



Sean Barry

Customer Education | Product Marketing | Web Development

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BACKGROUND

I am a customer education manager with experience in training facilitation, online learning design, graphic design, audio/video production, digital media, and front end web development.

EDUCATION

NORTHEASTERN ILLINOIS UNIVERSITY

Master of Arts • 2014

Major in Special Education, Focus in Universal Design for Learning

ILLINOIS STATE UNIVERSITY

Bachelor of Arts • 2008

Major in Psychology, Minors in Spanish Language and Business Administration

SKILLS / TOOLS

Product and Knowledge Management

Articulate 360, Adobe Captivate, Camtasia, Adapt, Evolve, Skilljar, Exceed, Zendesk, Pendo, SCORM, xAPI, HTML5

Media Design and Production

Adobe Illustrator, Photoshop, InDesign, XD, Premiere, AfterEffects, Audition

Web Development and Analytics

HTML/CSS/JavaScript, Vue/Nuxt, React/Next, Dart/Flutter, Tailwind, Bootstrap, Bulma, Greensock, Wordpress, Shopify, Netlify, Firebase, Google Analytics

EXPERIENCE

VERIZON MEDIA / YAHOO

Customer Education Manager | 2021 – Present

As Customer Education Manager at Verizon Media / Yahoo, I support the development of the company's online B2B customer education program and lead the implementation of their broader customer onboarding strategy within the Customer Success organization.

AMOBEE

Senior Product Training Manager | 2020 – 2021

Amobee is a global marketing technology company focused on digital, TV, and social ad buying. As Senior Product Training Manager, I designed and managed an online customer education program for Amobee's thousands of active users. In this role, which belonged to Amobee's Product Management team, I led a pod of engineers, product managers, and account managers to deliver both scaled and customized product training in order to achieve measurable business outcomes for Amobee and its clients.

INTERPUBLIC GROUP / KINESSO

Senior Instructional Designer | 2017 – 2020

Interpublic Group (IPG) is a global advertising parent company to various design agencies, media/planning services, tech providers, and more. As Senior Instructional Designer for the Data and Technology organization, I developed learning experiences for IPG agencies and customers in various formats, on a wide range of topics related to data science and marketing tech.

MEDIAMATH

Manager, Training and Instructional Design | 2017

Specialist, Training and Certification | 2015 – 2017

In my roles on the Marketing team at MediaMath, a global advertising tech company, I led internal and external product training for North America, designing and delivering instructor-led training (in-person and remote) and certification to 100+ learners monthly.