

## SEBASTIAN OCHOA ALVAREZ

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### **PROFESSIONAL SUMMARY**

Adaptive Project Management professional with 10+ years of experience leading global teams and delivering complex digital transformations across diverse industries including finance, healthcare, retail, and hospitality. Expert in Agile and traditional methodologies.

### **KEY SKILLS**

- **Project Management Methodologies:** SAFe, Scrum, Kanban, Waterfall, Hybrid methodologies
- **Technical Skills:** AWS, GCP, Azure, Jira, Confluence, MS Project, MS Excel, Google Suite, AI integration
- **Project Delivery & Management:** Budget management, Risk management, Resource allocation, Stakeholder management, Procurement, Regulatory compliance, On-time and within-budget delivery
- **Leadership & Communication:** Team building, Performance management, Cross-functional collaboration, Executive reporting

### **PROFESSIONAL EXPERIENCE**

#### **Senior Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A leading global IT consulting and software development company, focusing on AI-powered solutions.*

- Led technical project teams (6-15 members) for Royal Caribbean Group, implementing AI chatbots and optimizing guest apps, resulting in on-time delivery and client satisfaction.
- Managed the Dick's Sporting Goods ecommerce project, improving platform performance by 40% through focused optimization and agile methodologies, exceeding customer expectations.
- Spearheaded a program of multiple projects for Banco de Chile, encompassing Metaverse development, mobile app enhancements, and large-scale data migrations to GCP, completing all on schedule.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL.

*A technology company specializing in cloud services, big data, and AI solutions for healthcare and media.*

- Developed and delivered a voice-to-text application for healthcare professionals, improving efficiency and compliance with industry standards.
- Successfully migrated medical imaging data to AWS, implementing DICOM standards and enhancing data security for San Rafael Hospital, Antioquia Clinic, and Las Americas Clinic.
- Designed and implemented the Concacaf app, streaming services, and news center, delivering a robust platform to manage live media events on time and within budget.

#### **Technical Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia.

*A technology solutions provider for diverse industries, creating custom hardware and software.*

- Led the development and deployment of bodycams with AI-powered features for the Colombian Police, enhancing law enforcement capabilities and achieving full compliance with government contracts.
- Successfully implemented a nurse call system integrated with RFID technology across multiple hospitals in Colombia, improving patient care and operational efficiency.
- Managed a project for a tracking board that helped to improve workflow and patient flow in several Colombian clinics and hospitals.

## **Technical Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia.

*A software house developing SaaS solutions for POS and related technologies for small businesses.*

- Designed and implemented a Point of Sale (POS) system for various businesses (restaurants, fitness centers), improving sales processing and inventory management.
- Led the development of the SaaS POS application for +1000 small businesses across Latin America, ensuring scalability and seamless integration with various third-party systems.
- Provided support and maintenance for POS software, ensuring optimal functionality and uptime, resulting in increased customer satisfaction.

## **IT Manager**

07/2005 - 07/2012

**Bodytech**, Bogota, Colombia.

*A leading health and fitness chain with operations across multiple countries.*

- Successfully implemented a new access control system across 60+ locations, using biometric technologies and improving overall security.
- Managed the IT infrastructure, encompassing networking, IP telephony, printing, and CCTV, ensuring seamless operations across all locations.
- Led the implementation of Dynamics CRM & ERP systems, optimizing business processes and improving data management.

## **PROFESSIONAL DEVELOPMENT**

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

## **EDUCATION**

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.