

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Technical Project Manager with 10+ years of experience leading global teams in delivering complex digital transformations, including cloud migrations and security initiatives. Expert in managing the full SDLC, multi-million dollar budgets, and resource allocation for major hospitality, retail, and finance clients. Skilled in driving project success through Agile (SAFe, Scrum) and traditional methodologies, translating business goals into technical execution, and ensuring on-time, on-budget delivery.

KEY SKILLS

- **Project & Delivery Management:** Full SDLC Leadership, Budget & Cost Management, Resource Allocation, Stakeholder Engagement, Risk Mitigation, On-Time & On-Budget Delivery
- **Agile & Technical Methodologies:** SAFe, Scrum of Scrums, Kanban, Backlog Grooming & Prioritization, User Story Mapping, BDD/TDD, PI Planning
- **Technical & Domain Expertise:** Cloud Migration (AWS GCP), Infrastructure Projects, Security & Compliance, System Integration, AI & Chatbot Solutions, E-commerce Platforms
- **Tools & Certifications:** Jira, Confluence, MS Teams, SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Google Project Management Certificate
- **Languages:** Spanish

PROFESSIONAL EXPERIENCE

Senior Technical Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company focusing on AI and software development to reinvent businesses and industries through innovative technology solutions.

- Directed a major datacenter migration to GCP for a leading bank, coordinating 100+ personnel to deliver on quarterly KPIs and project milestones.
- Led delivery for Royal Caribbean's digital products, managing a multi-million dollar budget and offshore teams to enhance the onboard guest experience.
- Managed the full SDLC for security and compliance-focused projects in finance, ensuring adherence to strict regulatory requirements and project constraints.
- Improved e-commerce platform performance by 40% for Dick's Sporting Goods by leading Core Web Vitals initiatives and optimizing Agile team velocity.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software consultancy specializing in delivering cloud-native applications and custom solutions for media, sports, and healthcare industries.

- Managed end-to-end delivery of AWS cloud-native projects (Polly, DynamoDB) for Concacaf, launching new media streaming and management services on time.
- Led development of a DICOM imaging integration solution on AWS for multiple hospitals, ensuring secure data transfer and stakeholder alignment.
- Implemented Scrum methodologies for cross-functional teams, improving project predictability and delivering products within fixed-price contracts and budget.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

An engineering firm creating integrated hardware and software solutions for public safety, security, and healthcare operations management.

- Led the full SDLC for a bodycam and evidence management system for the Colombian Police, deploying 3,000+ devices under strict government contracts.
- Managed development of an integrated patient-flow system in 10+ clinics, improving communication speed and operational efficiency for medical staff.
- Directed project execution, quality, and support based on government contracts, ensuring on-time delivery and compliance for a critical public safety solution.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A SaaS provider delivering POS and business management software for small to medium-sized businesses in the retail and wellness industries.

- Directed the complete SDLC for a SaaS POS platform, scaling the product to support 1,000+ small businesses across Latin America.
- Led hands-on coding, code reviews, and release management, improving product stability and reducing feature time-to-market by 20%.
- Managed numerous system integrations including payment gateways and accounting apps, which increased platform adoption and customer retention.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.