

## SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · [www.linkedin.com/in/sebastianochaalvarez](http://www.linkedin.com/in/sebastianochaalvarez)

### **PROFESSIONAL SUMMARY**

Adaptive Project Manager with 10+ years of experience leading complex, data-intensive digital transformations across regulated industries, including healthcare, finance, and retail. Expert in full-lifecycle project delivery, from scope definition and proposal development to budget oversight and executive stakeholder communication. Skilled in translating complex research and business requirements into actionable plans for global teams (100+). Eager to apply a rigorous project management discipline to advance scientific research and evidence synthesis in a world-class organization.

### **KEY SKILLS**

- **Project Management & Delivery:** Project Planning Scope Definition Budget & Timeline Management Risk Assessment & Mitigation Stakeholder Communication
- **Research & Data Analysis Acumen:** Requirements Analysis & Synthesis Data Abstraction & Validation Data Ingestion & Warehousing Power BI & Analytics AI & GenAI Solutions
- **Leadership & Client Management:** Cross-Functional Team Leadership (100+) C-Level & Executive Reporting Proposal & Budget Development Client Relationship Management
- **Methodologies & Certifications:** Agile Scrum Waterfall Hybrid Models Google Project Management Certificate Google Generative AI Leader
- **Languages:** Spanish

### **PROFESSIONAL EXPERIENCE**

#### **Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A digitally native company offering innovative technology solutions, focusing on AI-powered transformation and software development for global enterprises across various industries.*

- Led a data-centric program for Banco de Chile, implementing a data warehouse and Power BI analytics, which enhanced data accessibility and strategic reporting.
- Managed the end-to-end delivery of a Google AI-powered chatbot for Royal Caribbean, improving guest service efficiency and digital engagement through structured project execution.
- Directed an e-commerce optimization project for Dick's Sporting Goods, boosting platform performance by 40% through structured quarterly planning and Core Web Vitals improvements.
- Oversaw project constraints (budget, scope, quality) and led stakeholder communications for global teams of 100+, ensuring project alignment and on-time delivery.

#### **Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL

*A software consultancy specializing in custom cloud and data-driven solutions for clients in the media, sports, and healthcare industries.*

- Directed the implementation of a voice-to-text application for clinicians, streamlining clinical documentation processes and improving data accuracy for partner hospitals.
- Managed a DICOM imaging integration project, migrating medical data to AWS cloud to enhance image accessibility and support a new patient visualization portal.
- Led development of a media statistics platform for Concacaf using AWS and Neo4j, successfully delivering a system for real-time data streaming and analysis.

#### **Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia

*A technology firm developing integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors in Colombia.*

- Led the full-lifecycle development of a bodycam system for the Colombian Police, including data management software with face-recognition and real-time streaming capabilities.
- Oversaw deployment of asset tracking and nurse call systems across 10+ hospitals, improving operational workflows and reducing patient response times.
- Managed all project constraints for government contracts, ensuring on-time delivery under regulation and leading support for over 3,000 deployed devices.

#### **Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia

*A software-as-a-service (SaaS) provider specializing in point-of-sale (POS) and business management solutions for the restaurant, fitness, and retail industries.*

- Directed the complete software development lifecycle for a SaaS POS platform, serving over 1,000 small businesses by integrating payments and inventory management.
- Led technical teams in hands-on coding, QA, and release management, driving continuous product enhancement and maintaining high-quality standards.
- Managed integrations with third-party accounting and government tax systems, ensuring regulatory compliance and expanding the product's market adaptability.

#### **PROFESSIONAL DEVELOPMENT**

##### **Certified SAFe 6 Agilist**

01/2025

Scaled Agile, Inc

##### **Advanced Certified ScrumMaster (A-CSM)**

08/2024

Scrum Alliance

##### **Certified Scrum Product Owner (CSPO)**

09/2023

Scrum Alliance

##### **Certified ScrumMaster (CSM)**

07/2022

Scrum Alliance

#### **EDUCATION**

##### **Bachelor of Science (B.S.), Computer Engineering**

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

*A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.*

##### **Graduate Certificate, Technology Management**

12/2008

EAN University, Bogota, Colombia

*A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.*