

# SEBASTIAN ORTUNO

## Education

**BACHELOR OF SCIENCE IN BUSINESS ADMINISTRATION** – Oakland City University – Oakland City, IN May 2024

Concentration: Business Management.

Concentration: Human Resources.

**MASTER OF SCIENCE IN DATA SCIENCE AND ANALYTICS** –New England College– Henniker, NH Expected May 2026

## Skills

### Python

Libraries: Pandas, Matplotlib, ggplot2, Seaborn, NumPy.

### R Programming

Packages: dplyr, shinny, ggplot2, tm, tidyr, mlr, purr.

### Excel

Tools: Pivot Table, Pivot Chart, VLOOKUP, HLOOKUP, VBA.

### SQL

Software: SSMS, MySQL, MySQL Workbench.

### Tableau

Show me, custom charts, Geospatial visualizations.

## Projects

**HOTEL BUSINESS ANALYTICS PROJECT** – Personal Project – Henniker, New Hampshire July 2025

- Analyzed Hotel Booking Data (170,000+ records, 2018-2020) using SQL Server Management Studio and Power BI to evaluate revenue, parking demand, and seasonality.
- Built SQL queries and interactive Power BI dashboards to track KPIs and uncover patterns by hotel type (City versus Resort).
- Discovered peak revenue in 2019, dropped in 2020 due to COVID; parking requests remained low (8.6%), and Resort Hotels showed strong summer seasonality.

**BLINKIT ANALYSIS PROJECT** – Personal Project – Henniker, New Hampshire May 2025

- Performed end-to-end sales analysis on BlinkiT data (8,500+ records) using Python (Pandas, NumPy, Matplotlib, Seaborn).
- Cleaned dataset, calculated KPIs, and created visualizations to uncover customer and outlet performance trends.
- Identified that Low Fat items drive 64% of total sales and that Tier 3, medium-sized outlets outperform larger stores.

**SPORTS STORE ANALYTICS PROJECT** – Personal Project – Henniker, New Hampshire February 2025

- Analyzed sales data (2,800+ records) using R (dplyr, ggplot) to uncover revenue, profit, customer rating, and geographic trends.
- Cleaned and transformed date/time data, built KPIs, and uncovered monthly and regional performance patterns, revealing peak revenue in Spring/Summer and lowest in November.
- Developed a Tableau Dashboard with interactive filters by sport, state, and rating to support data-driven business decisions.

## Work Experience

**GRADUATE ASSISTANT MEN'S SOCCER TEAM** – New England College – Henniker, NH August 2024 - Present

- Led recruitment data tracking using Excel (pivot tables, VLOOKUP) and Lead Squared CRM, generating insights that supported strategic decisions and contributed to the successful recruitment of 10+ players per season.
- Developed scouting and performance reports by analyzing opponent and team statistics; collaborated with coaching staff on tactical planning and shared key insights with players via Word and Outlook.
- Collaborated with marketing to coordinate player appearances and boost on-campus engagement, increasing program visibility by 17% and driving growth in social media followers.

**RESIDENT ASSISTANT** – Oakland City University– Oakland City, IN February 2022 – May 2024

- Analyzed incident report trends in Excel, identifying peak periods and common issues to improve safety protocols.
- Supported 150 residents (65% international) by mediating conflicts and joining biweekly Res-Life staff meetings to analyze issues.
- Budgeted and allocated resources for student life events, optimizing costs and improving engagement.