SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading complex infrastructure and digital transformation projects, including data center environments. Expert in Agile and traditional methodologies, with strengths in end-to-end project delivery from design review to post-construction support. Excels in managing diverse stakeholders, large-scale budgets, and rigorous QA/QC programs for mission-critical facilities.

KEY SKILLS

- **Project & Program Management**: Data Center Projects, MEP Systems Integration Concepts, Commissioning Lifecycle (ASHRAE/LEED Principles), QA/QC Programs, Stakeholder & Vendor Management, Budget & Risk Control.
- **Technical & Infrastructure Expertise**: Data Center Migration (On-Prem to GCP), Cloud Platforms (AWS, GCP), Hardware/Software Integration (Bodycams, RFID, POS), Physical Access Control Systems, Infrastructure Deployment.
- **Methodologies & Certifications**: SAFe, Scrum, Kanban, Waterfall, PMP Framework, Google Project Management Certificate, SAFe 6 Agilist, A-CSM.
- **Tools & Reporting**: Jira, Confluence, Asana, MS Teams, KPI & OKR Tracking, Executive-Level RAG Status Reporting.

PROFESSIONAL EXPERIENCE

Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A digitally native consulting firm leveraging AI and innovative technologies to reinvent businesses and deliver large-scale software development and transformation projects for global clients.

- Led a complex datacenter migration from on-prem to GCP for Banco de Chile, managing over 100 personnel and coordinating diverse infrastructure and data teams.
- Managed comprehensive QA/QC programs for Royal Caribbean, ensuring system adherence to technical specifications and facilitating seamless, on-time production releases for mission-critical guest applications.
- Drove program performance for Dick's Sporting Goods, achieving a 40% boost in e-commerce platform efficiency through adaptive quarterly roadmaps and PI Planning execution.

Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL.

A software development company specializing in creating custom solutions using cloud services, big data, and AI for media, sports, and healthcare industries.

- Managed integration of medical imaging devices with AWS cloud, establishing DICOM data transfer protocols and ensuring high system reliability for multiple clinical environments.
- Spearheaded projects utilizing AWS infrastructure (Livestreaming, DynamoDB) to deliver media solutions for Concacaf, managing all phases from design review to production support.
- Directed fixed-price projects, defining scope, staffing teams, and delivering against KPIs for new platform launches, resulting in successful client acquisition and retention.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia.

An engineering firm delivering integrated hardware and software solutions, specializing in IoT, security, and management systems for public safety and healthcare sectors.

- Led end-to-end deployment of a hardware-software solution for the Colombian Police, delivering over 3,000 bodycams and managing firmware and system-wide software updates.

- Directed implementation of Bluetooth/RFID hardware systems in 10+ hospitals, managing physical installation, system integration, and operational workflows to improve asset tracking.
- Managed project delivery for government contracts, ensuring compliance with regulations and leading technical teams through the full lifecycle from planning to on-site implementation.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia.
A software-as-a-service (SaaS) provider developing and implementing point-of-sale and business management solutions for the restaurant, fitness, and retail industries in Latam.
- Directed development of a SaaS POS system, integrating hardware like turnstiles, biometrics, and printers for over 1,000 small businesses, streamlining their operations.
- Led the full product life cycle and operations support for the core platform, ensuring high uptime and successful implementations for a diverse client base.
- Managed a 30-person team, providing hands-on technical leadership in development and QA to deliver robust and scalable business management solutions.

IT Manager   07/2005 - 07/2012
Bodytech, Bogota, Colombia.
A leading health and fitness center chain in Latin America, focused on providing comprehensive wellness services supported by a robust technology platform.
- Managed the full lifecycle for physical access control systems, deploying software, turnstiles, and biometrics across more than 60 sites in Colombia, Peru, and Chile.
- Directed IT infrastructure rollout for 60+ new fitness centers, overseeing networking, IP phoning, and CCTV system implementation from planning to full operation.
- Established the company-wide IT Service Desk and operational procedures, improving ticket resolution rates and system uptime for all corporate and club locations.

PROFESSIONAL DEVELOPMENT
- **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management**: Certified Scrum Product Owner (CSPO).
- **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages**: English, Spanish.

EDUCATION
- **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.