SEAN HAUGHEY

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PROFESSIONAL EXPERIENCE:

Web Development Immersive Student, General Assembly, Austin, August 2015-November 2015

General Assembly's Web Development Immersive is a 12-week long boot camp dedicated to designing and building web applications.

- Skills Learned: Ruby, Rails, Sinatra, Javascript, jQuery, Backbone.js, Node.js, HTML5/CSS3, Bootstrap, Postgresql, MongoDB, Meteor.js, Git, APIs Markdown, Wireframing, Pivotal Tracker
- Topics Covered: Databases, APIs, Agile Methodologies, Presentation Skills, Research Methods, System Administration, Computer Science

Front Office Manager, Westin Austin at the Domain, Austin, March 2011-August 2015

Property Description: 341-room full service, high-end property with 17,000 square feet of meeting space in an upscale live/work/shop complex.

- Manage all front-of-house associates including hiring, scheduling, training, coaching and counseling
- Named Manager of the Quarter for 3rd quarter of 2013
- Hotel ranked top 10 out of 125 Westin hotels in North America in Overall Satisfaction for 5 straight years
- Front desk team ranked number 2 out of 192 Westin hotels globally in Front Desk Helpfulness
- Front desk team ranked number 1 out of 192 Westin hotels globally in Check-In Friendliness
- Hotel won White Lodging "Triple Platinum" award for 2010, 2011, 2012 and 2013
- Hotel won White Lodging "Hotel of the Year" award for 2011 and 2012
- Hotel won White Lodging "High Performing Team of the Year" award for 2013

Front Desk Manager, Westin Austin at the Domain, Austin, Jan 2010-March 2011

- Member of hotel pre-opening team
- Responsible for creating all front office polices and procedures prior to hotel opening
- Hired and trained opening front office team
- Managed all front-of-house associates including hiring, scheduling, training, coaching and counseling
- Named hotel's loyalty program champion
- Hotel named one of the Top Ten New U.S. Hotels by Gayot
- Hotel earned White Lodging Triple Platinum award

Senior Account Manager/Partner, Preston-Layne & Partners, Florida, Aug 2006–Jan 2009

- Florida sales representative for ten domestic wineries
- Opened over 500 new accounts throughout the state of Florida
- Managed business relationships between wine distributors and key customers in Florida
- Managed business relationships between wineries and local distributors

Assistant General Manager, Tuscan Inn (Kimpton Hotels), San Francisco, Dec 2003–July 2006

Property Description: 221-room upscale boutique property in the heart of San Francisco's Fisherman's Wharf. The hotel was named to the Condé Nast Traveler Gold List in 2005.

- Supported General Manager with all aspects of hotel operations goals
- Project manager for a multi-million dollar room renovation
- Managed on-property IT issues

Education:

Tufts University, Medford, MA Kimpton University, San Francisco, CA General Assembly Web Development Immersive, Austin, TX