

SEAN MILFORT

System Administrator II

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Summary

I am currently a System Administrator II at Rite Aid. I have a passion for looking at new technology and continuing to better myself, specifically in the mobile field. I keep myself up to date with all the different operating systems (Windows, macOS, Linux, Android & iOS) and the newest technology trends. I spend my time off hours learning about different technological solutions, as well as work on my development skills. Currently, I'm working on Front-End and Mobile Development! I frequently post some of the things that I am working on in blog/newsletter that I maintain as well. I am also currently pursuing my Doctor of Philosophy (PhD) Degree at Northcentral University!

Work Experience

Rite Aid | Camp Hill, PA

System Administrator II

September 2021 - Present

September 2021 - Present

- Maintaining AirWatch MDM Environment for 10,000+ devices
- Developing/Testing New Technologies for Store Environment
- Developed/Implemented Process to Upgrade Zebra Rugged Devices to newer versions of Android
- Developed Android/iOS Configurations in Microsoft Intune
- Implemented BlueFletch Launcher on Zebra Android Devices

WellSpan Health | York, PA

System Administrator

December 2019 – September 2021

December 2019 – September 2021

- Creating/Developing Application Packages & Software Installations for mass/minor deployments
- Creating Technical/Support Documentation for new & existing solutions
- Evaluating/Designing Technical Solutions to improve End User Workflow
- Developing/Troubleshooting Mobile Device Management Solutions (AirWatch)
- Maintaining/Improving IT Environment with new Technological Improvements

Burlington Stores, Inc. | Burlington, NJ

IT Integration Analyst II

April 2015 – November 2019

November 2017 – November 2019

- Responsible for large-scale Engineering/Design changes to our Mobile Device Management Platform (AirWatch) containing 11,000+ devices (iOS, Android & Windows CE)
- Created Installer/Scripting Packages for silent installations for 15,000 Machine (Unix Scripting, PowerShell & Bash)
- Developed/Maintained the Base Computer Image for 4,000+ machines (Windows/Mac)
- Created/Edited/Deployed Group Policy 15,000+ active devices
- Evaluated/Met with Senior Business Partners/Vendors on multiple different initiatives

IT Integration Analyst I

April 2017 – November 2017

- Implemented/Led Microsoft Surface Project in Corporate/Field Environment
- Planned/Integrated New Technology into Current Environment
- Maintained/Deployed Bi-Quarterly Updates to 4,000+ Machines
- Handled Maintenance/Support/Upgrades of Mobile Device Management Product (AirWatch) containing 11,000+ active devices
- Researched/Suggested Solutions to improve Productivity/Performance

IT Integration Associate

October 2016 – April 2017

- Helped Create/Set the company standard for Corporate Level Devices (Windows/Mac)
- Created Mobile profiles and packages for iOS Devices in Corporate/Store Environment for 4,000+ Mobile Devices
- Authored/Maintained Support and Procedural Documentation for Support Teams
- Created/Deployed Software Packages on large scale for Endpoints (Windows/Mac)

Client Technologies Technician I

April 2015 – October 2016

- Supported/Troubleshooted Windows and Mac Machines on a large scale
- Participated in many different with various projects with different departments in IT
- Supported Mobile Devices (iPad and iPhones) while utilizing AirWatch as MDM tool
- Basic Network troubleshooting and configuration (DNS, VLAN, Connectivity)
- Delivered Customer Service to Troubleshoot and Enhance End User Experience

Skills

Languages

React
JavaScript
Swift/Kotlin
HTML & CSS
PowerShell

Infrastructure Skills

OS Management (Windows, macOS, Android, Linux & iOS)
Mobile Device Management (Workspace ONE & Intune)
Active Directory & Group Policy Management
Large Scale Packaging & Deployment
Microsoft Deployment Toolkit

Interpersonal Skills

Leadership
Teamwork
Technical Documentation
Customer Service
Communication

Awards

CIO Award

Dennis Hodgson, CIO, Burlington Stores, Inc.
April 2018

CEO Award

Thomas Kingsbury, CEO, Burlington Stores, Inc.
September 2017

Education

Northcentral University, *Expected Graduation 2025*
Doctor of Philosophy (PhD), Computer Science

San Diego, CA

La Salle University, *May 2022*
Master of Science (M.S.), Computer Information Science

Philadelphia, PA

La Salle University, *May 2015*
Bachelor of Arts (B.A.), Computer Science

Philadelphia, PA

Certifications

Coursera
Meta Front-End Developer Specialization

February 2023