

Responding to recipient SMS response

Twilio is a cloud communications platform that allows developers to integrate various communication services, such as voice, messaging, video, and email, into their applications. Twilio provides APIs that simplify the process of adding features like SMS messaging, phone calls, and video conferencing without needing to build or maintain telecom infrastructure.

When a recipient replies to an SMS message from your Twilio number, Twilio will send the reply to your configured webhook endpoint. You can capture and handle these responses by creating an endpoint that Twilio can post to. You will first need to configure your custom Webhook Endpoint URL in Twilio via Twilio web console before Twilio can send the SMS responses back to your custom Endpoint.

Set Up a Webhook Endpoint to Receive Responses

In your controller, create a POST endpoint that will receive the incoming SMS response.

Example Implementation

```
using Microsoft.AspNetCore.Mvc;
using Twilio.TwiML;
using Twilio.AspNet.Core;

[Route("api/sms")]
[ApiController]
public class SMSController : TwilioController
{
    [HttpPost("reply")]
    public IActionResult CaptureSMSReply([FromForm] string Body, [FromForm] string From,
    [FromForm] string To)
    {
        // Log or process the recipient's response
        Console.WriteLine($"Received SMS from {From} (reply to {To}): {Body}");

        // respond back with a simple message
        var response = new MessagingResponse();
        response.Message("Thanks for your reply! We've received your message.");

        return TwiML(response); // return the response. You can use this for logging.
    }
}
```

Explanation of Key Parts

From Parameter: Represents the sender (your recipient) who replied to your original SMS.

To Parameter: Represents the Twilio phone number that sent the initial message.

Body Parameter: Contains the text of the recipient's response message.

Configure the Webhook Endpoint URL in Twilio

You will first need to configure your custom Webhook Endpoint URL in Twilio via Twilio web console before Twilio can send the SMS responses back to your custom Endpoint.

Generalized steps to do this

- In your Twilio Console, go to Phone Numbers > Manage Numbers.
- Select the number you used to send the initial SMS message.
- Under Messaging, set the A Message Comes In webhook to your API endpoint URL.

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