

SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochaalvarez

PROFESSIONAL SUMMARY

Adaptive IT Project Management professional with 10+ years of experience delivering complex digital transformations across diverse industries. Expert in AI-driven solutions and large-scale team leadership.

KEY SKILLS

- **Project Management Methodologies:** Agile (SAFe, Scrum, Kanban), Waterfall, Hybrid
- **Technology Expertise:** AI integration, Cloud platforms (AWS, GCP, Azure), Data platforms, Application Development
- **Project Delivery & Management:** Program & Portfolio Management, Budget Management, Risk Management, Stakeholder Management, Resource Allocation
- **Tools & Platforms:** Jira, MS Project, ServiceNow, Confluence, Slack, MS Teams

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A global IT consulting and software development company specializing in AI-driven solutions, serving clients worldwide.

- Led technical project management and scrum master roles for Royal Caribbean's Guest App, achieving on-time delivery of features including Google AI Chatbot.
- Drove 40% ecommerce performance improvement for Dick's Sporting Goods through Core Web Vitals optimization and agile methodologies.
- Managed diverse teams (30-100+ engineers) across multiple projects for Banco de Chile, resulting in successful on-time Metaverse branch delivery.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A technology company providing innovative software solutions, specializing in Big Data and cloud services for diverse markets.

- Implemented AWS-based cloud solutions for healthcare clients, such as San Rafael Hospital, enhancing data integration and patient care.
- Delivered Concacaf App and media platforms, using AWS and Neo4j, ensuring timely release and improved user engagement.
- Successfully managed the development and deployment of voice-to-text and image visualization tools, improving workflow efficiency.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology solutions provider focused on hardware and software integration, serving government and healthcare clients in Colombia.

- Led the development and deployment of bodycam systems for the Colombian Police, managing a team of 10+ engineers, and overseeing 3000+ device deployments.
- Successfully implemented bluetooth nurse-calling systems in 10+ Colombian hospitals and clinics, improving patient care and workflow.
- Developed and delivered tracking boards for patient flow and medical device integration, improving operational efficiency.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A software house specializing in SaaS POS systems for small businesses across Latin America, providing comprehensive solutions for retail and hospitality.

- Led the development and deployment of a POS system, serving 1000+ clients across Latin America, resulting in improved business operations.
- Managed the full SDLC for POS systems integration with various third-party technologies (biometrics, payment gateways), ensuring seamless operation.
- Successfully managed the operations and support, ensuring high system uptime and client satisfaction.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading health and fitness center chain in Latin America, focused on providing high-quality fitness experiences.

- Led the implementation of an access control system across 60+ sites in Colombia, Peru, and Chile, improving security and operational efficiency.
- Managed the full SDLC for the CRM and billing software, improving customer management and financial operations.
- Led the implementation of Dynamics CRM & ERP, improving data management and business intelligence.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.