SEBASTIAN OCHOA ALVAREZ
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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience delivering complex projects in regulated industries, including healthcare and finance. Expert in developing project plans, managing supply chain logistics, and ensuring compliance. Excels at leading global cross-functional teams, managing stakeholders, mitigating risks, and using data-driven reporting to support clinical trial operations and achieve organizational goals.

KEY SKILLS

- **Project & Supply Chain Management**: Project Planning, Risk Assessment, Supply Chain Logistics, Global Project Coordination, Budget & Scope Control, Stakeholder Reporting
- **Compliance & Regulated Environments**: GxP Compliance Principles, Healthcare Data Standards (HL7 V2, DICOM), Quality Assurance, Regulatory Adherence, Risk Mitigation
- **Methodologies & Tools**: Agile (SAFe, Scrum, Kanban), Waterfall, Hybrid Models, Jira, Confluence, Microsoft Office Suite
- **Leadership & Communication**: Cross-Functional Team Leadership, Stakeholder Engagement, Vendor Management, Problem Solving, Decision Making, Team Building
- **Languages**: Spanish

PROFESSIONAL EXPERIENCE

Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A global AI-powered consulting and software development firm that reinvents businesses through innovative technology solutions for clients in industries like healthcare and retail.

- Directed end-to-end project delivery for Royal Caribbean, launching digital guest services that enhanced the onboard experience and supported ancillary revenue streams.
- Led global teams of 100+ to execute complex digital roadmaps for financial clients, ensuring on-time delivery and adherence to strict regulatory and budget constraints.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by implementing Core Web Vitals and optimizing the digital supply chain.
- Managed a portfolio of projects using SAFe and Scrum, overseeing the full lifecycle from RFP analysis and PI planning to release management and hyper-care support.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL

A software consultancy specializing in custom cloud, data, and AI solutions for the media, sports, and healthcare industries.

- Led projects for major hospitals, delivering healthcare imaging solutions compliant with DICOM and HL7 V2 standards to improve clinical data management.
- Managed the full project lifecycle for a voice-to-text AI application (AWS Polly) for medical staff, increasing documentation efficiency and accuracy.
- Oversaw the development and launch of a live-streaming media platform for Concacaf, integrating AWS services to support high-traffic global sporting events.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia

An integrated technology firm providing hardware and software solutions for public safety, law enforcement, and healthcare organizations in Colombia.

- Directed the end-to-end development and deployment of a bodycam system for law enforcement, managing firmware, software, and data for over 3,000 devices.

- Deployed integrated nurse-call systems and RFID asset tracking solutions in over 10 clinics, improving patient response times and optimizing hospital workflows.
- Led the product lifecycle and operational support for a SaaS-based patient flow management system, ensuring high uptime and client satisfaction in hospitals.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia
A SaaS provider that developed and scaled a comprehensive POS and business management platform for over 1,000 small businesses in LATAM.
- Led the full SDLC for a SaaS POS platform, integrating payment processing, inventory, and CRM for businesses in retail, fitness, and health.
- Managed product implementation and customization for over 1,000 small businesses, driving customer adoption and ensuring seamless systems integration.
- Directed technical and operations teams, providing hands-on leadership in software development, quality assurance, and customer support to drive client retention.

PROFESSIONAL DEVELOPMENT
Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION
Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.