

# SEAN MILFORT

Harrisburg, PA

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## Summary

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I am currently a System Administrator II at Rite Aid. I have a passion for looking at new technology and continuing to better myself in the process. I like to keep myself up to date with all the different operating systems (Windows, macOS, Linux, Android & iOS) and the newest technology trends. I feel that technology can help improve an individual's productivity and their day-to-day life. I spend my time off hours learning about different technological solutions, as well as working on my development skills. I thrive in a collaborative environment working with others, as well as taking the lead on different problems and initiatives. I frequently post some of the things that I am working on in the blog/newsletter that I maintain as well. I am also currently pursuing my Doctor of Philosophy (PhD) Degree at National University as well as teaching at the undergraduate level at Gwynedd Mercy University.

## Work Experience

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**Rite Aid** | Etters, PA

**System Administrator II**

**September 2021 - Present**

September 2021 - Present

- Maintaining Workspace ONE UEM MDM Environment for 8,000+ devices (iOS/Android)
- Developing/Testing/Innovating New Technologies for Store Environment – (Windows/Android)
- Developed/Implemented Process to Upgrade Zebra Rugged Devices to newer versions of Android (Android 8 -> Android 10 -> Android 11)
- Developed Android/iOS/macOS Configurations in Microsoft Intune
- Implemented BlueFletch Launcher on Zebra Android Devices
- Assisted Software Development Team with Maintaining Elixir Website: Updated HTML/CSS/JS Code & Made Changes to CMS Platform Modules

**August 2023 - Present**

**Gwynedd Mercy University** | Gwynedd Valley, PA

**Lecturer**

August 2023 - Present

- Teaching at the Undergraduate Level
  - Fall 2024: CIS - Introduction to Desktop Computing, CIS 114 – Web Design I
  - Spring 2024: CIS 424 – Web Design II
  - Fall 2023: CIS 420 - Mobile Application Development

**WellSpan Health** | York, PA

**System Administrator**

**December 2019 – September 2021**

December 2019 – September 2021

- Creating/Developing Application Packages & Software Installations for mass/minor deployments - (Windows, macOS, Android)
- Creating Technical/Support Documentation for new & existing solutions
- Evaluating/Designing Technical Solutions to improve End User Workflow
- Developing/Troubleshooting Mobile Device Management Solutions (AirWatch)
- Maintaining/Improving IT Environment with new Technological Improvements

**Burlington Stores, Inc.** | Burlington, NJ

**April 2015 – November 2019**

***IT Integration Analyst II***

November 2017 – November 2019

- Responsible for large-scale Engineering/Design changes to our Mobile Device Management Platform (AirWatch) containing 11,000+ devices (iOS, Android & Windows CE)
- Created Installer/Scripting Packages for silent installations for 15,000 Machine (Unix Scripting, PowerShell & Bash)
- Developed/Maintained the Base Computer Image for 4,000+ machines (Windows/Mac)
- Created/Edited/Deployed Group Policy 15,000+ active devices
- Evaluated/Met with Senior Business Partners/Vendors on multiple different initiatives

***IT Integration Analyst I***

April 2017 – November 2017

- Implemented/Led Microsoft Surface Project in Corporate/Field Environment
- Planned/Integrated New Technology into Current Environment
- Maintained/Deployed Bi-Quarterly Updates to 4,000+ Machines
- Handled Maintenance/Support/Upgrades of Mobile Device Management Product (AirWatch) containing 11,000+ active devices
- Researched/Suggested Solutions to improve Productivity/Performance

***IT Integration Associate***

October 2016 – April 2017

- Helped Create/Set the company standard for Corporate Level Devices (Windows/Mac)
- Created Mobile profiles and packages for iOS Devices in Corporate/Store Environment for 4,000+ Mobile Devices
- Authored/Maintained Support and Procedural Documentation for Support Teams
- Created/Deployed Software Packages on large scale for Endpoints (Windows/Mac)

***Client Technologies Technician I***

April 2015 – October 2016

- Supported/Troubleshooted Windows and Mac Machines on a large scale
- Participated in many different with various projects with different departments in IT
- Supported Mobile Devices (iPad and iPhones) while utilizing AirWatch as MDM tool
- Basic Network troubleshooting and configuration (DNS, VLAN, Connectivity)
- Delivered Customer Service to Troubleshoot and Enhance End User Experience

## **Skills**

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**Languages**

React/JavaScript  
React Native  
Swift/Kotlin  
HTML & CSS  
PowerShell/Bash

**Infrastructure Skills**

OS Management (Windows, macOS, Android, Linux & iOS)  
Mobile Device Management (Workspace ONE & Intune)  
Active Directory & Group Policy Management  
Large Scale Packaging & Deployment  
Microsoft Deployment Toolkit

**Interpersonal Skills**

Leadership  
Teamwork  
Technical Documentation  
Customer Service  
Communication

## Awards

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### Dean's List Spring Quarter 2024

National University

August 2024

### Dean's List Winter Quarter 2024

National University

May 2024

### Dean's List Summer Quarter 2023

National University

November 2023

### Dean's List Spring Quarter 2023

National University

August 2023

### CIO Award

Dennis Hodgson, CIO, Burlington Stores, Inc.

April 2018

### CEO Award

Thomas Kingsbury, CEO, Burlington Stores, Inc.

September 2017

## Education

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**National University**, Expected Graduation 2025

Doctor of Philosophy (PhD), Computer Science

(Formerly Known as Northcentral University)

San Diego, CA

**La Salle University**, May 2022

Master of Science (M.S.), Computer Information Science

Philadelphia, PA

**La Salle University**, May 2015

Bachelor of Arts (B.A.), Computer Science

Philadelphia, PA

## Certifications

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### Coursera

Meta Front-End Developer Specialization

Meta iOS Developer Specialization

February 2023

April 2023