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| --- | --- | --- | --- | --- | --- |
| Event | Trigger | Source | Use case | Response | Destination |
| QA employee set’s up filter for websites | Customer reviews | QA employee | Set-up Filter | Start creating analysis | The system |
| The system connects to chosen review sites | HTML file | The system | Connect to hotel review websites | Request for html file | The system |
| The system collects the data from the websites | HTML file | The system | Fetch HTML document | Receive html file | The system |
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