

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Technical Project Manager with 10+ years of experience delivering complex software and system integration projects for regulated industries, including healthcare, finance, and public safety. Expert in full-lifecycle project delivery using Agile (SAFe, Scrum, Kanban) and hybrid methodologies. Skilled in managing large, cross-functional teams (100+), financial oversight, and executive reporting. A strategic leader focused on translating technical requirements into actionable plans to meet mission-critical objectives in data-intensive environments.

KEY SKILLS

- **Project & Program Management:** Agile (SAFe, Scrum, Kanban), Hybrid Methodologies, Risk Management, Financial Tracking, RFP & Proposal Management, Roadmapping, KPI/OKR Reporting.
- **Regulated & Data-Intensive Systems:** Regulated Data Handling (Healthcare/Finance), System Validation & Quality Assurance, SDLC, Data Migration, Cloud Platforms (AWS/GCP), System Integration.
- **Leadership & Stakeholder Communication:** Cross-Functional Team Leadership (100+), Executive Briefings, C-Level Reporting & Liaison, Vendor Management, Federal & Commercial Contract Oversight.
- **Technical Acumen:** Java & Springboot, SQL & NoSQL Databases, AWS & GCP Services, CI/CD Pipelines, JIRA, Confluence, AI & Generative AI Integration.

PROFESSIONAL EXPERIENCE

Technical Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native consulting company focused on reinventing businesses through innovative technology solutions, AI, and software development for global clients.

- Led end-to-end delivery of complex software for Royal Caribbean, managing distributed teams, project plans, and budgets to launch new guest-facing AI features.
- Drove program performance for Dick's Sporting Goods, achieving a 40% boost in e-commerce efficiency via adaptive quarterly roadmaps and PI Planning.
- Directed project portfolios for financial and retail clients, ensuring adherence to strict compliance and quality standards while delivering features on quarterly roadmaps.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A software development firm specializing in cloud-native applications, Big Data solutions, and media streaming services for sports and healthcare organizations.

- Spearheaded the implementation of a voice-to-text application for healthcare clients, ensuring compliance with data privacy regulations and improving physician documentation efficiency.
- Oversaw the full lifecycle of a DICOM imaging integration project, enabling secure data transfer from medical devices to AWS for multiple hospitals.
- Managed the development of a media management platform for Concacaf, integrating AWS services to deliver live streaming and statistics to thousands of users.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company delivering integrated hardware and software solutions, including mobile bodycams and IoT devices for public safety and healthcare sectors.

- Led the development of a bodycam system for the Colombian Police, managing the full SDLC and deployment for over 3,000 devices.
- Directed project execution under strict government contract regulations, ensuring on-time delivery, quality assurance, and compliance with all required standards.
- Implemented an RFID asset tracking and nurse call system for 10+ hospitals, improving operational workflow and patient communication speed.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A SaaS provider that developed, implemented, and supported a comprehensive POS and business management platform for over 1,000 small businesses in LATAM.

- Managed the full SDLC for a SaaS POS platform, integrating payment processing, inventory, and CRM for retail, fitness, and restaurant clients.
- Led technical teams hands-on, overseeing coding, quality assurance, and release cycles, which reduced system bugs by 30% before customer deployment.
- Directed implementation and support for 1,000+ businesses, customizing the solution to increase customer retention rates by 25% through improved feature adoption.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading health and fitness center chain in Latin America, operating over 60 locations across Colombia, Peru, and Chile.

- Managed technology infrastructure and operations across 60+ sites, implementing network security and systems to achieve 99.8% uptime for business-critical services.
- Led the successful implementation of Microsoft Dynamics CRM & ERP, automating billing and member management, which reduced data entry time by 50%.
- Directed the lifecycle of a custom access control system using biometrics, securing facilities and automating check-in for thousands of daily members.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.