SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Technical Project Manager with 10+ years of experience leading complex, large-scale digital and infrastructure projects across regulated industries. Expert in full lifecycle project delivery, from initial planning and data-driven analysis to EPC-phase execution and stakeholder management. Skilled in managing budgets, mitigating risks, and guiding cross-functional engineering teams to meet stringent technical requirements. Possesses a Systems Engineering degree and a strong aptitude for rapidly mastering new technological domains, including energy infrastructure and transmission systems.

KEY SKILLS

- **Project & Program Management**: Full Project Lifecycle, End-to-End Delivery, Budget & Cost Control, Risk Mitigation, Scope Management, Stakeholder Engagement, RFP Analysis, PI Planning
- **Methodologies & Frameworks**: SAFe, Scrum, Kanban, Scrum of Scrums, Waterfall, Hybrid Models
- **Technical & Infrastructure Acumen**: Cloud Migration (GCP AWS), System Integration, Data Analysis, GIS Concepts, Hardware & Firmware Deployment, AI & Generative AI Solutions
- **Leadership & Certifications**: Cross-functional Team Leadership (100+), Executive Reporting, C-Level Communication, SAFe 6, A-CSM, Google Project Management, Google Generative AI
- **Languages**: Spanish

PROFESSIONAL EXPERIENCE

Technical Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia
A digitally native company offering innovative technology solutions. Focuses on AI-powered software development and consulting to help organizations reinvent their industries.

- Directed a critical datacenter migration project for Banco de Chile, leading 100+ personnel to move on-premise infrastructure to GCP, ensuring business continuity.
- Led multi-team programs for Royal Caribbean, managing budget, scope, and risks for guest-facing digital applications, enhancing the onboard guest journey and satisfaction.
- Drove a 40% performance increase for Dick's Sporting Goods' e-commerce platform through meticulous PI planning and execution within a Scrum of Scrums framework.
- Managed end-to-end project delivery for enterprise clients, from RFP analysis and staffing to release management and hyper-care support, ensuring stakeholder alignment.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL
A software consultancy specializing in custom solutions for media, sports, and healthcare, leveraging cloud and big data technologies.

- Managed the development and delivery of AWS-based media streaming and data management platforms for Concacaf, ensuring high availability for major championships.
- Led the integration of complex medical imaging and data systems for multiple hospitals, leveraging AWS services and ensuring adherence to healthcare data standards.
- Oversaw the complete project lifecycle for fixed-price contracts, including requirements definition, team staffing, Agile implementation, and production support for mission-critical applications.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia

A technology firm developing integrated hardware and software solutions for public safety and healthcare sectors.
- Led the end-to-end delivery of a bodycam system for the Colombian Police, managing hardware, firmware, and software development under strict government contracts.
- Directed the deployment and operational support for over 3,000 bodycam units, ensuring system reliability and adherence to public safety operational workflows.
- Managed the development of integrated IoT solutions for hospitals, including nurse call systems and asset tracking, improving operational efficiency and patient care.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia
A software house that developed and scaled a SaaS-based POS and business management platform for small to medium businesses.
- Led the full software development lifecycle for a SaaS platform, scaling it to support over 1,000 businesses across Latin America.
- Directed technical teams in coding, quality assurance, and release management for a highly integrated POS system with numerous hardware and software integrations.
- Oversaw all operational support and customer implementation workflows, ensuring high system uptime and customer satisfaction for a diverse client base.

PROFESSIONAL DEVELOPMENT
Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION
Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.