

## SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochaalvarez

### **PROFESSIONAL SUMMARY**

Senior Technical Project Manager with 10+ years of experience leading complex digital transformations across Travel/Hospitality, Retail, and Finance. Expert in AI-driven, cloud-based, and system integration solutions, with a track record of improving performance and cultivating high-performance teams. Adaptive in Agile (SAFe, Scrum, Kanban) and hybrid methodologies, with strengths in end-to-end program delivery, executive reporting, and financial oversight.

### **KEY SKILLS**

- **Project & Program Management:** SAFe, Scrum, Kanban, Hybrid, Lean Startup, PI Planning, Roadmap Execution, Cost Benefit Analysis, Resource Allocation, Project Governance, Financial Management, Executive Communication, Vendor Management.
- **Technical & Cloud Platforms:** Microsoft Active Directory, Server, Networking, AWS, Google Cloud Platform, Azure, Enterprise Systems.
- **AI & Data Technologies:** AI/ML Integrations, Generative AI, Big Data Analytics, Voice-to-Text, Datawarehousing, Power BI.
- **Tools & Methodologies:** Jira, Confluence, MS Teams, Slack, Clickup, Asana, Agile, Waterfall.

### **PROFESSIONAL EXPERIENCE**

#### **Senior Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*Globant is a digitally native technology consulting company, driving software development and AI-driven solutions globally.*

- Drove program performance and cost efficiency for portfolios, achieving 40% boost in digital platform efficiency via adaptive quarterly roadmaps.
- Led end-to-end project lifecycles for diverse digital products, from feature discovery to release, supporting globally distributed teams of over 100 engineers.
- Orchestrated large-scale team allocation for 150+ positions, enhancing team scalability and improving KPI/OKR delivery weekly to quarterly.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL.

*Mango-Soft delivers innovative cloud-based software products and services focused on media and healthcare industries.*

- Implemented end-to-end digital products for media centers and streaming services, resulting in successful production launches and audience engagement.
- Orchestrated integration of medical imaging data and voice-to-text procedures for hospitals, improving operational efficiency and patient data access.
- Managed strategic team allocation, ensuring consistent KPI/OKR delivery and product definition through production across engagements.

#### **Technical Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia.

*TIPI specializes in integrated hardware and software solutions, enhancing operations across law enforcement and healthcare sectors.*

- Directed software development lifecycle for bodycam mobile devices and management platform, deployed to over 3,000 devices.
- Guided technical teams in implementing integrated hardware-software solutions, improving asset tracking and communication for 10+ clinics/hospitals.

- Managed project constraints and operational workflows, enhancing efficiency and achieving timely milestones in law enforcement and healthcare.

### **Technical Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia.

*IT Big Boss Software House developed and implemented SaaS solutions, including POS systems, for small businesses.*

- Oversaw full software development lifecycle for SaaS POS, leading implementation for 1,000+ small businesses in Latam.
- Guided technical teams in coding, code-review, and QA, ensuring robust software releases and optimized operational workflows.
- Managed ongoing operational support and workflow for POS system, optimizing service delivery and enhancing customer satisfaction.

### **IT Manager**

07/2005 - 07/2012

**Bodytech**, Bogota, Colombia.

*Bodytech is a leading fitness and health chain leveraging IT infrastructure and systems across multiple international sites.*

- Directed full lifecycle implementation of access control systems across 60+ sites, improving member flow and security.
- Led implementation and operations of IT Service Desk, improving support efficiency and system uptime.
- Managed infrastructure for networking, IP telephony, printing, and CCTV across 60+ sites, improving operational stability.

### **PROFESSIONAL DEVELOPMENT**

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

### **EDUCATION**

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.