

SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochaalvarez

PROFESSIONAL SUMMARY

Adaptive Project Management professional with 10+ years of experience coordinating full-lifecycle application development projects in regulated industries, including healthcare and finance. Expert in creating detailed project schedules (WBS), managing risks, and facilitating stakeholder communication in alignment with PMO best practices. Proficient in Agile frameworks and tools like MS Project, Jira, and Power BI to drive the successful delivery of mission-critical solutions on time and within budget, with a track record of enhancing operational efficiency.

KEY SKILLS

- **Project & Program Coordination:** Scope Definition, WBS, Project Scheduling, Risk & Issue Management, Budget & Resource Planning, Stakeholder Engagement, PMO Best Practices, Executive Reporting
- **Methodologies & Frameworks:** Agile, Scrum, Kanban, Waterfall, Hybrid Models, SAFe, SDLC
- **Technical & Software Proficiency:** MS Project, MS Office Suite, Visio, Power BI, Jira, Confluence, AWS, GCP, SQL, Generative AI
- **Industry & Domain Knowledge:** Healthcare (Clinical Systems, PBM/PBA Concepts), Finance, Retail, Travel & Hospitality, Public Safety, Government Contracts
- **Languages:** Spanish

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company offering innovative technology solutions. Focuses on AI-powered software development and consulting to reinvent industries and create business value.

- Led globally distributed teams of 100+ engineers in delivering complex application development projects for clients like Royal Caribbean and Banco de Chile.
- Drove a 40% e-commerce performance improvement for Dick's Sporting Goods by managing project schedules, scope, and resources within an adaptive Agile framework.
- Established robust KPI reporting using Power BI for C-level stakeholders, providing clear visibility into project progress, risks, and budget adherence.
- Managed the end-to-end delivery of an AI-powered chatbot, from RFP analysis to hyper-care support, enhancing the client's digital customer engagement.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software development firm specializing in cloud-native solutions for the healthcare and media industries, delivering high-impact applications.

- Coordinated application development projects for healthcare clients, delivering solutions for medical imaging (DICOM), clinical data integration (HL7), and surgery management.
- Developed detailed project plans, WBS, and schedules for a voice-to-text app, improving physician documentation efficiency and reducing turnaround times.
- Managed the implementation of AWS cloud services (Polly, DynamoDB) for media streaming and healthcare data, ensuring project completion on time and within budget.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

A technology company providing integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.

- Led the full SDLC for a bodycam system for law enforcement, managing software development, hardware integration, and deployment for 3,000+ units.
- Managed project scope and risks for a nurse-call system implemented in over 10 clinics, improving hospital response times and patient safety.
- Ensured on-time delivery of all project milestones based on government contract requirements, maintaining strict compliance, quality assurance, and stakeholder reporting.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A SaaS provider that developed, implemented, and supported POS and business management software for over 1,000 small businesses in LATAM.

- Directed the complete SDLC for a SaaS POS platform, incorporating features like payment processing, inventory management, and automated invoicing.
- Led technical teams hands-on, managing project plans and releases that increased customer retention through enhanced system stability and new features.
- Coordinated software integrations with third-party accounting apps and government tax platforms, ensuring seamless and compliant data flow for clients.

PROFESSIONAL DEVELOPMENT

Certified SAgile 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.