

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Delivery Manager with 10+ years of experience leading the technical delivery of complex digital transformations across regulated industries. Expert in managing the full project lifecycle for AI-driven, cloud-based, and large-scale system integration solutions. Strengths in stakeholder management, financial oversight, and risk mitigation. Excels in guiding cross-functional teams using Agile (SAFe, Scrum) and DevOps-aligned practices to ensure on-time, on-budget delivery of project scope and quality objectives.

KEY SKILLS

- **Project & Delivery Management:** End-to-End Technical Delivery Risk Management Stakeholder Engagement WBS FAT SAT UAT Budget & Scope Control
- **Methodologies & Practices:** SAFe Scrum Kanban Scrum of Scrums Hybrid Waterfall DevOps CI CD Concepts
- **Technical & Cloud Acumen:** AI & Generative AI Microservices Architecture Kafka PostgreSQL AWS GCP System & Data Migration
- **Leadership & Certifications:** Global Team Leadership (100+) RFP & Proposal Management SAFe 6 A-CSM CSM CSPO Google AI
- **Languages:** Spanish

PROFESSIONAL EXPERIENCE

Technical Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company focusing on reinventing businesses through innovative technology solutions, AI, and software development for leading global organizations.

- Led end-to-end technical delivery for Royal Caribbean's guest-facing apps, integrating an AI Chatbot and managing teams of 15+ to enhance onboard digital services.
- Managed the full delivery lifecycle for a Dick's Sporting Goods ecommerce platform, improving Core Web Vitals performance by 40% through rigorous quality management.
- Directed the delivery of a data platform for Banco de Chile, managing a GCP migration and data warehouse implementation with a cross-functional team of 100+.
- Drove program performance and cost efficiency across client portfolios, implementing adaptive quarterly roadmaps and PI Planning to align execution with strategic goals.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software consultancy delivering custom cloud-based solutions and digital products for the media, sports, and healthcare industries.

- Managed the technical delivery of a media streaming platform for Concacaf, utilizing AWS services to deliver live matches and statistics to thousands of users.
- Led delivery of a DICOM imaging integration solution for multiple hospitals, overseeing the secure transfer of medical data to AWS cloud infrastructure.
- Directed the project lifecycle for a voice-to-text application for healthcare professionals, ensuring successful UAT and seamless production deployment meeting clinical needs.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

A technology firm specializing in integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.

- Led the full-cycle technical delivery of an integrated bodycam and evidence management system for the Colombian Police, deploying 3,000+ devices nationwide.
- Managed the firmware and software development lifecycle, ensuring system reliability and successful on-time delivery under stringent government contract regulations.
- Directed the implementation of asset tracking and nurse call systems across 10+ hospitals, managing hardware deployment and improving patient response times.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A software house providing a SaaS-based POS and business management platform for retail, restaurant, and wellness businesses.

- Led the complete SDLC for a SaaS POS platform, driving product evolution and feature delivery for a user base of over 1,000 small businesses.
- Managed technical integrations with payment processors and accounting apps, expanding platform functionality and increasing market competitiveness for the company.
- Directed the operations and support workflow, establishing processes that improved issue resolution times and increased customer satisfaction scores by 20%.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.