

SEBASTIAN OCHOA ALVAREZ

Orlando, FL · (786) 475-0772

sebastian.ochoa.alvarez@gmail.com · www.linkedin.com/in/sebastianochaalvarez

PROFESSIONAL SUMMARY

Adaptive IT Project Coordinator with 10+ years of experience leading complex infrastructure projects and global technical deployments. Expert in managing the full project lifecycle, including financial/time reporting, procurement, and risk mitigation. Skilled in IT infrastructure (server, network, security, data center migration) and modern tools like GenAI, with a focus on driving project success through robust planning and communication.

KEY SKILLS

- **Project & Financial Coordination:** Full SDLC, Project Planning, Financial/Time Reporting, Procurement, Risk Mitigation, MS Project Suite.
- **IT Infrastructure & Deployment:** Data Center Migration, Server/Network Management, IT Security, Cloud Platforms (AWS, GCP), Hardware/Software Provisioning.
- **Methodologies & System Integration:** Agile (SAFe, Scrum), Waterfall, Hybrid Models, System Integration, API Utilization, Release Management.
- **Technical Tools & Platforms:** GenAI, Jira, Confluence, Power Automate, Google Cloud, AWS, SpringBoot, SQL, Firebase.

PROFESSIONAL EXPERIENCE

Technical Project Manager

08/2021 - 07/2025

Globant, Medellin, Colombia

Global digital consultancy reinventing business through innovative technology and AI-powered solutions, helping organizations create future-forward software products at scale.

- Coordinated a complex datacenter migration to GCP for Banco de Chile, managing infrastructure teams, procurement, and ensuring budget compliance for 100+ personnel.
- Directed technical integration for Royal Caribbean's guest apps, overseeing infrastructure for AI chatbots and cloud services, improving user engagement and onboard revenue.
- Managed hardware/software provisioning and deployment plans for Dick's Sporting Goods' e-commerce platform, improving site performance by 40% through infrastructure optimization.

Technical Project Manager

01/2020 - 07/2021

Mango Soft, Miami, FL.

Boutique software development firm specializing in cloud-native applications and custom technology solutions for the media, sports, and healthcare industries across the Americas.

- Administered deployment of AWS cloud infrastructure (Polly, DynamoDB) for Concacaf's media streaming services, managing project financials and coordinating global team deliverables.
- Managed integration of voice-to-text AI services (AWS Polly) for healthcare clients, overseeing software provisioning and ensuring compliance with healthcare data policies.
- Coordinated the end-to-end SDLC for medical imaging solutions, managing data transfer from devices to AWS and mitigating project risks for timely deployment.

Technical Project Manager

01/2019 - 12/2019

TIPI, Medellin, Colombia.

Technology company delivering integrated hardware and software solutions for public safety, IoT, and healthcare, focusing on real-time data and operational efficiency.

- Administered the deployment of 3,000+ bodycam devices for Colombian Police, managing firmware updates, docking station infrastructure, and back-end server maintenance.
- Led projects for an integrated nurse-call system using Bluetooth/RFID hardware, coordinating with hospital IT for network integration and system support.

- Created and managed implementation plans for law enforcement software, including requirements documentation, risk resolution, and hands-on system support during rollout.

Technical Project Manager

08/2012 - 12/2018

IT Big Boss Software House, Medellin, Colombia.

Provided SaaS point-of-sale and business management software, integrating hardware and payment systems for over 1,000 small businesses in retail and fitness.

- Directed the full SDLC for a SaaS POS platform, integrating infrastructure for payments, biometrics, and inventory management, increasing market adoption.
- Coordinated hardware and software integrations for customer deployments, including printers, barcode scanners, and access control systems, ensuring seamless operational setup.
- Managed technical support and release cycles for 1,000+ businesses, providing hands-on system support and troubleshooting to ensure high platform uptime.

IT Manager

07/2005 - 07/2012

Bodytech, Bogota, Colombia.

Leading health and fitness center chain in Latin America operating over 60 locations, focused on member wellness and technology integration.

- Managed IT infrastructure deployment across 60+ sites, overseeing networking, servers, IP phoning, and CCTV, ensuring standardized and secure operations.
- Led deployment of Dynamics CRM & ERP systems, coordinating with vendors, managing software procurement, and ensuring integration with access control infrastructure.
- Established the IT service desk, creating support processes, managing technical teams, and improving system uptime and user satisfaction across all locations.

PROFESSIONAL DEVELOPMENT

- **Agile Project Management:** Certified SAFe 6 Agilist, Advanced Certified ScrumMaster (A-CSM), Certified ScrumMaster (CSM).
- **Agile Product Management:** Certified Scrum Product Owner (CSPO).
- **Project Management:** Management 3.0, Google Project Management Certificate, Microsoft Career Essentials in Project.
- **AI:** Google Generative AI Leader Certificate, Microsoft Career Essentials in Generative AI.
- **Cloud:** Google Cloud Digital Leader Certificate, AWS Cloud Technical Essentials.
- **Languages:** English, Spanish.

EDUCATION

- **Bachelor's Degree in Computer Engineering:** Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia.
- **Graduate-level in Technology Management:** EAN University, Bogota, Colombia.