

## SEBASTIAN OCHOA ALVAREZ

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### **PROFESSIONAL SUMMARY**

Adaptive Project Manager with 10+ years of experience leading complex technology projects, including data center migrations and critical infrastructure deployments. Expert in managing the full project lifecycle for large-scale capital initiatives, coordinating cross-functional engineering, IT, and construction teams. Excels in vendor management, executive stakeholder communication, and ensuring compliance, consistently delivering projects on time and within scope.

### **KEY SKILLS**

- **Project & Program Management:** Data Center & Infrastructure Projects, Capital Project Management, End-to-End SDLC, Risk Management, Budget & Scope Control, Stakeholder Reporting
- **Methodologies & Frameworks:** SAFe, Scrum, Kanban, Waterfall, Hybrid Models
- **Technical & Domain Expertise:** Data Center Migration (On-Prem to Cloud), Cloud Platforms (AWS GCP), IT Operations, AI Implementation, System Integration, Construction Coordination
- **Certifications:** SAFe 6 Agilist, A-CSM, CSM, Google Project Management, Google Cloud Digital Leader, AWS Cloud Technical Essentials
- **Languages:** Spanish

### **PROFESSIONAL EXPERIENCE**

#### **Technical Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A digitally native company focusing on reinventing businesses through innovative technology solutions, AI, and scalable software development for global enterprise clients.*

- Directed the end-to-end data center migration from on-premise to GCP for Banco de Chile, coordinating infrastructure and operations teams to ensure zero downtime.
- Managed cross-functional teams of 100+ to deliver complex digital transformation programs, translating executive goals into actionable roadmaps and maintaining rigorous budget controls.
- Implemented an AI-powered chatbot for Royal Caribbean, overseeing the full SDLC and coordinating with vendors to enhance the onboard digital guest experience.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by leading Core Web Vitals optimization projects with strict quality controls.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL

*A software development firm creating bespoke cloud-based solutions, specializing in media streaming, big data, and healthcare applications for international clients.*

- Led project management for a media streaming platform on AWS, coordinating network and IT teams to deliver live services for Concacaf.
- Managed the development of a medical imaging integration platform, overseeing the transfer of critical data from devices to AWS cloud infrastructure (DICOM).
- Deployed a voice-to-text application for healthcare professionals using AWS Polly, ensuring compliance with data privacy standards and improving clinical documentation efficiency.

#### **Technical Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia

*A technology company developing integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.*

- Led the full project lifecycle for a bodycam system for the Colombian Police, managing firmware development, hardware deployment, and backend software infrastructure.

- Coordinated the deployment and operations support for over 3,000 bodycam devices, ensuring network connectivity and data management across multiple cities.
- Oversaw the implementation of RFID asset tracking systems in hospitals, managing vendor relationships and coordinating installation with clinic operations teams.

### **Technical Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia

*A software house that developed and scaled a comprehensive SaaS POS platform for over 1,000 small businesses in the LATAM market.*

- Directed the end-to-end SDLC for a SaaS POS platform, integrating payment processing and inventory functionalities for 1000+ businesses.
- Managed technical integrations with hardware vendors, including biometrics, turnstiles, and payment terminals, ensuring system compatibility and reliability across diverse client environments.
- Led hands-on coding, code reviews, and release management, establishing quality and operational workflows that supported rapid product scaling and customer adoption.

### **PROFESSIONAL DEVELOPMENT**

#### **Certified SAFe 6 Agilist**

01/2025

Scaled Agile, Inc

#### **Advanced Certified ScrumMaster (A-CSM)**

08/2024

Scrum Alliance

#### **Certified Scrum Product Owner (CSPO)**

09/2023

Scrum Alliance

#### **Certified ScrumMaster (CSM)**

07/2022

Scrum Alliance

### **EDUCATION**

#### **Bachelor of Science (B.S.), Computer Engineering**

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

*A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.*

#### **Graduate Certificate, Technology Management**

12/2008

EAN University, Bogota, Colombia

*A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.*