



# Seacom

The Leading Open Source Architects



## User Guide

## The Zimlet

Attached to the same email that contains this guide you will find the Zimlet that allows the integration of ProcessMaker with Zimbra.

## Installation

**To install the Zimlet on Web Client the procedure to make is this:**

- Log on to the administrative interface of Zimbra
- Select the option **Configure** → **Zimlet** (on the left column )
- In the new screen that will open, click on the mechanical wheel (in the high right ) and then **implements**
- Select the file through **Choose File**, and mark the voice **Flush cache Zimlet** and then **implements**
- When all entries have the status **Done** select the **End** key.
  
- **The COS changes to be made are:**
  - Select the **Zimlet Tab**, and check if **Zimlet SiFLOW** has the status **active (otherwise activate )**
  - Select the COS of user that will use SiFLOW
  - Select the **Advanced** option
  - Verify or add the domain of your company in the Proxy domain available.
  - Press **Save** to confirm the changes.

Briefly, the installation of the Zimlet on WebMail :

**administrative interface of Zimbra → Configure → Zimlet → Implement → Choose file/Select Flush Cache Zimlet → Implement → End → Configure →Class of Service → Select COS → Advanced → Verify or add the domain of your company in the Proxy domain available**



## Edit the configuration file of the Zimlet

After that you have installed the zimlet SiFLOW, access to the server where it has been installed and go in the directory where it is contained :

```
/opt/zimbra/zimlets-deployed/it_seacom_processmaker
```

open the file `config_template.xml` and modify the content of the propriety **allowedDomains**, by inserting the domain of your company.

## Create symbolic links to the zimbra's library

To do this, access at the server where you have installed the Zimlets and just run in the terminal the following commands to create symbolic links:

```
ln -s /opt/zimbra/jetty/webapps/service/WEB-INF/lib/zimbrastore.jar  
/opt/zimbra/jetty/webapps/zimlet/WEB-INF/lib/
```

```
ln -s /opt/zimbra/jetty/webapps/service/WEB-INF/lib/zimbrasoap.jar  
/opt/zimbra/jetty/webapps/zimlet/WEB-INF/lib/
```

```
ln -s /opt/zimbra/jetty/webapps/service/WEB-INF/lib/zimbraclient.jar  
/opt/zimbra/jetty/webapps/zimlet/WEB-INF/lib/
```

## First Use

Before you can use SiFLOW, access to the settings in the zimlet panel and set :

- The URL of ProcessMaker → ( e.s : [processmaker.seacom.it](http://processmaker.seacom.it) )
- Username and password
- Set your workspace

Press OK, and after you can restart Zimbra.

## Reminder settings

In the zimlet panel, is possible set time that you needs to be done for control on the presence of unassigned cases.

**Now you are ready to use SiFLOW !!!**  
**...and for any information please contact us !!!**