

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across diverse industries, including renewable energy, finance, and retail. Expert in AI-driven solutions and cloud technologies, with a proven track record of improving performance and managing large-scale projects.

KEY SKILLS

- **Project Management Methodologies:** SAFe, Scrum, Kanban, Waterfall
- **Technologies & Platforms:** AWS, GCP, Azure, Salesforce, Jira, Confluence, AI Integration
- **Leadership & Management:** Team Building, Stakeholder Management, Resource Allocation, Budget Management
- **Technical Expertise:** Power Electronics, Electrical Safe Work Practices, RFP Response, Vendor Management

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A global IT consulting and software development company with a focus on AI and digital transformation, serving a diverse range of Fortune 500 clients.

- Led technical project execution for Royal Caribbean Group, delivering key features for guest apps (including AI chatbots) on time and within budget, resulting in improved customer engagement and increased user adoption.
- Drove a 40% performance improvement in Dick's Sporting Goods e-commerce platform by leveraging AI-driven testing automation and adaptive quarterly roadmaps.
- Successfully managed over 100 engineers across multiple projects for Banco de Chile, delivering a new metaverse branch and enhancing mobile banking applications within allocated budgets.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A software development company specializing in cloud services, big data, and AI, servicing healthcare and media clients.

- Delivered a voice-to-text solution for healthcare professionals, improving documentation efficiency by 20% and reducing physician workload.
- Migrated medical imaging data to AWS, improving data accessibility and reducing storage costs by 15% for several clinics.
- Developed and launched a patient portal for accessing medical images and notes, enhancing patient communication and satisfaction.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company providing hardware and software solutions to law enforcement and healthcare clients in Colombia.

- Led the development and deployment of over 3,000 bodycams for the Colombian Police, ensuring on-time delivery within a government contract.
- Implemented a nurse-call system in multiple hospitals improving patient response time by 15% and staff efficiency.
- Developed a patient flow tracking board, improving operational efficiency and streamlining hospital workflow.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A software house specializing in SaaS solutions for small and medium-sized businesses across retail, restaurants, and fitness centers in LATAM.

- Successfully delivered a POS system for over 1,000 clients, enhancing sales transactions, inventory management, and customer relationships.
- Implemented integrations across various platforms, including biometric systems and payment gateways, enhancing security and efficiency.
- Optimized the software development lifecycle, resulting in faster time-to-market for new features and updates.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading health and fitness center chain with extensive operations in Colombia, Peru, and Chile.

- Implemented a comprehensive access control system across over 60 locations, improving security and operational efficiency.
- Led the development and implementation of a new CRM and billing system, increasing operational efficiency and streamlining processes.
- Managed and maintained the IT infrastructure across numerous locations, ensuring high system uptime and data security.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.