

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading complex technology programs, including medical device and healthcare system implementations. Expert in managing large, multi-site project lifecycles in regulated environments. Skilled in overseeing cross-functional teams to meet aggressive timelines and operational goals.

KEY SKILLS

- **Project & Operations Management:** Large-Scale Project Execution, Multi-Site Deployments, Risk Management, Budget & Resource Planning, Agile & Waterfall Methodologies, KPI/OKR Tracking, Stakeholder Reporting
- **Medical Device & Healthcare Technology:** Medical Device Integration (DICOM, HL7), Patient Portals, Imaging Systems, IoT Devices (RFID/Bluetooth), Healthcare IT Infrastructure, AWS Cloud Services
- **Team Leadership & Delivery:** Cross-Functional Team Leadership (+100), Offshore/Onsite Team Coordination, C-Level Communication, Vendor Management, Staffing & Performance Management, Driving Deliverables
- **Regulatory & Quality Assurance:** SDLC Compliance, Government Contract Adherence, Quality Management Systems, Production Support & Hypercare, Release Management, System Integration Testing

PROFESSIONAL EXPERIENCE

Technical Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native consulting company using AI and innovative technologies to reinvent business. Specializing in end-to-end software development for global clients.

- Drove program performance for clients like Royal Caribbean and Dick's Sporting Goods, achieving a 40% boost in digital platform efficiency via adaptive roadmaps.
- Led globally distributed teams of over 100 engineers through complex software development lifecycles, ensuring on-time delivery of enterprise-scale retail and travel applications.
- Managed full project lifecycle from RFP analysis to release, overseeing PI planning, budget, and risk to align execution with C-level stakeholder goals.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A software development firm creating custom technology solutions for the media and healthcare industries, specializing in cloud services and mobile applications.

- Managed development of healthcare IT solutions for multiple clinics, including medical imaging integration (DICOM) and patient portals, improving diagnostic access and speed.
- Led multi-site deployments of surgery management systems, enhancing operational efficiency and accuracy for clinical staff and reducing patient wait times.
- Directed projects from RFP to production support, overseeing teams of 10+ engineers to deliver AWS-based healthcare applications on schedule and within budget.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company delivering integrated hardware and software solutions for public safety and healthcare, focusing on IoT, mobile, and real-time data management.

- Led development and multi-city deployment of an Android-based bodycam system for law enforcement, successfully supporting over 3,000 devices under strict government regulations.

- Directed the implementation of IoT medical devices (Bluetooth call systems, RFID tracking) in over 10 clinics, improving nurse response times and asset management.
- Oversaw project execution within stringent contract constraints, managing all technical and operational aspects from planning and coding to deployment and support.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A SaaS provider delivering POS and business management software for over 1,000 small businesses in the retail, fitness, and health sectors.

- Led the full SDLC for a SaaS platform, automating billing and inventory for 1,000+ businesses and increasing their operational efficiency.
- Directed a 30+ person team in a hybrid Waterfall/Kanban environment, delivering product enhancements that increased member retention and reduced data entry time.
- Managed technical and support operations through hands-on leadership in coding, QA, and release, ensuring high system uptime and customer satisfaction.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading health and fitness center chain operating across more than 60 locations in Latin America, providing comprehensive wellness and medical sport services.

- Managed IT infrastructure and operations across 60+ sites in three countries, achieving high system uptime for all critical business and member-facing platforms.
- Led the implementation of a custom CRM and billing software with biometric access control, improving member security and streamlining billing operations.
- Directed the company-wide implementation of Microsoft Dynamics CRM & ERP, centralizing business operations and creating a unified platform for sales, service, and finance.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.