

## SEBASTIAN OCHOA ALVAREZ

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### **PROFESSIONAL SUMMARY**

Adaptive Technical Project Manager with 10+ years of experience leading complex, large-scale technology deployments and system integrations for global leaders in finance, public safety, and retail. Expert in full-lifecycle project management for critical infrastructure, including datacenter migrations and integrated hardware/software systems. Proven leader of 100+ member teams, managing scope, budget, and risk for high-value projects. Passionate about applying rigorous project controls to ensure operational excellence.

### **KEY SKILLS**

- **Leadership & Program Management:** Cross-Functional Team Leadership (100+), Stakeholder Management, Executive Reporting (RAG), Budget & Financial Oversight, Risk Assessment & Mitigation, Staffing & Resource Allocation
- **Project Management Methodologies:** Agile (SAFe, Scrum, Kanban), Waterfall (Hybrid), PMP/PMI Frameworks, PI Planning, KPI & OKR Tracking, End-to-End Project Delivery, Scope Definition & Control
- **Technical Systems & Infrastructure:** Datacenter Migration (On-prem to GCP), Cloud Infrastructure (AWS, GCP), Hardware & Firmware Deployment, System Integration (APIs, HL7, DICOM), Generative AI, SDLC
- **Industry & Domain Expertise:** Finance & Banking, Retail & E-commerce, Healthcare, Public Safety, Travel & Hospitality, Media & Entertainment
- **Languages:** Spanish

### **PROFESSIONAL EXPERIENCE**

#### **Senior Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A global, AI-first digital consulting firm that helps organizations reinvent themselves through innovative technology solutions, including software development and cloud engineering.*

- Led a critical datacenter migration from on-prem to GCP for Banco de Chile, managing 100+ personnel and ensuring business continuity with zero unplanned downtime.
- Directed project portfolios for clients like Royal Caribbean, overseeing budget, scope, and risk, and reporting C-level KPIs for high-value digital transformation initiatives.
- Improved e-commerce platform performance by 40% for Dick's Sporting Goods by leading Core Web Vitals optimization, directly enhancing system reliability and user experience.
- Pioneered a hybrid AI-human team model for British Airways, establishing new KPIs and delivery frameworks to accelerate project discovery and backlog creation.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL

*A specialized software development firm creating cloud-native solutions for the media, sports, and healthcare industries using AWS and big data technologies.*

- Managed development of a media streaming platform for Concacaf, leveraging AWS services to deliver high-availability content and statistics to thousands of global users.
- Directed the integration of medical imaging systems for multiple hospitals, using DICOM and HL7 V2 standards to ensure seamless and secure data transfer.
- Recruited, staffed, and led technical teams of 10+ engineers, implementing Scrum methodologies to deliver complex, fixed-price projects on time and within budget.

#### **Technical Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia

*A technology company specializing in integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.*

- Led the end-to-end lifecycle for a bodycam system for the Colombian Police, managing firmware, hardware deployment, and operational support for 3,000+ units.
- Directed project execution based on strict government contract constraints, leading a 10+ person team and ensuring quality and compliance across all project phases.
- Deployed an RFID asset tracking and nurse-call system across 10+ clinics, improving operational workflows, asset management, and staff response times.

### **Technical Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia

*SaaS provider of Point-of-Sale (POS) and business management software for small to medium businesses in the retail and wellness sectors.*

- Oversaw the full SDLC for a SaaS POS platform, leading to successful implementation and support for over 1,000 businesses across Latin America.
- Led hands-on technical delivery, including coding and architecture, while managing a 30+ person team to ensure product quality and on-time market releases.
- Engineered integrations with hardware like biometrics, turnstiles, and printers, expanding system functionality and increasing the product's competitive advantage.

## **PROFESSIONAL DEVELOPMENT**

### **Certified SAFe 6 Agilist**

01/2025

Scaled Agile, Inc

### **Advanced Certified ScrumMaster (A-CSM)**

08/2024

Scrum Alliance

### **Certified Scrum Product Owner (CSPO)**

09/2023

Scrum Alliance

### **Certified ScrumMaster (CSM)**

07/2022

Scrum Alliance

## **EDUCATION**

### **Bachelor of Science (B.S.), Computer Engineering**

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

*A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.*

### **Graduate Certificate, Technology Management**

12/2008

EAN University, Bogota, Colombia

*A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.*