

Support.com® Nexus® Connect Reference Application

Product License Terms

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY. These terms and conditions (referred to here as the “**Terms**” or “**Agreement**”) govern your use of Support.com’s software development toolkit (the “**Nexus Connect SDK Reference Application**”) for our Nexus cloud-based software-as-a-service (“**Nexus**”), as well as your use of the Web site at www.support.com and any related sales and support services (“**Support Services**”) provided to you.

The Nexus Connect SDK Reference Application is provided by Support.com, Inc., a Delaware corporation based in Redwood City, California USA (“**Support.com**”), its subsidiaries, affiliates, licensors, authorized distributors, and contractors (collectively “**We**,” “**Our**,” or “**Us**”).

By accepting these Terms and using the Nexus Connect SDK Reference Application, you and, if applicable, the legal entity that you represent and on whose behalf the Nexus Connect SDK Reference Application is licensed, as well as any other employees, agents or contractors you permit to use the Nexus Connect SDK Reference Application on your behalf (collectively “**You**,” or “**Your**,”) hereby consent to these Terms as well as our Privacy Policy available at <https://static.support.com/saas/privacy.htm> (the “**Privacy Policy**”). These Terms and the Privacy Policy govern Your use of the Nexus Connect SDK Reference Application to the extent they are not superseded in a formal written agreement with Support.com signed by one of Our authorized officers.

We hereby expressly limit any and all offers to use or license the Nexus Connect SDK Reference Application to acceptance only under terms and conditions as provided by Us to You, and We reject any different or additional terms that may be substituted or added by You. You agree that purchase orders or similar documents, if any, that You may submit to Us in relation to the Nexus Connect SDK Reference Application operate, if at all, only to confirm quantities and type of Nexus Connect SDK Reference Application license ordered.

If You do not agree to these Terms, You may not access or use the Nexus Connect SDK Reference Application or permit others to do so unless expressly permitted by a separate formal written agreement with Us.

NOTE: THESE TERMS CONTAIN A BINDING ARBITRATION PROVISION AND TIME LIMIT ON SUBMITTING CLAIMS THAT AFFECT YOUR RIGHTS. PLEASE READ THE TERMS AND CONDITIONS CAREFULLY.

Licensed Use and Duration

Subject to Your acceptance of these Terms and compliance therewith, We hereby grant You a non-exclusive, nontransferable, royalty-free license to: (a) Use the Nexus Connect SDK Reference Application for the sole purpose of internally evaluating the functionality of the Nexus Connect SDK; (b) reproduce and modify any sample code We provide as part of the Nexus Connect SDK Reference Application for the sole purpose of internally evaluating the functionality of the Nexus Connect SDK, on the condition that: (i) You do not remove any copyright or other proprietary notices from any materials we provide with the Nexus Connect SDK Reference Application; (iii) You do not distribute the Nexus Connect SDK Reference Application. Use of Nexus and/or any additional products or services We offer is subject to the applicable end user license agreement or terms of service for such product or service, and You agree not to use such products or services unless and until you have obtained a valid license to do so. You are solely responsible for your use of the Nexus Connect SDK Reference Application, and We assume no obligation to provide any support or other services under these Terms. Further, We reserve the right to discontinue the Nexus Connect SDK Reference Application offering at any time in our sole and good faith discretion. Except as stated herein, these Terms do not grant You any rights to patents, copyrights, trade secrets, trademarks, or any other rights of Ours, and all rights not expressly granted are reserved by Us.

Restrictions

You acknowledge and agree that You Nexus Connect SDK Reference Application may not use the Nexus Connect SDK Reference Application: (a) for or in furtherance of any illegal purpose; (b) to misuse, abuse or make any unauthorized use of any property, network, Web site, personnel or equipment of Ours or any third parties, including but not limited interfering with or otherwise disrupting computer networks; (c) to engage in any activities or actions in connection with the Nexus Connect SDK Reference Application that infringe or misappropriate the intellectual property rights of Us or third parties, or that induce others to do so, including without limitation, any infringement of copyright, patent, trademark, trade secret, or confidential information; (d) to engage in any activities that violate the privacy rights of others; (e) to access, monitor or use data, traffic, computers, systems, facilities or networks of any person or party without proper authorization, including but not limited to any attempt to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without express authorization of the owner of the system or network; (f) in excess of the number or type of licenses to the Nexus Connect SDK Reference Application You have been granted by Us; (g) to send unsolicited commercial messages, advertising, informational announcements or communications in any form (including "SPAM") in connection with the Nexus Connect SDK Reference Application, or (h) to create a product or service that directly competes with or otherwise substitutes for Nexus, except to the extent applicable law permits such use despite the lack of Our consent or authorization.

Your Responsibility for Data Backup

DUE TO RISKS THAT ARE INHERENT IN THE USE AND REMOTE TECHNICAL SUPPORT OF COMPUTERS AND OTHER DEVICES, YOU AGREE THAT AS BETWEEN YOU AND US, YOU ARE RESPONSIBLE FOR YOUR USE OF THE NEXUS CONNECT SDK REFERENCE APPLICATION, INCLUDING BUT NOT LIMITED TO MAINTAINING AND BACKING UP ALL INFORMATION, DATA, TEXT, FILES, SOFTWARE OR OTHER MATERIALS (COLLECTIVELY "**CUSTOMER DATA**") STORED ON YOUR DEVICES AND STORAGE MEDIA, AS WELL AS THAT OF ANY THIRD-PARTY DEVICE OR STORAGE MEDIA YOU MAY ACCESS USING OUR NEXUS CONNECT SDK REFERENCE APPLICATION, BEFORE USING THE NEXUS CONNECT SDK REFERENCE APPLICATION. YOU ACKNOWLEDGE AND AGREE THAT WE HAVE NO RESPONSIBILITY OR LIABILITY UNDER ANY CIRCUMSTANCE AT ANY TIME FOR ANY LOSS OR CORRUPTION OF CUSTOMER DATA OR DEVICES THAT MAY ARISE OUT OF YOUR USE OUR NEXUS CONNECT SDK REFERENCE APPLICATION, INCLUDING WITHOUT LIMITATION THOSE THAT COULD HAVE BEEN AVOIDED OR MITIGATED BY FIRST SAFELY STORING A BACKUP CUSTOMER DATA.

Nexus Connect SDK Reference ApplicationTermination

These Terms will remain in effect until terminated as provided in this Agreement.

You may elect to terminate Your license to the Nexus Connect SDK Reference Application at any time and for any reason upon thirty (30) days prior notice to Us by contacting Us at 1-855-591-3122 or by email to nexus-help@support.com, provided, however, that You discontinue all use of the Nexus Connect SDK Reference Application and You pay all Fees due, if any, by the effective date of termination. We may elect to terminate any Nexus Connect SDK Reference Application at any time and for any reason upon ninety (90) days prior notice to you. We also reserve the right to immediately terminate Your license to Nexus Connect SDK Reference Application if Support.com determines, in its sole business judgment exercised in good faith, that Your use of the Nexus Connect SDK Reference Application or any part of it is reasonably believed to be in violation of Your obligations in the "Restrictions" section above.

Availability and Limitations

The Nexus Connect SDK Reference Application may not always be available in Your time zone or geographic location. The Nexus Connect SDK Reference Application may not always be available due to system maintenance or Internet service disruptions or limitations.

While We use commercially reasonable security measures to make the Nexus Connect SDK Reference Application available, You understand and acknowledge that no transmission over the Internet can be guaranteed to be 100% secure and in any event We cannot guarantee that any personal information You submit to Us will be free from unauthorized intrusion.

Support.com will not be responsible for any interruptions in the use or availability of the Nexus Connect SDK Reference Application, including without limitation, interruptions caused by electricity outage or shortage, disruption of Internet connections, natural disaster, war, mutiny, nuclear disaster, or other force majeure event. You also agree that under no circumstances will Support.com be held liable for any financial or other damages due to such interruptions.

Limited Warranty; WARRANTY DISCLAIMER

If You experience any errors or problems using the Nexus Connect SDK Reference Application, and You have paid Fees for the Service for which You are seeking support, Support.com will use commercially reasonable efforts during Our normal business hours to provide or make available limited Support Nexus Connect SDK Reference Application to You upon request during the Term.

YOU UNDERSTAND AND AGREE THAT EXCEPT AS EXPRESSLY SET FORTH ABOVE, THE NEXUS CONNECT SDK REFERENCE APPLICATION IS PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES CONCERNING THE AVAILABILITY, ACCURACY, COMPLETENESS OR USEFULNESS OF THE NEXUS CONNECT SDK REFERENCE APPLICATION, AND ANY WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SUPPORT.COM DOES NOT WARRANT THAT YOUR USE OF THE NEXUS CONNECT SDK REFERENCE APPLICATION WILL BE TIMELY, SECURE, UNINTERRUPTED, ERROR FREE, OR SUCCESSFUL. SUPPORT.COM MAKES NO WARRANTY THAT THE NEXUS CONNECT SDK REFERENCE APPLICATION WILL MEET YOUR EXPECTATIONS OR REQUIREMENTS. NO ADVICE, RESULTS, CONTENT OR MATERIALS WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM THE NEXUS CONNECT SDK REFERENCE APPLICATION SHALL CREATE ANY WARRANTY. ANY CONTENT OR SOFTWARE THAT YOU ACCESS, DOWNLOAD OR USE WITH THE NEXUS CONNECT SDK REFERENCE APPLICATION IS DONE AT YOUR OWN DISCRETION AND RISK AND YOU AGREE THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE THAT RESULTS FROM SUCH ACTIVITIES.

SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

LIMITATION OF LIABILITY

IN NO EVENT SHALL SUPPORT.COM, ITS SUPPLIERS, DISTRIBUTION PARTNERS, OR ANY OF ITS OR THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, OR CONTENT OR SERVICE PROVIDERS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES OF ANY KIND OR NATURE, WHETHER FROM CONTRACT, TORT (INCLUDING NEGLIGENCE), MISPRESENTATION, STRICT LIABILITY OR ANY OTHER LEGAL OR EQUITABLE THEORY, ARISING FROM OR RELATED TO, DIRECTLY OR INDIRECTLY, THE USE OF, OR THE INABILITY TO USE, THE NEXUS CONNECT SDK REFERENCE APPLICATION, SOFTWARE, CONTENT OR YOUR DEVICE AND OTHER TECHNOLOGY INCLUDING, WITHOUT LIMITATION, LOST SALES, LOST REVENUE, LOST PROFITS OR OTHER LOSS OF BUSINESS, LOSS OF OR DAMAGE TO DATA, OR COST OF SUBSTITUTE NEXUS CONNECT SDK REFERENCE APPLICATION EVEN IF SUPPORT.COM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL THE TOTAL LIABILITY OF SUPPORT.COM, ITS SUPPLIERS, AND DISTRIBUTION PARTNERS TO YOU IN THE AGGREGATE FOR ANY AND ALL DAMAGES, LOSSES, AND CAUSES OF ACTION (WHETHER IN CONTRACT OR TORT, INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE OR OTHERWISE) ARISING FROM THE TERMS OR YOUR USE OF THE NEXUS CONNECT SDK REFERENCE APPLICATION, "SOFTWARE" OR "CONTENT" (AS DEFINED HEREIN) EXCEED THE GREATER OF THE AMOUNT PAID FOR THE NEXUS CONNECT SDK REFERENCE APPLICATION AT ISSUE OR US\$1000.00 IN TOTAL.

DISPUTE RESOLUTION AND BINDING ARBITRATION PROVISION

Definitions. As used in this Arbitration Provision, “**Claims**” means all claims, disputes, or controversies between You and Us of any nature or kind, whether pre-existing, present, or future, that arise from or relate to the Nexus Connect SDK Reference Application. This includes but is not limited to disagreements about the validity, enforceability, or scope of this Arbitration Provision.

Informal Efforts to Resolve Dispute. If a dispute arises between You and Support.com, You should first attempt to resolve it by contacting Our Customer Service Center at 1-855-591-3122 or by sending the details of Your complaint, including Your contact information for a response, to the address or fax number listed below. We will attempt in good faith to resolve all Claims submitted this way within fifteen (15) days of receipt. We also participate in informal dispute resolution Nexus Connect SDK Reference Application offered by the Better Business Bureau. As a Better Business Bureau Accredited Business, We have made a commitment to follow the BBB Code of Business Practices. Further information about this program is available at www.bbb.org/us/Business-Accreditation/. You may seek to have the Better Business Bureau help resolve a Claim by submitting a complaint using their free online complaint system at www.bbb.org/us/Business-Complaints/.

Agreement to Arbitrate; Right to Opt Out. If informal efforts to resolve Claims fail or are not used, You agree that any and all Claims will be resolved exclusively by binding arbitration as described herein, except that: (i) You may assert Claims in a small claims court in the United States if Your Claims meet the court's jurisdictional requirements; and (ii) either party may pursue Claims and relief in a court of competent jurisdiction regarding the validity and/or infringement of a party's intellectual property rights.

THERE IS NO JUDGE OR JURY IN ARBITRATION, AND COURT REVIEW OF AN ARBITRATION AWARD IS VERY LIMITED. HOWEVER, AN ARBITRATOR CAN AWARD TO YOU ON AN INDIVIDUAL BASIS THE SAME DAMAGES AND FORMS OF RELIEF AS A COURT COULD (INCLUDING INJUNCTIVE AND DECLARATORY RELIEF AS WELL AS STATUTORY DAMAGES), AND MUST FOLLOW THE LAW AND TERMS OF THIS AGREEMENT AS A COURT WOULD. **ANY ARBITRATION UNDER THIS AGREEMENT WILL TAKE PLACE ON AN INDIVIDUAL BASIS; CLASS ARBITRATIONS AND CLASS ACTIONS AND PRIVATE ATTORNEY GENERAL ACTIONS ARE NOT PERMITTED.**

IF YOU DO NOT WISH TO BE BOUND BY THIS ARBITRATION PROVISION, YOU MUST NOTIFY SUPPORT.COM IN WRITING WITHIN 30 DAYS FROM THE DATE THAT YOU FIRST ACCEPT OR HAVE ACCESS TO THIS AGREEMENT BY MAILING OR FAXING AN OPT-OUT REQUEST TO OUR CUSTOMER SERVICE CENTER LISTED BELOW. YOUR WRITTEN NOTIFICATION MUST INCLUDE YOUR NAME, ADDRESS, THE EMAIL ADDRESS YOU USED TO REGISTER FOR NEXUS CONNECT SDK REFERENCE APPLICATION WITH SUPPORT.COM, AND A CLEAR STATEMENT THAT YOU DO NOT WISH TO RESOLVE DISPUTES WITH US THROUGH ARBITRATION. YOUR DECISION TO OPT OUT OF THIS ARBITRATION PROVISION WILL HAVE NO ADVERSE EFFECT ON YOUR RELATIONSHIP WITH US OR THE DELIVERY OF NEXUS CONNECT SDK REFERENCE APPLICATION TO YOU BY US. IF YOU HAVE PREVIOUSLY NOTIFIED US OF YOUR DECISION TO OPT OUT OF ARBITRATION, YOU DO NOT NEED TO DO SO AGAIN.

Arbitration Fees. The allocation and payment of all filing, administration and arbitrator fees will be governed by the American Arbitration Association (“**AAA**”) rules which limit the amount a consumer is required to pay. If the arbitrator determines that Your Claims are not frivolous applying the standards of the Federal Rules of Civil Procedure, We agree to reimburse You the amount of all filing, administration and arbitrator fees You are required to pay for the arbitration.

Arbitration Rules. The arbitration will be conducted by the AAA under its rules if You are a resident of the United States; if Your use of the Nexus Connect SDK Reference Application has been principally for personal or household use, the AAA's Supplementary Procedures for Consumer-Related Disputes will also apply. If You are a resident of a country other than the United States, the arbitration will be conducted by the AAA's International Centre for Dispute Resolution in New York, NY, under its rules for international arbitration, and You and We agree to submit to the personal jurisdiction of the U.S. federal court in New York, NY, in order to compel arbitration, to stay proceedings pending arbitration, or to confirm, modify, vacate or enter judgment on the award entered by the arbitrator. In the event of a conflict or inconsistency between the applicable arbitration rules and this Arbitration Provision, this Arbitration Provision shall govern and control.

The arbitration will be conducted in the English language by a single arbitrator who is an attorney-at-law with experience in consumer and technology transactions and who is also a member of the AAA National Roster of Arbitrators. If You and We can't agree on a mutually acceptable arbitrator within fifteen (15) days after the arbitration is initiated, then the AAA will pick a neutral arbitrator who meets the qualifications. The AAA's rules are available at

www.adr.org, or by calling 1-800-778-7879 from inside the United States or +1-212-484-4181 from outside the United States.

Initiating Arbitration. To begin an arbitration proceeding, You must follow the procedures specified by the applicable AAA rules as described on their Web site at www.adr.org.

Time Restriction. YOU MUST FILE A COMPLAINT WITH THE AAA OR A PERMITTED COURT WITHIN ONE (1) YEAR OF THE DATE OF THE OCCURRENCE OF THE EVENT OR FACTS GIVING RISE TO A CLAIM, OR YOU WAIVE THE RIGHT TO PURSUE ANY CLAIM BASED UPON SUCH EVENT, FACTS OR DISPUTE.

Arbitration Process. Because appearing in person for arbitration can be unduly burdensome in the circumstances, arbitration under this Arbitration Provision shall not require any personal appearance by the parties or witnesses unless mutually agreed. Either or both parties may participate by written submissions, telephone calls, or other means of remote communication as allowed by the arbitrator.

The arbitration can only decide Claim(s) between You and Us, and may not consolidate or join the claims of other persons that may have similar claims. There shall be no pre-arbitration discovery except as provided for in the applicable AAA rules. The arbitrator will honor claims of privilege recognized by law and will take reasonable steps to protect customer account information and other confidential or proprietary information.

In conducting the arbitration proceeding, the arbitrator will apply the law of the State of California (without regard to its conflicts of law provisions) including U.S. federal law for matters covered by federal law (e.g. the Federal Arbitration Act). At the request of any party, the arbitrator shall provide a brief written explanation of the basis for the decision and award. Judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction. The arbitrator's decision will be final and binding on the parties except for any right to appeal under the AAA rules or the Federal Arbitration Act.

Recovery and Attorneys' Fees. If the arbitrator rules in Your favor on the merits of any Claim You bring against Us and issues You an award that is greater in monetary value than Our last written settlement offer made to You before written submissions are made to the arbitrator, then We will (i) pay You 150% of Your arbitration damages award, up to US\$1,000 over and above Your damages award; and (ii) pay Your attorneys, if any, the amount of attorneys' fees, and reimburse any expenses (including expert witness fees and costs) that You or Your attorney reasonably incurred for investigating, preparing, and pursuing Your Claim in arbitration. The arbitrator may make rulings and resolve disputes as to the payment and reimbursement of such fees, expenses, and the alternative payment and the attorney premium at any time during the proceeding and upon request from either party made within fourteen (14) days of the arbitrator's ruling on the merits. The right to attorneys' fees and expenses discussed above supplements any right to attorneys' fees and expenses You may have under applicable law, although You may not recover duplicative awards of attorneys' fees or costs. If You challenge the arbitrability of any Claim or otherwise pursue a Claim outside of arbitration, then this paragraph shall not apply and You will not have a right to enhanced damages or recovery of attorneys' fees hereunder.

Confidentiality. You and We shall keep confidential any information exchanged during the arbitration as well as the decision of the arbitrator made with respect to any Claim(s) arbitrated under this Arbitration Provision and, with the exception of disclosure to Your or Our attorneys, accountants, auditors, and other legal or financial advisors, neither party shall disclose such information or decision to any other person unless required to do so by law.

Continuing Obligation to Arbitrate; Severability. This dispute resolution and arbitration provision ("Arbitration Provision") shall survive termination of Your access to or use of any Nexus Connect SDK Reference Application and related agreements. If any portion of this Arbitration Provision is deemed invalid or unenforceable at law, such invalid or unenforceable provision will be interpreted, construed or reformed to the extent required to make it valid and enforceable, and this shall not invalidate the remaining portions of this Arbitration Provision.

Support.com Customer Service Center Address:

Support.com, Inc.

ATTN: **LEGAL/ARBITRATION**

900 Chesapeake Drive, 2nd Floor

Redwood City, CA 94063 U.S.A.

Fax: +1-650-556-1194

International Use

Currently, the Nexus Connect SDK Reference Application is only intended for use by residents of the United States and Canada. Support.com may, from time to time, offer Nexus Connect SDK Reference Application to residents of other countries. You agree to comply with all applicable laws and regulations, including without limitation, United States export laws and regulations. You represent and warrant to Us that You are not on the United States' Specially Designated Nationals and Blocked Persons List and not located in or a national resident of any country on the United States' sanctioned destination list.

Trademark Information

Support.com, the Support.com logo, Nexus, Guided Paths, SupportCam, Personal Technology Experts, Business Technology Experts, Help Button logo, Cosmos, and all Our other product names, service names, slogans, and related logos are registered trademarks or trademarks of Support.com in the United States and other countries. You are not permitted to use these trademarks, or any other Support.com trademarks, without the prior written consent of Support.com. All other trademarks, product names, trade names, and logos used within these pages are the property of their respective holders. Use of other company trademarks, trade names, product names and logos or images of the same does not necessarily constitute: (a) an endorsement by such company of Support.com and its products; or (b) an endorsement of such company or its products by Support.com.

Dealings with Third Parties

In the course of delivering the Nexus Connect SDK Reference Application to You or posting on our Site, We may refer You to third parties, or the Web sites of third parties, that offer products and/or services of potential interest to You. These third parties and/or their Web sites may also be linked and/or displayed on the Site. Although We may link or otherwise refer You to such products and services offered by third parties, unless expressly stated to the contrary, such references, links and/or displays in no way mean, imply, suggest or constitute any evaluation or approval by Us of those merchants or their products or services. We are not responsible in any way for any other Web sites, products, services or information.

Governing Law

The substantive laws of the State of California, United States of America, without reference to any conflicts of law principles that would require the application of the laws of any other jurisdiction, shall govern the Terms.

Electronic Communications

The information communicated on this Site constitutes an electronic communication. When You communicate with Us through the Site or other forms of electronic media, such as e-mail, You are communicating with Us electronically. You agree that Support.com, on behalf of itself and others who may be involved with delivering the Nexus Connect SDK Reference Application (as applicable), may communicate electronically by e-mail and/or may make communications available to You by posting them on the Site, and that such communications, as well as notices, disclosures, agreements and other communications that We provide to You electronically, are equivalent to communications in writing and shall have the same force and effect as if they were in writing and signed by Us.

Notices and communications to Support.com must be sent to the applicable address or phone number given in these Terms or to nexus-help@support.com.

Notice for California Users

Under California Civil Code Section 1789.3, California users of the Site are entitled to the following specific consumer rights notice: The headquarters of Support.com is currently located at 900 Chesapeake Drive, 2nd Floor, Redwood

City, California 94063, phone (650) 556-9440. The charges for the Nexus Connect SDK Reference Application, if any, are specified on the Site or in order forms You request. If You have a complaint regarding the Nexus Connect SDK Reference Application or want to request a paper copy of the Terms, please contact Support.com by writing to the address above, or by e-mail at nexusupport@support.com, or by calling (650) 556-9440. The Consumer Information Center of the Department of Consumer Affairs may be contacted in writing at 1625 North Market Blvd., Suite N-112, Sacramento, California 95384, or by telephone at (916) 445-1254 or (800) 952-5210.

General Information

The failure of Support.com to exercise or enforce any right or provision of the Terms shall not constitute a waiver of such right or provision. If any provision of the Terms is found by a tribunal of competent jurisdiction to be invalid, the parties nevertheless agree that the tribunal should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of the Terms remain in full force and effect. You may not assign the Terms or any of Your rights or obligations under the Terms without Support.com's express written consent. Notwithstanding the foregoing, these Terms inure to the benefit of each party's successors and assigns.

© 2015 Support.com, Inc. U.S. Patent 6,754,707 B2 and patents pending. Support.com and Nexus Connect are trademarks or registered trademarks of Support.com, Inc. in the United States and other countries.

Last updated October 13, 2015.

ACKNOWLEDGEMENTS

Nexus Connect SDK Reference Application may include portions of the following third-party products used under license:

promise
Copyright (c) 2014 Forbes Lindesay
Distributed under the MIT License
<http://spdx.org/licenses/MIT>

unique-selector
Eric Clemmons
Distributed under the MIT License
<http://spdx.org/licenses/MIT>