

## SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · [www.linkedin.com/in/sebastianochaalvarez](http://www.linkedin.com/in/sebastianochaalvarez)

### **PROFESSIONAL SUMMARY**

Adaptive Senior Project Manager with 10+ years of experience leading complex, global technology projects in regulated industries, including Healthcare and Finance. Expert in delivering full-lifecycle digital solutions and system integrations by managing cross-functional teams (100+), project financials, and C-level stakeholder communications. Excels in adaptive methodologies (SAFe, Scrum) and risk management to ensure project delivery (quality, time, cost) aligns with critical business goals and enhances patient outcomes.

### **KEY SKILLS**

- **Project & Program Management:** Full Project Lifecycle, Financial Acumen (Budgeting, Cost Control), Risk & Issue Management, Stakeholder Engagement, Cross-Functional Team Leadership (100+), Scope & Quality Control
- **Healthcare & Regulated Industries:** Healthcare IT Systems (DICOM, HL7 V2), Patient Data Management, Clinical Workflow Optimization, Regulatory Compliance (Finance, Healthcare), SaaS, Public Safety
- **Methodologies & Tools:** SAFe, Scrum, Kanban, Waterfall-Hybrid, Jira, Confluence, MS Teams, CTMS/CRM Principles
- **Technologies & Certifications:** Cloud (AWS, GCP), AI Integration, Data Migration, SDLC, SAFe 6, A-CSM, CSPO, PMP-aligned Certifications (Google, Microsoft)
- **Languages:** Spanish

### **PROFESSIONAL EXPERIENCE**

#### **Senior Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A digitally native company leveraging AI and innovative technologies to help organizations reinvent their businesses and industries through comprehensive software development and consulting services.*

- Led delivery for Royal Caribbean's guest-facing digital apps, managing scope, budget, and risks for features like AI chatbots, enhancing the onboard guest journey.
- Directed a 100+ person team for Banco de Chile's data platform migration to GCP, ensuring project delivery adhered to stringent financial regulatory compliance standards.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by leading cross-functional teams and implementing Core Web Vitals optimizations.
- Managed full project lifecycle from RFP analysis to release for multiple clients, consistently delivering projects on time and within budget through effective PI planning.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL

*A software consultancy specializing in cloud-native applications, AI solutions, and complex data integrations for the media and healthcare industries.*

- Managed end-to-end development of healthcare IT solutions for multiple hospitals, including medical imaging (DICOM) and patient data (HL7 V2) integration systems.
- Led the project to create a voice-to-text application for clinicians, improving the speed and accuracy of medical documentation and reducing administrative burden.
- Delivered a surgery event management system, providing real-time tracking that improved hospital workflow efficiency and communication between clinical teams, enhancing patient safety.

#### **Technical Project Manager**

01/2019 - 12/2019

## **TIPI, Medellin, Colombia**

*Developed integrated hardware and software solutions for public safety and healthcare sectors, focusing on real-time data and communication systems.*

- Led the full SDLC for a bodycam system for the Colombian Police, delivering a solution for 3,000+ units under strict government contract regulations.
- Directed the implementation of a nurse call system across 10+ clinics, integrating Bluetooth and RFID technology to improve patient response times and asset tracking.
- Managed the project from concept to deployment, overseeing hardware firmware development, software creation, and operations, ensuring high system reliability in critical environments.

## **Technical Project Manager**

08/2012 - 12/2018

## **IT Big Boss Software House, Medellin, Colombia**

*A software house providing a comprehensive SaaS POS platform with integrated solutions for the retail, restaurant, and health & fitness industries.*

- Led the SDLC for a SaaS POS platform, successfully deploying the solution to over 1,000 small businesses by managing feature development and integrations.
- Directed hands-on technical leadership for the development team, overseeing coding, quality assurance, and release management to ensure a robust and scalable product.
- Managed integrations with accounting systems, payment processors, and biometric devices, enhancing product value and automating key business operations for clients.

## **PROFESSIONAL DEVELOPMENT**

### **Certified SAFe 6 Agilist**

01/2025

Scaled Agile, Inc

### **Advanced Certified ScrumMaster (A-CSM)**

08/2024

Scrum Alliance

### **Certified Scrum Product Owner (CSPO)**

09/2023

Scrum Alliance

### **Certified ScrumMaster (CSM)**

07/2022

Scrum Alliance

## **EDUCATION**

### **Bachelor of Science (B.S.), Computer Engineering**

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

*A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.*

### **Graduate Certificate, Technology Management**

12/2008

EAN University, Bogota, Colombia

*A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.*