

Sean, Kuan-Hsuan Liao

 [linkedin.com/in/seankhliao](https://www.linkedin.com/in/seankhliao)

 London, UK

 github.com/seankhliao

 +44 75-063-72271

 seankhliao.com

 sean@liao.dev

Software engineer who has taken a liking to infrastructure / platform work. Prefers designing simple and reliable architectures, while enjoying diving into complex systems to solve problems at their root. Never lacking for ideas, or the skill to make them a reality.

Skills

Platforms: AWS, GCP, Kubernetes

Application Delivery: Docker, Helm, CircleCI, Github Actions, Jenkins, ArgoCD, Terraform, Ansible

Observability: OpenTelemetry, Prometheus, Datadog, Elasticsearch, PagerDuty, OpsGenie, FireHydrant

Programming: Go (Golang), Shell/Bash, Python

Timeline

Site Reliability Engineer

June 2022 – present

Snyk

London, UK

- Onboarded incident response vendor for more streamlined incident procedures across the company
- Implemented tooling for SLOs and consulted with teams to raise adoption and reduce alerting fatigue
- Designed and implemented a replatforming of logging (Fluentd/Elastic) and metrics (Prometheus/Grafana) onto Datadog via OpenTelemetry and Vector.
- Automated various processes and developer experience improvements with services in Go and Python
- Co-maintainer of libraries shared between all Go services
- Worked with open source projects (Dex, OpenTelemetry) to upstream internal improvements
- Additional duties: managing GCP, AWS, K8s, Kyverno, CircleCI, Teleport, Istio, PagerDuty, Postgres/Redis, Backstage

Site Reliability Engineer

March 2022 – June 2022

Deloitte

London, UK

- Spearheaded a multi cloud initiative (AWS, GCP) for Deloitte's SaaS product lines.

Site Reliability Engineer

October 2020-10 – March 2022

De Bijenkorf

Amsterdam, Netherlands

- Standardized and secured Jenkins build pipelines for all services written in JS/TS and Java/Kotlin
- Adopted GitOps with ArgoCD and promoted Continuous Deployment across engineering teams
- Brought the majority of our GCP presence under IaC / terraform.
- Stabilized our logging (Fluentd/Logstash/Elastic) and metrics (Prometheus/Grafana) deployments
- Introduced distributed tracing via auto-instrumentation with OpenTelemetry for Node/JVM services to identify bottlenecks and slowdowns.
- Additional duties: managing GCP, K8s, Postgres/MySQL, OpsGenie, Kafka, and VM deployments with Ansible

MSc, Security and Network Engineering
University of Amsterdam

2019 – 2020
Amsterdam, Netherlands

BBA, Information Management
National Taiwan University

2014 – 2018
Taipei, Taiwan

Extracurriculars

Go (programming language)

2019 – present

- I work with the Go (programming language, golang) project to triage incoming issues, ensuring they are clear, reproducible, and actionable.

seankhliao.com/blog

- Notes on tech, in public so it may help someone (including the author in the future)