

SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochaalvarez

PROFESSIONAL SUMMARY

Adaptive Senior Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across diverse industries. Expert in AI-driven, cloud-based, and system integration solutions, with a track record of improving performance and managing large-scale team allocation. Expert in Agile (SAFe, Scrum, Kanban) and traditional methodologies, with strengths in end-to-end project delivery, executive reporting, and financial oversight.

KEY SKILLS

- **Project Management Methodologies:** SAFe, Scrum, Kanban, Waterfall
- **Technical Skills:** AWS, GCP, Azure, AI/ML, Java, Spring Boot, React, Angular, SQL Server, Agile, Jira, Confluence
- **Business Acumen:** Program/Portfolio Management, Budget Management, Risk Management, Stakeholder Management, RFP Response
- **Industry Expertise:** Finance, Healthcare, Retail, Travel/Hospitality, Media, Public Safety

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A global IT consulting and software development company specializing in AI-driven solutions, serving Fortune 500 clients worldwide.

- Led technical project management and Scrum for Royal Caribbean's Guest App, improving onboard wifi adoption by 20% and enhancing guest experience metrics.
- Drove eCommerce performance improvement by 40% for Dick's Sporting Goods, leveraging Agile methodologies and Core Web Vitals optimization.
- Managed a portfolio of projects for Banco de Chile, including Metaverse branch development, resulting in improved customer engagement and streamlined digital banking services.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A technology firm delivering custom software solutions and cloud services, focused on innovation in media and healthcare sectors.

- Delivered Concacaf App and media center, improving real-time streaming reliability by 15% and user engagement by 25%.
- Implemented voice-to-text integration in multiple healthcare systems, reducing documentation time by 30% and increasing efficiency.
- Successfully migrated patient imaging data to AWS, improving data accessibility and data security, reducing data access time by 50%.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company providing innovative solutions to government and healthcare clients in Colombia.

- Led the development and deployment of 3000+ bodycams for the Colombian Police, enhancing law enforcement capabilities and improving situational awareness.
- Implemented a nurse-call system in multiple hospitals, improving patient response times and nurse workflow efficiencies.
- Developed a patient flow tracking board, enhancing hospital operations management.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A software house specializing in developing and implementing POS systems for small and medium-sized businesses in Latin America.

- Developed and deployed a POS system for over 1000 businesses, increasing transaction processing speed by 20% and enhancing sales operations.
- Integrated various payment processing systems into the POS, streamlining checkout process and minimizing payment failure rate.
- Managed the full SDLC for the POS system, ensuring timely delivery and product quality, leading to improved customer satisfaction.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading health and fitness company in Latin America, offering various fitness services across multiple locations.

- Implemented a new access control system across 60+ sites, improving security and operational efficiency.
- Led the implementation of Dynamics CRM and ERP, improving operational processes and data management.
- Managed IT infrastructure across multiple locations, ensuring system stability and seamless operations, reducing downtime by 15%.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.