

SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Manager with 10+ years of experience leading cross-functional teams to deliver complex digital transformations, with a strong focus on the healthcare industry. Expert in full-cycle project delivery from planning to post-project evaluation, managing scope, budget, and resources for AI-driven and cloud-based solutions. Excels in stakeholder communication, risk mitigation, and driving operational efficiency in ambiguous, fast-paced environments. Certified in Agile (SAFe, A-CSM), Google Project Management, and Generative AI.

KEY SKILLS

- **Project Management Methodologies & Frameworks:** SAFe Scrum Kanban Waterfall Hybrid Models SDLC
- **Project Management Core Competencies:** Project Planning Resource Management Stakeholder Communication Risk Management Quality Assurance Issue Resolution Budgeting
- **Technologies & Platforms:** Jira Confluence MS Office AWS GCP Generative AI Cloud Services
- **Domains & Certifications:** Healthcare Finance Retail Hospitality Google Project Management Certified SAFe Agilist A-CSM
- **Languages:** Spanish

PROFESSIONAL EXPERIENCE

Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

An AI-focused digital consulting firm that helps organizations reinvent themselves through innovative technology solutions, crafting future-forward software development and digital experiences.

- Led project planning and execution for Royal Caribbean's digital concierge, managing scope, timelines, and resources to enhance the guest journey and onboard services.
- Drove a 40% performance improvement for Dick's Sporting Goods' e-commerce platform by managing project scope, quality assurance, and cross-functional team execution.
- Managed stakeholder communications for a 100+ person team at Banco de Chile, translating complex project progress into clear RAG status reports for C-level executives.
- Implemented robust risk management and change management processes for various projects, ensuring on-time delivery within budget across global teams.

Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL

A software development firm specializing in building custom cloud-based solutions for the media, sports, and healthcare industries.

- Directed end-to-end project delivery for multiple Colombian hospitals, launching voice-to-text apps that improved clinical documentation efficiency and accuracy.
- Managed the project to integrate medical imaging systems (DICOM) with AWS cloud, resolving technical issues and ensuring quality standards for patient data visualization.
- Oversaw project timelines and resource allocation for a surgery tracking board, facilitating clear communication between stakeholders and improving patient flow visibility.

Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia

A technology company developing integrated hardware and software solutions for public safety, law enforcement, and healthcare sectors.

- Led project planning and deployment of a nurse call system across 10+ hospitals, managing vendors and resolving issues to improve staff communication speed.
- Managed the full project lifecycle for bodycam solutions for the Colombian Police, including documentation and quality assurance for over 3,000 deployed units.
- Conducted post-project evaluations for an asset tracking solution in hospitals, identifying lessons learned that improved future implementation timelines by 20%.

Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia

A SaaS company that developed and supported point-of-sale (POS) and management software for over 1,000 small businesses in Latin America.

- Managed the entire software development lifecycle for a core POS product, defining project scope and deliverables to meet the needs of various retail businesses.
- Led project execution for feature integrations including payment processing and inventory management, increasing product adoption and overall customer satisfaction.
- Oversaw quality assurance and issue resolution for the SaaS platform, ensuring high system uptime and maintaining accurate documentation for all approved changes.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist

01/2025

Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)

08/2024

Scrum Alliance

Certified Scrum Product Owner (CSPO)

09/2023

Scrum Alliance

Certified ScrumMaster (CSM)

07/2022

Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering

12/2005

Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia

A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management

12/2008

EAN University, Bogota, Colombia

A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.