

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading complex system integrations and digital transformations across retail, finance, and government sectors. Expert in managing enterprise content management (ECM) and AI-driven solutions for global clients. Skilled in Agile (SAFe, Scrum, Kanban) and traditional methodologies, with strengths in full-lifecycle project delivery, budget and scope control, and executive stakeholder reporting.

KEY SKILLS

- **Project & Program Management:** Agile Methodologies (Scrum SAFe Kanban) Stakeholder Management Risk & Scope Control Budget & Resource Planning
- **Enterprise Content & Digital Asset Management:** ECM Systems (AEM) Digital Asset Management (DAM) Content Migration & Enhancement Web Content Management (WCM)
- **Technical & Platform Expertise:** Full SDLC System Integrations Cloud Platforms (AWS GCP) AI & ML Solutions Data & Analytics
- **Tools & Certifications:** Jira Confluence Slack MS Teams SAFe A-CSM CSM CSPO Google PM
- **Languages:** Spanish

PROFESSIONAL EXPERIENCE

Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company focusing on reinventing businesses through innovative technology solutions, AI, and software development for global enterprise clients.

- Led an Adobe Experience Manager (AEM) project for Dick's Sporting Goods, managing the delivery of e-commerce components and improving platform performance by 40%.
- Managed complex integrations for Royal Caribbean's guest app, including an AI chatbot and onboard services, enhancing the digital experience for thousands of daily users.
- Directed cross-functional teams of 100+ to execute a data center migration to GCP for a major bank, ensuring project milestones were met on schedule.
- Drove project lifecycles from RFP to release, managing scope, budget, and C-level stakeholder reporting for diverse fixed-price and T&M engagements.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software consultancy specializing in cloud-native applications, media streaming services, and custom solutions for the sports and healthcare industries.

- Directed development of media and news management platforms for Concacaf, handling digital assets and streaming services to enhance fan engagement across championships.
- Managed the integration of medical imaging systems (DICOM) with AWS cloud services for multiple hospitals, improving data accessibility for healthcare professionals.
- Delivered a voice-to-text application using AWS Polly for clinical notes, reducing physician documentation time by an estimated 30% and improving record accuracy.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

Provider of integrated hardware and software solutions, specializing in public safety technology and healthcare asset management for government and commercial clients.

- Led end-to-end delivery of a bodycam and evidence management system for the Colombian Police, navigating complex government contract requirements and ensuring compliance.

- Managed the full SDLC for a web-based management platform, enabling real-time streaming and digital evidence access for over 3,000 deployed units.
- Oversaw the implementation of RFID asset tracking systems in 10+ hospitals, improving equipment location accuracy and reducing patient service delays.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A software house that developed and scaled a SaaS-based POS system for over 1,000 small businesses in the retail and fitness sectors.

- Architected and managed the full SDLC for a SaaS POS product, integrating payments, inventory, and CRM for over 1,000 small businesses.
- Directed integrations with third-party hardware and government tax APIs, expanding product capabilities and ensuring regulatory compliance for clients across Latam.
- Led technical and support teams, driving a 99% system uptime and high customer satisfaction that supported steady business growth and client retention.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.