

# Sean, Kuan-Hsuan Liao

 [linkedin.com/in/seankhliao](https://www.linkedin.com/in/seankhliao)

 London, UK

 [github.com/seankhliao](https://github.com/seankhliao)

 +44 75-063-72271

 [seankhliao.com](https://seankhliao.com)

 [sean@liao.dev](mailto:sean@liao.dev)

Software engineer who has taken a liking to infrastructure / platform work. Prefers designing simple and reliable architectures, while enjoying diving into complex systems to solve problems at their root. Never lacking for ideas, or the skill to make them a reality.

## Timeline

### Site Reliability Engineer

2022-06 – present

Snyk

London, UK

- Onboarded incident response vendor for more streamlined incident procedures across the company
- Implemented tooling for SLOs and consulted with teams to raise adoption and reduce alerting fatigue
- Designed and implemented a replatforming of logging (Fluentd/Elastic) and metrics (Prometheus/Grafana) onto Datadog via OpenTelemetry and Vector.
- Automated various processes and developer experience improvements with services in Go and Python
- Co-maintainer of libraries shared between all Go services
- Worked with open source projects (Dex, OpenTelemetry) to upstream internal improvements
- Additional duties: managing GCP, AWS, K8s, Kyverno, CircleCI, Teleport, Istio, PagerDuty, Postgres/Redis, Backstage

### Site Reliability Engineer

2022-03 – 2022-06

Deloitte

London, UK

- Spearheaded a multi cloud initiative (AWS, GCP) for Deloitte's SaaS product lines.

### Site Reliability Engineer

2020-10 – 2022-03

De Bijenkorf

Amsterdam, Netherlands

- Standardized and secured Jenkins build pipelines for all services written in JS/TS and Java/Kotlin
- Adopted GitOps with ArgoCD and promoted Continuous Deployment across engineering teams
- Brought the majority of our GCP presence under IaC / terraform.
- Stabilized our logging (Fluentd/Logstash/Elastic) and metrics (Prometheus/Grafana) deployments
- Introduced distributed tracing via auto-instrumentation with OpenTelemetry for Node/JVM services to identify bottlenecks and slowdowns.
- Additional duties: managing GCP, K8s, Postgres/MySQL, OpsGenie, Kafka, and VM deployments with Ansible

### MSc, Security and Network Engineering

2019 – 2020

University of Amsterdam

Amsterdam, Netherlands

### BBA, Information Management

2014 – 2018

National Taiwan University

Taipei, Taiwan

## Extracurriculars

### Go (programming language)

2019 – present

- I work with the Go (programming language, golang) project to triage incoming issues, ensuring they are clear, reproducible, and actionable.

**seankhliao.com/blog**

- Notes on tech, in public so it may help someone (including the author in the future)