Sebastian Gil Rodriguez

Full-Stack Developer

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[GitHub](#) - [LinkedIn](#) - [Portfolio](#)

SKILLS

HTML, CSS, SASS, Bootstrap, JavaScript (ES5/ES6), Jest, React, Redux, Ruby, Ruby on Rails, RSpec, SQL, Git, GitHub, collaboration, pair-programming, autonomy, self-disciplined.

RELEVANT EXPERIENCE

Software Development Volunteering   May 2020 - Present

- Develop a communication and catalog web platform for a local community. Community members can post the products they currently have for sale, communicate directly with each other, and administrators (community representatives) can make public announcements for the community.

Technical Support Consultant & Mentor   February 2018 - April 2019
Sutherland (Google - G Suite), Bogota

- Achieved over 95% customer satisfaction on average. This demanded extensive research and paying close attention to the smallest details in customer-provided descriptions.
- Frequently performed as a back-up for team managers while continuing to deliver excellent results as a consultant and mentor.
- Chosen by management to be part of pilot programs for new lines of business, like Account Recovery and Google Cloud Support.

Operations Supervisor   November 2015 - February 2018
Teleperformance (Comcast), Bogota

- Promoted after being a representative and mentor for several support teams, and mentoring new Operation hires.
- Ranked top performer several times due to excellent results achieved by improving each team member's individual strengths and minimizing weaknesses impact.

PROJECTS

[RoR - Learning Tracker](#)
This is a learning tracker application that allows the user to track the number of pomodoros accomplished in each learning session. Sessions can also be categorized into groups.

EDUCATION

Microverse, *Certificate*   February 2020 - July 2020
- Spent 1000+ hours mastering algorithms, data structures, and full-stack development.
- Developed skills in remote pair-programming, using Github, industry-standard git flows, and daily standups to communicate and collaborate with international remote developers.
- Practiced and applied mentorship skills by helping newer students succeed through every step of the program, both in the technical aspect as well as providing personal support.