

Module 7: Presenting Solutions

Action Worksheet

Name: _____

Date: _____

Part 1: Presentation Self-Assessment

Rate yourself on each presentation skill (1=Needs Improvement, 5=Excellent):

| Skill | Rating (1-5) | Notes |
|---|--------------|-------|
| Recapping discovery insights | | |
| Connecting solutions to needs | | |
| Customizing presentations | | |
| Using storytelling techniques | | |
| Creating engaging visuals | | |
| Maintaining client engagement | | |
| Handling questions effectively | | |
| Addressing objections during presentation | | |
| Presenting pricing confidently | | |
| Closing with clear next steps | | |

Total Score: _____ / 50

Areas for Improvement:

1. _____
 2. _____
 3. _____
-

Part 2: Presentation Framework Practice

Using the 7-step consultative presentation framework, outline your next presentation:

Client/Prospect Name: _____

Step 1: Recap Discovery Insights (What will you summarize?)

Investment Strategy:

Current Challenges:

Timeline & Goals:

Step 2: Recommended Solution (What are you recommending and why?)

Loan Product:

Why This Solution:

Key Features That Address Their Needs:

Step 3: What's In It For Them (Benefits and outcomes)

Benefit 1:

Benefit 2:

Benefit 3:

Step 4: Social Proof (Which case study/testimonial will you use?)

Step 5: Options (If presenting multiple options)

Option 1:

Option 2:

Your Recommendation:

Step 6: Confirm Understanding (Questions you' ll ask)

1.

2.

Step 7: Next Steps (What will you propose?)

Part 3: Customization Planning

For Your Next 3 Presentations:

Presentation 1:

Client Name: _____

Their DISC Personality: D / I / S / C (circle one)

How I' ll Adapt My Presentation Style:

Specific Pain Points to Address:

Relevant Case Study to Share:

Visual Aids I' ll Prepare:

Presentation 2:

Client Name: _____

Their DISC Personality: D / I / S / C (circle one)

How I' ll Adapt My Presentation Style:

Specific Pain Points to Address:

Relevant Case Study to Share:

Visual Aids I' ll Prepare:

Presentation 3:

Client Name: _____

Their DISC Personality: D / I / S / C (circle one)

How I' ll Adapt My Presentation Style:

Specific Pain Points to Address:

Relevant Case Study to Share:

Visual Aids I' ll Prepare:

Part 4: Presentation Mistakes Audit

Review your last 3 presentations. Did you make any of these mistakes?

| Mistake | Yes/No | How to Improve |
|---|--------|----------------|
| Feature dumping (not connecting to needs) | | |
| Talking too much (not enough dialogue) | | |
| Presenting too many options | | |
| Ignoring discovery insights | | |
| Focusing on price too early | | |
| Not handling objections | | |
| Weak close (no clear next step) | | |

Biggest Presentation Mistake I Need to Fix:

Action Plan to Fix It:

Part 5: Loan Product Presentation Scripts

For each loan product, write your key talking points:

DSCR Loans:

Key Benefits:

Who It's For:

Presentation Hook:

Fix & Flip Loans:

Key Benefits:

Who It's For:

Presentation Hook:

Bridge Loans:

Key Benefits:

Who It's For:

Presentation Hook:

Portfolio Loans:

Key Benefits:

Who It's For:

Presentation Hook:

Part 6: Pricing Presentation Practice

Develop your pricing presentation framework:

How I'll Introduce Pricing (After establishing value):

How I'll Break Down Costs Transparently:

How I'll Handle "That's Expensive" Objection:

How I'll Position Our Premium Pricing:

Part 7: Visual Aids Inventory

List the visual aids you currently have:

- ☐ Rate sheets for each loan product
- ☐ Loan comparison charts
- ☐ Process timeline diagram
- ☐ Case study documents
- ☐ Client testimonials
- ☐ Cost breakdown templates
- ☐ ROI calculators
- ☐ Other: _____

Visual Aids I Need to Create:

1. _____
2. _____
3. _____

Part 8: Virtual Presentation Checklist

For your next virtual presentation, complete this checklist:

Before the Call:

- ☐ Test screen sharing capability
- ☐ Test audio and video quality
- ☐ Prepare and organize digital materials
- ☐ Send agenda and materials in advance
- ☐ Eliminate background distractions

- ☐ Have backup plan for tech issues

During the Call:

- ☐ Start with tech check (“Can you see/hear me?”)
- ☐ Share screen with clean, organized desktop
- ☐ Check in frequently (“Can you see this clearly?”)
- ☐ Use engaging visuals
- ☐ Maintain eye contact with camera
- ☐ Record session (with permission)

After the Call:

- ☐ Send recording link
- ☐ Send summary and materials
- ☐ Follow up on action items

Part 9: Case Study Development

Create 3 case studies you can use in presentations:

Case Study 1:

Client Type: _____

Their Challenge:

Solution You Provided:

Results They Achieved:

Quote/Testimonial:

Case Study 2:

Client Type: _____

Their Challenge:

Solution You Provided:

Results They Achieved:

Quote/Testimonial:

Case Study 3:

Client Type: _____

Their Challenge:

Solution You Provided:

Results They Achieved:

Quote/Testimonial:

Part 10: 30-Day Presentation Improvement Plan

Week 1: Preparation & Framework

- ☐ Review all discovery notes before presentations
- ☐ Outline each presentation using 7-step framework
- ☐ Prepare customized visual aids
- ☐ Practice presentations out loud

Week 2: Delivery & Engagement

- ☐ Record 2-3 presentations for self-review
- ☐ Focus on storytelling techniques
- ☐ Increase client engagement (more questions)
- ☐ Get feedback from manager/colleague

Week 3: Customization & Adaptation

- ☐ Identify DISC personality for each prospect
- ☐ Adapt presentation style accordingly
- ☐ Use relevant case studies
- ☐ Personalize every presentation

Week 4: Refinement & Optimization

- ☐ Analyze which presentations led to closes
- ☐ Identify patterns in successful presentations
- ☐ Refine presentation framework
- ☐ Update visual aids and case studies

Part 11: Presentation Performance Tracking

Track your presentation metrics:

| Date | Client Name | Loan Product | Presentation Length | Next Step Agreed? | Result |
|------|-------------|--------------|---------------------|-------------------|--------|
| | | | | Yes / No | |
| | | | | Yes / No | |
| | | | | Yes / No | |
| | | | | Yes / No | |
| | | | | Yes / No | |

Presentation → Application Rate: _____ %

Presentation → Close Rate: _____ %

Average Time from Presentation to Decision: _____ days

Part 12: Reflection & Commitment

After completing this module, answer these questions:

What is my biggest takeaway from this module?

What presentation skill will I focus on improving first?

What specific action will I take this week to improve my presentations?

How will I measure my presentation improvement?

My commitment to presentation excellence:

I commit to preparing thoroughly for every presentation, customizing my approach to each client, and always ending with a clear next step. I will track my presentation metrics and continuously improve my effectiveness.

Signature: _____ **Date:** _____

Complete this worksheet thoroughly and refer back to it regularly. Effective presentations are the bridge between discovery and closing—master this skill and you’ ll dramatically increase your close rate.