SEBASTIAN OCHOA ALVAREZ
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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading complex IT projects, specializing in the Life Sciences, Healthcare, and Medical Device sectors. Expert in managing the full SDLC within regulated environments (GxP/CSV principles), leading matrixed teams, and delivering system solutions. Excels in financial oversight, risk mitigation, and executive reporting.

KEY SKILLS

- **Project & Program Management**: Scope, Budget & Schedule Management, Risk & Issue Mitigation, Resource Planning, Stakeholder Reporting (PMO, Executive), Vendor Management, Multi-Project Implementation.
- **Life Sciences & Healthcare IT**: Medical Device Integration (DICOM), Clinical Operations Systems, Patient Portals, Computer System Validation (CSV/CSA Principles), Data & Analytics, Regulated Environments.
- **Methodologies & SDLC**: Agile (Scrum, Kanban, SAFe), Waterfall, Hybrid Models, Full Software Development Life Cycle (SDLC) Management, Requirements Gathering, Release Management, Quality Assurance.
- **Technical Acumen & Tools**: Project Management Software (Jira, Confluence, MS Project, Asana), Cloud Platforms (AWS, GCP), AI Integration, Data Migration, CRM & ERP Implementation.

PROFESSIONAL EXPERIENCE

Technical Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia

A digitally native company offering innovative technology solutions. Focuses on AI-powered software development and consulting for global enterprise clients across multiple industries.

- Led a portfolio of projects for Royal Caribbean, managing global teams of 15+ to deliver AI chatbots and mobile apps, ensuring on-time, on-budget releases.
- Drove a 40% performance increase for Dick's Sporting Goods' e-commerce platform by managing the full SDLC and optimizing Core Web Vitals across distributed teams.
- Directed large-scale staffing and methodology implementation for 150+ engineers, leading 5 Scrum Masters to deliver complex banking solutions for Banco de Chile.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL.

A software consultancy specializing in custom solutions, with a strong focus on cloud services, big data, and IT implementations for healthcare and media industries.

- Managed end-to-end delivery of medical imaging solutions for multiple hospitals, integrating DICOM data with AWS and patient portals, improving diagnostic data access.
- Led development of a voice-to-text application for clinicians and a surgery event tracking board, reducing documentation time and improving patient flow visibility.
- Directed system implementation projects for clinics, including data migration and integration with health centers using HL7 V2 standards, ensuring data integrity and interoperability.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia.

A technology firm delivering integrated hardware and software solutions, specializing in IoT devices and management platforms for public safety and healthcare organizations.

- Led the full SDLC for a bodycam system for law enforcement, deploying over 3,000 devices and a central management platform under strict government contract requirements.

- Delivered integrated hardware/software solutions to 10+ hospitals, including Bluetooth nurse-call systems and RFID asset tracking, enhancing communication and operational efficiency.
- Managed project execution from planning to support for complex system integrations, ensuring compliance, on-time delivery, and successful adoption by end-users in regulated environments.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia.
A SaaS provider that developed, implemented, and supported a comprehensive POS and business management platform for small and medium-sized businesses across Latin America.
- Directed the entire product SDLC for a SaaS POS platform, leading a team of 30+ to create a scalable solution used by over 1,000 businesses.
- Managed custom integrations including biometrics and payment processors, increasing product adoption and providing tailored solutions for retail and health centers.
- Led hands-on technical development and release management, performing code reviews and quality control to ensure a robust and reliable SaaS product for all clients.

IT Manager   07/2005 - 07/2012
Bodytech, Bogota, Colombia.
A leading chain of health and fitness centers across Latin America, focused on providing wellness services supported by a robust technology infrastructure.
- Managed the full life cycle for a custom CRM, billing, and access control system across 60+ locations, increasing operational efficiency and member retention.
- Led the implementation of Microsoft Dynamics CRM & ERP, integrating business processes and providing a unified platform for sales, service, and financial operations.
- Directed all IT infrastructure and operations, including service desk, networking, and CCTV for sites in 3 countries, ensuring 99% system uptime and support.

PROFESSIONAL DEVELOPMENT
- **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management**: Certified Scrum Product Owner (CSPO).
- **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages**: English, Spanish.

EDUCATION
- **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.