

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams in delivering complex IT, SaaS, and product development projects. Expert in defining project scope, goals, and budgets while managing the full lifecycle using Agile (Scrum) and hybrid methods. Excels in coordinating cross-functional teams, managing stakeholders, mitigating risks, and implementing process improvements. Proven success in delivering international projects on time and within budget, driving significant business impact through strategic planning and execution.

KEY SKILLS

- **Project Management Methodologies:** Agile Scrum Kanban SAFe Hybrid Waterfall
- **Project Management Tools & Platforms:** Jira Confluence Asana MS Project MS Teams Slack
- **Core Competencies:** Full Project Lifecycle Management Budgeting & Resource Allocation Risk Mitigation Stakeholder Management Process Improvement Global Team Leadership (100+)
- **Technical & Domain Expertise:** SaaS & Product Development IT Infrastructure SDLC Cloud (AWS GCP) AI Solutions (Generative AI Chatbots)
- **Languages:** Spanish

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company offering innovative technology solutions. Specializes in AI-powered software development and consulting to help organizations reinvent their businesses.

- Directed end-to-end project delivery for Royal Caribbean, defining scope, budget, and timelines for new onboard digital services, enhancing the guest journey.
- Led cross-functional teams (100+) for Banco de Chile, implementing Scrum of Scrums and staffing 150+ roles, improving project coordination and delivery velocity.
- Managed multiple e-commerce projects for Dick's Sporting Goods, improving platform performance by 40% through rigorous progress monitoring and adaptive planning.
- Drove process improvements by implementing SAFe and Scrum, facilitating PI planning and providing transparent KPI and RAG status reports to C-level stakeholders.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software development company focused on creating innovative solutions for media, sports, and healthcare industries using cloud and AI technologies.

- Managed multiple fixed-price projects for clients like Concacaf, overseeing the full lifecycle from RFP to production support for new streaming services.
- Implemented Scrum methodologies for healthcare projects, coordinating teams to deliver voice-to-text and medical imaging integrations, improving clinical workflow efficiency.
- Defined project deliverables and staffed teams of 10+ engineers, ensuring successful on-time delivery of AWS-based solutions for media and healthcare clients.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

Provider of integrated hardware and software solutions for public safety and healthcare sectors, specializing in IoT and real-time data management.

- Led the full SDLC for a bodycam solution for the Colombian Police, managing project scope and deliverables for over 3,000 devices.

- Coordinated development and deployment of a SaaS-based nurse call system for 10+ hospitals, defining project plans and managing stakeholder communications effectively.
- Identified and mitigated project risks for government contracts, ensuring on-time delivery and adherence to strict compliance requirements for public safety technology.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A SaaS provider delivering POS and business management software solutions for over 1,000 small businesses in the retail and wellness industries.

- Oversaw the entire product development lifecycle for a flagship POS SaaS product, managing timelines and feature releases for a diverse customer base.
- Coordinated cross-functional development and support teams of 30+ to deliver customized software integrations, improving operational efficiency for clients.
- Drove process improvements in software delivery, resulting in faster implementation times and increased customer retention across the SaaS portfolio.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.