

SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochaalvarez

PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading complex, full-lifecycle projects across diverse technical industries. Expert in managing budgets, schedules, and risks to ensure on-time, on-spec delivery. Skilled in leading large, cross-functional teams and managing stakeholder communications from the field to the C-suite. A technically-astute leader adept at mastering new domains, ready to apply extensive project management expertise to utility-scale renewable energy construction.

KEY SKILLS

- **Project Lifecycle Management:** End-to-End Planning, Scheduling, Budget & Cost Control, Risk Management, Quality Assurance & Compliance, Resource Allocation.
- **Technical Project & Operations Leadership:** SDLC Management, Hardware/Software Integration, Infrastructure Projects, Operations & Support, Field Inspection Principles, AI-Driven Solutions.
- **Stakeholder & Team Management:** C-Level & Stakeholder Reporting, Vendor & Subcontractor Management, Cross-Functional Team Leadership (100+), RFP & Proposal Development.
- **Methodologies & Tools:** Agile (SAFe, Scrum, Kanban), Waterfall & Hybrid Models, Jira, Confluence, Asana, MS Teams, Slack.

PROFESSIONAL EXPERIENCE

Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A global technology consulting firm specializing in AI-powered digital transformation, delivering innovative software solutions for top-tier clients across various industries.

- Led globally distributed teams of up to 100+ members to deliver complex digital transformation programs for clients like Royal Caribbean and Dick's Sporting Goods.
- Managed the full project lifecycle, including meticulous planning, scheduling, and budget oversight, ensuring on-time delivery of enterprise-scale e-commerce and guest experience platforms.
- Drove a 40% e-commerce performance improvement for a major retail client by implementing Core Web Vitals, showcasing rigorous quality control and technical oversight.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A software development firm delivering custom cloud-based solutions, big data analytics, and media streaming services for sports and healthcare organizations.

- Directed end-to-end development of a media streaming platform for Concacaf, managing all phases from RFP and staffing to production launch and support.
- Oversaw the integration of AWS cloud services and data systems, delivering high-availability solutions that improved data accessibility and streaming for thousands of users.
- Implemented Scrum methodologies for teams of 10+, improving delivery predictability and successfully launching critical patient data and media management systems on schedule.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company developing integrated hardware and software solutions, including IoT devices and management platforms for public safety and healthcare sectors.

- Led the full SDLC for a bodycam system, from Android firmware to web management software, resulting in a successful deployment of 3,000+ units.

- Managed project execution for government contracts, ensuring strict compliance with regulations, quality standards, and on-time delivery of integrated hardware-software systems.
- Directed operations, deployment, and support workflows, demonstrating hands-on leadership in both software development and physical hardware installation, maintenance, and quality assurance.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A SaaS provider delivering a comprehensive POS and business management platform for over 1,000 small businesses in the retail and wellness industries.

- Led the complete software development lifecycle for a SaaS POS product, including feature development, integrations, and releases, driving 1000+ business adoptions.
- Provided hands-on technical leadership, including coding and code reviews, to ensure high-quality, reliable software that minimized downtime and support tickets.
- Managed operations and support workflows, ensuring high system uptime and successful implementation of the software across a diverse client portfolio in LATAM.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading health and fitness center chain in Latin America, operating over 60 sites across multiple countries, focused on member wellness technology.

- Managed the technology infrastructure lifecycle across 60+ sites, including networking and access control systems, ensuring 99% operational uptime during major expansion.
- Led the implementation and operation of the IT Service Desk, improving ticket resolution rates by 30% and establishing robust support processes.
- Directed the deployment of Dynamics CRM & ERP systems, successfully managing a major business systems transformation to enhance operational and member management.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.