

SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochaalvarez

PROFESSIONAL SUMMARY

Adaptive IT PMO Lead with 10+ years of experience directing strategic digital transformation and systems integration programs in regulated industries including healthcare, finance, and retail. Expert in establishing PMO governance, financial oversight, and portfolio management. Skilled in leading global teams of 100+ personnel using Agile (SAFe, Scrum) and traditional methodologies to deliver complex cloud, data, and AI-driven solutions while ensuring compliance with industry standards.

KEY SKILLS

- **PMO Leadership & Governance:** Portfolio Management, Strategic Planning, Financial Oversight, Resource Planning, Risk Mitigation, GxP & FDA Compliance Frameworks
- **Project Management & Methodologies:** Agile (SAFe Scrum Kanban), Waterfall, Hybrid Models, End-to-End SDLC, Scope & Budget Control, Stakeholder Reporting
- **Technical & Domain Expertise:** Digital Transformation, Systems Integration (ERP CRM), Cloud (AWS GCP), Data & AI Solutions, Healthcare & Manufacturing
- **Tools & Certifications:** Jira Confluence MS Project, SAFe 6 Agilist, A-CSM, Google Project Management, Generative AI Leader
- **Languages:** Spanish

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company focusing on reinventing businesses through innovative technology solutions, AI, and software development for global brands across diverse industries.

- Led digital transformation for Royal Caribbean, managing a portfolio of onboard guest apps and enhancing the journey with AI-driven features like chatbots.
- Drove portfolio execution for Dick's Sporting Goods, improving e-commerce performance by 40% through rigorous PI planning and Core Web Vitals optimization.
- Established a PMO for Banco de Chile, leading 5 scrum masters and 100+ engineers to deliver complex data migration and app development projects.
- Managed project financials, including budget, scope, and resource allocation, consistently delivering KPI and OKR reports to C-level stakeholders.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software consultancy specializing in cloud solutions, big data, and custom application development for the media and regulated healthcare industries.

- Directed projects in regulated healthcare settings, implementing imaging integration systems compliant with data standards like DICOM and HL7, improving clinical data access.
- Managed the full project lifecycle for a media streaming platform on AWS, defining scope, budget, and delivery roadmaps, which expanded client media reach.
- Implemented Agile methodologies and project governance, leading to predictable delivery schedules and improved stakeholder satisfaction across all fixed-price contracts.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

A technology firm creating integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.

- Led delivery of 3,000+ bodycams and management software for law enforcement, ensuring compliance with strict governmental contract requirements and security protocols.
- Oversaw the development and deployment of a nurse call system in 10+ hospitals, managing the full SDLC to improve patient care response times.
- Managed project constraints (scope, budget, quality) for fixed-price contracts, leading both software development and hardware deployment operations teams on-site.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A SaaS provider delivering POS and business management software solutions for over 1,000 small businesses in the retail and fitness industries.

- Owned the entire SDLC for a flagship SaaS POS product, leading technical teams in coding, QA, and release management to serve 1,000+ businesses.
- Directed complex integrations with payment processors, biometric devices, and accounting systems, enhancing product value and expanding market penetration across LATAM.
- Managed both software development and customer operations, defining the support workflow and ensuring high system uptime and customer satisfaction for all subscribers.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.