SEBASTIAN OCHOA ALVAREZ
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PROFESSIONAL SUMMARY

Adaptive Sr Project Manager with 10+ years of experience leading complex technology integration projects in the financial services, retail, and healthcare industries. Expert in managing governance, risk, and compliance frameworks for large-scale application delivery. Strengths in full lifecycle management, cross-functional stakeholder engagement, executive reporting, and financial oversight. Proficient in Agile (SAFe, Scrum) and Waterfall methodologies to drive project success and deliver business value.

KEY SKILLS

- **Project & Program Management**: Agile (SAFe, Scrum, Kanban), Waterfall & Hybrid Methodologies, End-to-End Project Lifecycle, Risk & Issue Management, Budget & Schedule Control, Governance & Reporting
- **Financial Services & Regulated Industries**: Banking System Integration, E-commerce Platforms, Regulatory & Compliance Management (SOX), Healthcare Systems (HL7, DICOM), RFP Analysis & Proposal Management
- **Technical & Platform Expertise**: Cloud Platforms (AWS, GCP), System & API Integration, Data Migration, AI & Chatbot Solutions, Full SDLC Management, Java, SQL, Microservices Architecture
- **Tools & Leadership**: Jira, Confluence, Microsoft Project, Azure DevOps (ADO), Cross-Functional Team Leadership, C-Level Stakeholder Communication, Process Improvement, Vendor & Resource Management

PROFESSIONAL EXPERIENCE

Sr Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A digitally native company offering innovative technology solutions, focusing on AI-powered transformation and software development for global enterprise clients across various industries.

- Led a core system modernization for Banco de Chile, managing data migration and application integration, ensuring regulatory compliance and delivering executive-level progress reports.
- Managed delivery for Royal Caribbean's guest app, overseeing financial transaction features and integrating systems for three offshore teams, within fixed-price contract constraints.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by leading a +30-person team through strategic PI planning and execution.

Sr Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL.

A software consultancy specializing in custom cloud-native solutions, data engineering, and application development for clients in media, sports, and healthcare sectors.

- Directed end-to-end delivery of a media integration platform for Concacaf on AWS, managing fixed-price contracts and improving content delivery speed for viewers.
- Led integration of medical imaging (DICOM) and patient data (HL7) systems for multiple clinics, enhancing data access and reducing wait times for clinicians.
- Implemented Scrum methodologies and staffed teams of over 10 engineers, leading projects from initial RFP to final production support and hyper care phases.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia.

A technology firm developing integrated hardware and software solutions, including IoT devices and management platforms for public safety and healthcare organizations.

- Led a project for the Colombian Police to deploy 3,000 bodycams, managing the entire hardware/software lifecycle under strict government contract and compliance regulations.
- Directed the integration of IoT patient-call systems in over 10 hospitals, streamlining nurse-patient communication and improving workflow efficiency and response times.
- Oversaw technical leadership and operations support, defining project constraints and working hands-on with the team to ensure quality and on-time delivery.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia.
A Software as a Service (SaaS) provider that developed and scaled a comprehensive POS and business management platform for small to medium-sized businesses.

- Headed the full SDLC of a SaaS POS platform, successfully deploying it to over 1,000 businesses by integrating with various payment and accounting systems.
- Managed product adaptation and implementation across retail, fitness, and health verticals, increasing market penetration and customer retention through tailored feature sets.
- Provided hands-on technical leadership, guiding development teams through coding, code reviews, and releases to ensure platform stability and high performance.

IT Manager   07/2005 - 07/2012
Bodytech, Bogota, Colombia.
A leading health and fitness center chain in Latin America, operating over 60 clubs across Colombia, Peru, and Chile, focused on wellness services.

- Directed the corporate-wide Microsoft Dynamics CRM & ERP implementation across 60+ sites, unifying business operations and improving data-driven decision-making.
- Managed the lifecycle for a proprietary access control and billing system with biometrics, enhancing security and automating revenue collection for all members.
- Established the IT service desk and managed all technology infrastructure, including networking and CCTV, achieving high system uptime and user satisfaction.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management**: Certified Scrum Product Owner (CSPO).
- **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages**: English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.