

SEBASTIAN TEDESCO

Cell: (720) 363-3646

Email: stedesoc@gmail.com

EDUCATION

University of Colorado at Boulder

Spanish Language and Literature with focus on Spanish for the Professions (An interdisciplinary major focused on the international setting with cross-cultural communication and business practices in the Hispanic world)

Certificate in Design Technologies

Graduation date:

May 2019

Udacity

Nov 2015-Present

Android Development for Beginners (Intro to Java programming, learning to develop Android apps)

Shining Mountain Waldorf School

1999-2010

WORK EXPERIENCE

Sr. Customer Success Representative | WorkBright, Boulder

(June 2017-Present)

- Technical support, Trade Shows, Salesforce configuration/management, Creating Knowledge Base, etc.

Customer Support Agent | TSYS, Broomfield

(Summer 2016-Present)

- Technical support, General ledger reconciliation, file builds/coding requests, Spanish interpretation, etc.

Website Evaluator | User Testing

(April 2016-Present)

- Evaluate websites and give feedback based on experience

Website & Social Media Manager | Baras Fresh

Boulder, CO Santa Barbara, CA (Summer 2014-Present)

- Build and manage website
- Social Media management

Librarian/Social Media Liaison | ALTEC, Boulder

Boulder, CO (Fall 2013-Summer 2015)

- Patron assistance with software and equipment
- Design a social media calendar and create content for the ALTEC Facebook page

Sales Representative | Artesanías Mediterráneas, Madrid

Santander, Spain (Summer 2008, Summer 2013)

- Salesman, product placement, finances

Intern at OFA | Organizing for America

Boulder, CO (Spring-Summer 2012)

- Social Media management (Facebook, Twitter, Instagram, etc.)

Crew & Liaison Interpreter | Chipotle Mexican Grill, Boulder

Boulder, CO (Spring 2011-Summer 2012)

- Cashier, customer service, conference interpreter (corporate management/employee meetings)

Key Skills

- Customer Service
- Social Media Advertising
- Software and Hardware Problem Solving
- Android Studio, Google Sites, Wordpress, Audacity
- Native Spanish & English speaker

Hobbies

- Distance running
- Basketball
- Skiing
- Traveling