SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across entertainment, finance, and retail. Expert in managing scope, schedule, and budget for AI-driven, cloud-based, and system integration solutions. Track record of improving performance and managing large-scale teams (100+). Expert in Agile (SAFe) and traditional methodologies, with strengths in end-to-end project delivery, executive reporting, and risk management.

KEY SKILLS

- **Project & Program Management**: Scope Schedule Budget & Risk Management, End-to-End Project Lifecycle, Stakeholder & Executive Reporting, RFP & Proposal Management, Contract Management, KPI & OKR Tracking
- **Methodologies & Frameworks**: Agile (SAFe Scrum Kanban), Hybrid (Waterfall & Scrum), Scrum of Scrums, PMP/PMI-aligned Practices
- **Technical & Industry Acumen**: Complex System Integration, AI & Generative AI Solutions, Cloud Platforms (AWS GCP), Full SDLC Management, Entertainment & Hospitality, Finance & Retail
- **Leadership & Certifications**: Cross-Functional Team Leadership (100+), Resource Planning & Staffing, Vendor Management, Certified SAFe Agilist (SA), Advanced Certified ScrumMaster (A-CSM), Google Project Management

PROFESSIONAL EXPERIENCE

Senior Project Manager
08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company focused on reinventing businesses through innovative technology solutions, specializing in AI, cloud, and end-to-end software development for global enterprises.

- Led delivery of guest-facing digital products for Royal Caribbean, managing scope, schedule, and fixed-price budgets to enhance the onboard guest experience and engagement.
- Orchestrated a 40% e-commerce performance improvement for Dick's Sporting Goods by leading complex Core Web Vitals initiatives across globally distributed cross-functional teams.
- Directed a 150+ person digital transformation program for a major bank, implementing a Scrum of Scrums framework to manage cloud migration and app development.
- Managed project constraints (budget, scope, risk) across a diverse portfolio, translating execution status into C-level RAG reports to ensure strategic alignment and transparency.

Technical Project Manager
01/2020 - 07/2021

Mango Soft, Miami, FL

A software development firm delivering custom solutions in media, sports, and healthcare, with expertise in cloud services (AWS) and data management.

- Managed the end-to-end development of media and streaming applications for Concacaf, overseeing project scope and delivery to expand fan engagement across championships.
- Delivered complex medical imaging and voice-to-text solutions for hospitals, integrating AWS cloud services and ensuring compliance with healthcare data standards (DICOM, HL7).
- Led project initiation by defining scope, creating proposals, and staffing teams of 10+, consistently delivering projects on-time and within fixed-price contract agreements.

Technical Project Manager
01/2019 - 12/2019

TIPI, Medellin, Colombia

Specialized in creating integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors in Colombia.

- Led the full lifecycle of a bodycam system for the Colombian Police, managing firmware, software development, and deployment for over 3,000 devices.
- Directed technical teams hands-on through coding, code-review, and release management, ensuring product quality and adherence to government contract specifications.
- Implemented IoT-based nurse call and asset tracking systems for 10+ hospitals, overseeing the entire project from planning to operational support and workflow design.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia

A software house I co-founded, developing and scaling a SaaS POS solution for over 1,000 small businesses in the retail and fitness industries.

- Engineered the full SDLC for a SaaS POS product, leading technical development and feature integration to serve over 1,000 small businesses across LATAM.
- Led hands-on coding, quality assurance, and release cycles, directly managing the technical roadmap and adapting the product for diverse business needs.
- Managed all operations, customer support, and implementation workflows, ensuring high system uptime and customer satisfaction for a growing client base.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.