Microsoft
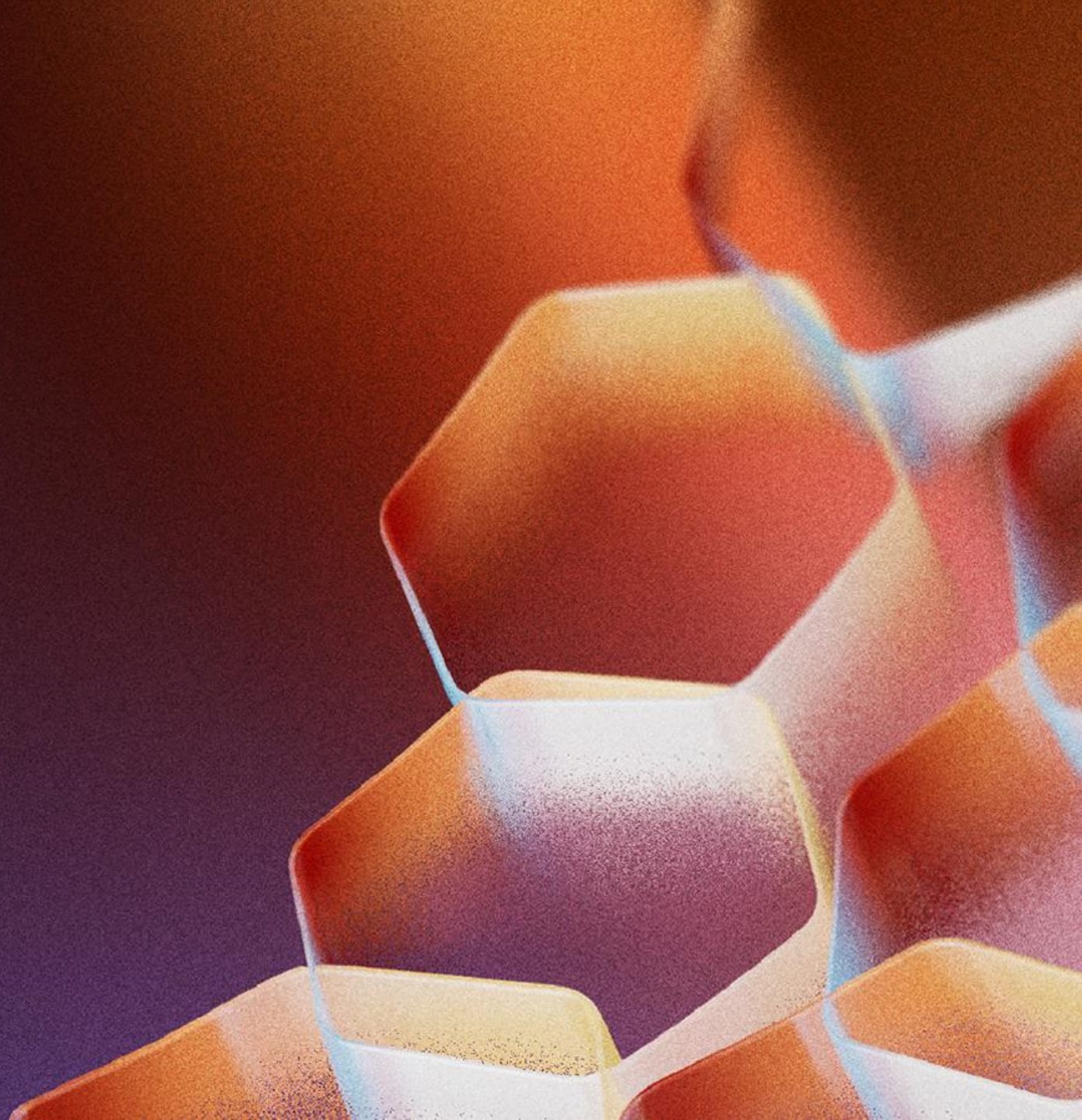
What's new in Copilot Studio

Making information workers more productive

Microsoft 365 Copilot + Copilot Studio

Transforming enterprise business processes

Copilot Studio

Building custom AI solutions
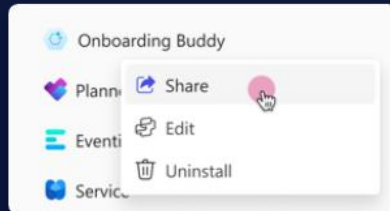
Azure AI Foundry + Copilot Studio

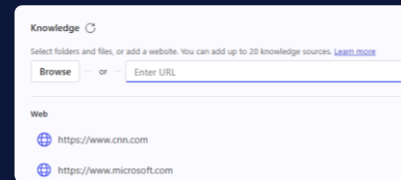# MAKING INFORMATION WORKERS MORE PRODUCTIVE

Embedded Agent builder

UX Enhancements
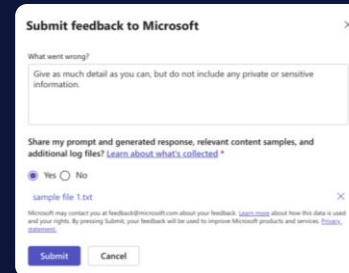Full screen authoring in Microsoft 365 Copilot, Edit and share agent within Microsoft 365 Copilot

Public Web Scoping
Restrict the agents to respond from information on specific websites
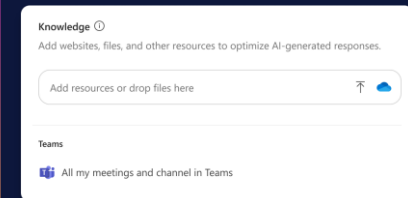
Collect User Feedback
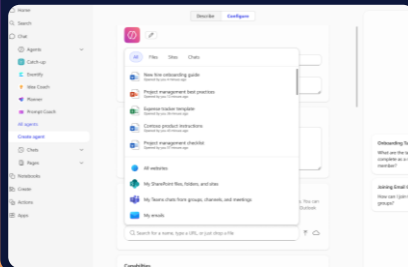Users can provide feedback and agent detail to improve builder experience

Office Entity Knowledge
Use your Teams chat history, Outlook email, calendar and other Office entities as agent knowledge
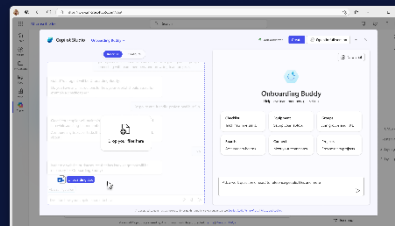
Knowledge recommendation
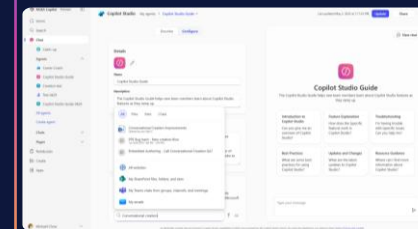Knowledge picker experience recommends my most recently used files

Direct File Upload
Easily drag drop and upload files from any location as a knowledge source for the agent

SharePoint Knowledge
Access all your SharePoint content as knowledge

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Azure AI Foundry + Copilot Studio

Knowledge	AI Enhancements	Autonomous Agents	Multi-Agents	Channel Improvements	Testing Capabilities	Analytics

Additional Knowledge Types

Native support for 9+ knowledge sources including OneDrive, SharePoint Lists, the Internet and more

Industry leading response quality

Improvements in Gen AI Answers quality, particularly for SharePoint with Enhanced Search

Analytics Enhancements

Makers can see which knowledge sources are working well and white are not - clustering of queries, knowledge debugging, ability to build test sets, see source usage, answer and error rates

Specify custom prompts per data sources
You can specific instructions you want to use per data sources

Fine grained control over your RAG

Fine enable / disable C2 feedback, provide instructions and prompts to your RAG pipeline, and other settings

Choose which Model to use for Knowledge
Customize the model you want to use for your RAG pipeline

Knowledge | AI Enhancements | Autonomous Agents | Multi-Agents | Channel Improvements | Testing Capabilities | Analytics

Additional Knowledge Types

Native support for 9+ knowledge sources including OneDrive, SharePoint Lists, the Internet and more

Add knowledge

Help your agent provide more relevant information and insights. Learn more

Search for a knowledge source

↑ Upload file
Drag and drop, or select to browse, or upload and sync from

☁ OneDrive   ▦ SharePoint

Helps your agent access knowledge from remote file locations. Learn more

★ Featured   ⚙ Advanced   ≡ ⊞ See suggestions

🌐 Public websites	▦ SharePoint	☁ Azure AI Search	● Dataverse
◣ Dynamics 365	Salesforce	now. ServiceNow	SQL Azure SQL

Cancel

Available Knowledge

Featured

- Files (GA)
- OneDrive
- Dataverse (GA)
- Salesforce & ServiceNow (unstructured data)
- Dynamics 365 (F&O v-tables)
- Azure AI Search (GA)
- 1,400+ connectors

Advanced

- Confluence
- Azure SQL (GA)
- ServiceNow (GA)
- Salesforce (GA)
- Zendesk (GA)
- SharePoint List
- Snowflake
- Databricks
- SAP (HANA)
- Oracle

| Knowledge | AI Enhancements | Autonomous Agents | Multi-Agents | Channel Improvements | Testing Capabilities | Analytics |

Native Prompt Builder

Built in Access to Prompt Builder, AI Builder Models, Flows

Agent Flows

Easily build and access flows and prompts, prompts and models natively in Copilot Studio

Computer Use

Allow the system to interact with any system using UI automation - without the need for APIs
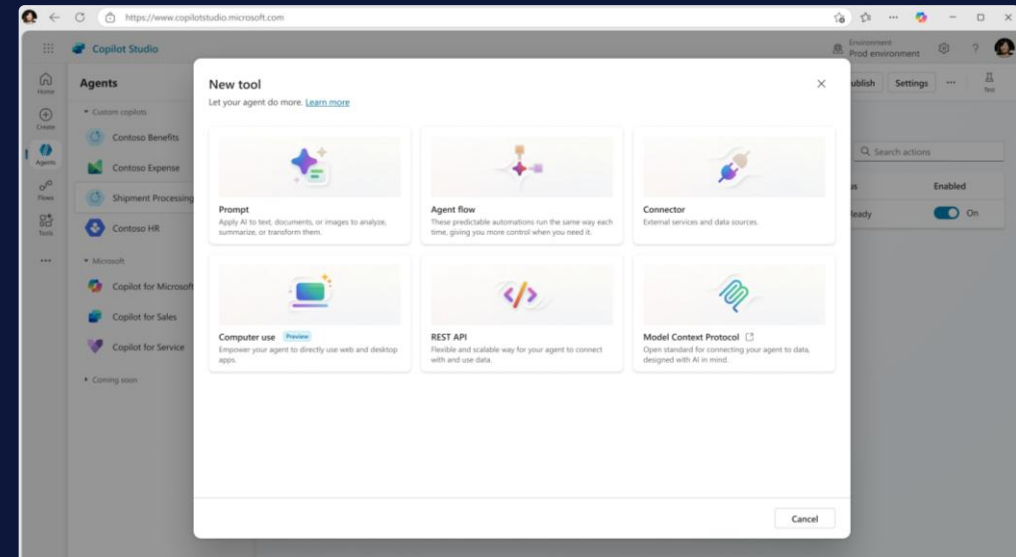
Knowledge | AI Enhancements | **Autonomous Agents** | Multi-Agents | Channel Improvements | Testing Capabilities | Analytics
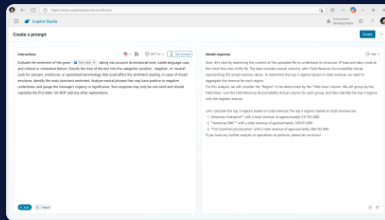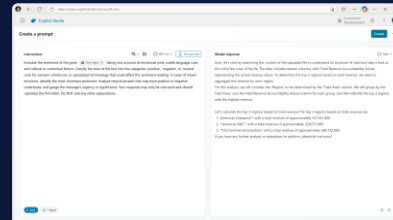
Autonomous Agents GA

Autonomous event driven triggers now generally available to leverage in agents in production including deep reasoning capabilities
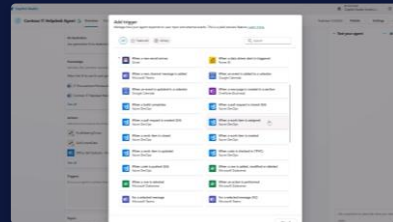
Autonomous Agent Templates

Choose from a variety of autonomous agent templates to support common agentic scenarios
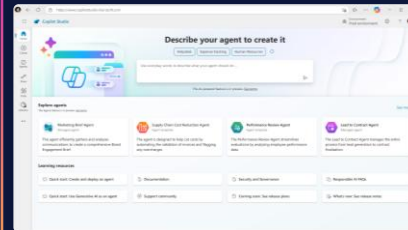
Deep reasoning in Autonomous Scenarios

Deep reasoning agents can handle complex tasks that require detailed analysis and methodical thinking
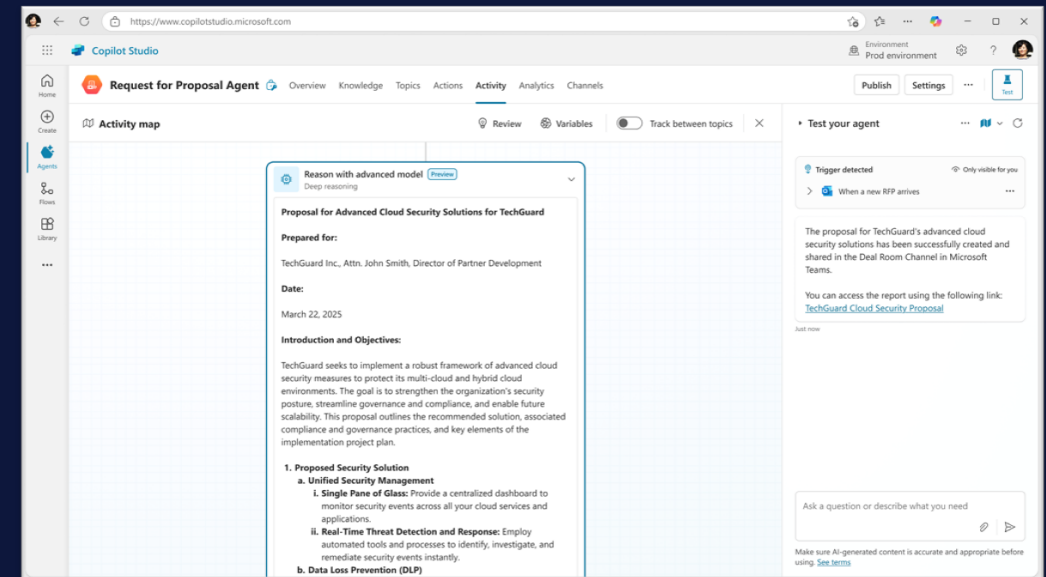
Knowledge	AI Enhancements	Autonomous Agents	Multi-Agents	Channel Improvements	Testing Capabilities	Analytics

Generative Actions and Orchestration

GA of Generative orchestration and Actions
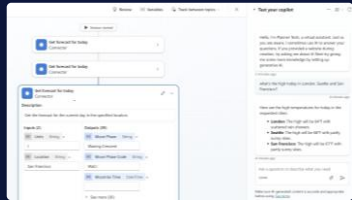
Multi-Agent Support

Agents can now call other agents to handle specific user queries
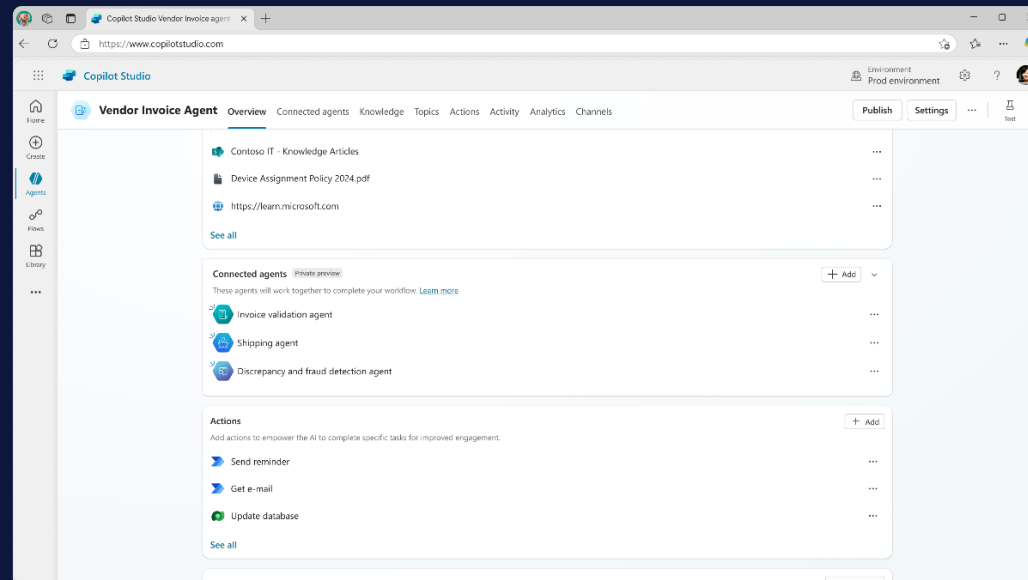
Enhanced testing for multi agent scenarios

See which agents your agent calls upon to achieve its goals, with visibility into which tools and knowledge are used by each agent
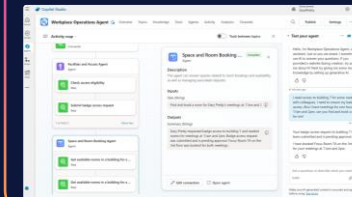
Multi-lingual Support in the orchestrator

Now easily build and configure your actions in one language and test it in a language of your choice
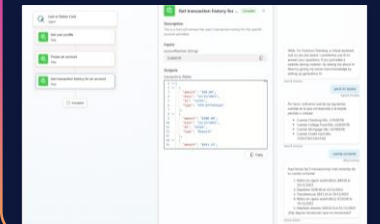
Knowledge | AI Enhancements | Autonomous Agents | Multi-Agents | Channel Improvements | Testing Capabilities | Analytics

GA Custom engine agents published to M365

Build and deploy a custom engine agent to M365 surfaces like Copilot, Teams, Word, etc

Publish to SharePoint

Easily publish your agents to SharePoint
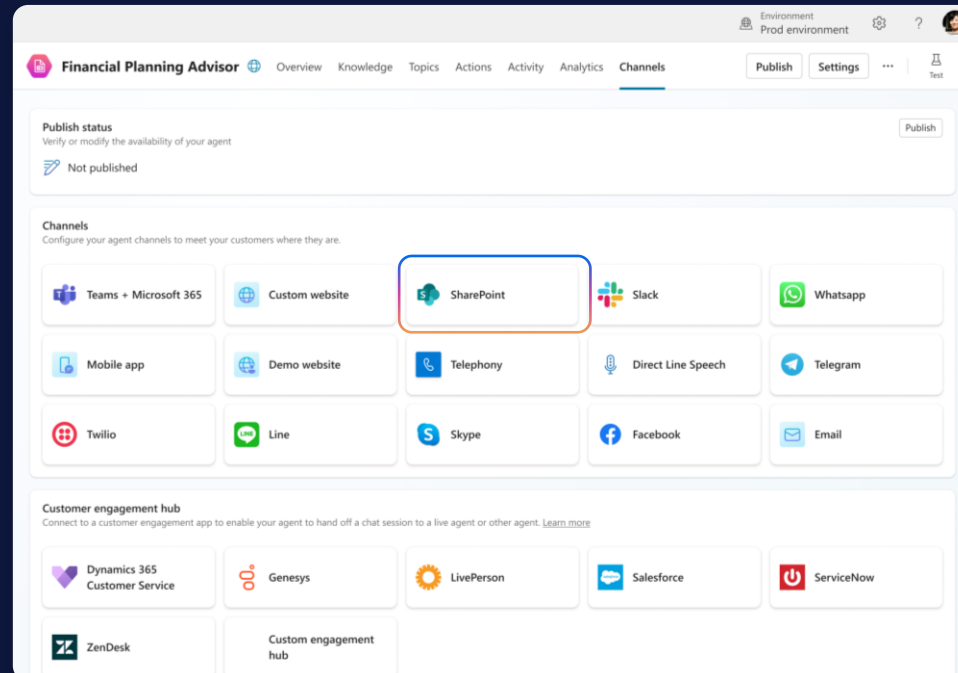
WhatsApp

Easily publish your agents to WhatsApp
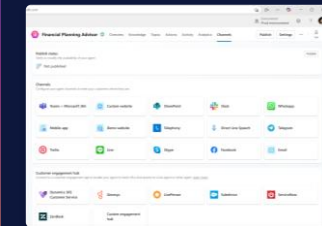
Coming next

Knowledge

AI Enhancements

Autonomous Agents

Multi-Agents

Channel Improvements

Testing Capabilities

Analytics

Activity Map updates

Insights into knowledge and chain of thought rational

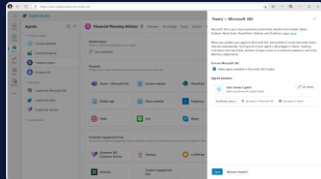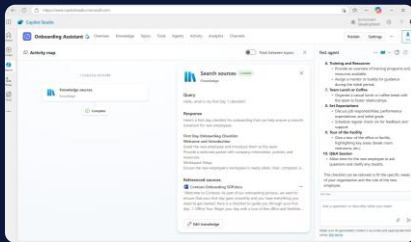### Evaluation test case support

Initiate testing by importing questions from chat history, uploading CSVs, or generating questions using AI
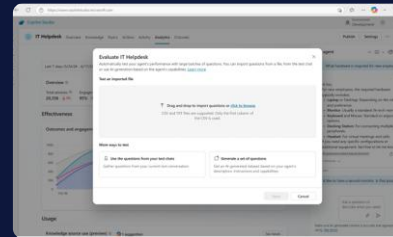
AI generated evaluations

Before running tests, users can review, edit, remove, or add questions manually
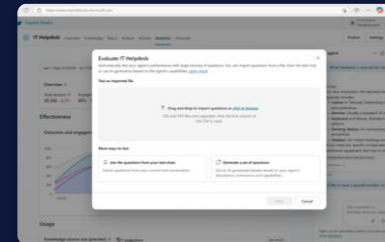
Evaluation testing results

Testing results displayed with a clear pass rate and detailed feedback

Knowledge

Autonomous agents

IVR & channels

M365

Generative

Ai capabilities

Analytics

In Product Consumption Visualization

Consumption Azure meter, business metrics usage visualization, and forecast
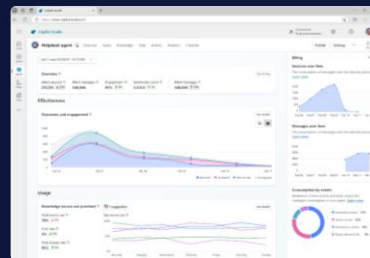
ROI analysis

Viva Insights integration to show business impact analysis for both conversational and autonomous agents
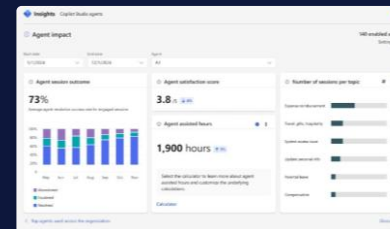
Quality of Response

Showcase the quality of Generative answers responses
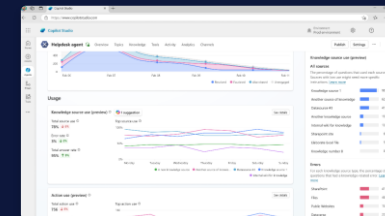
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BUILDING CUSTOM AI SOLUTIONS

Azure Foundry Integration

GA Azure AI Search as Knowledge

Being able to easily leverage custom AI patterns from Azure AI Studio
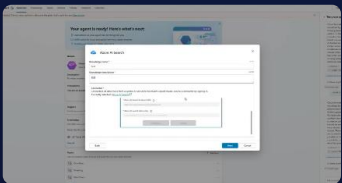
Replace the default model

You can replace the Copilot Studio generative model with a finetuned model of your choice from Azure AI

Access industry specific model

Copilot Studio can call any model from 1800+ Azure AI Foundry models
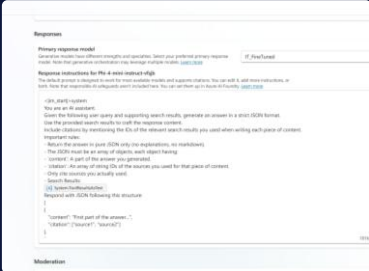
Connect to an Azure agent

Customers can connect multiple agents across M365, Copilot Studio, and Azure AI Foundry
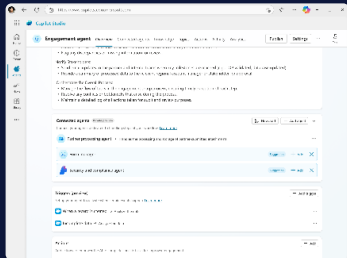
MCS Agent as component for Azure solutions

Azure customers can leverage custom engine agents as a bot component in their Azure solutions

Sessions – AI, Copilot & agents

Monday, May 19

9:05am-10:30am (KEY010) Microsoft Build opening keynote | https://aka.ms/Build25_KEY010

11:15am-12:15pm (BRK140) What's new in Copilot Studio | https://aka.ms/Build25_BRK140

4:00pm-5:00pm (BRK160) Build autonomous agents in Copilot Studio | https://aka.ms/Build25_BRK160

5:30pm-6:30pm (BRK165) Building agents for Microsoft 365 Copilot | https://aka.ms/Build25_BRK165

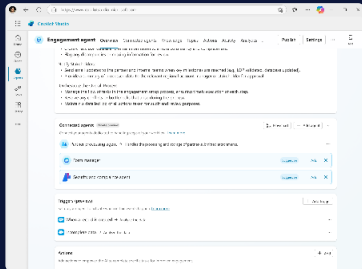**5:30pm-6:30pm** (BRK147) Exploring the agent landscape | https://aka.ms/Build25_BRK147

Tuesday, May 20

9:00am-11:00am (KEY020) Unpacking the tech keynote | https://aka.ms/Build25_KEY020

11:45am-12:45pm (BRK176) Architecting your multi agent solutions with Copilot Studio and M365 Agents SDK | https://aka.ms/Build25_BRK176

1:30pm-2:30pm (BRK162) Copilot Studio Agents & Azure AI Foundry: better together | https://aka.ms/Build25_BRK162

1:30pm-2:30pm (BRK164) Build declarative agents for Microsoft 365 Copilot | https://aka.ms/Build25_BRK164

4:30pm – 5:30pm (BRK166) Build Microsoft Teams collaborative agents as virtual colleagues with Visual Studio Code | https://aka.ms/Build25_BRK166

Wednesday, May 21

9:00am-10:00am (BRK163) Create advanced custom engine agents in Microsoft 365 Copilot | https://aka.ms/Build25_BRK163

10:30am-11:30am (BRK157) Lessons: Deploying Copilot Studio in enterprise software environments | https://aka.ms/Build25_BRK157

12:30pm-1:30pm (BRK177) Introducing fine tuning for Microsoft 365 Copilot agents in Copilot Studio | https://aka.ms/Build25_BRK177

3:30pm-4:30pm (BRK167) Add more knowledge to Microsoft 365 Copilot with Copilot connectors and actions | https://aka.ms/Build25_BRK167

5:00pm-6:00pm (BRK161) Use agents and automations to transform business processes with Copilot Studio | https://aka.ms/Build25_BRK161

Thursday, May 22

8:30am-9:30am (BRK159) Secure and govern your enterprise-scale agents with Copilot Studio | https://aka.ms/Build25_BRK159

8:30am-9:30am (BRK158) Building agents in Copilot Studio using Model Context Protocol, open standards and more | https://aka.ms/Build25_BRK158

10:00am-11:00am (BRK156) Introducing the Agent Store: Build and publish your agents | https://aka.ms/Build25_BRK156

Learn more

Blog posts

Microsoft 365

aka.ms/Build2025blog

Copilot Studio

aka.ms/Build2025/CopilotStudioBlog

Tech Community

aka.ms/Build25_M365Copilot_blog

Dataverse

aka.ms/Build2025/DataverseBlog

Resources

Microsoft Copilot Studio

aka.ms/CopilotStudio

Microsoft 365 Developer

aka.ms/Build2025/M365Dev

Third-party agent demos

aka.ms/3PAgentDemos

Copilot and agent adoption

aka.ms/Copilot-Adoption