SEBASTIAN OCHOA ALVAREZ
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PROFESSIONAL SUMMARY

Adaptive Technical Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across multiple industries. Expert in AI-driven solutions, cloud-based technologies, and system integrations, with a proven track record of improving performance and managing large-scale team allocation. Proficient in Agile (SAFe, Scrum, Kanban) and traditional methodologies.

KEY SKILLS

- **Project Management**: Agile (SAFe, Scrum, Kanban), Waterfall, Project Planning, Risk Management, Budget Management, Stakeholder Management, Microsoft Project, Jira, Confluence
- **Network Engineering**: LAN/WLAN, Cisco, Meraki, Network Troubleshooting, Circuit Test & Turn-up (TTU), RF Surveys
- **Technology & Platforms**: AWS, GCP, Azure, AI Integration, Data Migration, Software Development (Java, .NET, Python, Angular, React), Database Management (SQL Server, MySQL, MongoDB, PostgreSQL)
- **Leadership & Communication**: Team Leadership, Cross-functional Collaboration, Technical Documentation, Executive Reporting, Client Communication

PROFESSIONAL EXPERIENCE

Senior Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia
Globant is a large-scale, digitally native company that offers AI-driven software development and consulting services globally.

- Led technical project management and Scrum for Royal Caribbean Group's Guest App, achieving on-time delivery of features including an AI chatbot, improving guest experience.
- Drove a 40% improvement in eCommerce performance for Dick's Sporting Goods by optimizing Core Web Vitals using adaptive quarterly roadmaps and PI Planning.
- Managed diverse teams (30-100+ engineers) across multiple projects for Banco de Chile, delivering a new Metaverse branch and enhancing mobile banking features.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL.
Mango-Soft is a technology company specializing in software solutions.

- Delivered Concacaf's app and media center using AWS cloud services, streamlining media management and improving user engagement.
- Implemented voice-to-text for healthcare professionals, improving efficiency and data accuracy across three major clinics.
- Integrated medical imaging data with AWS, resulting in a secure and efficient patient data visualization portal.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia.
TIPI is a technology company.

- Led development and deployment of 3,000+ bodycams for the Colombian Police, implementing real-time video streaming and face recognition.
- Designed and deployed a Bluetooth nurse-call system across multiple clinics and hospitals in Colombia, improving patient care response times.
- Developed a patient flow tracking board, integrating with hospital systems and optimizing resource allocation.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia.
IT Big Boss is a software house developing and delivering SaaS solutions for businesses.
  • Developed and deployed a POS system for over 1000 small businesses, improving sales transactions and inventory management.
  • Integrated various payment processing systems into the POS, streamlining operations and reducing transaction errors.
  • Managed the full SDLC for the POS system, ensuring timely and efficient deployment.

IT Manager   07/2005 - 07/2012
Bodytech, Bogota, Colombia.
Bodytech is a large fitness center chain in Latin America.
  • Implemented a comprehensive access control system across 60+ sites, improving security and member management.
  • Led the implementation and management of a CRM and billing system, improving customer retention and operational efficiency.
  • Managed and optimized IT infrastructure across multiple locations, ensuring high system uptime and stability.

PROFESSIONAL DEVELOPMENT
  • **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
  • **Agile Product Management**: Certified Scrum Product Owner (CSPO).
  • **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
  • **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
  • **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
  • **Languages**: English, Spanish.

EDUCATION
  • **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
  • **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.