SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Management professional with 10+ years of experience leading global teams and delivering complex digital transformations across industries. Expert in AI-driven, cloud-based, and system integration solutions, with a track record of improving performance and managing large-scale team allocation. Expert in Agile (SAFe, Scrum, Kanban) and traditional methodologies, with strengths in end-to-end project delivery, executive reporting, and financial oversight.

KEY SKILLS

- **AI Project Delivery**: AI/ML project leadership, Generative AI applications, Chatbot development, AI Governance, Data-driven decision making.
- **Project Management Methodologies**: SAFe, Scrum, Kanban, Waterfall, Agile, OKRs, PI Planning, Program & Portfolio Management
- **Technology & Platforms**: AWS, GCP, Azure, Jira, Confluence, React, React Native, Angular, Java, Springboot, SQL Server, MySQL, Firebase, Salesforce CRM
- **Business Acumen**: Cruise Lines, Banking, E-commerce, Retail, Healthcare, Government, Public Safety.

PROFESSIONAL EXPERIENCE

Senior Project Manager 08/2021 - 07/2025

Globant, Medellin, Colombia

A global IT consulting and software development company delivering innovative digital solutions at scale.

- Led technical delivery for Royal Caribbean Group's Guest App, achieving on-time launch of features including Google AI chatbot and onboard WiFi.
- Drove a 40% ecommerce performance improvement for Dick's Sporting Goods via Core Web Vitals optimization and adaptive quarterly roadmaps.
- Successfully managed over 100 team members across multiple projects for Banco de Chile, implementing Scrum of Scrums methodology, achieving timely delivery of KPIs and OKRs.

Technical Project Manager 01/2020 - 07/2021

Mango Soft, Miami, FL.

A software development firm specializing in cloud services and AI solutions for diverse industries.

- Delivered a voice-to-text application for healthcare professionals, enhancing operational efficiency and patient care.
- Implemented cloud migration (AWS) for medical imaging, improving data accessibility and storage capabilities for hospitals.
- Managed the development and launch of Concacaf's App, enabling a scalable and successful streaming service for various events.

Technical Project Manager 01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company delivering innovative solutions to both the public and private sectors in Colombia.

- Led the development and deployment of a bodycam system for the Colombian Police, comprising hardware, software, and a cloud-based management system.
- Successfully implemented a Bluetooth nurse-call system in multiple clinics and hospitals, improving patient care responsiveness.
- Defined and managed the project constraints based on government contracts throughout the full life cycle.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia.
A software house specializing in POS systems for various business sectors.
  • Developed and launched a SaaS-based POS system for various businesses resulting in increased efficiency and customer satisfaction.
  • Led the technical team, implementing and adapting the POS systems to over 1000 small businesses in Latam.
  • Successfully managed the integration of numerous external APIs and devices into the POS system, ensuring seamless operation and compatibility.

IT Manager   07/2005 - 07/2012
Bodytech, Bogota, Colombia.
A prominent fitness center chain in Latin America providing comprehensive health and fitness services.
  • Successfully implemented and managed IT infrastructure across 60+ sites in Colombia, Peru, and Chile.
  • Led the full Software Development Life Cycle for the CRM and billing system, improving operational efficiency and reporting.
  • Implemented and managed an IT Service Desk, providing efficient and effective support to the organization.

PROFESSIONAL DEVELOPMENT
  • **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
  • **Agile Product Management**: Certified Scrum Product Owner (CSPO).
  • **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
  • **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
  • **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
  • **Languages**: English, Spanish.

EDUCATION
  • **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
  • **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.