

## SEBASTIAN OCHOA ALVAREZ

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### **PROFESSIONAL SUMMARY**

Adaptive IT Project Manager with 10+ years of experience leading complex technical projects and global teams. Expert in guiding infrastructure migrations from legacy to modern cloud platforms (GCP, AWS). Excels in defining project strategy, managing budgets, mitigating risks, and directing cross-functional teams to achieve business objectives. Skilled in Agile (SAFe, Scrum) and traditional methodologies, translating complex concepts for all audiences and ensuring successful delivery.

### **KEY SKILLS**

- **Project & Program Management:** End-to-End Project Lifecycle Budget & Cost Management Risk Mitigation Stakeholder Engagement Release Management Vendor Management
- **Methodologies & Frameworks:** SAFe Scrum Kanban Waterfall Hybrid Models PMP/PMI Practices
- **Technical & Infrastructure Acumen:** Cloud Migration (On-Prem to GCP/AWS) SDLC Management AI & GenAI Integration Datawarehouse & Datalake Cybersecurity Awareness
- **Leadership & Certifications:** Cross-Functional Team Leadership (100+) Consulting & Solutions Delivery SAFe A-CSM CSM PMP (Google)
- **Languages:** Spanish

### **PROFESSIONAL EXPERIENCE**

#### **IT Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A digitally native company offering innovative technology solutions and software development, with a strong focus on AI-driven transformation for global clients.*

- Led the migration of Banco de Chile's datacenter from on-prem to GCP, managing 100+ engineers and reducing operational costs by modernizing legacy infrastructure.
- Directed the full SDLC for Royal Caribbean's guest app, integrating a Google AI chatbot and delivering new features on time and within budget.
- Improved Dick's Sporting Goods' e-commerce performance by 40% by leading cross-functional teams and managing the project schedule, scope, and quality.
- Managed project financials and resource allocation for fixed-price and T&M engagements, ensuring budget compliance and presenting status reports to C-level stakeholders.

#### **IT Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL

*A software consultancy specializing in cloud-native solutions, big data, and custom application development for media and healthcare industries.*

- Orchestrated the development of a media streaming platform on AWS for Concacaf, managing infrastructure and delivery commitments for live and on-demand content.
- Led the integration of medical imaging systems for multiple hospitals, using AWS services to modernize data transfer and improve physician access to information.
- Implemented Scrum methodologies for cross-functional teams, defining project schedules and mitigating risks to ensure successful delivery of fixed-price contracts.

#### **IT Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia

*A technology firm providing integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors in Colombia.*

- Directed the end-to-end development of a bodycam system for the Colombian Police, managing firmware, software, and infrastructure for over 3,000 devices.

- Led project planning and execution based on government contract requirements, ensuring on-time delivery and compliance for a complex public safety solution.
- Managed the technical integration of RFID and Bluetooth devices in hospitals, modernizing asset tracking and nurse call systems to improve operational efficiency.

## **IT Project Manager**

08/2012 - 12/2018

### **IT Big Boss Software House**, Medellin, Colombia

*A software house that developed and scaled a SaaS POS solution for over 1,000 small businesses across Latin America.*

- Led the full SDLC for a SaaS POS platform, integrating payment systems and hardware, boosting client operational efficiency by an average of 25%.
- Directed technical teams in hands-on coding, code reviews, and releases, managing the product roadmap to meet diverse market needs in retail and fitness.
- Managed project resources and delivery for over 1,000 implementations, adapting the core product and ensuring high customer satisfaction and retention.

## **PROFESSIONAL DEVELOPMENT**

### **Certified SAFe 6 Agilist**

01/2025

Scaled Agile, Inc

### **Advanced Certified ScrumMaster (A-CSM)**

08/2024

Scrum Alliance

### **Certified Scrum Product Owner (CSPO)**

09/2023

Scrum Alliance

### **Certified ScrumMaster (CSM)**

07/2022

Scrum Alliance

## **EDUCATION**

### **Bachelor of Science (B.S.), Computer Engineering**

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

*A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.*

### **Graduate Certificate, Technology Management**

12/2008

EAN University, Bogota, Colombia

*A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.*