

Sean Hong
www.seanhong.me

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PROFILE|

Currently a full time student at the University of Houston pursuing a degree in Integrated Communications, I am now looking to further my skills and work experience within the digital marketing field, specifically looking for mentorship in SEO, Google Adwords/Analytics, PPC, SAS, and Content Development and Management through Wordpress, Drupal, Joomla, etc.

SKILLS|

- Well versed with communicating and working with clients in regards to service-related issues and criticisms/complaints
- Experienced with data analysis and communicating said data to mid-upper level management

WORK EXPERIENCE|

Weatherford International

01/2015 - 06/2015 | *Security Operations Intern*

- Lead contact on company-wide malware remediation project which included maintaining and updating malware incidents that occurred throughout the company and informing the Director of Information Security and helpdesk managers of any critical changes
- Lead contact on implementation and configuration of Microsoft Bitlocker Administration and Monitoring software

Hines Interests

08/2013 - 08/2014 | *SharePoint Systems Analyst*

- Worked actively with the directors of 10+ departments on several projects for the betterment of business processes throughout the company (i.e - Sharepoint migration/upgrade, Broad datamining through Sharepoint, Graphic Work for Corporate Communications using Photoshop, Press Release editing and publication for Corporate Communications, revision work in several Multi-Family documents that were to be used company-wide)

08/2011 - 08/2013 | *Helpdesk Analyst*

- Provided enterprise-level Helpdesk Support between a team of 10 worldwide for a network of 5200+ users
- Established excellent communication skills through interactions with clients and users
- Created, deleted, and managed network shares and computer accounts in active directory as a Domain Admin
- Completed full software and hardware installations for various applications and platforms
- Imaged, configured, and set-up computers and other computer hardware

EDUCATION|

University of Houston, Houston, TX

01/2012 - Present

- Studying Integrated Communications at the Valenti School of Communications at the University of Houston

INTERESTS|

- Photography. My Instagram @shooksean and my Flickr @photos/seanhong/
- Leatherworking.... wallets and belts not that other stuff
- Design, Print/Web/Industrial