Experimental Design and Research Ethics (REB CORE)

6 Oct 2011 BUSI275 Dr. Sean Ho

- HW4 due 10pm
- Work on REB forms



Experimental Process

- Research question (RQ): topic of interest
- Population of interest and unit of observation
 - Per person? Per store? Per year?
- How to collect data: survey? Observer?
 - Sampling: how to recruit participants?
 - Survey questions
- Pre-test survey on a small set
 - Refine survey as needed
- Collect full dataset (required sample size?)
- Analyse: understand the structure in the data
- Interpret and present results



Research ethics



- Three core principles:
 - Respect for Persons
 - Concern for Welfare
 - Justice
- Affects:
 - How we recruit participants
 - Disclosure of purpose and risks/benefits
 - Voluntary, informed, ongoing consent
 - Privacy + confidentiality, handling of data
 - Conflicts of interest



Ethical abuses in research

- Tuskegee syphilis study (1932-72)
 - Observe natural progression
 - 400 poor, black, men w/syphilis
 - Not told they had it or treated
 - "Health checkups" actually placebo
 - Not given penicillin even after it was proved effective in 1940s
- Baylor "Texas Vampires" (1998)
 - 70 relatives in NL with Wolff-Parkinson-White
 - Rushed, pressured consent process
 - No follow-up, disclosure of results



What requires REB approval?

- What is research?
 - "An undertaking intended to extend knowledge through a disciplined inquiry or systematic investigation."
- Not research: Quality Assurance
 - Assessing or improving performance: job satisfaction, safety compliance, etc.
 - Mandated by the job or training
- Not research: Creative Practise
 - Critique of art, analysis of creative process,...
 - Work involving human subjects (e.g., focus group) does count as research



What is exempt from REB?

- Existing data in public domain
 - e.g., StatCan, Forbes, CBC
 - Steward of the data grants legal access
 - Check terms and conditions / license
 - No reasonable expectation of privacy
- Studies internal to an organization
 - QA, performance review, assessment
 - e.g., does age of company-provided computer correlate with employee satisfaction?
 - If internal data is later used for broader research, that would require REB approval



What is exempt from REB?

- Observation in public places
 - Mall, sports arena, public bus, etc.
 - No reasonable expectation of privacy
 - No staged intervention or direct interaction
 - No personally identifiable info in results
- Secondary use of anonymised data
 - Originally gathered for non-research use
 - Patient or school records, online polls
 - No way to identify individuals from data



Example: REB exempt?

- A team of political scientists have observed that the difference between the exit polls (how people said they voted) and the official vote count (how the vote turned out) during a recent election was far greater than would normally be considered statistically possible.
- They have collected exit polling data from a large representative sample of voting locations across the country and have interviewed electoral staff from these stations. The interview transcripts show a pattern of irregularities in the collection of voting results from the computers and the treatment of ballot boxes holding paper voting slips.
- The report of their findings promises to be very critical of electoral policy and of the current administration of the country.



Voting study example

- Answer: No, most likely not REB exempt
- Exit poll data and actual vote counts are okay:
 - Secondary use of anonymous data
- Interviews with electoral staff count as research involving human subjects
 - Need informed consent from interviewees
 - Disclose risks & benefits
 - Allow anonymity



Principles: Respect

- Autonomy
 - Voluntary participation
 - Opportunity to ask questions
 - Ability to opt-out at any time
- Informed consent
- Honesty (any deception requires debriefing)
- Privacy & confidentiality
 - Securing personally identifiable data
- Fair recruitment (no unneeded selection bias)
- Follow up (what did we do with their data?)



Principles: Concern for Welfare

- Risks vs. benefits
 - Informed consent
 - Risks include social stigmatization, impact on employment, right to privacy
 - Benefits do not mean cash compensation, but greater understanding of themselves or some issue, or treatment, aid, etc.
- Will our research benefit anyone, or is it purely for the sake of knowledge?
- Vulnerable populations
 - Children, seniors, mentally ill, poor, ...
- View them as people, not just data



Principles: Justice

- Inclusion / exclusion:
 - What are our criteria for participants?
 - Are we unfairly discriminating against anyone in the way we recruit participants?
 - Are we excluding anyone who could benefit from the study?
- Any materials presented to the participants:
 - Posters / flyers, emails, wording of questionnaire, consent form
 - If the participant sees it, the REB needs to see it!



Example: what are the risks?

- A sociological researcher wants to use a snowball sampling technique to interview workers in a telephone call centre about their working conditions.
- This technique involves asking current participants in the study (recruited from advertisements) to identify others who may be interested in doing the study.
- It is well known that the employer is resistant to all outsiders who may alter the call centre's practices.



Obtaining consent

- Must be voluntary:
 - No coercion, pressure, undue incentive
 - No penalty for opting out
- Must be informed:
 - Disclose purpose, risks, benefits
 - Give contact info and opportunity for Q&A
 - Participant must have capacity to consent
- Must be ongoing:
 - If new info arises that may impact whether the individual wishes to continue, you must inform them and ask whether they wish to continue



REB criteria

- Inclusion / exclusion criteria
- Risks & Benefits
- Privacy & Confidentiality
 - Data Management
- Recruitment (Sampling) Procedures
- Consent Procedures
 - Withdrawal of consent / participation
- Materials: flyers, scripts, surveys
- Dissemination / publication of results



For more details

- Handy links, templates from NS Ag Coll
 - Colin Robson's research links
- The full rules are in the TCPS-2:
 - Tri-Council Policy Statement on Ethical Conduct for Research Involving Humans
- TCPS-2 CORE: Course on Research Ethics
 - HTML and Flash-based, go at your own pace
 - Anyone can register (use your @mytwu.ca)
 - Cool case studies, and quizzes to test self
 - PDF certificate upon completion
- If the REB rejects your application, you may be required to complete the CORE tutorial

TODO

- HW4 (ch5-6): due tonight at 10pm
- HW5 (ch7-8): due Thu 13 Oct at 10pm
- REB form due Tue 18 Oct 10pm
 - If approval by TWU's REB is required, also submit printed signed copy to me
 - You are encouraged to submit early to allow time for processing by TWU's REB (3-4 weeks)

