SEBASTIAN OCHOA ALVAREZ
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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading complex, large-scale projects and cross-functional teams across diverse industries. Expert in full lifecycle project management, including budget oversight, schedule adherence, stakeholder communication, and risk mitigation. Skilled in managing projects with multi-million dollar budgets and leading teams of 100+ personnel. Eager to apply a robust project management skill set to the challenges of the commercial construction sector.

KEY SKILLS

- **Project & Program Management**: Full Project Lifecycle Scope & Schedule Management Budget & Cost Control Risk & Quality Management
- **Leadership & Coordination**: Cross-Functional Team Leadership (100+) Stakeholder & Vendor Management C-Level Reporting & Communication
- **Methodologies & Frameworks**: Agile (Scrum Kanban SAFe) Waterfall & Hybrid Models OKR & KPI Tracking
- **Technical Acumen & Tools**: Microsoft Project Jira & Confluence RFP & Proposal Management Contract Adherence
- **Languages**: Spanish

PROFESSIONAL EXPERIENCE

Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A digitally native company offering innovative technology solutions and software development, focusing on AI-driven transformations for global clients across multiple industries.

- Managed the full project lifecycle for large-scale programs for clients like Royal Caribbean, ensuring adherence to budget, scope, and quality standards.
- Led cross-functional teams of 100+ engineers, coordinating deliverables across multiple workstreams to ensure seamless integration and on-time project completion.
- Directed budget and cost control for multi-million dollar projects, improving performance and cost efficiency by 40% through rigorous KPI tracking and resource management.
- Facilitated stakeholder communication and C-level reporting, translating complex project status into clear RAG indicators and managing client expectations throughout project execution.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL

A software consulting firm specializing in cloud services, big data solutions, and custom applications for the media and healthcare sectors.

- Oversaw end-to-end project delivery for fixed-price contracts, from initial RFP review and proposal creation to final implementation and support.
- Coordinated project teams and external vendors for clients like Concacaf, ensuring successful integration of complex systems under tight deadlines and budgets.
- Implemented adaptive project management methodologies that improved delivery predictability and client satisfaction for complex data-intensive projects in healthcare and media.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia

Developed integrated hardware and software solutions, including mobile devices and management platforms, for public safety and healthcare clients.

- Led project planning and execution for government contracts, including the deployment of 3,000+ bodycam units, ensuring strict compliance with all specifications.
- Managed the entire project life cycle and coordinated with hardware teams to ensure seamless integration and functionality of the final product.
- Directed project operations and customer support workflows, leading to successful deployments and high client satisfaction across 10+ hospitals and clinics.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia
Provided SaaS-based Point-of-Sale (POS) and business management software solutions for over 1,000 small businesses in the LATAM market.

- Directed the complete product lifecycle for a flagship SaaS platform, from hands-on coordination and quality control to release and operational support.
- Led a team of 30+ professionals in a hybrid waterfall-kanban environment, delivering customized software solutions for diverse business needs across retail and fitness.
- Managed technical integrations with third-party hardware like biometrics and printers, ensuring system compatibility and reliability which improved client retention.

PROFESSIONAL DEVELOPMENT
Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION
Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.