

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Technical Project Manager with 10+ years of experience leading complex, high-value engineering and technology projects from concept to completion. Expert in managing project financials, quality, and risk for large-scale system integrations. Excels in stakeholder communication and leading cross-functional teams to deliver on critical technical and business objectives.

KEY SKILLS

- **Project Lifecycle & Financial Management:** Cradle-to-Grave Execution, Risk & Quality Management, Financial Controls, Change Orders, Contract Management, Stakeholder Reporting.
- **Technical Project Leadership:** Complex System Integration, Hardware/Software Lifecycles, Engineering Deliverables, Technical Specifications, Vendor & Procurement Partnership.
- **Methodologies & Frameworks:** Hybrid Waterfall & Agile (Scrum, Kanban, SAgile), PMP/PMI Practices, Lean Principles, Full SDLC Execution.
- **Tools & Technologies:** Jira, Confluence, MS Teams, Slack, Azure, AWS, GCP, AI-driven Solutions, Data Migration.

PROFESSIONAL EXPERIENCE

Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

Global digital consultancy reinventing businesses through innovative technology solutions, specializing in AI-powered software development and large-scale digital transformation for enterprise clients.

- Led end-to-end delivery of complex digital programs for clients like Royal Caribbean, managing budgets, scope, and quality across globally distributed teams.
- Managed project financials and contract deliverables for fixed-price engagements, orchestrating quarterly planning and ensuring alignment with C-level stakeholder expectations and technical specifications.
- Improved e-commerce platform performance by 40% for Dick's Sporting Goods by implementing rigorous quality controls and adaptive project roadmaps to meet business goals.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

A specialized software development firm delivering custom cloud-based solutions and data services for media, sports, and healthcare industries across international markets.

- Directed fixed-price projects for clients like Concacaf, overseeing the full lifecycle from RFP analysis and proposal to final implementation and hyper-care support.
- Managed stakeholder communications and ensured technical deliverables for a media streaming platform on AWS, integrating multiple data sources for real-time statistics and performance.
- Delivered complex healthcare data integrations, transferring medical device data (DICOM) to AWS and ensuring compliance with industry standards and system requirements.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company developing integrated hardware and software solutions, including IoT devices and management platforms for public safety and healthcare sectors.

- Led cradle-to-grave project management for a bodycam system for law enforcement, overseeing hardware firmware, software development, quality, and full system integration.
- Managed the deployment and operational support for over 3,000 bodycam units, ensuring system reliability and adherence to strict government contract specifications.

- Directed the development and installation of integrated RFID and Bluetooth-based systems in over 10 hospitals, improving asset tracking and operational efficiency.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

A SaaS provider delivering comprehensive POS and business management software solutions for over 1,000 small and medium businesses in retail and wellness sectors.

- Led the full software development lifecycle for a flagship SaaS product, integrating hardware like biometric scanners, printers, and access control systems.
- Managed technical teams and hands-on development, code review, and release processes to ensure high-quality, reliable software for a diverse client base.
- Directed operations and customer support workflows, ensuring system uptime and continuous improvement for a platform processing extensive daily transactions and business data.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

A leading chain of health and fitness centers across Latin America, focused on providing comprehensive wellness services supported by a robust technology infrastructure.

- Managed the technology infrastructure lifecycle across 60+ sites, including networking, security, and access control systems to ensure operational continuity and security.
- Led the implementation of Microsoft Dynamics CRM & ERP systems, overseeing the project from planning and vendor selection to final deployment and user adoption.
- Established and led the IT Service Desk, defining support protocols and managing operations to maintain high levels of system availability and user satisfaction.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.