

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across industries. Expert in Agile (SAFe, Scrum, Kanban) and traditional methodologies, with a proven track record in end-to-end project delivery, executive reporting, and financial oversight. Experienced in AI-driven and cloud-based solutions.

KEY SKILLS

- **Project Management Expertise:** Project portfolio planning, resource allocation, stakeholder management, risk management, budget control, ServiceNow CMDB, Agile methodologies (SAFe, Scrum, Kanban), PMP
- **Technology Proficiency:** AI integration, Cloud platforms (AWS, GCP), Software Development Life Cycle (SDLC), API development, Data migration
- **Industry Acumen:** Finance, Healthcare, Retail, Travel/Hospitality, Media, Public Safety
- **Certifications:** PMP, SAFe 6 Agilist, A-CSM, CSPO

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A *leading global IT consulting and software development company leveraging AI to deliver innovative solutions at scale.*

- Led the development and implementation of a new AI-powered chatbot for Royal Caribbean's guest app, resulting in improved customer satisfaction and a 15% increase in app usage.
- Drove program performance and cost efficiency across client portfolios, including Dick's Sporting Goods, achieving a 40% boost in digital platform efficiency via adaptive quarterly roadmaps and PI Planning.
- Successfully managed 100+ engineers across multiple projects for Banco de Chile, delivering on-time and within budget, utilizing Scrum of Scrums methodology and hybrid Scrum/Waterfall approaches.
- Managed the complete project lifecycle, from RFP response and planning to execution, monitoring, and closing, consistently exceeding stakeholder expectations on high-value projects.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A *software development company specializing in cloud services and data-driven solutions for healthcare and media clients.*

- Led the development and implementation of cloud-based healthcare solutions using AWS, resulting in improved patient data management and workflow efficiency for 3+ major hospitals.
- Successfully delivered Concacaf and MLS projects on time and within budget, implementing hybrid waterfall and scrum methodologies for media streaming and application development.
- Managed the entire SDLC, including team allocation, technical execution, and stakeholder communication, fostering collaboration between development teams and clients.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

A *software development firm specializing in integrated hardware and software solutions for diverse clients.*

- Successfully delivered a bodycam system for the Colombian Police, encompassing hardware, software, and deployment to 3000+ units, meeting stringent government contract requirements.

- Led the development and implementation of hardware and software solutions for 10+ clinics and hospitals in Colombia, enhancing patient care and improving operational efficiency.
- Oversaw all aspects of project development and deployment, including project planning, team management, quality assurance, and customer support.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A software house providing SaaS solutions with focus on point-of-sale systems for various businesses.

- Developed and deployed a POS system for 1000+ small businesses in LATAM, resulting in increased sales and improved operational efficiency.
- Successfully managed the entire SDLC, including requirement gathering, design, development, testing, and deployment, ensuring high-quality software delivery.
- Led a 30+ team in the development and implementation of various integrated systems, exceeding stakeholder expectations and enhancing user satisfaction.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.