

## SEBASTIAN OCHOA ALVAREZ

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### **PROFESSIONAL SUMMARY**

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across diverse industries. Expert in AI-driven solutions and large-scale staffing. Proficient in Agile and traditional methodologies.

### **KEY SKILLS**

- **Project Management Methodologies:** SAFe, Scrum, Kanban, Waterfall
- **Technical Skills:** AI integration, Cloud (AWS, GCP, Azure), System Integrations, SDLC
- **Business Acumen:** Cruise lines, Banking, E-commerce, Retail
- **Leadership & Management:** Global team leadership, Risk management, Budget control, Stakeholder communication

### **PROFESSIONAL EXPERIENCE**

#### **Senior Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A leading global IT consulting and software development company specializing in AI and digital transformation solutions.*

- Led program performance and cost efficiency for Royal Caribbean, achieving on-time delivery of features, including a Google AI chatbot, across multiple offshore teams.
- Drove a 40% performance improvement for Dick's Sporting Goods' ecommerce platform through adaptive quarterly roadmaps and PI Planning, exceeding Core Web Vitals targets.
- Managed the successful implementation of hybrid Scrum/Waterfall methodologies for Banco de Chile's Metaverse project, delivering key features on time and budget.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL.

*A technology solutions provider specializing in cloud services, Big Data, and healthcare applications.*

- Implemented a voice-to-text solution for healthcare professionals, improving patient documentation efficiency by 25%.
- Successfully migrated medical imaging data to AWS, optimizing data storage and retrieval for multiple clinics.
- Delivered a patient portal for image viewing and doctor's comments, improving patient access to information.

#### **Technical Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia.

*A technology company providing hardware and software solutions to law enforcement and healthcare clients.*

- Led the development and deployment of over 3,000 bodycams for the Colombian Police, ensuring on-time delivery and compliance with government regulations.
- Successfully implemented Bluetooth nurse-call systems in multiple hospitals and clinics, streamlining communications and improving response times.
- Designed and deployed a patient flow tracking board, enhancing workflow efficiency and reducing wait times.

#### **Technical Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia.

*A software house specializing in SaaS solutions for retail and hospitality businesses.*

- Developed and deployed a POS system for over 1,000 small businesses in Latin America, increasing sales efficiency and customer satisfaction.
- Integrated various third-party systems into the POS platform, including biometric authentication and payment processing.
- Managed the entire SDLC process for the POS software, ensuring high-quality and timely releases.

## **IT Manager**

07/2005 - 07/2012

**Bodytech**, Bogota, Colombia.

*A large-scale fitness center chain in Colombia, Peru, and Chile.*

- Implemented and managed the IT infrastructure across 60+ locations, improving system uptime and operational efficiency.
- Led the implementation of a Dynamics CRM and ERP system, streamlining business processes and improving data management.
- Successfully managed the IT service desk, enhancing support and resolving issues promptly.

## **PROFESSIONAL DEVELOPMENT**

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

## **EDUCATION**

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.