

Using Twilio to send a voice message

Twilio is a cloud communications platform that allows developers to integrate various communication services, such as voice, messaging, video, and email, into their applications. Twilio provides APIs that simplify the process of adding features like SMS messaging, phone calls, and video conferencing without needing to build or maintain telecom infrastructure.

Example Implementation

```
using System;
using Twilio;
using Twilio.Rest.Api.V2010.Account;
using Twilio.Types;

class Program
{
    static void Main(string[] args)
    {
        // your Twilio credentials
        const string accountSid = "YourAccountSid";
        const string authToken = "YourAuthToken";

        // initialize the twilio client
        TwilioClient.Init(accountSid, authToken);

        // create the call
        var call = CallResource.Create(
            to: new PhoneNumber("+1234567890"), // the recipient phone number
            from: new PhoneNumber("+0987654321"), // your Twilio phone number
            url: new Uri("http://demo.twilio.com/docs/voice.xml") // URL of TwiML
            instructions/message
        );

        Console.WriteLine($"Voice message sent with SID: {call.Sid}");
    }
}
```

Sample content of the TwiML instructions/message file. This is what is spoken when the call connects.

```
<Response>
<Say voice="woman">Thanks for trying our documentation. Enjoy!</Say>
<Play>http://demo.twilio.com/docs/classic.mp3</Play>
</Response>
```

Example TwiML for a Custom Message

You can host a custom TwiML file on a server (or use a Twilio-hosted TwiML Bin). The TwiML file is XML and looks something like this:

```
<?xml version="1.0" encoding="UTF-8"?>
<Response>
  <Say voice="alice">Hello, this is a test voice message from Twilio.</Say>
</Response>
```

Sample code to access a custom TwiML file that is hosted on a server

Example Implementation

```
static async System.Threading.Tasks.Task<String> GetXMLVoiceMsgText(string url)
{
    string retval = String.Empty;

    try
    {
        using (HttpClient client = new HttpClient())
        {
            // download the XML content
            string xmlContent = await client.GetStringAsync(url);

            // parse the XML content using XDocument
            XDocument xDoc = XDocument.Parse(xmlContent);

            retval = xDoc.ToString();
        }
    }
    catch (Exception)
    {
        retval = "error";
    }
    return retval; // return the TwiML content
}
```

You can also dynamically generate TwiML for the phone call. Create an ASP.NET Core API controller (VoiceController) that will generate TwiML based on a message parameter.

Example Implementation

```
using Microsoft.AspNetCore.Mvc;
using Twilio.TwiML;

[Route("api/[controller]")]
[ApiController]
public class VoiceController : ControllerBase
{
    [HttpGet("dynamic-message")]
    public IActionResult GetDynamicMessage([FromQuery] string message)
    {
        // Create a new TwiML response
        var response = new VoiceResponse();

        // Add a Say verb with the dynamic message
        response.Say(message, voice: "alice");

        // Return the TwiML as XML
        return Content(response.ToString(), "application/xml");
    }
}
```

In the C# code that makes the Twilio call, update the url to point to the dynamic message endpoint and pass the desired message in the query string.

Example Implementation

```
var messageToSay = "Hello, this is your dynamic message from Twilio!";

var call = CallResource.Create(
    to: new PhoneNumber("+1234567890"), // recipient's phone number
    from: new PhoneNumber("+0987654321"), // your Twilio phone number
    url: new Uri($"https://yourapp.com/api/voice/dynamic-
message?message={Uri.EscapeDataString(messageToSay)}")
);

Console.WriteLine($"Voice message sent with SID: {call.Sid}");
```