SEBASTIAN OCHOA ALVAREZ
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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading cross-functional teams and delivering complex projects in data-intensive and regulated sectors. Expert in structured (Waterfall, Hybrid) and Agile methodologies, managing the full project lifecycle from planning and scheduling to execution and reporting. Skilled in resource management, risk mitigation, and stakeholder engagement, with a strong ability to master new tools like Smartsheet to drive project success for critical national initiatives.

KEY SKILLS

- **Project Management & Methodologies**: Project Planning Scheduling Scope Definition Risk Assessment Budget Management Waterfall Hybrid
- **Tools & Reporting**: Smartsheet MS Project Jira Asana Confluence Status Reporting KPI & OKR Dashboards
- **Stakeholder & Team Management**: Stakeholder Engagement Executive Reporting Resource Management Cross-functional Team Leadership 100+ Vendor Management
- **Certifications & Domain Expertise**: Google Project Management Microsoft Project Management SAFe 6 Agilist A-CSM Data & Research AI Integration
- **Languages**: Spanish

PROFESSIONAL EXPERIENCE

Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A digitally native company focusing on reinventing business through innovative technology solutions, AI, and comprehensive software development consulting for global enterprises.

- Directed project lifecycles for clients like Banco de Chile, managing plans, schedules, and deliverables for 100+ member teams using hybrid methodologies.
- Managed project constraints including scope, budget, and resources for Royal Caribbean, ensuring on-time delivery of digital products through meticulous progress tracking.
- Created comprehensive status reports and KPI dashboards for C-level stakeholders, translating complex project data into clear RAG indicators for informed decision-making.
- Led the planning and execution of quarterly roadmaps for Dick's Sporting Goods, improving e-commerce platform performance by 40% through effective dependency management.

Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL

A software development firm delivering custom solutions in cloud services, big data, and media streaming for North American clients.

- Executed end-to-end project plans for data-intensive media applications for Concacaf, managing schedules and deliverables for fixed-price contracts with AWS cloud technologies.
- Coordinated project requirements and stakeholder communications for healthcare clients, delivering critical integrations for imaging, patient data (HL7), and AWS-based services on schedule.
- Staffed and led a 10+ person technical team, implementing a hybrid waterfall/scrum approach to ensure timely project completion and post-launch support.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia

A technology company specializing in integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.

- Led project delivery for the Colombian Police, managing government contract requirements for a bodycam system, including planning, quality control, and on-time deployment.
- Directed the full software development lifecycle for integrated hardware/software products, ensuring projects adhered to strict timelines and technical specifications.
- Managed operational support workflows and deployments for over 3,000 devices, mitigating risks and ensuring system stability in a high-stakes environment.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia

A SaaS provider developing and implementing Point-of-Sale (POS) and business management software for over 1,000 small businesses in Latam.

- Oversaw the full product lifecycle for a SaaS platform, defining project scope and managing development schedules to meet diverse client requirements.
- Led technical teams hands-on, managing project execution, code reviews, and releases to ensure product quality and adherence to project plans.
- Coordinated over 1,000 implementations, adapting the core product and managing integrations with third-party hardware and software systems under a SaaS model.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.