SEBASTIAN OCHOA ALVAREZ
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PROFESSIONAL SUMMARY

Adaptive Technical Project Manager with 10+ years of experience leading global teams in delivering complex digital transformations for the banking and finance industries. Expert in full-cycle implementation, stakeholder management, system integration, and regulatory compliance. Skilled in managing B2B software delivery, modernizing processes with no-code/AI solutions, and driving project success within fast-paced, high-growth environments.

KEY SKILLS

- **Project & Implementation Management**: Complex Implementations Stakeholder Management Risk Mitigation Budget & Timeline Control B2B Software Delivery
- **Methodologies & Frameworks**: SAFe Scrum Kanban Scrum of Scrums Hybrid Waterfall Agile Coaching & Transformation
- **Technical & Domain Expertise**: Banking & Financial Services System Integration No-Code/Low-Code Platforms AI & Generative AI Cloud (GCP AWS) SDLC
- **Tools & Certifications**: Jira Confluence A-CSM CSM CSPO SAFe 6 Agilist Google Project Management
- **Languages**: Spanish

PROFESSIONAL EXPERIENCE

Technical Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A digitally native consulting firm leveraging AI and innovative technologies to reinvent businesses through custom software development and strategic solutions for global clients.

- Led a 100+ member team for Banco de Chile, implementing a hybrid Scrum methodology to migrate a datacenter to GCP and deliver new mobile banking features.
- Managed complex system integrations for Royal Caribbean's guest app, incorporating an AI Chatbot and enhancing onboard digital services, ensuring on-time and on-budget delivery.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by optimizing Core Web Vitals and managing quarterly PI planning for 30+ engineers.
- Directed end-to-end project lifecycles, from RFP analysis to release, managing budgets, scope, and risks while reporting KPIs and status to C-level stakeholders.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL

A software development consultancy specializing in cloud services, big data, and custom applications for media, sports, and healthcare industries.

- Directed B2B software implementations for healthcare clients, integrating voice-to-text AI and medical imaging systems (DICOM) with AWS cloud services.
- Managed the product lifecycle for Concacaf's media platform, delivering live streaming services and statistical analysis tools on AWS, which enhanced fan engagement.
- Implemented Scrum methodologies and staffed teams of 10+ engineers for fixed-price projects, consistently delivering on project KPIs and client objectives.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia

A technology firm developing integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors in Colombia.

- Led the full SDLC for a bodycam solution for the Colombian Police, deploying over 3,000 devices with integrated management and real-time streaming software.

- Managed development and implementation of SaaS-based nurse call and asset tracking systems for 10+ hospitals, improving internal workflows and communication speed.
- Directed project execution under government contracts, ensuring strict adherence to scope, quality, and delivery timelines while leading hands-on technical development and support.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia
A software house that created and scaled a SaaS POS platform for over 1,000 small businesses across LATAM in retail and wellness.
- Owned the entire SDLC for a SaaS POS product, leading a 30+ person team to deliver features like payment processing and inventory management.
- Scaled the platform to support 1,000+ small businesses by managing integrations with hardware, accounting apps, and government tax systems.
- Led technical teams hands-on, performing code reviews and release management to ensure high-quality, continuous delivery of the SaaS product.

PROFESSIONAL DEVELOPMENT
Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION
Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.