

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Technology Project Manager with 10+ years of experience delivering complex digital transformations across diverse industries, including healthcare, finance, and retail. Expert in Agile (SAFe, Scrum, Kanban) and traditional methodologies, consistently exceeding project goals and managing large-scale teams. Proven success in AI-driven solutions, vendor management, and budget oversight.

KEY SKILLS

- **Project Management Expertise:** Agile (SAFe, Scrum, Kanban), Waterfall, Project planning, Risk management, Budget management, Stakeholder management, Vendor management, Cross-functional team leadership, Contract negotiation.
- **Technology Proficiency:** AI integration, Cloud platforms (AWS, GCP), Data warehousing, Software development lifecycle (SDLC), API development/integration, Data analytics.
- **Certifications:** SAFe 6 Agilist, A-CSM, Google Cloud Digital Leader Certification
- **Industry Acumen:** Healthcare, Finance, Retail, Travel/Hospitality, Media

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A global leader in AI-powered software development, providing digital consulting and engineering solutions at scale.

- Led program of projects for Royal Caribbean, delivering on-time and within budget, enhancing guest experience through AI-powered chatbot implementation.
- Drove 40% ecommerce performance improvement for Dick's Sporting Goods by optimizing Core Web Vitals via agile development and PI Planning.
- Managed 100+ person teams across multiple projects, ensuring effective communication, risk mitigation, and stakeholder alignment for clients like Banco de Chile.
- Successfully implemented release management processes, resulting in seamless deployments and improved product time-to-market.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software development company specializing in cloud services and AI-driven solutions for healthcare and media.

- Led the development and deployment of a voice-to-text system for healthcare, successfully integrating medical devices with AWS cloud services.
- Managed the implementation of big data solutions for media clients, ensuring data integrity and operational efficiency.
- Defined and staffed development teams (10+), achieving successful project delivery and exceeding client expectations.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

A software and hardware solutions provider for various industries, including healthcare and public safety.

- Successfully delivered a bodycam system (3000+ units) for the Colombian Police, meeting government contract specifications and deadlines.
- Implemented healthcare solutions in 10+ Colombian clinics, improving operational efficiency and patient flow.

- Led technical teams (10+), overseeing full SDLC for hardware and software components.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A software house building SaaS solutions for small businesses in LatAm, specializing in POS systems.

- Developed and implemented POS systems for 1000+ clients across LatAm, improving sales processing and inventory management.
- Managed software development lifecycle and technical teams (30+), ensuring high-quality product delivery and customer satisfaction.
- Led operations support, ensuring seamless product deployment and ongoing maintenance.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.