



Box and whisker plots of median absolute errors of the wait-time estimates. The horizontal bold black line within each boxplot indicates the median value of the absolute errors. The box describes the interquartile range (IQR, Q1 and Q3). The lower whisker extends from Q1 to the lowest value at most  $Q1 - 1.5 \times IQR$ . The upper whisker extends from Q3 to the highest value at most  $Q3 + 1.5 \times IQR$ . The horizontal dashed line indicates the acceptable threshold of  $\pm 30$  minute wait time estimate errors. Each box colour represents a different model generation technique.