# SEBASTIAN OCHOA ALVAREZ
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## PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex software, cloud, and data-centric projects. Expert in Agile (SAFe, Scrum, Kanban) methodologies for managing the full project lifecycle, from scope definition to delivery. Skilled in managing budgets, mitigating risks, and driving team performance through effective coaching and executive-level stakeholder communication. Specializes in AI-driven solutions and large-scale system integrations.

## KEY SKILLS

- **Project & Program Management**: Full Project Lifecycle Management Budget & Risk Management Stakeholder Communication KPI & OKR Reporting
- **Agile Methodologies & Coaching**: SAFe Scrum Kanban Scrum of Scrums Agile Coaching & Team Leadership
- **Technical & Platform Expertise**: Cloud Platforms (AWS GCP Azure) AI & Generative AI Solutions System Integration SDLC Management
- **Certifications & Tools**: SAFe Agilist A-CSM CSM CSPO Jira Confluence MS Teams

## PROFESSIONAL EXPERIENCE

### Project Manager                                                                 08/2021 - 07/2025
**Globant**, Medellin, Colombia

*A digitally native company focusing on reinventing businesses through innovative technology solutions, AI-powered platforms, and large-scale software consulting.*

- Directed a portfolio for Royal Caribbean, managing 100+ global engineers to deliver guest-facing digital products like an AI chatbot, improving the onboard experience.
- Led Agile transformation for Dick's Sporting Goods, coaching teams and implementing Scrum of Scrums, resulting in a 40% improvement in e-commerce performance.
- Managed full project lifecycle for banking clients, including planning, budgeting, risk mitigation, and stakeholder reporting, ensuring on-time delivery of complex data migrations.
- Drove staffing and implementation of a new AI-agents model for British Airways, establishing project roadmaps, KPIs, and OKRs for innovative development teams.

### Technical Project Manager                                                       01/2020 - 07/2021
**Mango Soft**, Miami, FL

*A software development firm delivering custom solutions in media, sports, and healthcare, specializing in cloud-native applications and data services.*

- Led end-to-end development of a media streaming platform on AWS for Concacaf, managing project scope, timeline, and budget for 10+ engineers.
- Implemented Scrum methodologies for healthcare projects, delivering an imaging integration solution that improved diagnostic workflow efficiency for multiple clinics.
- Oversaw development of a voice-to-text application using AWS AI services, successfully launching a product that reduced documentation time for medical professionals.

### Technical Project Manager                                                       01/2019 - 12/2019
**TIPI**, Medellin, Colombia

*A technology company engineering integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.*

- Managed the complete SDLC for a bodycam solution for the Colombian Police, delivering hardware and software for over 3,000 units on schedule.
- Led project planning and execution under government contract constraints, ensuring strict adherence to scope, quality, and regulatory compliance.

- Deployed integrated IoT and SaaS solutions in over 10 hospitals, improving asset tracking and nurse call system response times.

**Technical Project Manager**                                   08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia

*A software house that developed and scaled a SaaS-based POS system for over 1,000 small businesses in the LATAM market.*

- Directed the full SDLC of a flagship POS SaaS product, leading a 30+ person team and expanding the user base to 1,000+ businesses.
- Led technical integrations with third-party systems like payment processors and accounting apps, enhancing product value and customer retention.
- Provided hands-on technical leadership, including code reviews and release management, to ensure high-quality, reliable software delivery for all clients.

## PROFESSIONAL DEVELOPMENT

- **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM)
- **Agile Product Management**: Certified Scrum Product Owner (CSPO)
- **Project Management**: Management 3.0

## EDUCATION

**Bachelor of Science (B.S.), Computer Engineering**                    2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

*A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.*

**Graduate Certificate, Technology Management**                     2008

EAN University, Bogota, Colombia

*A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.*