

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Technical Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across diverse industries, including finance and retail. Expert in AI-driven solutions, cloud technologies, and system integration, with a proven track record of improving performance and managing large-scale projects.

KEY SKILLS

- **Agile Methodologies:** SAFe, Scrum, Kanban, Scrum of Scrums
- **Cloud & Integration:** AWS, GCP, Azure, APIs, Microservices, CI/CD, IaC
- **Project Management:** Project Planning, Risk Management, Stakeholder Management, Budget Oversight, OKRs, KPI Tracking, Resource Allocation
- **Technology Expertise:** Software Development Lifecycle (SDLC), Data Migration, AI Integration, Regulatory Compliance (FFIEC, GLBA, PCI-DSS)

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A global IT consulting and software development company specializing in AI and digital transformation.

- Led technical project management and Scrum for Royal Caribbean Group's Guest App, boosting onboard wifi adoption by 20% and improving user satisfaction scores by 15%.
- Drove a 40% improvement in ecommerce performance for Dick's Sporting Goods through Core Web Vitals optimization and adaptive quarterly roadmaps.
- Managed over 100 engineers across multiple projects for Banco de Chile's Metaverse and app initiatives, delivering key features on time and under budget.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A mid-sized software development firm specializing in cloud services, Big Data and AI solutions for healthcare.

- Successfully implemented AWS-based solutions for Concacaf's streaming services, resulting in a 30% increase in viewership and improved customer engagement.
- Delivered a voice-to-text assisted surgery application for multiple clinics, improving procedural efficiency by 15% and reducing transcription errors.
- Managed the transfer of medical imaging data to AWS for several healthcare providers, enhancing data security and accessibility.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology firm creating hardware and software solutions for various industries.

- Led the development and deployment of over 3,000 bodycams for the Colombian Police, improving operational efficiency and enhancing evidence collection.
- Successfully implemented a nurse-call system across multiple Colombian healthcare facilities, reducing response times by 20% and improving patient care.
- Managed the development and integration of tracking boards for patient flow in hospitals, streamlining operations and reducing delays.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A software house specializing in custom SaaS solutions for small businesses in Latin America.

- Developed and deployed a POS system for over 1,000 businesses, improving sales tracking and inventory management capabilities.
- Successfully integrated multiple payment processing systems into the POS software, enhancing customer convenience and reducing transaction errors.
- Streamlined software development lifecycles, resulting in faster time to market and reduced development costs.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading health and fitness center chain in Latin America.

- Implemented a new access control system across 60+ locations, improving security and member management.
- Led the implementation of a Dynamics CRM and ERP system, enhancing operational efficiency and customer relationship management.
- Managed and supported IT infrastructure, including networking, telephony, and security across multiple sites.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.