

# SEAN REYNOLDS

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## OBJECTIVE

I was introduced to coding at a young age and always enjoyed exploring how things worked, but I initially pursued a different academic path. In college, I maintained an interest in technology, and after graduating, I made the decision to fully pursue that passion. I began studying software development through college coursework, tech training platforms, and personal projects, which deepened my enthusiasm for building and solving problems through technology. I also transitioned into IT to work in a more technical environment while sharpening my programming skills. I am applying to CODA because it aligns with my journey and long-term goals. The program empowers individuals from nontraditional backgrounds who are passionate about engineering, and I see it as the ideal next step toward my career in software development.

## EDUCATION

<b>University of California, Santa Barbara</b> , Santa Barbara, CA <i>Bachelor of Arts in Economics</i>	<b>Sept 2022 – June 2024</b>
<b>Los Angeles Harbor College</b> , Harbor City, CA (High School Dual-Enrollment) <i>Four Associate of Arts Degrees: Liberal Arts and Sciences: Math &amp; Natural Sciences, Social &amp; Behavioral Sciences, Arts &amp; Humanities, Health &amp; Fitness</i>	<b>Sept 2017 – June 2021</b>
<b>De Anza College</b> , Cupertino, CA Relevant Coursework: Intro to Python, Python Programming	<b>Jan 2025 – Present</b>

## COMPUTER SKILLS

**Programming:** Python, HTML, CSS, JavaScript  
**Software & Tools:** Github, VS Code, Linux, Windows, macOS, API Integration, M365 Suite, Google Suite, Jira, Okta, Kandji, Zendesk, Slack  
**Technical Knowledge:** Computer Hardware Assembly, Troubleshooting, Networking  
**Extracurriculars:** Harvard CS50P, The Odin Project, Sophia Learning (Intro to HTML, Intro to Python, Intro to Java), CompTIA A+ Certification, University of Helsinki Python MOOC

## RELEVANT PROJECTS

<b>Waleet – Credit Journey &amp; Card Recommendation Tool</b> Python, HTML, CSS, JavaScript	<b>March 2025 – Present</b>
<ul style="list-style-type: none"><li>Designing an interactive website using <b>HTML</b>, <b>CSS</b>, <b>JavaScript</b>, and <b>Python</b> to guide users through their credit-building journey and recommend optimal credit cards based on spending habits</li><li>Programming backend logic in <b>Python</b> to analyze spending categories and match users with high-reward cards using control flow and custom logic.</li><li>Integrating <b>OpenAI's GPT API</b> to provide custom-tailored credit insights and planning recommendations, enhancing user engagement.</li></ul>	
<b>Personal Website</b>   <a href="#">Link</a> HTML, CSS, JavaScript	<b>March 2025 – Present</b>
<ul style="list-style-type: none"><li>Building a responsive personal portfolio using <b>HTML</b>, <b>CSS</b>, and <b>JavaScript</b> to showcase projects and ongoing technical growth.</li><li>Experimenting with JS-based animations and interactive components to improve user experience and visual engagement.</li></ul>	

## WORK EXPERIENCE

<b>IT Consultant</b> <i>Jones IT   San Francisco, CA</i>	<b>March 2025 – Present</b>
<ul style="list-style-type: none"><li>Configuring cloud-based user environments in Google Workspace and Microsoft 365, streamlining onboarding and reducing setup time for new employees by 40%.</li><li>Delivering remote and onsite technical support across the Bay Area, resolving software, hardware, and networking issues across macOS, Windows, and mobile platforms with a 100% client satisfaction rate.</li><li>Performing hardware replacements, upgrades, and diagnostics, improving system reliability and extending device lifespan by 20%.</li></ul>	
<b>Sales Development Representative (SDR)</b> <i>Okta   San Francisco, CA</i>	<b>Aug 2024 – March 2025</b>
<ul style="list-style-type: none"><li>Collaborated cross-functionally across engineering, marketing, and sales teams to contribute strategic insights toward territory planning and engagement strategy for enterprise-scale accounts (1,500+ employees).</li><li>Diagnosed client issues and recommended tailored cloud-based identity and access management solutions, consistently surpassing 100% of monthly quota.</li><li>Executed high-volume outreach campaigns via cold calls and emails (~2,000+ touchpoints/month), consistently surpassing a quarterly quota of \$1.2m in generated pipeline.</li></ul>	

## EXTRACURRICULARS

<b>Nothing To See Here Documentary</b>   <a href="#">Link</a> <i>Film Director</i>	<b>2022 – Present</b>
<ul style="list-style-type: none"><li>Directed a documentary film that highlights the stories of individuals from the Watts community, including victims, success stories, and police interactions. The documentary is designed to foster dialogue and serve as a bridge for discussions between the community of Watts and police officers, encouraging understanding and addressing complex social dynamics.</li></ul>	