



PROFILE

I am passionate about technology and software development. Always looking for new opportunities to grow and learn.

SKILLS

- Javascript
- Typescript
- CSS
- Node
- GIT
- GITHUB
- C#
- SQL
- Mongo
- React
- Next
- Astro
- Entity Framework
- Docker
- Postman
- Firebase

LANGUAGES

Spanish – Native
English – Medium

CONTACT



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Sebastian Actis

EDUCATION

Degree in information systems | Pause

Universidad de Buenos Aires (UBA)

Full Stack Developer | 2022 – 2023

Coderhouse

Technician in Software Development | 2024 - Present

ISTEA (Instituto Superior Tecnológico Empresarial Argentino)

WORK EXPERIENCE

Global Processing | Julio 2022 – Present

Customer Support Analyst.

Parameterization in TQ systems

SQL for data export and search for relevant information for order resolution

Order resolution via JIRA

MIS & OP Control Analyst

Process control

Data analysis and generation of reports with SQL.

Creation of daily control processes for the correct functioning of systems and procedures.

Control and improvement of internal processes in the sector.

Reports for external clients based on business rules.

Cabal Cooperativa Limitada | Abril 2018 – Julio 2022

Call Center Operator

Telephone attention to users and businesses.

Management and resolution of complaints and queries

Functional Analyst

Parameterization of clients and businesses in the TQ system.

Survey and elaboration of operational processes of the sector.

Improvements for circuit operation.

Programming of rules and fraud control for prevention.

Transactional Security Analyst

Security Analyst

Tasks for the prevention of transactional fraud.

SQL for bulk export of transactions