

Shamil Auwal

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Experience

The Word & Brown Companies - Orange, California
Sales Support Specialist I

September 2022 - Present

- Spearheaded efficient workflow optimization within the Sales Department, providing indispensable support to Sales Representatives.
- Managed quotes, sales, and services for small group and group-related products, ensuring strict adherence to carrier guidelines and delivering high-quality service to clients.
- Directed the management of group applications and collaborated closely with brokers and Sales Reps to address pending items, demonstrating flexibility during peak periods.
- Played a pivotal role in various administrative functions, including enrollment coordination, office administration, underwriting support, and Salesforce updates, while prioritizing account management to enhance client satisfaction.
- Exhibited exemplary attention to detail, communication prowess, and organizational abilities in navigating the demands of a dynamic and fast-paced environment, consistently exceeding client expectations.

Shichikashuku & Kesennuma Board of Education - Miyagi, Japan

Assistant Language Teacher (ALT)

July 2019 - July 2022

- Provided English language instruction and skills development to over 1,000 students in local junior high and elementary schools.
- Organized cultural exchange sessions, contributing to the JET Program's mission.
- Coached students for district speech contests with daily one-on-one sessions.
- Promoted English classes and facilitated cultural exchange through community engagement.
- Authored articles in English and Japanese for the town's monthly magazine, highlighting language learning and cultural insights.
- Collaborated with Japanese English teachers to devise innovative teaching strategies and develop a city-wide English curriculum emphasizing speaking skills.

Technical Skills

Languages: C# (ASP.NET 6, ADO.NET, EF), , TypeScript (Angular, React), Python, C++, bash

Certifications: [JavaScript](#) - Algorithms and Data Structures, [Responsive Web Design](#) (HTML5/CSS)

Operating Systems: Windows (Excel, Word), Linux(Ubuntu), UNIX

Other: Azure Services(DevOps, VM, DNS, App Services), SQL, Cloud

(Azure, AWS), NGINX, SQL - MySQL, SSMS, Salesforce, Docker, Git

Education

California State Polytechnic University, Pomona - Pomona, California

Bachelor of Science in Applied Mathematics

September 2015 - May 2019

- Emphasis on Operations Research (linear and nonlinear programming), Data Analysis using Nonlinear Dynamics, Combinatorics, and Graph Theory.

Projects

[URL Goat](#)

- a full stack URL shortening application using ASP.NET Core 6 and Angular. Enables easy conversion of long URLs to user-friendly links.
- Simplified deployment using Docker Compose.
- Technologies: .NET, Angular, SQL Server, Git, Visual Studio

[Q-Learning with Python and Nonlinear](#)

[Programming](#) - Operations Research Analysis

[Linear Programming](#) - Operations Research Analysis

[Predator-Prey Model](#) - Partial Differential Equations Analysis

[Strong and Weak Solutions to a PDE](#) - Nonlinear Dynamics and Chaos