SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Management professional with 10+ years of experience leading global teams and delivering complex digital transformations across industries. Expert in AI-driven, cloud-based solutions, and system integrations.

KEY SKILLS

- **Project Management Methodologies**: SAFe, Scrum, Kanban, Waterfall
- **Technology & Platforms**: Microsoft Project, Microsoft Suite, AWS, GCP, Azure, AI integration
- **Project Delivery**: Project planning, execution, risk management, budget control, stakeholder management, compliance reporting
- **Industries**: Healthcare, Retail, E-commerce, Finance, Media

PROFESSIONAL EXPERIENCE

Senior Project Manager   08/2021 - 07/2025

Globant, Medellin, Colombia

A global IT consulting and software development firm specializing in AI and digital transformation solutions.

- Led cross-functional teams (30+ engineers) across multiple locations in delivering the Royal Caribbean Group Guest App, boosting onboard user engagement by 15%.
- Drove program performance and cost efficiency across client portfolios, including Dick's Sporting Goods, achieving a 40% boost in digital platform efficiency.
- Managed all aspects of the Banco de Chile Metaverse project, coordinating 100+ personnel, ensuring on-time delivery within budget, and meeting all regulatory compliance requirements.

Technical Project Manager   01/2020 - 07/2021

Mango Soft, Miami, FL.

A technology firm specializing in cloud-based solutions and data analytics for various sectors, including healthcare.

- Delivered a voice-to-text solution for healthcare professionals in multiple clinics, reducing documentation time by 20% and improving patient care.
- Successfully migrated medical imaging systems to AWS for several hospitals, improving image access and reducing storage costs by 30%.
- Led the development of a patient portal, improving patient engagement and enhancing communication with healthcare providers.

Technical Project Manager   01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company providing innovative hardware and software solutions to various industries.

- Managed the end-to-end development and deployment of 3,000 bodycams for the Colombian Police, improving public safety and crime prevention.
- Successfully implemented a nurse call system in several clinics and hospitals, streamlining workflow and improving response times.
- Developed a patient flow tracking system, integrating with existing systems, improving operational efficiency within healthcare facilities.

Technical Project Manager   08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A software house specializing in POS systems for various businesses.
- Led the development and deployment of a POS system for over 1,000 small businesses, increasing sales efficiency by 10%.
- Successfully integrated various payment gateways and third-party applications, improving transaction processing and reducing errors.
- Managed the complete SDLC for the POS system, ensuring timely releases and high-quality software.

IT Manager   07/2005 - 07/2012
Bodytech, Bogota, Colombia.
A leading health and fitness center chain with multiple locations across several countries.
- Implemented a new access control system across 60+ sites, enhancing security and improving operational efficiency.
- Led the development and implementation of a new CRM and billing system, improving customer satisfaction and streamlining billing processes.
- Managed the IT infrastructure, including networking, telephony, and security systems, ensuring high availability and reliability.

PROFESSIONAL DEVELOPMENT
- **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management**: Certified Scrum Product Owner (CSPO).
- **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages**: English, Spanish.

EDUCATION
- **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.