150 Kennedy Rd Belchertown, MA, 01007

Profile

A hard worker with proven leadership and managerial skills, attention to detail, and a goal oriented work ethic.

Experience

Customer Service Representative, McDonalds Corporation; Hadley, MA - 2016-Present

Responsible for taking and handing out customer orders; maintaining the kitchen and cooking food; inventory; customer satisfaction.

Research and Development Intern, Evans Capacitor Company; East Providence, RI - 2016

Designed and implemented electrochemical cell testing device without need for hermetic sealing; ran various EIS tests for establishing technical standards of new products; proprietary development troubleshooting.

Medical Billing Data Technician, Providence Human Services; Springfield, MA — 2015-2016

Operated as part of transition team to assist with transference of medical records and insurance claims between paper backlog and old hard drives to new integrated EMRS. Saved > \$1M in what would otherwise be lost revenue.

Plumbing Supply Subcontractor, Collins Pipe and Supply Co.; East Windsor, CT — 2013-2015 Project focused clean up work and reorganization; managed and processed \$2.5M surplus back stock.

Education

Rensselaer Polytechnic Institute, Troy, NY — BS Applied Physics, Ongoing

Activities

Acacia Fraternity:

Philanthropy Chair — 2016

Organized music festival charity event for Kiva Nonprofit; ongoing regular work with The Animal Support Project, in donating both financial and laborious resources, assisted in coordination of yard sale, construction.

Ultimate Frisbee Intramural Team - 2016

Rensselaer Student Senate:

Student Life Committee — 2016

Ongoing work in improving relations between student and administration; revitalization of counseling program for students, more inclusive facilities and resources.

Skills

Technical

Solidworks CAD, Python, Mathematical Modeling, Potentiostatic Electrochemical Impedance Spectroscopy (EIS), Analog Circuit Design and Integration, Construction (Wood and 80/20 Aluminum), Machining, 3D Printing.

Interpersonal

Supply Chaining, Project Leadership, Cross Disciplinary Integration, Product Development, Conflict Mediation, Risk Management (TIPS Training), Customer Service