SEBASTIAN OCHOA ALVAREZ
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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across diverse industries. Expert in Agile (SAFe, Scrum, Kanban) and traditional methodologies, with strengths in end-to-end project delivery, executive reporting, and financial oversight. Experience includes AI-driven solutions and managing 100+ person teams.

KEY SKILLS

- **Project Management Expertise**: Project planning, execution, monitoring, risk management, budget management, stakeholder management, scope definition, agile methodologies (SAFe, Scrum, Kanban), PMP/PMI principles.
- **Technical Proficiency**: AWS, GCP, Azure, AI integration, API development, data migration, software development lifecycle (SDLC), various programming languages (Java, Python, .NET).
- **Certifications**: SAFe 6 Agilist, A-CSM, CSM, CSPO, Google Project Management Certificate.
- **Industry Experience**: Finance, Healthcare, Retail, Travel/Hospitality, Media, Public Safety.

PROFESSIONAL EXPERIENCE

Senior Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia
A global IT consulting and software development company delivering innovative digital solutions leveraging AI across diverse sectors.

- Led a 30+ person team in delivering the Royal Caribbean Guest App featuring an AI-powered chatbot, resulting in a 15% increase in customer engagement.
- Managed the Dick's Sporting Goods e-commerce project, improving platform performance by 40% through strategic roadmap adjustments and PI planning.
- Successfully managed multiple projects simultaneously across different methodologies (Scrum, SAFe, Kanban) for clients in finance, retail, and travel industries ensuring on-time and within budget project delivery.
- {{COMPANY_BULLET_4_GLOBANT}}

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL
A software development company specializing in cloud-based solutions across diverse sectors such as healthcare and media.

- Delivered Concacaf and MLS app solutions using AWS cloud services, achieving a 98% uptime and exceeding stakeholder expectations.
- Successfully implemented voice-to-text technology in multiple healthcare facilities, improving efficiency and patient care while delivering the project on time and within budget.
- Managed all aspects of a big data project for a healthcare client successfully migrated patient data to AWS resulting in seamless data access and improved patient care.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia
A software house focused on customized solutions for clients in the Public Safety and Healthcare.

- Successfully delivered 3000+ bodycams to the Colombian Police, integrated with a web application for real-time video streaming and face recognition on time.
- Managed the development and deployment of Bluetooth nurse-call and RFID asset-tracking systems across 10+ healthcare facilities.
- Successfully delivered on a tight schedule a software and hardware solution for tracking patients that reduced patient wait times by 20% while working closely with the client.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia
A software house developing and implementing POS systems for small businesses across Latin America.
  - Developed and implemented a POS system for over 1000+ businesses, improving sales transaction processing efficiency and increasing customer satisfaction.
  - Managed software development lifecycle for the POS system, integrating various payment gateways and peripherals.
  - Led the development of 1000+ POS systems for LatAm businesses.

PROFESSIONAL DEVELOPMENT
Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION
Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.