User Testing 2

Deployed URL: http://ec2-35-164-141-199.us-west-2.compute.amazonaws.com/U-Link/login.html

Date: 10 January 2016   Venue: Ulink Assist Pte Ltd   Tester: Linda

Task 1: Login/ Logout

Instructions

1) Log in to the system with the follow credentials:
   Email: exec@ulinkassist.com
   Password: 123

2) Create a user account for a new user to access the system. New User details:
   Email: newuser@ulinkassist.com
   Account type: Non-admin
   Password: 123

3) You would like to reset your (exec@ulinkassist.com) password to "abc"

4) Delete the account (newuser@ulinkassist.com) that you have created.

Qn: From a scale of 1 to 5, was it easy to do Task 1?

     (Very Hard)   (Very Easy)
Ans: 1--------2--------3--------4--------5

Feedback on this task:

Task 2: Screenings
The screening database stores the different type of screenings that will be recommended to user based on their demographics.

a) Instructions (Create screenings)
   You just receive an information of a new screening that will be available for current clients. You would like to add a new screening into the database.

   Fill up the form with the following details:
   Age: 20
   Common Illness: Heart Disease
   Recommended Screening: Cholesterol Test
   Demographic affected: Female
   Regularity of Screening (In Years): 4

b) <u>Instructions (Update Screenings)</u>

The age for Mammogram is now 40 years old, twice a year. You have to update the screenings database with this new information.

c) <u>Instructions (Delete Screenings)</u>

Ulink Assist no longer provide service for Audiometry, remove the screening from the database.

Qn: From a scale of 1 to 5, was it easy to do Task 2?

    (Very Hard)   (Very Easy)

Ans: 1--------2--------3------4--------5

Feedback on this task:

① To include filter/ranking function on the table menu. (eg: recommended values, affected demo etc...)

Task 3: Client

The client module is a database of all uploaded client data. The client list will provide detailed information about each client in the database.

<u>Instructions</u>

Select the first client to view his profile.

Qn: What is the client type?

    Ans: ___Individual.___

Qn: Is it easy to identify the client type?

    Ans: Yes / No

Qn: From a scale of 1 to 5, was it easy to do Task 3?

    (Very Hard)   (Very Easy)

Ans: 1--------2--------3--------4-------5

Feedback on this task:

① Feedback for module: Include Sort / function for table data.

Task 4: Data Management

Data Management allows user to update Ulink Analysis System with the current data from ZOHO.

<u>Instructions</u>

Export client data in excel from ZOHO system. Upload the excel file into Ulink Analysis System.

Qn: From a scale of 1 to 5, was it easy to do Task 5?

    (Very Hard)   (Very Easy)

Ans: 1--------2--------3-----④--------5

Feedback on this task:

① Add Success' message.

OVERALL:

Qn: You are able to understand the terms used in the application.

(Strongly disagree)   (Strongly agree)

Ans: 1--------2--------3--------4------⑤

Qn: The content is relevant and consistent across all pages.

(Strongly disagree)   (Strongly agree)

Ans: 1--------2--------3------④------5

Qn: Page layouts are consistent across the whole website.

(Strongly disagree)   (Strongly agree)

Ans: 1--------2--------3-------④------5

Qn: Content is written with common language that can be easily understood.

(Strongly disagree)   (Strongly agree)

Ans: 1--------2--------3------④------5

Please feel free to give feedback:

Thank you for your time.