Sebastian Martinez

Palm Beach, FL | 561-618-2023 | Manijustworkhere@gmail.com

# Professional Summary

Dynamic and adaptable professional with a solid foundation in customer service and hospitality. Known for staying composed under pressure, maintaining strong organization, and consistently delivering memorable guest experiences. Creative at heart, with a long-term ambition to grow within the arts and creative industries.

# Skills

- Customer Service Excellence  
- Team Collaboration  
- Fast-Paced Environments  
- Conflict Resolution  
- Inventory Management  
- Hospitality & Food Service  
- Leadership & Initiative  
- Communication Skills

# Professional Experience

## Hostess / Busser / Server

**Saito’s Japanese Steakhouse – Wellington, FL**  
*January 2024 – Present*

- Gave friendly, attentive service in a busy restaurant setting, making sure guests had a great experience.

- Got to know regulars and helped create a welcoming vibe that kept them coming back.

- Earned two raises and a bonus for going above and beyond and staying dedicated to the job.

## Manager

**Vapes and Smokes Smoke Shop – West Palm Beach, FL***January 2023 – February 2024*

- Promoted to manager after excelling in customer service and reliability.

- Maintained inventory, managed daily operations, and ensured a smooth customer experience.

- Recognized for consistent performance and leadership.

## Server / Food Runner

**Chili’s – West Palm Beach, FL**  
*November 2022 – June 2023*

- Delivered high-quality service while working collaboratively in a team setting.

- Ensured customer satisfaction through efficient and friendly dining experiences.

# Education

**General Educational Development (GED)**  
Earned during junior year at Palm Beach Central High School – West Palm Beach, FL