

SEAN DELANEY AKENE

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EDUCATION:

St John's University Queens, NY

Bachelor of Science in Digital Marketing

August 2015 – May 2019

GPA: 3.7

Accomplishments: Graduated with Magna Cum Laude Honors

Relevant Coursework: S.E.O and Web Design, Data Analytics, Media Marketing Analysis, Project Management

George Washington University

July 2020 - Present

Full Stack Development Certification

Relevant Coursework: Hardware management, Browser Based Technologies, JavaScript, Server Side Web Development, Testing Tools, Quality Assurance.

SKILLS:

- HTML5 , CSS, Bootstrap.
- JavaScript, JQuery, Node JS
- SQL, Mongo DB
- Excellent problem-solving and analytical skills
- Hardware, peripherals and software maintenance
- Windows XP, Vista, 7, 8, 10, Mac OS
- Agile project management with Scrum
- Version control with Git

WORK EXPERIENCE

MBI Health Services Washington DC

IT Specialist

May 2019 to present

- Installing and replacing hardware components including SSD Memory, RAM, CPUs, and Printers.
- Windows 10 Workstation/ Laptops installation, troubleshooting and maintenance.
- Backup and recovery of data using external hard drives.
- Troubleshooting, tracking, and documenting hardware and software problems to ensure a timely resolution.
- Diagnosing connectivity-related issues.

MBI Health Services Washington DC

IT Intern

Summer 2015 – Summer 2018

- Working closely with IT specialists and responding to phone and email support requests.
- Escalating critical consumer situations to the appropriate level of management and technical expertise.