SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex, large-scale projects across diverse industries. Expert in managing the full project lifecycle, from initial conception, planning, and cost estimation to execution and completion. Skilled in risk management, stakeholder coordination, and resource allocation to ensure projects are delivered on time and within budget. Strengths in executive reporting, financial oversight, and mentoring high-performing teams.

KEY SKILLS

- **Project & Program Management**: End-to-End Project Lifecycle, Scope & Cost Management, Risk Assessment & Mitigation, Stakeholder Management, PI Planning, KPI & OKR Reporting
- **Leadership & Team Management**: Cross-Functional Team Leadership (100+), C-Level Communication, Resource Planning & Staffing, Mentoring & Coaching, Vendor Management
- **Methodologies & Frameworks**: SAFe, Scrum, Kanban, Scrum of Scrums, Waterfall, Hybrid Models
- **Certifications & Tools**: SAFe 6, A-CSM, CSM, PMP-aligned practices, Jira, Confluence, MS Teams
- **Languages**: Spanish

PROFESSIONAL EXPERIENCE

Senior Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A global AI-focused digital transformation consultancy, delivering innovative software and cognitive solutions for top-tier clients in retail, banking, and travel.

- Led end-to-end project execution for clients like Royal Caribbean, managing scope, schedule, and budget to enhance the onboard digital guest experience.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by optimizing project delivery and managing cross-functional teams of 30+ engineers.
- Directed program-level initiatives for Banco de Chile, leading 5+ scrum masters and coordinating a 100+ person team to achieve quarterly roadmap goals.
- Managed stakeholder communications and C-level reporting, translating complex project data into clear RAG status indicators to ensure strategic alignment and decision-making.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL

Software development firm specializing in cloud-native applications, media streaming, and complex data solutions for the sports and healthcare industries.

- Managed project lifecycles for Concacaf and MLS teams, from RFP analysis and cost estimation to final delivery of media and streaming platforms.
- Led the implementation of integrated imaging and data systems for multiple hospitals, ensuring compliance with industry standards like DICOM and HL7 V2.
- Directed project planning and resource allocation, successfully staffing and launching technical teams to deliver multiple fixed-price projects on schedule.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia

Technology provider delivering integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.

- Directed projects for the Colombian Police, ensuring all deliverables met strict government contract requirements for a 3,000-unit bodycam system deployment.
- Led the full hardware and software lifecycle, from firmware development to web application management, coordinating technical teams and operational support.
- Managed stakeholder relationships and oversaw deployment and support workflows for mission-critical systems in more than 10 clinics and hospitals.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia
Provided SaaS-based Point-of-Sale (POS) and business management solutions for over 1,000 small businesses in the LATAM market.

- Directed the entire SDLC for a complex POS product, including hands-on technical leadership in coding, quality assurance, and release management.
- Led the successful implementation and customization of the SaaS platform for over 1,000 businesses, demonstrating high adaptability to diverse client needs.
- Managed and scaled technical and operations teams to support a growing client base, ensuring high system uptime and customer satisfaction.

PROFESSIONAL DEVELOPMENT
Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION
Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.