SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochoaalvarez

PROFESSIONAL SUMMARY

Adaptive Senior Project Manager with 10+ years leading complex IT projects, including government and enterprise programs. Expert in independent verification and validation (IV&V) across the full SDLC, from requirements evaluation to system test assessment. Skilled in risk management, artifact review, and C-level reporting for large-scale digital transformations. Expert in Agile and traditional methodologies, ensuring compliance and success for projects impacting thousands of users and multi-million dollar budgets.

KEY SKILLS

- **IV&V & Quality Assurance**: Requirements Traceability Analysis, System Test Assessment & Verification, SDLC Artifact Review, Risk & Issue Management, Performance & Compliance Audits.
- **Project & Program Management**: Agile (SAFe, Scrum, Kanban), Waterfall & Hybrid Models, Budget & Financial Oversight, Resource & Capacity Planning, KPI & OKR Reporting.
- **Technical & Architectural Acumen**: Enterprise & System Architecture Assessment, Cloud Platforms (AWS, GCP), AI & GenAI Solutions, Database Management (SQL/NoSQL), SDLC & Release Management.
- **Stakeholder & Vendor Management**: Government Contract Compliance, C-Level & Executive Reporting, RFP Analysis & Proposal Development, Cross-Functional Team Leadership, Vendor & Offshore Team Oversight.

PROFESSIONAL EXPERIENCE

Senior Project Manager   08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native consulting firm focused on AI and cognitive solutions, reinventing businesses through innovative technology and software development for global enterprises.

- Assessed project health for clients like Royal Caribbean by reviewing development artifacts, managing risks, and ensuring requirements traceability, improving on-time feature delivery.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by conducting system evaluations and verifying development against Core Web Vitals.
- Led quarterly PI planning and roadmap execution for multi-million dollar portfolios, providing detailed IV&V-style KPI reports to C-level stakeholders to validate progress.

Technical Project Manager   01/2020 - 07/2021

Mango Soft, Miami, FL.

A software development consultancy specializing in cloud-native solutions, big data analytics, and custom applications for the media, sports, and healthcare industries.

- Directed the project lifecycle for Concacaf, assessing system requirements and validating media streaming services to ensure performance for thousands of simultaneous users.
- Managed the development and validation of AWS-based healthcare solutions, including DICOM imaging, ensuring strict compliance with industry data and integration standards.
- Implemented Scrum methodologies and conducted regular assessments of team velocity and project milestones, providing stakeholders with transparent activity and risk reports.

Technical Project Manager   01/2019 - 12/2019

TIPI, Medellin, Colombia.

Provider of integrated hardware and software solutions, specializing in body-worn camera technology and IoT devices for law enforcement and healthcare sectors.

- Led a complex IT project for the Colombian Police, delivering a bodycam system for 3,000+ officers under stringent government contract and compliance requirements.

- Oversaw the full SDLC, conducting rigorous system testing and verification of all hardware firmware and software applications to ensure operational readiness.
- Managed project constraints and artifacts, performing regular evaluations and reporting progress to government stakeholders to ensure on-time, on-budget delivery and compliance.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia.
A SaaS company I founded, providing POS and business management software solutions for over 1,000 small businesses in retail and fitness.
- Architected and managed the entire SDLC for a multi-tenant SaaS platform, continuously assessing feature performance and system stability for a diverse user base.
- Directed development of payment processing, inventory, and CRM modules, performing verification and validation for each major release to ensure system reliability.
- Established project management processes and quality assurance checks that increased customer retention by validating system integrity and reducing support tickets.

IT Manager   07/2005 - 07/2012
Bodytech, Bogota, Colombia.
A leading chain of health and fitness centers across Latin America, operating over 60 locations focused on member wellness through technology.
- Managed IT infrastructure and enterprise systems across 60+ sites, assessing technical architecture and ensuring high availability for critical business operations.
- Led the Dynamics CRM & ERP implementation, evaluating system requirements against business needs and verifying data migration and integration integrity for accuracy.
- Established and directed the IT Service Desk, implementing formal processes for issue tracking and resolution which improved overall system uptime and stability.

PROFESSIONAL DEVELOPMENT
- **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management**: Certified Scrum Product Owner (CSPO).
- **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages**: English, Spanish.

EDUCATION
- **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.