

## SEBASTIAN OCHOA ALVAREZ

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### **PROFESSIONAL SUMMARY**

Technical Project Manager with 10+ years of experience delivering complex AI and software integrations in regulated healthcare and enterprise environments. Expert in leading cross-functional engineering, product, and clinical teams from roadmap alignment to market-ready solution delivery. Adept at managing project lifecycles, mitigating risks, and ensuring compliance, with specific expertise in medical imaging (DICOM) and AI-driven clinical applications.

### **KEY SKILLS**

- **Project & Program Management:** AI & Software Integration, Cross-Functional Leadership, Budget & Risk Management, Agile (Scrum, SAFe), Stakeholder Communication, Resource Planning
- **Healthcare & Regulated Industries:** Medical Device Integration, Clinical Workflows, Healthcare Data (DICOM, HL7 V2), Regulatory Compliance, Quality Assurance, Enterprise Software
- **Technologies & Platforms:** AI & Machine Learning, Cloud (AWS, GCP), Java, Python, SQL & NoSQL, CI/CD, JIRA, Confluence
- **Certifications:** Google Project Management, Google Generative AI Leader, SAFe 6 Agilist, A-CSM, CSPO, AWS Cloud Technical Essentials
- **Languages:** Spanish

### **PROFESSIONAL EXPERIENCE**

#### **Technical Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*A digitally native consulting firm leveraging AI and innovative technologies to reinvent businesses and deliver large-scale software solutions for global enterprise clients.*

- Directed global, cross-functional teams (up to 100+) in delivering complex digital transformation programs, aligning project execution with strategic quarterly roadmaps (PI Planning).
- Managed the full lifecycle of an AI-powered chatbot for Royal Caribbean, from RFP to release, improving guest service response times and satisfaction.
- Oversaw the integration of new platform components for Dick's Sporting Goods, boosting e-commerce performance by 40% through targeted Core Web Vitals enhancements.
- Led program planning and execution for banking clients, including a datacenter migration to GCP and implementation of a new data warehouse for enhanced analytics.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL

*A software consultancy specializing in cloud-native applications, AI solutions, and data integration for the healthcare and media industries.*

- Led project execution for an imaging integration solution for multiple hospitals, transferring medical device data (DICOM) to AWS for enhanced visualization and access.
- Managed the development of an AI-powered voice-to-text application for clinicians, integrating with AWS Polly to automate procedural notes and improve workflow efficiency.
- Coordinated with clinical and technical teams to integrate patient data from health centers using HL7 V2, ensuring regulatory compliance and data integrity.

#### **Technical Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia

*A technology firm developing integrated hardware and software solutions, including IoT devices and management platforms for public safety and healthcare clients.*

- Led the end-to-end SDLC for a bodycam system for the Colombian Police, integrating hardware firmware with a web-based management and streaming platform.
- Deployed integrated hardware/software solutions across 10+ clinics, including Bluetooth nurse-call systems and RFID asset tracking, improving operational responsiveness.
- Managed development of a patient flow tracking board for hospitals, integrating with existing systems to reduce wait times and optimize resource allocation.

#### **Technical Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia

*An entrepreneurial software house that developed and scaled a SaaS-based POS and business management platform for over 1,000 SMBs in LATAM.*

- Directed the full software development lifecycle for a market-leading SaaS POS platform, from concept to deployment and support for 1,000+ businesses.
- Led the hands-on technical development and integration of features including payment processing, inventory management, and biometric access control for diverse clients.
- Managed client implementations for various industries, including fitness and health centers, resulting in high customer retention and successful market penetration.

#### **PROFESSIONAL DEVELOPMENT**

##### **Certified SAFe 6 Agilist**

01/2025

Scaled Agile, Inc

##### **Advanced Certified ScrumMaster (A-CSM)**

08/2024

Scrum Alliance

##### **Certified Scrum Product Owner (CSPO)**

09/2023

Scrum Alliance

##### **Certified ScrumMaster (CSM)**

07/2022

Scrum Alliance

#### **EDUCATION**

##### **Bachelor of Science (B.S.), Computer Engineering**

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

*A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.*

##### **Graduate Certificate, Technology Management**

12/2008

EAN University, Bogota, Colombia

*A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.*