

# SEAN MILFORT

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## Summary

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I am currently a System Administrator II at Rite Aid. I have a passion for looking at new technology and continuing to better myself, specifically in the mobile field. I keep myself up to date with all the different operating systems (Windows, macOS, Linux, Android & iOS) and the newest technology trends. I spend my time off hours learning about different technological solutions, as well as work on my development skills. Currently, I'm working on Front-End and Mobile Development! I frequently post some of the things that I am working on in blog/newsletter that I maintain as well. I am also currently pursuing my Doctor of Philosophy (PhD) Degree at National University!

## Work Experience

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**Gwynedd Mercy University** | Gwynedd Valley, PA

**Lecturer**

**August 2023 - Present**

August 2023 - Present

- Teaching at the Undergraduate Level
  - Spring 2024: CIS 424 – Web Design II
  - Fall 2023: CIS 420 - Mobile Application Development

**Rite Aid** | Etters, PA

**System Administrator II**

**September 2021 - Present**

September 2021 - Present

- Maintaining Workspace ONE UEM MDM Environment for 8,000+ devices (iOS/Android)
- Developing/Testing New Technologies for Store Environment
- Developed/Implemented Process to Upgrade Zebra Rugged Devices to newer versions of Android (Android 8 -> Android 10 -> Android 11)
- Developed Android/iOS/macOS Configurations in Microsoft Intune
- Implemented BlueFletch Launcher on Zebra Android Devices
- Assisted Software Development Team with Maintaining Elixir Website: Updated HTML/CSS/JS Code & Made Changes to CMS Platform Modules

**WellSpan Health** | York, PA

**System Administrator**

**December 2019 – September 2021**

December 2019 – September 2021

- Creating/Developing Application Packages & Software Installations for mass/minor deployments
- Creating Technical/Support Documentation for new & existing solutions
- Evaluating/Designing Technical Solutions to improve End User Workflow
- Developing/Troubleshooting Mobile Device Management Solutions (AirWatch)
- Maintaining/Improving IT Environment with new Technological Improvements

**Burlington Stores, Inc.** | Burlington, NJ

**IT Integration Analyst II**

**April 2015 – November 2019**

November 2017 – November 2019

- Responsible for large-scale Engineering/Design changes to our Mobile Device Management Platform (AirWatch) containing 11,000+ devices (iOS, Android & Windows CE)

- Created Installer/Scripting Packages for silent installations for 15,000 Machine (Unix Scripting, PowerShell & Bash)
- Developed/Maintained the Base Computer Image for 4,000+ machines (Windows/Mac)
- Created/Edited/Deployed Group Policy 15,000+ active devices
- Evaluated/Met with Senior Business Partners/Vendors on multiple different initiatives

### **IT Integration Analyst I**

April 2017 – November 2017

- Implemented/Led Microsoft Surface Project in Corporate/Field Environment
- Planned/Integrated New Technology into Current Environment
- Maintained/Deployed Bi-Quarterly Updates to 4,000+ Machines
- Handled Maintenance/Support/Upgrades of Mobile Device Management Product (AirWatch) containing 11,000+ active devices
- Researched/Suggested Solutions to improve Productivity/Performance

### **IT Integration Associate**

October 2016 – April 2017

- Helped Create/Set the company standard for Corporate Level Devices (Windows/Mac)
- Created Mobile profiles and packages for iOS Devices in Corporate/Store Environment for 4,000+ Mobile Devices
- Authored/Maintained Support and Procedural Documentation for Support Teams
- Created/Deployed Software Packages on large scale for Endpoints (Windows/Mac)

### **Client Technologies Technician I**

April 2015 – October 2016

- Supported/Troubleshooted Windows and Mac Machines on a large scale
- Participated in many different with various projects with different departments in IT
- Supported Mobile Devices (iPad and iPhones) while utilizing AirWatch as MDM tool
- Basic Network troubleshooting and configuration (DNS, VLAN, Connectivity)
- Delivered Customer Service to Troubleshoot and Enhance End User Experience

## **Skills**

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### **Languages**

React/JavaScript  
React Native  
Swift/Kotlin  
HTML & CSS  
PowerShell/Bash

### **Infrastructure Skills**

OS Management (Windows, macOS, Android, Linux & iOS)  
Mobile Device Management (Workspace ONE & Intune)  
Active Directory & Group Policy Management  
Large Scale Packaging & Deployment  
Microsoft Deployment Toolkit

### **Interpersonal Skills**

Leadership  
Teamwork  
Technical Documentation  
Customer Service  
Communication

## **Awards**

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### **Dean's List Summer Quarter 2023**

National University  
November 2023

### **Dean's List Spring Quarter 2023**

National University

*August 2023*

**CIO Award**

Dennis Hodgson, CIO, Burlington Stores, Inc.

*April 2018*

**CEO Award**

Thomas Kingsbury, CEO, Burlington Stores, Inc.

*September 2017*

## Education

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***National University***, *Expected Graduation 2025*

San Diego, CA

Doctor of Philosophy (PhD), Computer Science

*(Formerly Known as Northcentral University)*

***La Salle University***, *May 2022*

Philadelphia, PA

Master of Science (M.S.), Computer Information Science

***La Salle University***, *May 2015*

Philadelphia, PA

Bachelor of Arts (B.A.), Computer Science

## Certifications

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***Coursera***

Meta Front-End Developer Specialization

February 2023

Meta iOS Developer Specialization

April 2023