

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading complex, large-scale technical projects and global teams of 100+ professionals. Expert in end-to-end project delivery, from pre-construction planning and budgeting to on-site execution and closeout. Skilled in managing hardware deployments, system integrations, and multi-site infrastructure rollouts across diverse industries. Strengths in vendor and subcontractor management, financial oversight, risk mitigation, and clear communication with executive stakeholders to ensure projects meet all strategic and safety standards.

KEY SKILLS

- **Project & Program Management:** Budgeting & Cost Control, Scheduling, Risk Management, Stakeholder Communication, Subcontractor & Vendor Oversight, Scope Management, Quality Control
- **Large-Scale Project Execution:** Multi-Site Deployments, Cross-Functional Team Leadership (100+), On-site Coordination, System Integration, RFI & Submittal Review Process
- **Technical & Infrastructure Management:** Hardware Deployment & Support, Infrastructure Rollout (Networking, CCTV), System Commissioning, Physical Access Control Systems, Technical Documentation
- **Certifications & Methodologies:** Google Project Management Certificate, PMP/PMI Practices, Structured Delivery Frameworks (Waterfall, Kanban)
- **Languages:** Spanish

PROFESSIONAL EXPERIENCE

Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A technology consulting firm specializing in digital and cognitive transformation, delivering innovative solutions and large-scale project management for global enterprises.

- Directed complex digital transformation programs for clients like Royal Caribbean, managing the full project lifecycle from planning and budgeting to final execution.
- Led globally distributed teams of 100+ engineers, coordinating cross-functional activities and managing vendors to ensure on-time, on-budget delivery of project milestones.
- Managed project financials and resource allocation for multi-million dollar initiatives, consistently reporting RAG status and KPIs to C-level stakeholders to ensure alignment.
- Improved e-commerce platform performance by 40% for Dick's Sporting Goods by implementing robust performance tracking and adaptive quarterly planning.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software development firm delivering custom solutions focused on media, streaming services, and healthcare system integrations.

- Managed end-to-end delivery of technical projects, overseeing the entire process from initial proposal and scope definition to production deployment and support.
- Coordinated with external vendors to integrate specialized systems, such as AWS cloud services and medical data transfer protocols (DICOM, HL7 V2).
- Led project teams of 10+ specialists, defining project plans and managing execution to meet strict, fixed-price contract deadlines and quality specifications.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

A technology company developing integrated hardware and software solutions for the public safety and healthcare sectors.

- Led the end-to-end project for an integrated bodycam solution for the Colombian Police, including hardware, firmware, and back-end management software.
- Directed on-site deployment and operational support for over 3,000 bodycam units across multiple cities, coordinating all logistics, installation, and system commissioning.
- Managed the integration of physical devices (RFID tags, Bluetooth callers) into hospital environments, overseeing technical installation and ensuring system functionality.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A software house that developed and supported a point-of-sale (POS) SaaS platform for over 1,000 small businesses across Latin America.

- Directed the entire product life cycle for a SaaS platform, providing hands-on technical leadership and managing the development and operations teams.
- Oversaw the implementation of the POS system for 1,000+ businesses, managing hardware integrations with printers, barcode scanners, and biometric devices.
- Led the operations and customer support workflow, ensuring high system reliability and effective issue resolution for a diverse B2B client base.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.