

SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochaalvarez

PROFESSIONAL SUMMARY

Adaptive Project Management professional with 10+ years of experience leading global teams and delivering complex digital transformations across diverse industries, including insurance. Expert in AI-driven solutions and large-scale staffing.

KEY SKILLS

- **Project Governance & Planning:** Framework Design, Risk Management, Stakeholder Management, KPI Definition, Reporting Mechanisms.
- **Project Management Methodologies:** Agile (SAFe, Scrum, Kanban), Waterfall, PMP principles.
- **Technology & Platforms:** Cloud (AWS, GCP, Azure), AI Integration, Data Migration, Software Development (Full SDLC).
- **Business Acumen:** Insurance, Finance, Healthcare, Retail, Travel/Hospitality, Media, Public Safety.

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A leading global technology services company providing AI-powered software development and consulting.

- Led development of Royal Caribbean's Guest App, delivering new features (AI Chatbot, onboard Wifi) on time and within budget.
- Improved Dick's Sporting Goods ecommerce performance by 40% through Core Web Vitals optimization and adaptive roadmaps.
- Managed program for Banco de Chile, successfully migrating their data center to GCP.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A technology company specializing in Big Data, cloud services, and healthcare solutions.

- Delivered Concacaf app, integrating AWS services for live streaming and media management, resulting in improved user engagement.
- Implemented voice-to-text system for multiple healthcare clients, streamlining medical procedures and improving data entry efficiency.
- Successfully migrated medical imaging data to AWS, leveraging DICOM standards and improving access and visualization for healthcare providers.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company specializing in hardware and software solutions for law enforcement and healthcare.

- Led development and deployment of bodycam system for Colombian Police, managing 3000+ devices across multiple cities.
- Designed and implemented a nurse/doctor call system across multiple Colombian clinics, improving response times and patient care.
- Managed the end-to-end project delivery for a patient flow tracking board, integrated with existing hospital systems.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A software house providing SaaS solutions and POS systems to small and medium businesses.

- Developed and implemented a POS system for over 1000 clients in Latin America, improving sales and inventory management.
- Led the development and implementation of integrations to support several external systems like barcodes, printers, and accounting apps.
- Successfully managed the software development lifecycle, resulting in improved product quality and reduced support issues.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A large fitness center chain in Colombia, Peru and Chile.

- Implemented access control systems across 60+ locations, improving security and operational efficiency.
- Led the implementation of Dynamics CRM & ERP, streamlining business processes and improving data management.
- Managed the IT service desk, improving ticket resolution time and customer satisfaction.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.