

SEBASTIAN CHACON

EDUCATION

WEB DEVELOPMENT & WEB DESIGN

TECHNICAL DEGREE
CENFOTEC UNIVERSITY 2023

WEB DEVELOPMENT IMMERSIVE PROGRAM

BOOTCAMP GRADUATE
BRAINSTATION 2021

SOFTWARE ENGINEERING

BACHELOR'S DEGREE
CENFOTEC UNIVERSITY - CURRENTLY STUDYING

HELLO!

SINCE STARTING MY DEVELOPMENT JOURNEY I'VE FELL IN LOVE WITH BUILDING THE MOST BEAUTIFUL AND UNIQUE WEBSITES. I AM CURRENTLY PASSIONATE ABOUT BUILDING NOT ONLY EYE-CATCHING, BUT USEFUL WEBSITES WITHOUT FORGETTING THE IMPORTANCE OF ACCESIBILITY. IN A MORE PERSONAL LEVEL, MY CURRENT Hobbies ARE LONGBOARDING, PHOTOGRAPHY, FASHION AND VIDEO EDITING. CURRENTLY WORKING ON MY OWN CLOTHING BRAND AND AN INNOVATIVE COMMERCE.

EXPERIENCE

KONRAD GROUP (SEPTEMBER 2021 - MAY 2023)

IN KONRAD, I WAS A FULL STACK SOFTWARE ENGINEER PERFORMING DIFFERENT TASKS THROUGHOUT DIFFERENT PROJECTS IN THE BANKING AND TRANSPORTATION INDUSTRIES. THE MAIN TECH STACK THAT I USED IN THESE PROJECTS WAS ADOBE EXPERIENCE MANAGER WITH JAVA IN THE BACKEND AND REACT IN THE FRONTEND. I WAS IN CHARGE OF DIFFERENT TASKS DEPENDING ON THE PROJECT, SUCH AS MAINTENANCE, DEPLOYMENTS FOR DIFFERENT WEBSITES, MIGRATIONS FROM OLDER VERSIONS OF AEM TO AEM CLOUD, AND FROM JAVASCRIPT TO TYPESCRIPT IN OTHER PROJECTS.

SOLASYSTEM (MARCH 2021)

SOLASYSTEM.IO WAS A HUB WHERE DIFFERENT USERS COULD CHECK OUT THE PROJECTS MADE IN THE SOLANA NETWORK, AS WELL AS SUBMIT THEIR OWN PROJECTS AND INFORMATION SO OTHERS CAN VISIT THEIR WEBSITE AND SHARE INTERESTS IN SOLANA. UNFORTUNATELY THE SITE IS NO LONGER ONLINE. IN SOLASYSTEM I WAS IN CHARGE OF DEVELOPING THE FRONTEND OF THE WEBSITE. THE WEBSITE AND PROJECT WAS BUILT RATHER QUICKLY AND EFFICIENTLY, AND IT CONNECTED WITH THE SQL DATABASES BUILT BY US DURING THE DURATION OF THE PROJECT. AS WELL AS SHOWING GRAPHS AND INFORMATION OF THE CURRENT SOLANA PRICES REAL-TIME.

5DIMES (OCTOBER 2018 - SEPTEMBER 2020)

IN 5DIMES, I WORKED AS A CUSTOMER SERVICE AGENT HANDLING QUESTIONS THAT CUSTOMERS HAD ABOUT THEIR ACCOUNTS, PAYMENTS, DEPOSITS , WAGERS, TECHNICAL ISSUES AND GENERAL QUESTIONS. I WAS A HIGH PERFORMER, WITH A HIGH SATISFACTION RATE, AND HAD CUSTOMERS FREQUENTLY ASKING FOR ME TO PROVIDE SUPPORT SPECIFICALLY FROM THEM, AS WELL AS PROVIDING NON-MANDATORY FOLLOW-UPS TO GO THE EXTRA MILE ON EACH INTERACTION.

CONCENTRIX (MARCH 2017 - AUGUST 2018)

IN CONCENTRIX, I WAS A CUSTOMER SERVICE AND TECH SUPPORT AGENT THAT HELPED CUSTOMERS FOR ONE OF THE MOST POPULAR AND POWERFUL MOBILE OPERATING SYSTEMS IN THE INDUSTRY. I WAS IN CHARGE OF GUIDING CUSTOMERS THROUGH KNOWN AND , SOMETIMES, UNIQUE PROBLEMS WITH THEIR MOBILE PHONES. I WAS A HIGH PERFORMER THROUGHOUT THE YEARS THAT I WAS THERE WITH A HIGH CUSTOMER SATISFACTION RATE, AS WELL AS HELPING AGENTS AS A FLOOR SUPPORT.

ABOUT ME