

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Technical Project Manager with 10+ years of experience leading complex data and analytics projects in healthcare and finance. Expert in delivering data-driven solutions, including data warehouse, BI, and cloud platform implementations. Skilled in Agile (Scrum, SAFe) and hybrid methodologies, translating business needs into technical deliverables. Excels at managing cross-functional teams, ensuring HIPAA compliance, and reporting KPIs to executive stakeholders.

KEY SKILLS

- **Data & Analytics Project Management:** End-to-end project delivery, data integration, data warehousing, BI dashboards (Power BI, Tableau), KPI tracking, executive reporting.
- **Healthcare & Regulatory:** Healthcare claims data, EMR/EHR systems, Revenue Cycle Management (RCM), HIPAA compliance, data governance.
- **Methodologies & Tools:** Agile (Scrum, SAFe, Kanban), hybrid models, Jira, Confluence, Azure DevOps, backlog grooming, sprint planning.
- **Technical Acumen:** SQL, ETL processes, Cloud Platforms (AWS, GCP, Azure), data migration, API integration, system architecture.

PROFESSIONAL EXPERIENCE

Technical Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native consulting company focused on reinventing business through innovative technology solutions, specializing in AI, cloud, and enterprise platform development.

- Led data warehouse and Power BI dashboard implementation for Banco de Chile, centralizing data to enhance financial reporting and analytics for key stakeholders.
- Drove program performance for clients like Dick's Sporting Goods, achieving a 40% boost in digital platform efficiency via adaptive quarterly roadmaps.
- Managed an AI chatbot project for Royal Caribbean, integrating multiple backend services to streamline guest services and improve user satisfaction.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A software development firm delivering custom cloud-based solutions, specializing in media streaming, big data analytics, and healthcare technology integrations for diverse clients.

- Directed projects for healthcare clinics, implementing voice-to-text and medical imaging integrations on AWS, improving physician efficiency and patient data access.
- Oversaw development of a media streaming platform for Concacaf, leveraging AWS data services to manage and deliver real-time match statistics to thousands of users.
- Implemented Scrum methodologies for cross-functional teams of 10+ engineers, consistently delivering fixed-price healthcare and media projects on time and within scope.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company providing integrated hardware and software solutions, including IoT devices and management platforms for public safety and healthcare operational efficiency.

- Led the end-to-end development and deployment of a bodycam system for law enforcement, delivering a solution for over 3,000 units with real-time data.
- Managed the implementation of an RFID asset tracking system in 10+ hospitals, improving equipment visibility and reducing search times for clinical staff.

- Delivered a Bluetooth-based nurse call system, enhancing patient-staff communication speed and improving response times in critical care settings.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A SaaS provider developing and managing POS, CRM, and billing software for over 1,000 small businesses in the retail and wellness industries.

- Directed the full SDLC for a SaaS POS platform with integrated analytics, providing actionable business insights for 1,000+ retail and health clients.
- Led the integration of biometric and payment systems into the core product, enhancing security and streamlining sales transactions for fitness and health centers.
- Managed a 30-person development team, leading hands-on coding and release management to ensure high-quality software delivery for a growing user base.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading health and fitness center chain in Latin America, leveraging technology to enhance member experience and streamline operations across its locations.

- Led the implementation of Dynamics CRM & ERP systems, centralizing member data and billing, which reduced administrative overhead across more than 60 locations.
- Managed the life cycle for a secure biometric access control system, automating member check-ins and improving facility security and operational efficiency.
- Oversaw IT infrastructure and service desk operations for sites in three countries, ensuring high system uptime and supporting rapid business growth and expansion.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.