

ERP: Intelligent AMS

Giovanna Henny : 2-2 minutes : 4/1/2024



Nitika Bali Director

An integrated Cloud based intelligent automation platform, leveraging best of Capgemini IP and third party components, following stringent security protocol. The AMS environment of today is characterized by complex landscape, on premise and cloud environments, multiple product vendors including ERP. The AMS market is worth an estimated \$85.1 billion, and it's growing.

Elevator Pitch



Definition: An integrated Cloud based intelligent automation platform, leveraging best of Capgemini IP and third party components, following stringent security protocols. These include artificial intelligence, machine learning, the latest robotic tooling, and more. This will help to derive multiple benefits such as providing unified view of IT and OT, proactive and preventive maintenance, Improved operational efficiency, Automation and Knowledge reuse.



Barriers: The main barriers to not open up the ecosystem are Home grown/legacy applications and associated investments, data security and privacy, limited organizational capabilities, the challenge of employment losses and job threats



Did You Know? We supported One of the largest Banks in Asia in its S4 HANA Transformation journey and set up CoE for support. Capgemini helped to optimize the operations using tools and accelerators from the Intelligent AMS stack. We delivered improved TAT with AI-infused AMS and Self Healing



Did You Know? We are rated:
#1 in SAP S/4HANA People certifications globally
#1 in SAP Cloud Platform (SCP), Technology and Industry certifications globally
#Trusted AI @ Scale (Perform AI) Services



Why Capgemini?

- Capgemini has delivered more than **500,000 hours of support services** across **500+** accounts worldwide. Having **four decades** of ERP Experience, Capgemini has a dedicated CoE for ERP with over 36,000+ professionals worldwide.



External Recognition:

- We have been recognized by Gartner as a leader in Oracle and SAP ERP. We received the Oracle Cloud Infrastructure Partner of the Year France award for year 2020.
- We were rated as the Leader in 2021: NelsonHall in its NEAT evaluation for SAP ERP Cloud Migration Services. Rated as a leader in Leader in IDC MarketScape: Worldwide SAP Implementation Services 2020



Best-in-class partnerships: 25 years of long-standing partnership with Oracle and SAP



Our Offer Stack:

- Transition to Run Operations
- End to End Application Management
- Production Support – Infra and Applications
- Enhancements and Upgrades
- Landscape Management
- Testing for fixes and enhancements

Key documents

CLIENT DECK Intelligent AMS V1 Mar 2022

BOMS BATTLECARD Intelligent AMS Mar 2022

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GTM Tools that are available to better manage your Sales Campaign

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