows issues only from the DEV project.

You need to create an issue in the ENG project.

Identify the location where you can create the ENG issue.

- ⬜ DEV roadmap
- ⬜ DEV backlog
- ⬜ Your work
- ✅ 🔵 Create button
- ⬜ ENG dashboard

Question 23 of 30   +1 ✓

You want to create multiple issues at one time for a particular project.

Identify two quick ways to do so. (Choose two.)

- ✓ ☑ from the roadmap
- ✓ ☑ from the backlog
- ☐ from the dashboard
- ☐ by cloning issues
- ☐ by linking issues

Question 24 of 30   +1 ✓

You have a question about one of your assigned tasks and want to solicit feedback from Sonia.

You also want to ensure the information exchange is captured on the issue.

What is the quickest and best way to do so?

- ○ Send Sonia an email with a link to the issue
- ○ Create a sub-task and assign it to Sonia
- ✓ ● Add a comment and @mention Sonia
- ○ Reassign the issue to Sonia

Question 25 of 30   +1 ✅

You are not receiving Jira notifications when teammates @mention you on their assigned issues.

What should you do to fix this? 8904261

- ✅ 🔵 Go to personal settings and update your email notifications.
- ⚪ Set yourself as the Assignee on those issues.
- ⚪ Click on Watch options to watch those issues.
- ⚪ Star those issues to add to Your work page.

Question 26 of 30   +0 / 1 ❌

Everyone on your team uses the same dashboard.

Two of the gadgets will definitely show different results to different team members.

Identify those gadgets. (Choose two.) 8904261

- ❌ ☑ Created vs. Resolved Chart
- ✅ ☑ Assigned to Me
- ☐ Activity Stream
- ✅ ☐ Issues in progress

The correct answer was "Assigned to Me, Issues in progress".

A. Incorrect. The Created vs. Resolved Chart can be based on a project or a saved filter. If it is based on a project, it will show everyone the same results. If it is based on a filter that uses a function such as currentUser() then it could possibly – but not

definitely – show different results to different team members. B. Correct. Assigned to Me gadget is always relative to the user viewing it. So it will definitely show different results to different team members. C. Incorrect. The Activity Stream gadget can be filtered in various ways. If by project, it will show everyone the same results. If it is based on username, then it could possibly – but not definitely – show different results to different team members. D. Correct. Issues in progress gadget is always relative to the user viewing it. So it will definitely show different results to different team members.

Question 27 of 30   +0 / 1 ❌

You are having trouble locating a particular issue.

The only thing you remember is that one of the comments mentioned a screen error.

Identify two ways you can use Jira's native search functionality to locate the issue. (Choose two.)   8904261

		enter keywords on Your work page
✅	☑	navigate to the search bar
❌	☑	use CTRL+F within the project backlog
✅	☐	use a keyboard shortcut

The correct answer was "navigate to the search bar, use a keyboard shortcut".

A. Incorrect. There is no search functionality on the Your work page. B. Correct. Jira search allows you to locate issues using any related words. It will check issue comments, descriptions, and other fields. C. Incorrect. Using CTRL+F anywhere within Jira will only find what's visible on the page being searched, and won't look through comments. D. Correct. There are two keyboard shortcuts that can help you search. Quick search "/" goes to the search bar. Find issues "g" then "i" goes to the

issue navigator, either basic or advanced search. In both, you can enter search terms that may appear in any system/custom text fields and comments.

Question 28 of 30   +1 ✅

You and your co-workers need a place to create pages and manage documentation related to your software project.

Which Atlassian product integrates with Jira to meet this need? 8904261

- ⚪ Slack
- ⚪ Zoom
- ✅ 🔵 Confluence
- ⚪ Microsoft Teams

Question 29 of 30   +1 ✅

You received an email notification about a Jira issue.

Identify the fastest way to access that issue after receiving the email. 8904261

- ✅ 🔵 Click the issue link within the email.
- ⚪ Enter the issue key in the search bar.
- ⚪ Find the issue under Your work dropdown.
- ⚪ Click on your profile icon in the project board.

Question 30 of 30   +1 ✅

You want to take steps to build a Jira habit.

Select two recommended best practices to help create a Jira routine. (Choose two.)

- ☐ Start a fresh browser for Jira each time you access it.
- ☐ Access Jira once a week.
- ✅ ☑ Be the Jira champion on your team.
- ✅ ☑ Optimize Jira for your specific usage.