

## SEBASTIAN OCHOA ALVAREZ

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### **PROFESSIONAL SUMMARY**

Adaptive Project Manager with 10+ years of experience leading complex, enterprise-wide technology implementations. Expert in coordinating diverse stakeholders including HR, legal, and leadership to drive strategic initiatives. Skilled in full lifecycle project delivery, from planning and budgeting to change management and risk mitigation. Excels at liaising with external vendors and ensuring successful system adoption, consistently improving organizational processes and efficiency across various industries.

### **KEY SKILLS**

- **Project & Program Management:** Enterprise Implementation, Strategic Planning, Scheduling, Budgeting, Risk Management, Change Management, Stakeholder Engagement, Vendor Management, Process Improvement
- **Methodologies & Frameworks:** SAFe, Scrum, Kanban, Scrum of Scrums, Waterfall, Hybrid Models
- **Technical & Domain Expertise:** HR Technology Implementation, SDLC, Cloud Platforms (AWS GCP), System Integration, AI & Generative AI, Data Migration, Digital Transformation
- **Tools & Certifications:** Jira, Confluence, MS Teams, Asana, SAFe 6, A-CSM, CSM, CSPO, Google Project Management
- **Languages:** Spanish

### **PROFESSIONAL EXPERIENCE**

#### **Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A digitally native company focusing on reinventing business through innovative technology solutions, specializing in AI-powered software development and consulting for global enterprises.*

- Led an enterprise-wide digital transformation for Royal Caribbean, managing project scope, budget, and risks to enhance the guest journey across multiple onboard services.
- Coordinated with C-level stakeholders and global teams (100+) to execute quarterly roadmaps, consistently delivering complex features on time and within budget.
- Directed a strategic staffing initiative for Banco de Chile, defining requirements and leading the selection and onboarding process for 150+ technical and leadership roles.
- Improved e-commerce platform performance for Dick's Sporting Goods by 40% through strategic process improvements and effective management of cross-functional development teams.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL

*A software consultancy delivering innovative cloud-based solutions, specializing in media, big data, and healthcare technology for the US market.*

- Managed end-to-end project delivery for Concacaf, from RFP to production, implementing new media streaming services that significantly improved fan engagement.
- Led the implementation of AWS-based healthcare solutions, including voice-to-text applications, improving procedure documentation speed and accuracy for physicians.
- Directed the staffing and formation of engineering teams, establishing Scrum methodologies that improved project predictability and on-time delivery by over 25%.

#### **Technical Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia

*Developed and deployed integrated hardware and software solutions for public safety and healthcare sectors, focusing on IoT and real-time data systems.*

- Led the full SDLC for a bodycam system for the Colombian Police, coordinating hardware and software development under strict government contract regulations.
- Managed the successful deployment of 3,000+ bodycams, ensuring operational readiness and improving officer accountability through reliable, real-time data capture.
- Implemented a nurse call system across 10+ hospitals, improving patient care response times by 30% through effective project planning and execution.

### **Technical Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia

*Provided SaaS-based Point-of-Sale (POS) and business management software for over 1,000 small businesses across retail and wellness industries.*

- Directed the entire SDLC for a flagship POS product, leading technical teams in coding, quality assurance, and release management.
- Implemented and customized software for 1,000+ businesses in Latam, increasing client operational efficiency and retention through tailored feature delivery.
- Led technical integrations with third-party systems like payment processors and accounting apps, expanding product functionality and market competitiveness.

### **PROFESSIONAL DEVELOPMENT**

#### **Certified SAFe 6 Agilist**

01/2025

Scaled Agile, Inc

#### **Advanced Certified ScrumMaster (A-CSM)**

08/2024

Scrum Alliance

#### **Certified Scrum Product Owner (CSPO)**

09/2023

Scrum Alliance

#### **Certified ScrumMaster (CSM)**

07/2022

Scrum Alliance

### **EDUCATION**

#### **Bachelor of Science (B.S.), Computer Engineering**

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

*A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.*

#### **Graduate Certificate, Technology Management**

12/2008

EAN University, Bogota, Colombia

*A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.*