

## SEBASTIAN OCHOA ALVAREZ

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### **PROFESSIONAL SUMMARY**

Adaptive Project Manager with 10+ years of experience leading global teams and delivering complex digital transformations across multiple industries. Expert in Agile (SAFe, Scrum, Kanban) and traditional methodologies. Proven track record in improving performance and managing large-scale projects.

### **KEY SKILLS**

- **Project Management Methodologies:** SAFe, Scrum, Kanban, Waterfall
- **Software & Technologies:** Jira, Confluence, MS Project, AutoCAD, Excel (advanced), AWS, GCP, various programming languages
- **Industries & Client Types:** Finance, Healthcare, Retail, Travel/Hospitality, Media, Public Safety, Cruise Lines, E-commerce
- **Project Delivery Expertise:** Budget Management, Stakeholder Communication, Risk Management, Release Management, On-time and within-budget delivery

### **PROFESSIONAL EXPERIENCE**

#### **Senior Project Manager**

08/2021 - 07/2025

**Globant**, Medellin, Colombia

*Globant is a digitally native company focused on AI-driven software development and consulting services, serving major global clients.*

- Led technical project management and Scrum for Royal Caribbean's Guest App, improving on-time delivery by 15%.
- Managed Dick's Sporting Goods ecommerce project, resulting in a 40% increase in Core Web Vitals performance.
- Successfully delivered multiple projects for Banco de Chile, including a metaverse branch integration.

#### **Technical Project Manager**

01/2020 - 07/2021

**Mango Soft**, Miami, FL.

*Mango-Soft provides innovative cloud and big data solutions for healthcare and media clients.*

- Delivered a voice-to-text application for healthcare, improving medical record efficiency by 20%.
- Managed AWS migration for medical imaging data, reducing storage costs by 10%.
- Implemented a patient portal for image visualization, increasing patient satisfaction scores by 15%.

#### **Technical Project Manager**

01/2019 - 12/2019

**TIPI**, Medellin, Colombia.

*TIPI develops and implements hardware and software solutions for law enforcement and healthcare.*

- Led the development and deployment of over 3,000 bodycams for Colombian Police.
- Successfully implemented a nurse call system across multiple Colombian hospitals.
- Managed projects, resulting in streamlined patient workflows, and reduced wait times by 10%.

#### **Technical Project Manager**

08/2012 - 12/2018

**IT Big Boss Software House**, Medellin, Colombia.

*IT Big Boss Software House developed and deployed SaaS POS systems for diverse small businesses.*

- Developed and deployed a POS system used by over 1000 businesses in Latin America.
- Implemented key integrations improving sales processing speed and accuracy by 25%.
- Streamlined the software development lifecycle resulting in faster time-to-market.

## **IT Manager**

07/2005 - 07/2012

**Bodytech**, Bogota, Colombia.

*Bodytech is a leading health and fitness chain in Latin America, offering a wide range of fitness services.*

- Managed the implementation of a new access control system across 60+ locations.
- Led the development and implementation of a CRM and billing system for the company.
- Managed IT infrastructure for all sites, ensuring 99% uptime and reduced support tickets.

## **PROFESSIONAL DEVELOPMENT**

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

## **EDUCATION**

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.