SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Technical Project Manager with 10+ years of experience leading complex engineering and software projects. Expert in technical schedule management, cross-functional team coordination, and full lifecycle project execution. Skilled in managing detailed schedules, budgets, and resource forecasting for system integration and qualification activities. Expert in Agile and traditional methodologies, with strengths in financial oversight, risk management, and executive reporting for infrastructure and technology-driven initiatives across multiple industries.

KEY SKILLS

- **Project & Schedule Management**: Technical Schedule Development, Milestone Tracking, Logic Sequencing, Resource Forecasting, Change Control, Primavera P6, MS Project.
- **Technical Coordination & Testing**: Cross-Functional Team Integration, Test Sequence Planning, Equipment Qualification, System Integration, Release Management, Status Reporting.
- **Financial & Resource Planning**: Cost Plan Management, Budget Tracking & Reporting, Spend Correlation, KPI & OKR Implementation, Risk Analysis.
- **Methodologies & Tools**: Atlassian Suite (Jira, Confluence), SAFe, Scrum, Kanban, Waterfall & Hybrid Models, Advanced Excel, Google Cloud, AWS.

PROFESSIONAL EXPERIENCE

Technical Project Manager   08/2021 - 07/2025

Globant, Medellin, Colombia

A digitally native company offering innovative technology solutions, helping organizations reinvent themselves through AI-powered software development and consulting for premier global clients.

- Coordinated program-level schedules for Royal Caribbean, integrating multiple engineering teams to deliver guest-facing applications and onboard systems on time and within budget.
- Managed cross-functional teams of up to 100 engineers for clients like Banco de Chile, overseeing resource planning, budget tracking, and executive status reporting.
- Drove a 40% e-commerce performance improvement for Dick's Sporting Goods by managing testing activities, refining backlog, and implementing Core Web Vitals.

Technical Project Manager   01/2020 - 07/2021

Mango Soft, Miami, FL.

A software development firm specializing in custom solutions for media and healthcare, leveraging cloud services and big data to build high-performance digital products.

- Led project planning and execution for Concacaf, delivering media streaming services on AWS by coordinating schedules and resources for a 10+ person team.
- Managed the integration of voice-to-text AI services (AWS Polly) for healthcare clients, improving physician documentation speed and reducing transcription errors by 30%.
- Coordinated the transfer of medical imaging data to AWS cloud infrastructure, ensuring compliance with DICOM standards and improving data accessibility for clinicians.

Technical Project Manager   01/2019 - 12/2019

TIPI, Medellin, Colombia.

A technology company developing integrated hardware and software solutions, including bodycams and IoT devices, for public safety and healthcare sectors.

- Led the full lifecycle for a bodycam system, managing hardware qualification, firmware testing, and software development, resulting in deployment of 3,000+ units.
- Coordinated engineering teams for hardware/software integration projects, defining detailed schedules and test sequences for devices used by the Colombian Police.

- Implemented and supported RFID-based asset tracking systems in 10+ hospitals, managing deployment schedules, technical integrations, and reducing asset loss by 25%.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia.
An entrepreneurial software house that developed, delivered, and supported a comprehensive SaaS POS platform for over 1,000 small businesses across Latin America.
- Directed the complete software development life cycle for a SaaS POS platform, from requirements gathering and scheduling to release and operational support.
- Managed technical integrations with third-party hardware (printers, biometrics) and software, ensuring seamless functionality for 1,000+ retail and restaurant clients.
- Led a 30-person team, forecasting resources and managing project plans that resulted in a 95% customer retention rate for the SaaS product.

IT Manager   07/2005 - 07/2012
Bodytech, Bogota, Colombia.
A leading health and fitness center chain in South America, operating over 60 sites across Colombia, Peru, and Chile with a focus on technology-driven member experiences.
- Managed the technology infrastructure rollout for 60+ new sites, coordinating vendors, schedules, and budgets for networking, CCTV, and access control systems.
- Led the successful implementation of Microsoft Dynamics CRM & ERP, coordinating cross-functional teams to streamline business operations and improve data management.
- Directed the IT service desk, implementing support protocols and achieving a 98% system uptime across all club locations, ensuring business continuity.

PROFESSIONAL DEVELOPMENT
- **Agile Project Management**: Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management**: Certified Scrum Product Owner (CSPO).
- **Project Management**: Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI**: Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud**: Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages**: English, Spanish.

EDUCATION
- **Bachelor's Degree in Computer Engineering**: Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management**: EAN University, Bogota, Colombia.