SEBASTIAN OCHOA ALVAREZ
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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex software and IT projects across diverse industries. Expert in Agile (Scrum, SAFe), SDLC, and cloud-based solutions (AWS, GCP, Azure), driving project success in fast-paced environments.

KEY SKILLS

- **Project Management & Methodologies**: SAFe, Scrum, Kanban, Scrum of Scrums, Waterfall, Hybrid, Risk Mitigation, Budgeting
- **Technical & Platform Expertise**: SDLC, Cloud Platforms (AWS, GCP, Azure), AI & Generative AI, Jira, Confluence
- **Project Lifecycle & Delivery**: Scope Definition, PI Planning, Release Management, C-Level Reporting, Quality Assurance
- **Leadership & Stakeholder Relations**: Cross-Functional Team Leadership, Vendor Management, Resource Planning, Stakeholder Communication

PROFESSIONAL EXPERIENCE

Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A digitally native consulting company using AI and innovative software development to help organizations reinvent their businesses and industries on a global scale.

- Led cross-functional teams in delivering AI and mobile app features for Royal Caribbean, managing project scope, schedule, and budget for on-time releases.
- Drove a 40% e-commerce performance improvement for Dick's Sporting Goods by managing the full SDLC and implementing Core Web Vitals with Agile teams.
- Orchestrated PI Planning and execution for banking clients, translating business goals into actionable backlogs and delivering quarterly roadmaps with clear KPIs.

Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL.

A software development firm specializing in delivering custom cloud-based solutions, Big Data analytics, and digital products for media and healthcare clients.

- Managed end-to-end delivery of a media streaming application on AWS for Concacaf, overseeing development from initial RFP analysis to production support.
- Implemented Scrum methodologies for healthcare projects, improving team velocity and delivering critical voice-to-text and medical imaging integrations on schedule.
- Defined project scope and staffed teams for 10+ positions, ensuring successful execution of fixed-price contracts and exceeding client expectations for quality.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia.

A technology company creating integrated hardware and software solutions, including IoT devices and management platforms for public safety and healthcare sectors.

- Led the full lifecycle for a bodycam solution for the Colombian Police, managing firmware, software development, and deployment for over 3,000 devices.
- Defined and controlled project constraints for government contracts, ensuring on-time delivery and compliance with strict regulations and quality standards.
- Directed software and operations teams to deliver an RFID asset tracking system for 10+ hospitals, improving asset management and staff communication speed.

Technical Project Manager 08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia.
A Software-as-a-Service (SaaS) provider delivering comprehensive POS and business management solutions for small and medium-sized businesses in the LATAM market.
- Directed the complete SDLC for a SaaS POS product, leading to successful implementation and adoption by over 1,000 businesses across LATAM.
- Led a 30-person team, providing hands-on technical guidance in coding, code review, and release management to enhance product features and stability.
- Managed operations and support workflows for the SaaS platform, integrating with biometrics and payment processors to expand market reach and usability.

IT Manager 07/2005 - 07/2012
Bodytech, Bogota, Colombia.
A leading health and fitness center chain in Latin America, focused on providing comprehensive wellness services supported by robust technology and infrastructure.
- Managed IT infrastructure and operations across 60+ sites, implementing networking and security solutions that improved system uptime and support resolution rates.
- Led the technical implementation of Microsoft Dynamics CRM & ERP, centralizing member data and automating billing, which improved overall operational efficiency.
- Directed the development of a custom access control system using biometrics, enhancing security and streamlining member check-in by reducing wait times.

PROFESSIONAL DEVELOPMENT
- **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management**: Certified Scrum Product Owner (CSPO).
- **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages**: English, Spanish.

EDUCATION
- **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.