SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Technical Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across diverse industries, including finance, healthcare, retail, and travel. Expert in AI-driven solutions and cloud-based technologies.

KEY SKILLS

- **Project Management Methodologies**: SAFe, Scrum, Kanban, Waterfall
- **Technology Expertise**: Cloud Platforms (AWS, GCP, Azure), AI/ML, Java, .NET, SQL, Agile, SDLC
- **Project Delivery & Execution**: End-to-end project lifecycle, risk management, budget control, stakeholder management, UAT, release management.
- **Business Acumen**: Consumer banking, e-commerce, retail, travel/hospitality.

PROFESSIONAL EXPERIENCE

Senior Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A global IT consulting and software development company with a focus on innovative solutions including AI and digital transformation.

- Led development and implementation of AI-powered features for Royal Caribbean's Guest App, improving user engagement and operational efficiency.
- Drove a 40% performance increase in Dick's Sporting Goods' e-commerce platform by optimizing Core Web Vitals through adaptive quarterly roadmaps.
- Successfully managed multiple concurrent projects for Banco de Chile, delivering key features for their Metaverse and mobile app, exceeding stakeholder expectations.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL.

A technology firm specializing in cloud services, media, and healthcare solutions.

- Delivered Concacaf's mobile app, integrating AWS cloud services for live streaming and media management, achieving on-time delivery.
- Implemented voice-to-text solutions for several healthcare clients, improving procedural efficiency and patient care.
- Successfully migrated medical imaging data to AWS, improving accessibility and data analysis capabilities.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia.

A technology firm focused on hardware and software solutions for various sectors.

- Led the development and deployment of a bodycam system for the Colombian Police, including software and hardware components.
- Successfully implemented Bluetooth nurse-call systems and RFID asset tracking solutions in multiple hospitals.
- Developed a patient flow tracking board, integrating it into existing hospital systems to streamline patient care.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia.

A software house providing SaaS solutions for various business types including restaurants and fitness centers.

- Developed and deployed a Point of Sale (POS) system for over 1000 clients in Latin America, streamlining business operations.
- Integrated multiple third-party systems into the POS, including payment gateways, inventory management, and accounting software.
- Led the software development lifecycle for the POS system, ensuring timely delivery and high quality.

IT Manager   07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading health and fitness chain in Latin America.

- Managed the complete life cycle of access control systems, integrating software, turnstiles, and biometrics across 60+ sites.
- Led the implementation of a CRM and billing system, improving customer relationship management and financial processes.
- Implemented and managed the IT service desk for all locations.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management**: Certified Scrum Product Owner (CSPO).
- **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages**: English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.