

SEÁN WALPOLE

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PROFILE SUMMARY

- Diligent and enthusiastic financial services professional with exceptional communication and analytical skills.
- Passionate data science graduate with background in software development and reporting.
- 3+ years in insurance administration roles, including experience with income protection and life assurance.
- Team player with a proven ability to work autonomously in dynamic work environments.
- Previous Marsh employee as an analyst in the MMC Innovation Centre in Ireland.
- Eager to build on prior experience and transition into a data analyst role within the insurance industry.



EDUCATION

- 2018 - 2019** **Higher Diploma in Data Analytics - *National College of Ireland*** **Dublin, IE**
- Award: Dean's Honours List for Academic Achievement. First Class Honours (High Distinction).
 - Coursework included statistics, programming, database theory, data mining and data visualisation.
 - Project: Image classification with deep learning convolutional neural networks.
 - Project: Design and development of a relational SQL database.
 - Project: Prediction of heart disease using machine learning techniques.
- 2012 - 2017** **B.Sc. in Environmental Science - *Dublin City University*** **Dublin, IE**
- Award: Environmental Society of Ireland graduate of the year 2017. First Class Honours (High Distinction).
 - Multidisciplinary coursework including analytical chemistry and biology labs, water analysis field work, geography, epidemiology, geophysics, data analytics and environmental ethics and legislation.



EMPLOYMENT HISTORY

- MAR '20 - Current** **Client Service Officer - *Retire Invest Financial Planners*** **Wangaratta, VIC**
- Administration of client portfolios including superannuation, investment and insurance products.
 - Developed knowledge of Australian insurance market including life and income protection insurance.
 - Focus on loading and maintaining client data and records on the CRM application.
 - Developed an R Shiny investment reporting application for financial advisers to use in client meetings.
- MAY '19 - SEP '19** **Support Analyst - *Marsh & McLennan Innovation Centre*** **Dublin, IE**
- Support Analyst in a BI development team for a key global reporting tool, Marsh Market Connect.
 - Software testing. Ownership and troubleshooting of user issues to resolution. Working with development team to identify and resolve technical bugs.
 - Data analysis e.g. programming scripts to automate data quality checks or querying large complex relational databases to investigate data migration issues.
 - Authored international user guide and process documents for QA testing and BaU operations.
- OCT '17 - APR'19** **Client Service Officer - *Keane Investment Consultants*** **Dublin, IE**
- Administration of client portfolios with a focus on corporate group life and income protection schemes.