

## SEBASTIAN OCHOA ALVAREZ

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### **PROFESSIONAL SUMMARY**

Adaptive Technical Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across diverse industries. Expert in AI-driven, cloud-based, and system integration solutions, with a proven track record of improving performance and managing large-scale team allocation. Expert in Agile (SAFe, Scrum, Kanban) and traditional methodologies.

### **KEY SKILLS**

- **Project Management:** Agile (SAFe, Scrum, Kanban), Waterfall, Project Planning, Risk Management, Budget Management, Stakeholder Management, OKR/KPI Definition & Tracking
- **Business Analysis:** Requirements Gathering, Impact Analysis, Business Case Development, Data Analysis, Dashboard Creation, ROI Projection, Compliance (NIST, CIS, ISO 27001)
- **Technology & Platforms:** Cloud (AWS, GCP, Azure), AI Integration, Data Migration, Jira, Azure DevOps, Software Development Lifecycle (SDLC)
- **Industry Expertise:** Finance, Healthcare, Retail, Travel/Hospitality, Media, Public Safety

### **PROFESSIONAL EXPERIENCE**

#### **Senior Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A leading global IT consulting and software development company specializing in AI-driven solutions, serving a diverse range of enterprise clients.*

- Led program performance and cost efficiency across client portfolios (Royal Caribbean, Dick's Sporting Goods), achieving a 40% boost in digital platform efficiency.
- Successfully managed diverse global teams (30-100+ engineers) across multiple projects, delivering solutions on-time and within budget for various clients.
- Implemented adaptive quarterly roadmaps and PI Planning across multiple projects, ensuring alignment with business objectives and client needs for Royal Caribbean.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL.

*A technology firm specializing in cloud services, big data, and healthcare solutions; delivering custom applications to clients.*

- Delivered on-time and under budget, cloud-based solutions for healthcare clients, improving operational efficiency and patient care.
- Successfully implemented and supported multiple AWS-based systems (Polly, Livestreaming, DynamoDB, Athena) enhancing client data management capabilities.
- Led the development of a voice-to-text application for healthcare professionals, improving patient record accuracy and reducing administrative costs.

#### **Technical Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia.

*A technology company delivering hardware and software solutions to various industries.*

- Defined and led project constraints for government contracts with the Colombian Police, ensuring on-time delivery of bodycam systems and software.
- Successfully managed the development and deployment of more than 3,000 bodycams to law enforcement agencies, enhancing public safety.
- Led software development lifecycle for bodycam devices and management software, improving operational efficiency and data management for clients.

## **Technical Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia.

*A software house creating custom POS systems for restaurants and various businesses in LatAm.*

- Developed and implemented a POS system for over 1,000 small businesses across Latin America, improving sales processing and inventory management.
- Successfully managed the software development lifecycle for the POS system, resulting in improved efficiency and increased client satisfaction.
- Led the operations team providing support and maintenance for the POS system, resulting in high system uptime and minimal client disruption.

## **IT Manager**

07/2005 - 07/2012

**Bodytech**, Bogota, Colombia.

*A large fitness center chain in Colombia, Peru, and Chile with a focus on health and wellness.*

- Led the implementation of a new access control system across 60+ sites, improving security and operational efficiency.
- Managed the development and implementation of a CRM and billing system, improving customer relations and revenue management.
- Successfully managed the IT service desk, providing support and maintenance for the company's technology infrastructure.

## **PROFESSIONAL DEVELOPMENT**

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

## **EDUCATION**

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.