



Task 1	Navigate to specific parts of the e-textbook
Success	<input checked="" type="checkbox"/> Yes Only-with-help No
Time	155
Observations	The user just click the line under "content", then find one page he want.
Errors	
User comments	Easy

Task 1-1	Jump to page 365
Success	<input checked="" type="checkbox"/> Yes Only-with-help No
Time	4
Observations	The user simply put page number into textfield, and the system jump to page 365
Errors	
User comments	Very easy

Task 1-2	Navigate to section 3 of chapter 4 (CREATING AND MANAGING WORK ACTIVITY NOTES)
Success	<input checked="" type="checkbox"/> Yes Only-with-help No
Time	30
Observations	At first, the user have no idea how to find the same section. Then, he notice there is a navigation bar under content and find section 3 of chapter 4.
Errors	
User comments	hard to find, because there are so many chapters and sub sections.



Task 2	Search for some specific contents
Success	<u>Yes</u> Only-with-help No
Time	17s
Observations	At first the user for thought the system does not has search function. Then he suddenly find where the search tab is.
Errors	
User comments	The search tab is vertical. hard to find. Star The four vertical tabs should be aligned horizontally.

Task 2-1	Search the word "user experience"
Success	<u>Yes</u> Only-with-help No
Time	13s
Observations	Once the user finished Task 2. 2-1 became really easy for him.
Errors	
User comments	It is easy when he realized some tab is aligned vertically.

Task 2-2	Find out how many times the term "human-computer" appears in this textbook
Success	<u>Yes</u> Only-with-help No
Time	16
Observations	He The user did it quickly.
Errors	
User comments	The user noticed where to find the total number of results in the previous tasks. So it is not a problem for him.



Task 3	Make a note
Success	(Yes) Only-with-help No
Time	15
Observations	The user quickly find the note button button and click on note button to create a new note.
Errors	no to NO
User comments	Simple

Task 3-1	Make the note "Verify and refine design" on page 300
Success	(Yes) (Only-with-help) No
Time	40
Observations	Firstly, the user turn to page 300. Then, he has no idea how to make notes. There is no hint to lead ^{tell} the user that he has to create a new one. So he stop on making any notes. Finally, he complete this task under our own help.
Errors	
User comments	There is no instructions to lead user and let them know what the next step is.

Task 3-2	Export the notes you have made as a text file
Success	(Yes) Only-with-help No
Time	15
Observations	The user just simply click export option and to choose the text file format
Errors	
User comments	more type. The user claim that it will be better if there are more file format for the text. such as word or excel, and pdf.



Task 4	Copy a paragraph to the clipboard
Success	Yes Only-with-help No
Time	1 min 15 s
Observations	The user at first try to select a paragraph. then he found it is pos impossible. So he thought it is not possible to copy. We gave him a hint that to look at the menu bar, he then found the copy icon. he clicked it, but it stuck here, the no sign of loading, so he random clicked elsewhere, the system went out from "copy" mode. So he had to do it again. and finally did it.
Errors	
User comments	He doesn't like these function. he think "copy" should not be done through clicking a button, it should be done by selecting specific content, and right-clicking to copy it.

Task 4-1	Print the "Preface" of the book
Success	(Yes) Only-with-help No
Time	23 s
Observations	- User found to "print" quickly. - it takes him a while to find "preface"
Errors	
User comments	Not difficult.

Task 4-2	Download the whole e-textbook as pdf file
Success	(Yes) Only-with-help No
Time	10 s
Observations	He Done quickly.
Errors	
User comments	Easy. He don't think. download tab should appear in the side bar. He think it should be in navigation bar.



Task 5	Use additional tools
Success	Yes Only-with-help No
Time	4.15
Observations	The user tried pdf mode. And he for tried to scroll to another page. failed And he tried to change page from navigation bar, failed again.
Errors	
User comments	In PDF mode, he cannot turn to another page. And he thought this is very inconvenient.

Task 5-1	In pdf mode, have the system to read-aloud the page 365
Success	Yes Only-with-help No
Time	30.8
Observations	Firstly, the user turn to the page 365 click on "read-aloud" button.
Errors	
User comments	The icon of "read-aloud" is easy to find

Task 5-2	Look up for the word "experience" in the dictionary
Success	Yes Only-with-help No
Time	10.5
Observations	The user simply click on dictionary Type "experience" into dictionary. The result comes up.
Errors	
User comments	The icon of "dictionary" is easy to find.