

SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochaalvarez

PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex technical projects across the finance, retail, and healthcare industries. Expert in full-cycle program management, including resource allocation, financial oversight, and governance policy definition. Skilled in communicating technical components to executive stakeholders and utilizing Agile (SAFe, Scrum) and traditional methodologies to drive project success and build cross-organizational partnerships.

KEY SKILLS

- **Project & Program Management:** Resource Allocation, Financial Oversight, Governance Policies, Cost-Benefit Analysis, Executive Reporting, Vendor Management.
- **Methodologies & Tools:** SAFe, Scrum, Kanban, Scrum of Scrums, Waterfall, Jira, Confluence, MS Teams, Slack, Azure DevOps.
- **Technical & Domain Expertise:** Server & Networking Fundamentals, Cloud Platforms (AWS, GCP), SDLC, System Integration, AI Solutions, IAM Concepts.
- **Industries:** Finance, Healthcare, Retail, Travel/Hospitality, Media, Public Safety, E-commerce.

PROFESSIONAL EXPERIENCE

Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company offering AI-powered software development and technology consulting, helping organizations reinvent themselves and create a way forward in their industries.

- Led program delivery for Royal Caribbean, developing cost-benefit analyses and financial reporting for executive committees, ensuring projects remained on budget and aligned with goals.
- Managed resource allocation and project governance for 3-5 concurrent teams across banking and retail clients, improving performance and cost-efficiency through adaptive PI planning.
- Directed the full SDLC for Dick's Sporting Goods' e-commerce platform, boosting site performance by 40% by communicating technical components effectively to business teams.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A software development firm specializing in cloud-native applications, Big Data solutions, and media streaming services for sports and healthcare industries in the Americas.

- Orchestrated delivery of AWS cloud-based streaming services for Concacaf, managing project financials and external vendor integrations to launch on time for major championships.
- Developed and implemented project governance for healthcare data integrations, enhancing team relationships across organizational lines to ensure seamless product delivery and support.
- Led delivery of a voice-to-text AI application for healthcare, improving doctor-patient interaction efficiency and reducing documentation time by an estimated 30%.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

An integrated technology firm providing custom hardware and software solutions, including IoT devices and management platforms, for public safety and healthcare sectors.

- Directed an integrated hardware/software project for the Colombian Police, establishing a system with robust access management principles for over 3,000 bodycam devices.

- Managed end-to-end delivery and defined operational governance for a law enforcement platform, ensuring on-time delivery and compliance with strict government contract requirements.
- Led development of a nurse call system, utilizing server and networking fundamentals to deploy the solution in over 10 hospitals, improving patient care response times.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A SaaS provider delivering point-of-sale (POS) and business management software tailored for over 1,000 small businesses in the retail and wellness industries.

- Led the full SDLC for a SaaS POS platform, managing all technical and financial aspects to achieve successful implementation for over 1,000 businesses.
- Designed system integrations with biometric devices and payment processors, applying strong networking fundamentals to ensure robust and secure operations for retail clients.
- Managed a 30-person team and defined project workflows, increasing team efficiency and reducing time-to-market for new features by standardizing development and release processes.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading chain of health and fitness centers across Latin America, focused on providing wellness services to its members through innovative technology solutions.

- Directed the life cycle for access control systems using biometrics, implementing foundational identity management practices across 60+ locations in three countries.
- Managed infrastructure including networking, servers, and security for all sites, demonstrating deep technical knowledge and ability to manage vendors for large-scale deployments.
- Led the implementation of Dynamics CRM & ERP, interfacing effectively with business units to translate requirements into technical solutions that improved company-wide operational efficiency.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.