

Wire Delta Task 2: Interacting with the AI assistant

My first impression of the AI assistant is that it's neat and tidy. It responds very fast and has a good size on the screen, which helps to make it a comfortable interaction.

I like that it has a sense of humor. When asked whether it likes certain things it will respond with emojis as a positive response. And when giving a negative response, it alludes to the weather. However, it seems limited to the things it can respond to.

For the interview aspect, I started getting the impression that I was filling out a form instead of answering 'on-the-fly' questions. Although I found that it was definitely a more entertaining way of filling out a form, I would suggest something else. Instead of having to type the answers that have already been written as a choice for you, it would seem more logical to be able to click them, or simply type a number, or selecting the response in some other more convenient way.

There were some drawbacks and room for improvements. When I alluded for it to respond with a location, it spammed the answer three times. The answer was courteous- an invitation -along with the location. This response wasn't precise, but at least the friendliness could make up for the inconvenience.

My suggestion is to continue training, but also to make it more engaging. For example, the concept of giving choices in the interview questions, could maybe be applied when the AI assistant doesn't understand. So instead of giving up quickly by redirecting you to Google or contacting a colleague, then maybe first try with some choices/suggestions for what might have been the misunderstood question. Thus, it could be able to guide the user to a more precise answer.