SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams in delivering complex software, cloud, and data-centric projects. Expert in Agile (SAFe, Scrum, Kanban) methodologies for managing the full project lifecycle, from scope definition and budget control to risk mitigation. Excels at fostering collaboration, coaching high-performance teams, and communicating project status via KPIs and OKRs to senior leadership. Passionate about driving continuous improvement and delivering high-quality, innovative solutions across diverse industries.

KEY SKILLS

- **Project & Program Management**: Full SDLC, Scope, Budget, Risk & Stakeholder Management, PI Planning, KPIs & OKRs, RFP & Proposal
- **Agile Methodologies & Coaching**: SAFe, Scrum of Scrums, Scrum, Kanban, Continuous Improvement, Team Leadership (100+), Global Teams
- **Technical & Cloud Expertise**: Cloud Platforms (AWS, GCP), AI & Generative AI, System Integrations, Data Migration, Java, React, SQL
- **Certifications**: SAFe 6 Agilist, A-CSM, CSM, CSPO, Google Project Management, Google Cloud Digital Leader
- **Languages**: Spanish

PROFESSIONAL EXPERIENCE

Senior Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A digitally native company focused on reinventing businesses through innovative technology solutions, AI, and software development for global clients.

- Led a program for Royal Caribbean, delivering an AI chatbot and guest app features, enhancing the onboard digital experience and meeting all roadmap goals.
- Managed project constraints for Dick's Sporting Goods, improving e-commerce platform performance by 40% through targeted Core Web Vitals optimization efforts.
- Coached 5 scrum masters and directed 100+ engineers at Banco de Chile, implementing Scrum of Scrums to manage a complex datacenter migration to GCP.
- Drove the full project lifecycle for British Airlines, defining the product backlog for 10 sprints and implementing a new hybrid AI-Agents development model.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL

A software consultancy specializing in cloud services, data solutions, and custom development for the media, sports, and healthcare industries.

- Directed development of a media streaming platform for Concacaf, leveraging AWS services to deliver live matches and statistics to thousands of users.
- Managed the integration of medical imaging systems for multiple clinics, using AWS Polly for voice-to-text procedures to improve clinical documentation efficiency.
- Implemented Scrum methodologies for 10+ member teams, consistently delivering fixed-price projects on time and within budget through effective backlog and sprint management.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia

Developed integrated hardware and software solutions, including bodycams and IoT devices for public safety and healthcare clients in Colombia.

- Led the full SDLC for a bodycam system for the Colombian Police, successfully deploying over 3,000 devices with real-time streaming capabilities.
- Managed development and deployment of an RFID asset tracking system in 10+ hospitals, improving equipment management and reducing operational losses.
- Directed project execution under government contract constraints, ensuring full compliance, on-time delivery, and quality for complex, fixed-price technical engagements.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia
A SaaS provider delivering POS and business management software for over 1,000 small businesses in the retail and wellness sectors.

- Led the technical development and product lifecycle for a flagship POS system, integrating multiple payment and hardware systems across Latam.
- Managed a 30+ person team to architect and deliver a SaaS platform that automated billing and inventory, increasing client operational efficiency.
- Drove product implementation and adaptation for 1,000+ small businesses, tailoring solutions to meet specific retail, restaurant, and fitness market needs.

PROFESSIONAL DEVELOPMENT
Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION
Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.