

Hello Mr,

Your electricity and gas bill

We've recently cancelled some charges for you. This credit is included in your balance and is shown on page 2.

For 11 July 2017 - 04 November 2017 (117 days)

The balance on your last bill (7 September 2017)	£8.49 in debit
You paid us (2 payments of £74.00)	£148.00 credit
Your charges for this period (including VAT)	£225.09
Your new account balance	£85.58 in debit

We are changing your monthly energy payment to £203.00

Your annual billing period is **11 Jul 2017 - 11 Jun 2018**.

Based on your current usage and prices (including VAT), and taking into account any existing debit on your account, we predict you may need to spend a further **£1,421.00** on energy between **8 Nov 2017** and the end of your annual billing period in order to ensure your account remains generally on track with your actual usage.

As you are due to make 7 monthly payments during this period, this means your monthly payment needs to increase from **£74.00** to **£203.00**. So, unless we hear from you, we'll change your payment to **£203.00** starting on **28 Nov 2017**.

If you'd like to make any changes to your Direct Debit, a minimum of four working days' notice is needed before your next payment.

Could you pay less?



Over the next 12 months

Electricity personal projection: £1,104.22

Gas personal projection: £798.10

This is based on an estimate of your usage last year. It includes your current tariff until 31 Aug 2018 and our current Standard (Variable) prices thereafter, as well as discounts or charges, like VAT.



You're on our cheapest tariff

You're on our cheapest electricity and gas tariffs available for your meters. We'll let you know at least once a year if this changes.

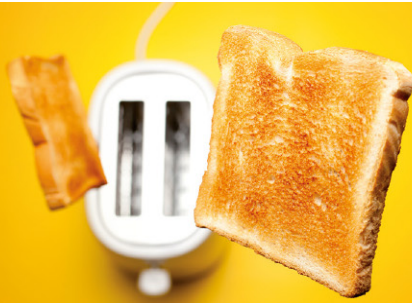
Remember - It might be worth thinking about switching your tariff or supplier.

Please note that different tariffs may have eligibility criteria, limited availability, different terms and conditions or require a meter exchange.

For more about your current tariff, see page 2.



Scan this QR code with your smartphone or tablet to compare tariffs and see if you can save money.



edfenergy.com

0800 096 9000

8am-8pm Mon-Fri, 8am-2pm Sat

24 hour emergencies:

Electricity: call 105

Gas: 0800 111 999



About your charges

Recent account activity

We cancelled your gas charges (excluding VAT) £39.26
from 11 July 2017 - 7 September 2017 credit

Total recent account activity £39.26
credit

Electricity

Period	Previous reading	Latest reading	Electricity units used	kWh rate	Charge
Meter: 16K0474703 Tariff: Simply Fixed Aug18 - Direct Debit					
08 Sep 17 - 03 Nov 17	4347 YOUR READ	5466 ESTIMATED	1119 kWh	x 12.38p =	£138.53
04 Nov 17 - 04 Nov 17	5466 ESTIMATED	5489 YOUR READ	23 kWh	x 12.38p =	£2.85
Standing charge (58 days @ 18.00p per day)					£10.44
Total electricity charges for this period					£151.82

Gas

Period	Previous reading	Latest reading	Gas units used	kWh rate	Charge
Meter: G4KS0141808161 Tariff: Simply Fixed Aug18 - Direct Debit					
11 Jul 17 - 03 Nov 17	987 ESTIMATED	1257 ESTIMATED	270 = 3022 kWh ¹	x 2.718p =	£82.14
04 Nov 17 - 04 Nov 17	1257 ESTIMATED	1264 YOUR READ	7 = 78 kWh ¹	x 2.718p =	£2.12
Standing charge (117 days @ 15.00p per day)					£17.55
Total gas charges for this period					£101.81

¹Your gas meter measures usage in units, but like all suppliers, we have to do a bit of maths to turn it into kWh. Here's how it works:

GAS UNITS USED X CALORIFIC VALUE (39.4) X VOLUME CORRECTION (1.02264) ÷ 3.6

Subtotal £214.37

Cancelled VAT (5% on £39.26) was £1.96
credit

VAT @ 5% of £253.63 £12.68

Total charges for this period £225.09

Electricity

Supply number:

S	01	801	300
	19	0000	6009 721

Distributor:

UK Power Networks, Customer Relations, Fore Hamlet, Ipswich, Suffolk, IP3 8AA. Call 0845 601 4516

About your tariff

Page 2 of 3

You can use the information below to compare your current tariff with others.

Electricity

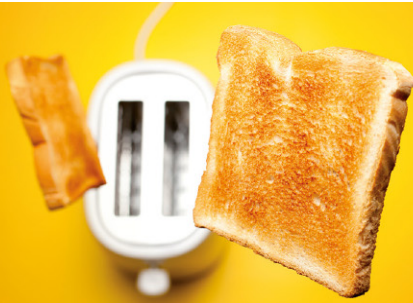
Tariff name	Simply Fixed Aug18
Payment method	Budget Direct Debit (Monthly)
Tariff end date	31 Aug 2018
Exit fee (for early cancellation of tariff)	£35.00
Annual consumption (based on estimates)	7,521 kWh

Gas

Tariff name	Simply Fixed Aug18
Payment method	Budget Direct Debit (Monthly)
Tariff end date	31 Aug 2018
Exit fee (for early cancellation of tariff)	£35.00
Annual consumption (based on estimates)	24,929 kWh

Gas

Meter point reference:
614783510



edfenergy.com

0800 096 9000

8am-8pm Mon-Fri, 8am-2pm Sat

24 hour emergencies:

Electricity: call 105

Gas: 0800 111 999



Remove Watermark Now

Frequently asked questions

If my personal projection is £1,902.32 then how can my monthly Direct Debit be £203.00?

Your personal projection is a comparison tool. It enables you to see how much your energy will cost over the next 12 months if you use the same amount as last year. This is useful if you want to understand energy prices over time or compare your tariff with others available. We work out your Direct Debit a little bit differently. This forecast will include any past balance and it also accounts for typical UK weather patterns. That way, any unusual weather last year doesn't mean you're paying too much or too little this year. The aim is to help you smooth your payments over the year as much as possible.

About your usage

Page 3 of 3

We don't have enough information to show you a full comparison of this bill with the same period last year. These graphs will update on future bills as we gather more information about your consumption on each meter.

#iwill Proudly sponsoring the #iwill campaign – inspiring young people to volunteer, bring positive change to communities and build skills
iwill.org.uk/pledge/edf-energy

iskyssoft