SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive IT Project Manager with 10+ years of experience leading complex technology projects across diverse industries. Expert in waterfall, agile, and hybrid methodologies, delivering enterprise-wide solutions and business system integrations. Excels in translating business objectives into actionable plans, managing scope and budgets, and leading cross-functional teams of 100+ to achieve project milestones. Skilled in risk mitigation, stakeholder communication, and leveraging PM tools to drive project predictability and success in fast-paced environments.

KEY SKILLS

- **Project Lifecycle Management**: Scope Definition Budgeting & Scheduling Risk Mitigation Resource Planning Vendor Management Stakeholder Reporting
- **Methodologies & Frameworks**: Agile (Scrum Kanban SAFe) Waterfall Hybrid DevOps Environment
- **Technical & Domain Expertise**: Enterprise Systems Integration Cloud (AWS GCP) AI & GenAI Solutions E-commerce & Retail Finance & Banking Healthcare
- **Tools & Certifications**: Jira Confluence Asana MS Project SAFe 6 Agilist A-CSM CSM CSPO Google Project Management Certificate
- **Languages**: Spanish

PROFESSIONAL EXPERIENCE

IT Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A digitally native company focusing on reinventing businesses through innovative technology solutions, AI, and software development for global clients in various industries.

- Led cross-functional teams of 100+ in delivering complex business systems for financial clients, defining project scope, budget, and schedules to ensure predictable outcomes.
- Managed an e-commerce project portfolio for Dick's Sporting Goods, improving platform performance by 40% through an adaptive hybrid-agile development lifecycle and PI Planning.
- Directed technology projects for Royal Caribbean, translating business objectives into actionable plans for onboard digital services, including AI chatbots and guest applications.
- Implemented full project lifecycle controls, including risk mitigation, quality standards, and C-level stakeholder reporting, ensuring on-time delivery and alignment with strategic goals.

IT Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL

A software development firm delivering custom technology solutions for media, sports, and healthcare sectors using cloud and data-driven applications.

- Managed the end-to-end delivery of a media streaming platform for Concacaf, coordinating internal and external resources to launch within scope, schedule, and budget.
- Led diverse healthcare IT projects, including voice-to-text and medical imaging integrations, establishing processes that improved data accessibility for clinical staff.
- Drove project execution using a hybrid waterfall-scrum model, creating detailed work plans and communicating milestones to clients, enhancing project predictability and success.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia

A technology company specializing in integrated hardware and software solutions for public safety, law enforcement, and healthcare industries in Colombia.
- Led a complex project for the Colombian Police, delivering an integrated bodycam hardware/ software system and managing the entire lifecycle from requirements to deployment.
- Coordinated vendors and internal teams to implement a custom RFID asset tracking system for hospitals, improving operational efficiency and nurse call response times.
- Managed project constraints for government contracts, ensuring on-time delivery under strict regulatory controls and improving public safety operational capabilities.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia
A SaaS provider that developed and implemented POS and business management software for over 1,000 small businesses in retail and fitness industries.
- Directed the full software development lifecycle for a SaaS POS product, leading a team of 30+ and managing integrations with multiple third-party systems.
- Oversaw product implementation and support for 1,000+ businesses, adapting the solution to meet diverse customer requirements and improving user retention rates.
- Drove product profitability by translating client needs into new features, automating billing processes, and ensuring customer satisfaction for the SaaS model.

PROFESSIONAL DEVELOPMENT
Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION
Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.