Vision and Scope Document

for

Improving Consistency of Internet Access in APC: Bandwidth Management and User Policy

Asia Pacific College – School of Computing and Information Technologies (SoCIT)

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# Student Context

<This section summarizes some of the business issues around the project, including profiles of major customer categories, assumptions that went into the project concept, and the management priorities for the project.>

## Stakeholder Profiles

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Stakeholder** | **Major Value** | **Attitudes** | **Major Interests** | **Constraints** |
| Students | Improved productivity | Sees project as beneficial to their studies | Consistent internet | Only in computer laboratories |
| ITRO | Cost savings | Sees project as cost effective for the department | Long-term implementation | Continuation of project is unlikely |
| Faculty | Improved productivity | Sees project as beneficial to their work | Consistent Internet | Only in computer laboratories |