

## SEBASTIAN OCHOA ALVAREZ

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### **PROFESSIONAL SUMMARY**

Adaptive Project Manager with 10+ years of experience leading complex digital transformations across healthcare, retail, and finance. Expert in end-to-end project delivery for AI-driven solutions, cloud-based platforms, and large-scale system integrations. Skilled in managing global cross-functional teams, multi-million dollar budgets, and executive stakeholder communications. Expert in Agile (SAFe, Scrum) and hybrid methodologies, consistently improving performance and driving delivery excellence in fast-paced, client-facing environments.

### **KEY SKILLS**

- **Project & Program Management:** End-to-End Project Lifecycle, Stakeholder & Client Management, Budget & Financial Oversight, Risk Management, KPI & Performance Tracking, Vendor Coordination
- **Methodologies & Frameworks:** Agile (Scrum, SAFe, Kanban), Hybrid (Waterfall & Scrum), Continuous Improvement
- **Technical & Domain Expertise:** Software Development Lifecycle (SDLC), Digital Platforms, Cloud Services (AWS, GCP), AI & Generative AI, Healthcare IT (HL7, DICOM), Data Migration
- **Tools & Certifications:** Jira, Confluence, MS Teams, Slack, SAFe 6 Agilist, A-CSM, CSPO, Google Project Management
- **Languages:** Spanish

### **PROFESSIONAL EXPERIENCE**

#### **Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A global, AI-powered software development and consulting firm delivering digital transformation and cognitive solutions to enterprise clients across healthcare, finance, and retail.*

- Led complex digital projects for major clients like Royal Caribbean, managing the full lifecycle of customer-facing mobile apps with AI chatbot and onboard service features.
- Managed end-to-end project delivery, overseeing scope, budget, risk, and globally distributed teams of 100+ to ensure on-time delivery and high client satisfaction.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by implementing Core Web Vitals and coaching teams in Scrum and SAFe methodologies.
- Directed stakeholder communications, translating project KPIs and team execution into clear RAG status reports for C-level executives to ensure strategic alignment and transparency.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL

*A software consultancy specializing in custom cloud and big data solutions for the healthcare and media industries.*

- Directed development of healthcare IT solutions, including a patient portal for medical imaging and a voice-to-text app for assisting medical professionals.
- Led system integrations for multiple clinics using healthcare standards like DICOM and HL7 V2, improving data accessibility and operational workflows for staff.
- Managed full project lifecycle for fixed-price contracts, from RFP analysis to post-launch support, delivering products on-time and within budget for multiple hospital clients.

#### **Technical Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia

*Developed integrated hardware and software solutions for public safety and healthcare, focusing on IoT devices and data management platforms.*

- Led development of a nurse call system with Bluetooth and RFID devices, enhancing patient care and improving communication speed in over 10 hospitals.
- Managed deployment of a real-time patient flow tracking board, integrating with hospital EMR systems to reduce patient wait times and optimize resource allocation.
- Oversaw the end-to-end delivery of a bodycam system for law enforcement, managing software development, hardware deployment, and government contract compliance.

### **Technical Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia

*Provided SaaS POS solutions for small businesses in retail, restaurants, and health/fitness, including custom integrations and full operational support.*

- Owned the entire SDLC for a SaaS POS product, leading a team of 30+ in development, quality, and release management for over 1,000 businesses.
- Directed complex integrations with third-party systems including biometrics, payment processors, and accounting apps, increasing product adoption and market competitiveness.
- Led the technical team hands-on, contributing to coding, code reviews, and quality assurance to ensure product stability and performance.

## **PROFESSIONAL DEVELOPMENT**

### **Certified SAFe 6 Agilist**

01/2025

Scaled Agile, Inc

### **Advanced Certified ScrumMaster (A-CSM)**

08/2024

Scrum Alliance

### **Certified Scrum Product Owner (CSPO)**

09/2023

Scrum Alliance

### **Certified ScrumMaster (CSM)**

07/2022

Scrum Alliance

## **EDUCATION**

### **Bachelor of Science (B.S.), Computer Engineering**

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

*A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.*

### **Graduate Certificate, Technology Management**

12/2008

EAN University, Bogota, Colombia

*A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.*