SEBASTIAN OCHOA ALVAREZ
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PROFESSIONAL SUMMARY
Adaptive Project Management professional with 10+ years of experience leading global teams and delivering complex digital transformations across diverse industries. Expert in AI-driven solutions, cloud-based technologies, and system integrations, with a proven track record of improving performance and managing large-scale projects.

KEY SKILLS
- **Project Management Methodologies**: SAFe, Scrum, Kanban, Waterfall
- **Technology & Platforms**: Workfront, AWS, GCP, Azure, AI solutions, various programming languages and databases
- **Project Delivery & Management**: Program/portfolio management, risk management, budget management, stakeholder communication, on-time and within-budget delivery
- **Industries & Markets**: Finance, Healthcare, Retail, Travel/Hospitality, Media, Public Safety

PROFESSIONAL EXPERIENCE

Senior Project Manager   08/2021 - 07/2025
Globant, Medellin, Colombia
A global IT consulting and software development company focused on AI and digital transformation solutions, serving clients worldwide.
- Led technical project management and scrum for Royal Caribbean Group's Guest App, achieving on-time delivery of new features including a Google AI chatbot.
- Drove a 40% improvement in eCommerce performance for Dick's Sporting Goods by optimizing Core Web Vitals through agile methodologies and cross-functional team collaboration.
- Managed a 100+ person team across multiple countries for Banco de Chile's Metaverse and banking application projects, delivering key features on schedule and within budget.

Technical Project Manager   01/2020 - 07/2021
Mango Soft, Miami, FL.
A technology firm specializing in big data, cloud services, and healthcare solutions, supporting clients across multiple industries.
- Successfully delivered Concacaf's app and media center, utilizing AWS cloud services, integrating live streaming capabilities, and meeting aggressive deadlines.
- Implemented cloud-based imaging integration for multiple hospitals in Colombia resulting in streamlined workflows and improved patient care.
- Managed the full software development lifecycle of a voice-to-text application for healthcare professionals, optimizing transcription accuracy and enhancing efficiency.

Technical Project Manager   01/2019 - 12/2019
TIPI, Medellin, Colombia.
A technology solutions provider focused on hardware and software integration.
- Successfully led the development and deployment of 3000+ bodycams for the Colombian Police, integrating advanced features such as geolocation and real-time video streaming.
- Implemented a nurse-call system and asset tracking solution across 10+ Colombian clinics and hospitals, improving response times and asset management.
- Managed the end-to-end project lifecycle for a patient flow tracking board, integrating it with existing hospital systems to improve workflow efficiency.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia.

A software house developing POS systems for various industries.
- Developed and deployed a POS system for over 1000 small businesses in LATAM, incorporating features such as payment processing and inventory management.
- Led the full SDLC for a POS system, optimizing functionality and improving user experience across diverse platforms.
- Implemented key integrations for the POS system, including biometric authentication, barcode scanners, and payment gateways.

IT Manager   07/2005 - 07/2012
Bodytech, Bogota, Colombia.
A leading fitness center chain in Latin America, known for its innovative technology and focus on customer experience.
- Managed the implementation of a new access control system across 60+ locations, incorporating biometric authentication and improved security measures.
- Led the development and implementation of a CRM and billing software, optimizing operations and improving customer service.
- Successfully implemented and managed IT infrastructure including networking, IP telephony, and printing services for multiple fitness locations, significantly enhancing operational efficiency.

PROFESSIONAL DEVELOPMENT
- **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management**: Certified Scrum Product Owner (CSPO).
- **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages**: English, Spanish.

EDUCATION
- **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.