

**UMaine Connect  
Usability Study Permission form**

I, \_\_\_\_\_, agree to be interviewed for the project “Usability Study, UmaineConnect” which is being produced by Sean Radel and Andres Vargas of MaineFrame.

I certify that I have been told of the confidentiality of information collected for this project and the anonymity of my participation; that I have been given satisfactory answers to my inquiries concerning project procedures and other matters; and that I have been advised that I am free to withdraw my consent and to discontinue participation in the project or activity at any time without penalty or prejudice.

I agree to participate in one or more electronically recorded interviews for this project. I understand that such interviews and related materials will not be kept completely anonymous, and that the results of this study may be published in an academic journal or book.

I agree that any information obtained from this research may be used in any way thought best to aid the development of UMaine Connect.

I understand that my participation in this focus group is of my own free will and voluntary.

\_\_\_\_\_  
Signature of Interviewee

\_\_\_\_\_  
Date

Scripts:

Interviewer: Thank you for participating in this Usability Study, today we will be asking you to complete a set of tasks on our app to test how user-friendly and utilizable our application is. We will not be giving you directions as to how you must complete these tasks.

The tasks you must complete are:

Login

View the Map

View the Event Listings

View Privacy Policy

Provided are the test account credentials for UMaine Connect:

Usability@group.com

UseGroup23!

Script/Responses

I certify that I have completed the consent form which can be viewed here: <a href="https://docs.google.com/document/d/1z50I0Q0-HRWEpqlEMiDNpuCKO8QB1CVEWqWAB1suKWk/edit?usp=sharing">https://docs.google.com/document/d/1z50I0Q0-HRWEpqlEMiDNpuCKO8QB1CVEWqWAB1suKWk/edit?usp=sharing</a>
Yes
Yes
Yes
Yes
Yes
Yes

Performance on task: Login
User completed task with ease
User completed the task with difficulty

User completed the task with difficulty
User completed task with ease
User completed the task with difficulty
User completed task with ease

Performance on task: View the Map
User completed task with ease
User completed task with ease
User completed task with ease
User completed task with ease
User completed task with ease
User completed task with ease

Performance on task: View the Event Listings
User completed task with ease
User completed the task with difficulty
User completed the task with difficulty
User completed the task with difficulty
User partially completed task
User completed task with ease

Performance on task: View Privacy Policy
User completed task with ease
User completed task with ease

User completed task with ease
User completed the task with difficulty
User completed the task with difficulty
User completed task with ease

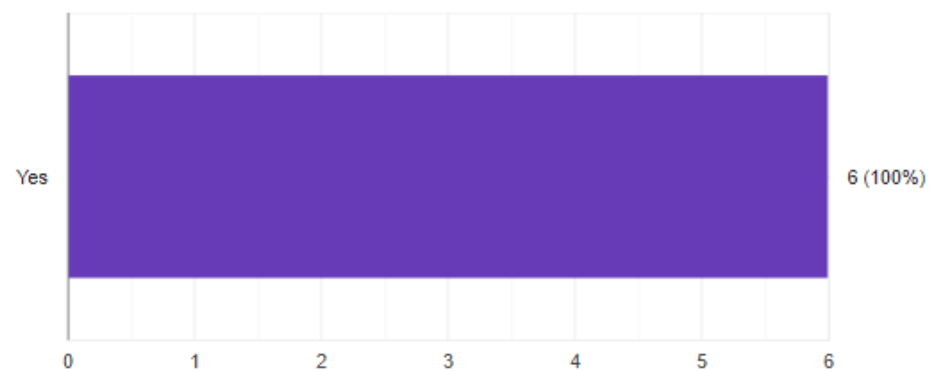
## Results

I certify that I have completed the consent form which can be viewed here:

 Copy

<https://docs.google.com/document/d/1HtOM18UTYePBYYDP4XhSEygcZ7Wg42WwgBuueusuY/edit?usp=sharing>

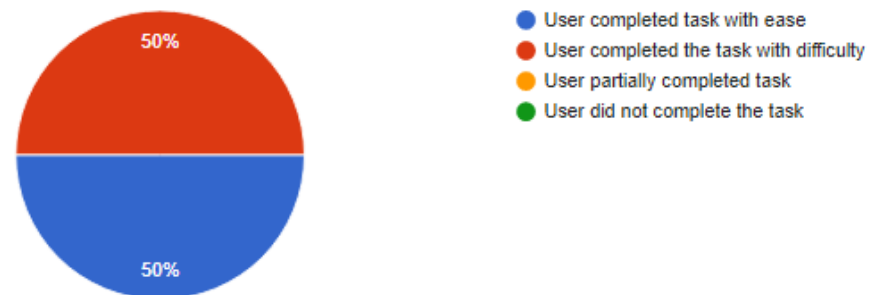
6 responses



Performance on task: Login

 Copy

6 responses



### Performance on task: View the Map

 Copy

6 responses

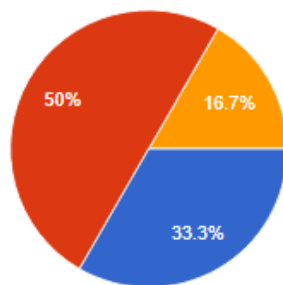


- User completed task with ease
- User completed the task with difficulty
- User partially completed task
- User did not complete the task

### Performance on task: View the Event Listings

 Copy

6 responses

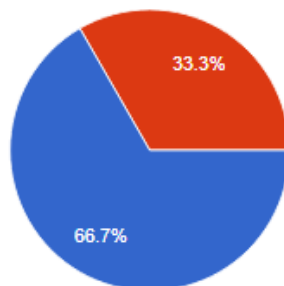


- User completed task with ease
- User completed the task with difficulty
- User partially completed task
- User did not complete the task

### Performance on task: View Privacy Policy

 Copy

6 responses



- User completed task with ease
- User completed the task with difficulty
- User partially completed task
- User did not complete the task