

SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochaalvarez

PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading complex, cross-functional programs for global enterprises. Expert in end-to-end project delivery, from planning and resource allocation to budget and risk management. Skilled in managing SAP, ERP, and AI-driven initiatives using Agile and PMI methodologies. Excels at driving continuous improvement, ensuring on-time delivery, and aligning technical execution with executive-level business objectives.

KEY SKILLS

- **Project & Program Management:** Scope & Budget Management, Risk Mitigation, Stakeholder Engagement, Program Governance, Performance Monitoring (KPIs & OKRs), Resource Allocation, Continuous Improvement
- **Methodologies & Frameworks:** Agile (Scrum, Kanban, SAgile), Hybrid Waterfall, PMI Principles, Change Management
- **Technical & Platform Expertise:** SAP Integration, ERP & CRM Implementation (Dynamics, Salesforce), Cloud (AWS, GCP), Generative AI, SDLC Management, Data Migration
- **Tools & Certifications:** MS Project, Azure DevOps, Jira, Confluence, SharePoint, MS Teams; Certified SAgile Agilist, Google Project Management
- **Languages:** Spanish

PROFESSIONAL EXPERIENCE

Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company focused on reinventing businesses through innovative technology solutions, specializing in AI-driven software development and global consulting services.

- Led an SAP integration project for British Airways' sales process, coordinating 3 hybrid teams of developers and AI agents to ensure seamless system functionality.
- Managed the full project lifecycle for Royal Caribbean, overseeing scope, budget, and risks for onboard digital services, delivering features on-time across 3 global teams.
- Directed program governance and stakeholder communications for C-level executives, translating complex project data into clear RAG status reports and actionable insights.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by optimizing resource allocation and implementing Core Web Vitals within a Scrum framework.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software consultancy delivering custom cloud solutions, big data analytics, and media streaming services for clients in sports and healthcare.

- Managed end-to-end delivery of a media platform for Concacaf, integrating AWS services and ensuring on-time launch for major championships.
- Led development of a healthcare imaging integration solution, improving data accessibility for clinicians and streamlining surgical event management across multiple hospitals.
- Established and scaled project teams by over 10 positions, implementing Scrum methodologies that improved delivery predictability and team velocity.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

Developed integrated hardware and software solutions for public safety and healthcare, including bodycams, RFID asset tracking, and nurse call systems.

- Directed the SDLC and deployment of 3,000+ bodycams for the Colombian Police, ensuring compliance with government contract requirements and operational readiness.
- Led project planning and execution for a SaaS-based patient flow system, enhancing communication and reducing wait times in 10+ clinics.
- Managed project constraints and government contracts, defining scope, quality standards, and support workflows to ensure successful, on-budget delivery of solutions.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A software house providing a proprietary SaaS POS platform for over 1,000 small businesses in the retail and fitness industries.

- Owned the entire SDLC for a SaaS POS product, leading technical development and release management, achieving widespread adoption across 1,000+ businesses.
- Integrated payment processing, inventory management, and CRM features, which increased business efficiency for clients and drove customer retention for the platform.
- Managed a team of 30+ developers and support staff, overseeing technical architecture, coding, and quality assurance to deliver a reliable product.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.