

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Senior Project Manager with 10+ years of experience leading complex, enterprise-level digital transformations for public sector and commercial clients. Expert in managing the full project lifecycle, from RFP to delivery, for distributed teams of 100+ engineers. Skilled in Agile (SAFe, Scrum), budget and contract management, and executive stakeholder reporting. Excels at delivering solutions like enterprise data management systems and large-scale integrations on time and within budget.

KEY SKILLS

- **Project & Program Management:** Full Project Lifecycle Budget & Contract Management Stakeholder Relations Risk Mitigation Scope & Schedule Control
- **Methodologies & Frameworks:** SAFe Scrum Kanban Scrum of Scrums Hybrid Waterfall-Agile
- **Technical & Domain Expertise:** Enterprise Data & Content Systems AI & GenAI Cloud Platforms (AWS GCP) SDLC Management Public Safety & Government Contracts
- **Certifications:** SAFe 6 Agilist A-CSM CSM CSPO Google Project Management Certificate Google Generative AI Leader
- **Languages:** Spanish

PROFESSIONAL EXPERIENCE

Senior Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company focusing on reinventing businesses through innovative technology solutions, AI, and software development for global enterprise clients.

- Led project planning for Royal Caribbean, managing budgets and global teams (15+) to deliver new AI-powered guest app features on schedule and enhancing the customer journey.
- Directed a portfolio for Dick's Sporting Goods, improving e-commerce performance by 40% through Agile execution and rigorous KPI tracking with cross-functional teams.
- Orchestrated a 150+ person team for Banco de Chile, implementing a Scrum of Scrums framework to manage a complex data center migration project.
- Managed RFP analysis, proposal creation, and staffing for projects across finance and retail, ensuring alignment with client contracts and financial goals.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software consultancy delivering custom cloud-native solutions, big data analytics, and AI-powered applications for media and healthcare industries.

- Managed the end-to-end delivery of a media management platform for Concacaf, integrating AWS streaming and data services on a fixed-price contract.
- Led development of a voice-to-text AI application for healthcare clients, enhancing clinical documentation efficiency and streamlining workflows for medical professionals.
- Directed the implementation of medical imaging integrations, transferring DICOM data to AWS and improving patient data access for multiple Colombian clinics.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

A technology firm specializing in integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.

- Led the project lifecycle for a bodycam solution for the Colombian Police, managing a fixed-price government contract and overseeing deployment of 3,000+ devices.

- Directed the SDLC for a web-based management software for secure video storage and retrieval, delivering a critical content management system for law enforcement.
- Managed scope and release for integrated systems in healthcare, improving nurse call response times and asset tracking accuracy across multiple clinics.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

An entrepreneurial software house that developed and scaled a SaaS-based POS system for over 1,000 small businesses in LATAM.

- Led the full SDLC for a SaaS POS product, overseeing feature development, integrations, and releases to a user base of 1,000+ businesses.
- Managed technical teams in an agile-hybrid environment, delivering hands-on coding, code reviews, and quality assurance to enhance product stability and performance.
- Directed operations and customer support workflows, achieving high client retention through reliable system performance and responsive issue resolution.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.