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July 2, 2025 Claudette Graham Inspyr Solutions

SUBJECT: Application for IT Project Manager role in the maritime/travel industry

Dear Claudette Graham,

Thank you for reaching out regarding the long-term IT Project Manager opportunity in Orlando. I am very interested in this hybrid role with your top-tier client in the maritime/travel industry.

My background includes over 10 years of IT project management, with direct experience leading the delivery of both shipboard and shoreside applications for Royal Caribbean Group. I managed the development of their guest app, which involved coordinating complex deployments, system integrations, and data loading for a seamless onboard experience—experience that aligns directly with the needs of your client's crew applications team.

I am an expert in adaptive project delivery, utilizing Agile (SAFe, Scrum) and full SDLC methodologies to navigate fast-moving and sometimes ambiguous environments. My focus is always on clear communication, risk mitigation, and successful deployment from pre-production through to go-live.

My resume is attached for your review. I am confident that my skills and hands-on experience in the travel industry make me an excellent candidate for this position. I look forward to discussing how I can contribute to your client's success.

Best regards,