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July 31st, 2025

Hiring Manager

Optum

SUBJECT: Application for Technical Project Manager at Optum

Dear Hiring Manager,

I am writing to express my strong interest in the Technical Project Manager position at Optum, which I discovered on LinkedIn. Optum's mission to improve health outcomes on a global scale by connecting people with care through technology resonates deeply with my professional background and passion for leveraging technology to solve critical challenges in the healthcare sector.

In my previous roles, I have consistently addressed the challenge of integrating complex, disparate systems to improve clinical workflows and data accessibility. For instance, at Mango-Soft, I led a project for several clinics to bridge their existing infrastructure with modern cloud capabilities. My team and I developed and implemented a solution that integrated medical imaging devices with AWS using DICOM standards and enabled patient data retrieval via HL7 V2 protocols. This initiative successfully streamlined data flow, reduced manual entry for clinicians, and provided patients with faster access to their health information through a new portal.

My experience managing the full lifecycle of healthcare technology projects, from workflow analysis and requirements gathering with clinical stakeholders to implementation and post-launch support, aligns directly with the responsibilities of this role. While my expertise has been with systems like Salesforce and proprietary healthcare platforms, I am adept at rapidly mastering new technologies. My background in managing system integrations, data conversions, and client-facing implementations has prepared me to quickly become a subject matter expert in Epic's ecosystem and contribute effectively to your team's success.

I am confident that my adaptive project management approach and my experience in the healthcare domain would be a valuable asset to Optum. I am eager to discuss how my skills can help advance your EHR services and support your mission.

Sincerely,

Sebastian Ochoa Alvarez