SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Management professional with 10+ years of experience leading complex, global projects in regulated industries, including healthcare and finance. Expert in end-to-end project planning, risk mitigation, resource optimization, and critical path analysis for large-scale programs. Excels at managing schedules, costs, and cross-functional teams to ensure on-time milestone delivery. Strengths in stakeholder communication, data-driven scenario planning, and leading projects that enhance operational efficiency and technological innovation, including AI-driven solutions.

KEY SKILLS

- **Project & Program Planning**: MS Project Jira Asana Critical Path Analysis Scenario Planning Roadmap Execution
- Risk & Financial Management: Risk Identification & Mitigation Budget Oversight Cost Estimation Vendor Management
- **Resource & Stakeholder Management**: Resource Forecasting & Allocation 100+ Cross-Functional Team Leadership C-Level Reporting
- Industry & Technical Acumen: Healthcare & Clinical Systems DICOM HL7 V2 Cloud Platforms AWS GCP AI Solutions
- Languages: Spanish

PROFESSIONAL EXPERIENCE

Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company offering AI-powered software development and consulting services to global enterprises, reinventing business through technology.

- Led project planning for a Royal Caribbean guest app, optimizing resource allocation for 3 offshore teams, ensuring timely delivery of new features.
- Conducted scenario planning and risk analysis for Dick's Sporting Goods' e-commerce platform, improving performance by 40% through optimized project execution.
- Managed project schedules and costs for a 150+ person banking program, implementing robust KPI/OKR tracking to monitor progress and report to stakeholders.
- Directed the full project lifecycle for a new AI-driven product for British Airways, from RFP analysis and planning to release and support.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software consultancy specializing in custom solutions for the healthcare and media industries, focusing on cloud and data services.

- Directed project planning for healthcare systems, integrating medical imaging (DICOM) and patient data (HL7 V2) for multiple Colombian clinics and hospitals.
- Managed the development schedule and resource plan for a surgery event tracking board, improving operational visibility and communication for hospital staff.
- Oversaw end-to-end project delivery of a voice-to-text application for doctors, ensuring compliance with healthcare data standards and on-time launch.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

A technology firm developing integrated hardware and software solutions for public safety and healthcare sectors.

- Planned and executed the deployment of a bodycam system for law enforcement, managing schedules and resources for over 3,000 devices across multiple cities.
- Led project planning for a nurse-call system in 10+ hospitals, optimizing timelines and resources to meet strict implementation deadlines and improve response times.
- Managed the project lifecycle for RFID asset tracking solutions in hospitals, improving equipment availability and reducing loss through effective planning.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A software house that developed and scaled a SaaS POS platform for over 1,000 small businesses in the retail and wellness sectors.

- Planned and managed the entire software development lifecycle for a POS platform, tailoring features and release schedules for diverse market needs.
- Led project integration plans for third-party hardware and software, including payment processors and accounting apps, ensuring seamless functionality for users.
- Oversaw operational support workflows and release schedules, maintaining high system uptime and customer satisfaction for a 1,000+ business user base.

PROFESSIONAL DEVELOPMENT

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Certified SAFe 6 Agilist Scaled Agile, Inc	01/2025
Advanced Certified ScrumMaster (A-CSM) Scrum Alliance	08/2024
Certified Scrum Product Owner (CSPO) Scrum Alliance	09/2023
Certified ScrumMaster (CSM) Scrum Alliance	07/2022

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.