

### August 28, 2014

Welcome to this week's Spotlight on Wine Country Ontario!

Spotlight on Wine Country Ontario highlights social media coverage and mentions for WCO activities, including programs and events, generated by the WCO team and com.motion. Each week we will provide insight on our most successful posts, interesting consumer interactions, community growth, social media tips and relevant news or events. Enjoy!

### **Upcoming Content, Promotions and Events:**

- \* Peller Estates Winery will be profiled for #WineryWednesday
- \* Seasonal Sensations from Ontario's Sommeliers
- \* Continued #GotTheGuide, #FollowtheTruck and Visa #InfiniteDining content

#### **Relevant Hashtags:**

#ONwine #WineCountryON
#FollowtheTruck #InfiniteDining
#CDNwine #GotTheGuide
#VQA #LCBOTasteLocal

#### **Social Media News & Tips:**

This week, Facebook announced some changes to its News Feed geared towards weeding out 'spammy' posts by reducing 'click-baiting' – the practice of posting articles with snappy headlines that offer little to no information and encourage users to click through to find out more. Here's an example: You'll NEVER believe which two stars got into a fight on the red carpet last night!! CLICK to find out!" This practice spreads the post in higher frequency across multiple news feeds and drowns out authentic content.

To do this, Facebook will be using:

1. 'Time Spent' – monitoring for how long the user engages with the content they have clicked through to before returning to Facebook. The more time the user spends on the page, it follows that the more the content interests/is pertinent to them

2. Ratio of click-through rate vs. engagement – If people are viewing the content and do not find it interesting – (i.e. not liking it, commenting about it or sharing it with friends) – there is an increased risk Facebook would penalize it as click-bait.

## <u>Implications for Wineries</u>

Although Facebook's stated purpose is to improve user-experience, their move towards detecting and categorizing content as click-bait may have implications for branded content. Facebook could be raising the bar for stepping up the creativity and quality of content. Wineries should be mindful of the content they are creating to ensure it is engaging with interesting links that users will engage with to lower the risk of being categorized by Facebook as click-bait. It is recommended that wineries explore fresh perspectives to their content strategy -- to go beyond pushing out messages and calls-to-action, and to craft content that is interesting enough to draw audiences in for longer periods of time. Whether it's through sharing knowledge and useful information, connecting emotionally or sheer entertainment, all branded content will increasingly need to be interesting enough for people to want to spend time with it – and to like, talk about, and share it. Under this new lens, we recommend content with a longer form narrative, more extensive imagery and videos.

### **Highlight of the Week:**

This week's engagement highlight was around our second post for the Seasonal Sensations from Ontario's Sommeliers series on Twitter and Facebook. Similar to the success we saw in the previous week, the featured recipe from Michael Pataran and John Szabo paired with Closson Chase Chardonnay resulted in 10 retweets and 5 favourites to date. The continued success of this content series demonstrates that fans are seeking original and shareable content and love #winepairings.



.@johnszabo shares his fave #VQA & BBQ pairing #recipe by @MichaelPataran. Try it tonight! @ClossonChase #winepairing pic.twitter.com/UXFR3pIQMX

- ◆ Reply ★ Favorite \*\*\* More
- . John Szabo and Closson Chase



#### **Consumer Engagement:**

This week's consumer engagement highlight was an Instagram post from August 27<sup>th</sup>, featuring a beautiful image of a selection of wine and food pairings from Reif Estate Winery. The post generated 78 likes and 7 positive comments to date. This performance further demonstrates that beautiful imagery and call-to-actions perform well on our social channels. Instagram continues to be an important channel for Wine Country Ontario as it allows us to visually display what wine country has to offer.



# **Social Channel Update:**

\* Twitter Followers: 12,380 (+338 Followers)

\* Facebook Likes: 34,177 (+18 Likes)

\* Instagram Followers: 1,317 (+16 Followers)

\* Klout Score: 67