

# SICHAO(SEAN) LIU

Senior Software Engineer

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## SUMMARY

Sean is an experienced software engineer with 8+ years of delivering impactful digital solutions. From developing AI-powered platforms and recommendation engines to building scalable applications, he transforms ideas into user-friendly products that drive business growth. With a background in retail, healthcare, and AI, he combines deep industry insights with expertise in software engineering and AI technologies. Sean excels at leading cross-functional teams, solving complex challenges, and turning innovative ideas into impactful, user-friendly solutions. Passionate about building resilient systems, he specializes in JavaScript, TypeScript, Python, and AI technologies, always focused on using technology to solve real-world problems and drive business growth.

## EXPERIENCE

06/2024 - 12/2025

San Francisco, California

● Senior Full Stack AI Engineer

### Scale AI

- Worked on LLMs using Reinforcement Learning from Human Feedback (RLHF), debugging and rewriting AI-generated code in Python, Java, and C++ to improve performance and meet coding standards
- Analyzed over 1,000 datasets using Pandas, NumPy, and Matplotlib, optimizing data processing pipelines and reducing processing time by 20%
- Scaled databases and optimized AI-driven queries, improving query efficiency by 15% while ensuring the system remained scalable
- Reviewed 2,000+ full-stack code submissions (including Django, Flask, React, SQL), enhancing model accuracy per batch by 25%
- Built full-stack systems to support expert acquisition for RLHF and data-labeling, contributing to AI applications for the public sector and ranking 4th globally in coding accuracy on Llama 3.1 405B Instruct

06/2022 - 03/2024

Pittsburgh, Pennsylvania

● Senior Full Stack Engineer

### Abridge

- Designed and optimized backend services to process vast amounts of real-time clinical data, utilizing FastAPI, PostgreSQL, and Redis for fast, secure data retrieval and storage within Abridge's proprietary system
- Redeveloped the front end using React, and refactored the code for improved performance and maintainability
- Built backend storage solutions using AWS S3 and PostgreSQL, applying data partitioning and indexing to optimize the storage and retrieval of patient conversation data, ensuring fast and reliable access
- Integrated AI APIs such as transforming clinical conversations into comprehensive documentation
- Integrated AI models with TensorFlow and Python to enhance speech recognition, language context, and medical term transcription, using NLP to help clinicians document patient conversations accurately
- Containerized the project using Docker and Kubernetes, automated the workflow using Jenkins

04/2020 - 05/2022

San Francisco, California

● Senior Software Engineer

### Carbon Health

- Worked on core engineering efforts for the Provider and Patient apps, including features for Diabetes, Asthma, Metabolic Health Assessment, and COVID-19-related improvements using React to enhance app functionality
- Migrated user authorization and appointment scheduling from a legacy Scala monolith to Kotlin microservices on AWS, enabling independent scaling and a 3x increase in API request rate
- Built backend systems with FastAPI to identify billing and insurance claim discrepancies, improving accuracy and reducing errors, while working closely with medical coding specialists
- Stored and retrieved data for exploratory data analysis and model building using SQL and Snowflake
- Reduced the error in predicted revenue over the existing method by 30% using machine learning techniques in Python, improving the accuracy of predictions
- Reconciled data sources across internal systems and Stripe, ensuring consistent and reliable financial reporting
- Mentored fellow engineers on web development best practices, improved the codebase, and upgraded libraries to increase team efficiency

05/2017 - 03/2020

Bentonville, AR

● Software engineer

### Walmart

- Worked with the Online Grocery Pickup team to manage customer orders, coordinating with 30+ employees to meet hourly goals
- Helped maintain and improve Plutus, a payment system using JavaScript, that handles transactions, ensuring smooth processing of payments
- Led the move from MariaDB to MS SQL, and then to Oracle, making sure the system could handle up to 50K transactions per second during peak times
- Refactored payment systems and set up Kafka using JavaScript to handle large-scale data processing, improving the speed of transaction handling
- Worked with teams across the world to create and improve integration systems for Order Management, Inventory, and Payment Processing

SKILLS

Languages

|            |            |        |     |      |       |
|------------|------------|--------|-----|------|-------|
| JavaScript | Typescript | Python | PHP | Java | C/C++ |
|------------|------------|--------|-----|------|-------|

Front End Interface

|          |        |         |     |              |           |            |
|----------|--------|---------|-----|--------------|-----------|------------|
| React.JS | Vue.js | Next.js | MUI | Tailwind CSS | Bootstrap | HTML5/CSS3 |
|----------|--------|---------|-----|--------------|-----------|------------|

Back End Infrastructure

|         |            |         |        |       |         |          |         |
|---------|------------|---------|--------|-------|---------|----------|---------|
| Node.js | Express.js | FastAPI | Django | Flask | Laravel | REST API | GraphQL |
|---------|------------|---------|--------|-------|---------|----------|---------|

AI Development

|                       |            |                |                    |               |                  |                  |            |                  |
|-----------------------|------------|----------------|--------------------|---------------|------------------|------------------|------------|------------------|
| AGI                   | LangChain  | Lang Graph     | Prompt Engineering |               | RAG              | LoRA Fine-Tuning | RLHF       | AI Agents        |
| Large Language Models |            | OpenAI ChatGPT |                    | Google Gemini | Anthropic Claude |                  | Meta Llama | Machine Learning |
| Deep Learning         | TensorFlow | PyTorch        | NumPy              | Pandas        |                  |                  |            |                  |

Database Management

|            |         |       |       |               |           |
|------------|---------|-------|-------|---------------|-----------|
| PostgreSQL | MongoDB | MySQL | Redis | Elasticsearch | Snowflake |
|------------|---------|-------|-------|---------------|-----------|

System Ops & Ecosystem

|     |       |     |        |            |           |         |     |       |       |       |
|-----|-------|-----|--------|------------|-----------|---------|-----|-------|-------|-------|
| AWS | Azure | GCP | Docker | Kubernetes | Terraform | Jenkins | Git | Kafka | Nginx | Linux |
|-----|-------|-----|--------|------------|-----------|---------|-----|-------|-------|-------|

Test Tools & Frameworks

|      |         |        |        |       |
|------|---------|--------|--------|-------|
| Jest | Cypress | Pytest | PyUnit | Mocha |
|------|---------|--------|--------|-------|

SOFT SKILLS

- ✓

Entrepreneurial Mindset
- ✓

Adaptability
- ✓

Problem-solving
- ✓

Leadership

EDUCATION

- 2013 - 2017

Houston, Texas
- BA in Computer Science

Rice University