SEAN MILFORT

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Summary

I am currently a System Administrator II at Rite Aid and an adjunct faculty member at Gwynedd Mercy University. I have a passion for looking at new technology and continuing to better myself in the process. I like to keep myself up to date with all the different operating systems (Windows, macOS, Linux, Android & iOS) and the newest technological trends. I thrive in a collaborative environment working with others, as well as taking the lead on different problems and initiatives. I feel that technology can help improve an individual's productivity and their day-to-day life. I spend my time off hours learning about different technological solutions, as well as working on my development skills. I frequently post some of the things that I am working on in the blog/newsletter that I maintain as well. I am also currently pursuing my Doctor of Philosophy (PhD) Degree at National University.

Work Experience

Rite Aid | Etters, PA   **September 2021 - Present**
System Administrator II   September 2021 - Present

- Led New Configurations and Implementation for Workspace ONE UEM MDM Environment/Configurations for 8,000+ devices (iOS/Android)
- Developing/Testing/Innovating New Technologies for Store Environment – (Windows/Android)
- Developed/Implemented Process to Upgrade Zebra Rugged Devices to newer versions of Android (Android 8 -> Android 10 -> Android 11 -> Android 13)
- Developed/Implemented Configurations and Builds for Android/iOS/macOS Configurations via Microsoft Intune
- Implemented BlueFletch Launcher on Zebra Android Devices
- Updated/Implemented New Code for HTML/CSS/JS Code & Made Changes to CMS Platform Modules on Company Website

Gwynedd Mercy University | Gwynedd Valley, PA   **August 2023 - Present**
Adjunct Faculty   August 2023 - Present

- Teaching at the Undergraduate Level
    - Spring 2025: CIS 420 - Mobile Application Development
    - Fall 2024: CIS - Introduction to Desktop Computing, CIS 114 – Web Design I
    - Spring 2024: CIS 424 – Web Design II
    - Fall 2023: CIS 420 - Mobile Application Development

WellSpan Health | York, PA   **December 2019 – September 2021**
System Administrator   December 2019 – September 2021

- Creating/Developing Application Packages & Software Installations for mass/minor deployments - (Windows, macOS, Android)
- Creating Technical/Support Documentation for new & existing solutions
- Evaluating/Designing Technical Solutions to improve End User Workflow

- Developing/Troubleshooting Mobile Device Management Solutions (AirWatch)
- Maintaining/Improving IT Environment with new Technological Improvements

Burlington Stores, Inc. | Burlington, NJ   **April 2015 – November 2019**
IT Integration Analyst II   November 2017 – November 2019

- Responsible for large-scale Engineering/Design changes to our Mobile Device Management Platform (AirWatch) containing 11,000+ devices (iOS, Android & Windows CE)
- Created Installer/Scripting Packages for silent installations for 15,000 Machine (Unix Scripting, PowerShell & Bash)
- Developed/Maintained the Base Computer Image for 4,000+ machines (Windows/Mac)
- Created/Edited/Deployed Group Policy 15,000+ active devices
- Evaluated/Met with Senior Business Partners/Vendors on multiple different initiatives

IT Integration Analyst I   April 2017 – November 2017

- Implemented/Led Microsoft Surface Project in Corporate/Field Environment
- Planned/Integrated New Technology into Current Environment
- Maintained/Deployed Bi-Quarterly Updates to 4,000+ Machines
- Handled Maintenance/Support/Upgrades of Mobile Device Management Product (AirWatch) containing 11,000+ active devices
- Researched/Suggested Solutions to improve Productivity/Performance

IT Integration Associate   October 2016 – April 2017

- Helped Create/Set the company standard for Corporate Level Devices (Windows/Mac)
- Created Mobile profiles and packages for iOS Devices in Corporate/Store Environment for 4,000+ Mobile Devices
- Authored/Maintained Support and Procedural Documentation for Support Teams
- Created/Deployed Software Packages on large scale for Endpoints (Windows/Mac)

Client Technologies Technician I   April 2015 – October 2016

- Supported/Troubleshooted Windows and Mac Machines on a large scale
- Participated in many different with various projects with different departments in IT
- Supported Mobile Devices (iPad and iPhones) while utilizing AirWatch as MDM tool
- Basic Network troubleshooting and configuration (DNS, VLAN, Connectivity)
- Delivered Customer Service to Troubleshoot and Enhance End User Experience

Education

National University, *Expected Graduation 2025*   San Diego, CA
Doctor of Philosophy (PhD), Computer Science
(Formerly Known as Northcentral University)

La Salle University, *May 2022*   Philadelphia, PA
Master of Science (M.S.), Computer Information Science

La Salle University, *May 2015*   Philadelphia, PA
Bachelor of Arts (B.A.), Computer Science

Certifications

Coursera

Meta Front-End Developer Specialization   February 2023
Meta iOS Developer Specialization   April 2023

Skills

Languages	**Infrastructure Skills**	**Interpersonal Skills**
React/JavaScript	OS Management (Windows, macOS, Android, Linux & iOS)	Leadership
React Native	Mobile Device Management (Workspace ONE & Intune)	Teamwork
Swift/Kotlin	Active Directory & Group Policy Management	Technical Documentation
HTML & CSS	Large Scale Packaging & Deployment	Customer Service
PowerShell/Bash	Microsoft Deployment Toolkit	Communication

Awards

Dean's List Spring Quarter 2024
National University
August 2024

Dean's List Winter Quarter 2024
National University
May 2024

Dean's List Summer Quarter 2023
National University
November 2023

Dean's List Spring Quarter 2023
National University
August 2023

CIO Award
Dennis Hodgson, CIO, Burlington Stores, Inc.
April 2018

CEO Award
Thomas Kingsbury, CEO, Burlington Stores, Inc.
September 2017