SEBASTIAN OCHOA ALVAREZ

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PROFESSIONAL SUMMARY

Adaptive Project Management professional with 10+ years of experience leading global teams and delivering complex digital transformations across various industries, including CPG. Expert in Agile and traditional methodologies, with a proven track record of improving performance and managing large-scale staffing and project portfolios.

KEY SKILLS

- **Project Management Expertise**: Agile (SAFe, Scrum, Kanban), Waterfall, Stage-Gate, PMP, Risk Management, Budget Management, Scope Definition, Stakeholder Management, Portfolio Management, Cross-functional Collaboration
- **Technology & Platforms**: Cloud (AWS, GCP, Azure), AI Integration, Data Migration, Software Development Lifecycle (SDLC), Smartsheet, Power BI, Microsoft Project
- **Leadership & Communication**: Team Leadership, Mentoring, Executive Reporting, Presentation Skills, Communication Strategy, Process Improvement, Capacity Planning, Decision-Making
- **Certifications**: PMP, SAFe 6 Agilist, A-CSM, CSPO

PROFESSIONAL EXPERIENCE

Senior Project Manager   08/2021 - 07/2025

Globant, Medellin, Colombia

A global leader in AI-powered software development and digital transformation consulting, serving 1000+ clients worldwide.

- Led the technical project management and Scrum Master function for Royal Caribbean's Guest App development. Managed 30+ engineers across multiple global locations, delivering all features on-time and within budget.
- Drove a 40% performance improvement in Dick's Sporting Goods' ecommerce platform by implementing Core Web Vitals optimizations. Led the Scrum of Scrums, managing 30+ engineers.
- Successfully managed the full project lifecycle for Banco de Chile's Metaverse Branch project, including team allocation for 100+ resources and effective stakeholder management.
- Defined and implemented the AI Agent model for British Airlines' mobile app, including initial estimation, roadmap creation, and initial backlog for 10 sprints.

Technical Project Manager   01/2020 - 07/2021

Mango Soft, Miami, FL

A software development firm specializing in cloud-based solutions for healthcare and media.

- Implemented cloud-based solutions (AWS) for Concacaf and MLS, delivering streaming services and news platforms on time and within budget. Managed 10+ engineers.
- Developed and deployed a voice-to-text system for several Colombian healthcare clients, enhancing the speed and efficiency of clinical documentation. Managed 10+ engineers.
- Successfully managed the integration of medical imaging systems with AWS, improving patient data access and operational workflows for multiple healthcare clients.

Technical Project Manager   01/2019 - 12/2019

TIPI, Medellin, Colombia

A software and hardware solutions provider for government and healthcare.

- Led the development and deployment of a bodycam system for the Colombian Police, managing 10+ engineers and delivering a fully functional system for 3000+ devices.

- Successfully implemented a nurse-call and asset-tracking system across 10+ clinics, improving communication and resource management. Managed 10+ engineers.
- Developed a patient flow tracking board, integrating with existing hospital systems to improve patient throughput and reduce wait times.

Technical Project Manager   08/2012 - 12/2018
IT Big Boss Software House, Medellin, Colombia
A software house providing SaaS POS solutions for various industries.
- Developed and deployed a POS system for 1000+ small businesses across Latin America, managing 30+ engineers and optimizing operations for diverse clients.
- Led the full SDLC for the POS system, integrating diverse technologies including biometrics and payment processing systems.
- Successfully managed the operational support and workflow for the POS system, ensuring smooth operations for a large customer base.

PROFESSIONAL DEVELOPMENT

Certified SAFe 6 Agilist   01/2025
Scaled Agile, Inc

Advanced Certified ScrumMaster (A-CSM)   08/2024
Scrum Alliance

Certified Scrum Product Owner (CSPO)   09/2023
Scrum Alliance

Certified ScrumMaster (CSM)   07/2022
Scrum Alliance

EDUCATION

Bachelor of Science (B.S.), Computer Engineering   12/2005
Politecnico Colombiano Jaime Isaza Cadavid, Medellin, Colombia
A highly-accredited Colombian institution distinguished by its robust technological and engineering focus, cultivating analytical and practical expertise in advanced computing and IT systems.

Graduate Certificate, Technology Management   12/2008
EAN University, Bogota, Colombia
A pioneering higher education institution focused on sustainable entrepreneurship, empowering professionals in strategic technology and innovation.