SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations for enterprise clients in finance, retail, and healthcare. Expert in managing the full project lifecycle for large-scale system implementations, from strategic planning and risk mitigation to budget control and C-suite reporting. Skilled in steering cross-functional teams (100+) through agile and hybrid methodologies to achieve ambitious value creation goals and ensure high stakeholder satisfaction in fast-paced, multi-project consulting environments.

KEY SKILLS

- **Project & Portfolio Management**: End-to-End Project Lifecycle, PMO Leadership, Strategic Roadmapping, C-Suite Stakeholder Engagement, Risk & Issue Mitigation, Budget & Scope Control
- **Strategic & Business Consulting**: M&A Technical Integration, Value Creation Planning, Business Process Improvement, Vendor Management, Strategic Account Management, Business Development
- **Methodologies & Platforms**: Agile (SAFe Scrum Kanban), Waterfall & Hybrid Models, Cloud (AWS GCP), Jira, Confluence, AI & GenAI Solutions
- **Team Leadership & Mentoring**: Cross-Functional Team Leadership (100+), High-Performance Team Building, Mentoring & Coaching, Agile Transformation, Resource Planning & Staffing
- **Languages**: Spanish

PROFESSIONAL EXPERIENCE

Senior Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A digitally native consulting firm leveraging AI and innovative technologies to help organizations reinvent their business and create value through strategic software development.

- Led digital transformation programs for clients like Royal Caribbean, managing project lifecycles, budgets, and C-suite communications to ensure alignment with strategic business goals.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by leading agile teams in a complex system optimization project.
- Directed the staffing and agile implementation for a 150+ person team at Banco de Chile, establishing a Scrum of Scrums model for a complex datacenter migration.
- Guided C-level stakeholders through quarterly PI planning and roadmap execution, translating technical progress into clear business value and risk assessments for strategic decision-making.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL

A software development firm specializing in cloud-native solutions and custom applications for the media and healthcare industries.

- Managed end-to-end development of a media streaming platform for Concacaf, integrating AWS services to deliver live matches and statistics to a global user base.
- Led implementation of a voice-to-text application and DICOM imaging integration for multiple hospitals, improving clinical workflow efficiency and data accessibility for physicians.
- Architected and delivered a unified patient data portal by integrating disparate hospital systems using HL7 V2 standards, centralizing information to improve care coordination.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia

A technology company delivering integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.

- Led the full SDLC for a bodycam and evidence management system for the Colombian Police, delivering a solution for over 3,000 officers nationwide.
- Directed the technical integration of custom hardware with management software, ensuring seamless data flow and operational reliability in critical public safety environments.
- Managed SaaS product implementation across 10+ clinics, deploying nurse call systems and patient flow tracking boards that enhanced operational efficiency and staff response times.

Technical Project Manager   08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A SaaS provider offering a comprehensive POS platform with integrated employee management, CRM, and billing for retail and service industries.

- Owned the product lifecycle for a SaaS POS system with employee management and billing features, successfully deploying it to over 1,000 small businesses.
- Led technical integrations with third-party accounting software and access control systems, enhancing platform value and streamlining client business operations.
- Directed a 30+ person team in the continuous development and support of the platform, achieving high client retention through reliable service and feature enhancements.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist   01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023

Scrum Alliance

Certified ScrumMaster (CSM)   07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering   12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.