

# Sean Fitzgerald

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## Software Engineer / IT Operations

- Experienced with the development of full-stack applications. Educated in translating concepts into code, developing new user features, and building web-based apps. Ability to document work in a well-structured format.
- Creative problem solver and excellent team player. Excellent communication, public speaking, and organizational skills. Proven ability to work independently as well as in groups. Capable of taking on leadership roles.
- Capacity to work well under pressure, quickly learn job functions and effectively handle a variety of tasks while remaining detail-oriented. Excited to learn new tools and technologies.

### Core Technologies & Skills:

**Languages:** Java, JavaScript, SQL, C++, Linux, Mainframe Assembler  
**Frameworks:** Angular, Express.js, Java Spring, Spring Boot  
**Software & Tools:** React, Node.js, MongoDB, HTML, CSS, Agile Methodologies, GitHub, PCF, Postman

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## Experience Highlights

### Operations Reliability Engineer – Kroger Technology, Cincinnati, Ohio (Aug 2021 – Present)

- Worked on the Promotions team which monitored numerous Dynatrace and Echo dashboards that oversaw the company's: sales/discounts, code endpoints, server health, customer's loyalty points, and more.
- Gained leadership experience by being promoted to a Team Lead. Duties included: training new employees, completing advanced documentation, and attending critical meetings with numerous teams.
- Initiated and attended Major Incident (MI) calls to aid multiple teams in finding resolutions to errors.
- Resolved tickets of numerous priority levels in a timely manner so that the business' Service Level Agreements (SLA's) were not broken.

### Software Engineer / IT Consultant – Tata Consultancy Services, Chicago, Illinois (Apr 2021 – Present)

- Excelled in the company's intensive three-month Initial Learning Program where modern programming concepts were learned such as new software, frameworks, tools, and technologies.

### Software Developer Intern – Discover Financial Services, DeKalb, Illinois (Jan 2020 – Aug 2020)

- Built web-based full-stack applications using various programming languages and frameworks by pulling data from public APIs.
  - Discussed requirements with users, wrote clean code, and tested the functionality of the application by participating in daily stand-ups with teams to fully optimize projects.
  - Organized tech talks which aided in increasing employee skill development and job performance.
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## Recent Projects

### Software Engineer / IT Consultant – Tata Consultancy Services (2021)

- News Media Application – Angular, Node.js, Express.js, MongoDB

### Software Developer Intern – Discover Financial Services (2020)

- Covid-19 Global Tracker – React, Node.js, MySQL
  - HR Hiring Application – React, Spring Boot, PCF/MySQL
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## Education

### Bachelor of Science, Computer Science (2020)

Northern Illinois University – DeKalb, Illinois