Georgetown University
McCourt School of Public Policy

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Academic Employment & Affiliations

2020 – Georgetown University, McCourt School of Public Policy

Since 2023 | Provost's Distinguished Associate Professor

2020 – 2023 | *Associate Professor Co-Director*, Better Government Lab

Faculty Affiliate, Georgetown University Initiative on Innovation, Development and

Evaluation (*gui*²*de*), Massive Data Institute (MDI)

2019 - Office of Evaluation Sciences, U.S. General Services Administration

Since 2022 | *Academic Affiliate (GratSA)* 2020 – 2022 | *Academic Affiliate (IPA)*

2019 - 2020 | Fellow (IPA)

2022 – U.S. Office of Personnel Management

Academic Affiliate (IPA)

2023 - U.S. Department of Homeland Security

Academic Affiliate (IPA)

2021 – Center for Financial Security, University of Wisconsin-Madison

Research Fellow

Previous Positions & Affiliations

2016 - 2020 Rutgers University-Newark, School of Public Affairs and Administration

Assistant Professor

Co-Founder/Director, Center for Experimental and Behavioral Public Administration

2010 – 2015 Erasmus University Rotterdam, Department of Public Administration

2014 – 2015 | *Postdoctoral researcher* 2010 – 2014 | *Research associate*

June 2013 Cardiff University, Cardiff Business School

Visiting researcher

March 2013 Katholieke Universiteit Leuven, Center for Sociological Research

Visiting researcher

Education

2015 Erasmus University Rotterdam, the Netherlands

PhD in *Public Administration* (cum laude, i.e., with highest distinction)

2007 – 2010	Zeppelin University, Germany MA in <i>Public Management and Governance</i> (Minor: Corporate Management and Economics)
2004 - 2007	University of Applied Sciences in the German Red Cross, Germany BA in Social Management

Honors & Awards

2023 Georgetown University's Distinguished Associate Professor Award

Beryl Radin Award for the best article published in the *Journal of Public Administration Research and Theory* in 2018

Academic Publications

Books

1. James, O., **Jilke, S.** & G. Van Ryzin (eds.) (2017): *Experiments in Public Management Research: Challenges and Contributions*. Cambridge: Cambridge University Press.

**Published Review: Mohr, Z. (2019). Public Administration Review.

Introductions to Special/Virtual Issues & Symposia

- 4. Capers, K.J., **Jilke, S.** & K.J. Meier. (2024): Social equity and public administration: The behavioral perspective. *International Public Management Journal*, 27 (1): 1.
- 3. James, S., **Jilke**, **S.** & G. Van Ryzin. (2017): Behavioural and Experimental Public Administration: Emerging Contributions and New Directions. *Public Administration*, 95(4): 865-873.
- 2. **Jilke, S.**, Van de Walle, S. & S. Kim. (2016): Generating Usable Knowledge through an Experimental Approach to Public Administration. *Public Administration Review*, 76(1): 69-72.
- 1. Tummers, L., Olsen, A., **Jilke, S.** & S. Grimmelikhuijsen (2016): Introduction to the Vitrual Issue on Behavioral Public Administration. *Journal of Public Administration Research and Theory*, 1-3.

Journal Articles

- 35. O'Flaherty, S., Martin, L., Bhanot, S., Hall, C., **Jilke, S.**, Simko, T. & M. Steffel;. Lessons learned from applying behavioral science in the U.S. federal government: Advice for effective collaborations between behavioral scientists and policymakers. *Behavioral Science & Policy*, in press.
- 34. Lee, I.* & S. Jilke. (forthcoming): Sector Attraction and the Role of Job Information: Evidence from a Conjoint Experiment. *Public Administration Review*, DOI: puar.13760.
- 33. Keppeler, F., Sievert, M.* & **S. Jilke**. (forthcoming): Increasing COVID-19 Vaccination Intentions: A Field Experiment on Psychological Ownership. *Behavioural Public Policy*, DOI: bpp.2022.16.
- 32. **Jilke, S.**, Keppeler, F., Ternovski, J., Vogel, D. & E. Yoeli. (2024). Policy makers believe money motivates more than it does. *Scientific Reports*, 14 (1901): 1-8.

^{*}Based on work with collaborators who were graduate students when the project was conducted. I denote this to indicate my interest and enthusiasm in working with graduate students, and it should not be interpreted in any way as diminishing or devaluing their contributions.

31. **Jilke, S.**, Baekgaard, M., Herd, P. & D. Moynihan. (2024): Short and sweet: Measuring experiences of administrative burden. *Journal of Behavioral Public Administration*, 7: 1-12.

- 30. Andersen, S., Bruntse, M., S., James, O., & **S. Jilke**. (2024): Does Work Quality Differ between the Public and Private Sectors? Evidence from Two Online Field Experiments. *Journal of Public Administration Research and Theory*, 34 (1): 80-91.
- 29. Bell, E. & **S. Jilke**. (2024): Racial Discrimination and Administrative Burden in Access to Public Services. *Scientific Reports*, 14 (1071): 1-9.
- 28. Kang, I.* & **S. Jilke**. (2024): Mapping out the motivational basis of active representation as intergroup behavior. *Public Administration*, 102 (1): 164-187.
- 27. Döring, M. & **S. Jilke**. (2024): Cream-Skimming at the frontline: The role of administrative literacy. *Public Administration*, 101 (4): 1569-1586.
- 26. Van Dooren, W. & **S. Jilke**. (2024): No evidence for ethnic discrimination in the nonprofit sector: An audit study of access to nursing homes. *International Public Management Journal*, 27 (1): 2-17.
- 25. Shon, J. & **S. Jilke**. (2022): The Diverse Effects of Private Competitors on Public Service Performance: Evidence from New Jersey's School System. *International Public Management Journal*, 25(5): 722-740.
- 24. Lee, I.* Jilke, S. & O. James. (2021): Do More Options Always Benefit the Users of Public Services? An Experimental Study of School Choice, Performance and Satisfaction. *Public Administration Review*, 81(1): 110-120.
- 23. Favero, N., **Jilke, S.**, Wolfson, J. & M. Young. (2021): Messenger Effects in COVID-19 Communication: Does the Level of Government Matter? *Health Policy OPEN*, 2(December): 100027.
- 22. **Jilke, S.** & M. Bækgaard. (2020): The Political Psychology of Citizen Satisfaction: Does Responsibility Attribution Matter? *Journal of Public Administration Research and Theory*, 30(1): 130-143.
- 21. James, O. & **S. Jilke**. (2020): Marketisation Reforms and Coproduction: Does Ownership of Service Delivery Structures and Customer Language Matter? *Public Administration*, 98(4): 941-957.
- 20. **Jilke, S.**, Resh, W., Sidiki, S. & A. Olsen. (2019). Microbrook, Mesobrook, Macrobrook. *Perspectives on Public Management and Governance*, 2(4): 245-253.
- 19. **Jilke, S.**, Lu, J., Xu, C.* & S. Shinohara*. (2019): Using Large Scale Social Media Experiments in Public Administration: Assessing the Charitable Consequences of Government Funding to Non-profits. *Journal of Public Administration Research and Theory*, 29(4): 627-639.
- 18. **Jilke, S.** (2018): Citizen Satisfaction under Changing Political Leadership: The Role of Partisan Motivated Reasoning. *Governance*, 31(3): 515-533.
- 17. **Jilke, S.**, Van Dooren, W. & S. Rys*. (2018): Discrimination and Administrative Burden in Public Service Markets: Does a Public-Private Difference Exist? *Journal of Public Administration Research and Theory*, 28(3): 423-439.
- 16. Jilke, S. & L. Tummers. (2018): Which Clients are Deserving of Help? A Theoretical Model and Experimental Test. Journal of Public Administration Research and Theory, 28(2): 226-238.
 **2019 Beryl Radin Award, awarded by the Public Management Research Association for the best article published in JPART in the previous year.
- 15. Voorberg, W.*, **Jilke, S.**, Tummers, L. & V. Bekkers. (2018): Financial Rewards Do Not Stimulate Co-Production: Evidence from Two Experiments. *Public Administration Review*, 78(6): 864-873.

14. **Jilke, S.**, Petrovsky, N., Meuleman, B. & O. James. (2017): Measurement Equivalence in Replications of Experimental Findings: Guidance on How and When to Determine Equivalence. *Public Management Review*, 19(9): 1293-1310.

- 13. Fernandez-Gutierrez, M., James, O. & S. Jilke. (2017): Competition and Switching in Public Service Markets: Can They Reduce Inequalities? *Regulation & Governance*, 11(1): 41-63.
- 12. Grimmelikhuijsen, S., **Jilke, S.**, Olsen, A. & L. Tummers. (2017): Behavioral Public Administration: Combining insights from Public Administration and Psychology. *Public Administration Review*, 77(1): 45-56.
- 11. **Jilke, S.**, Van Ryzin, G. & S. Van de Walle (2016): Responses to Decline in Marketized Public Services: An Experimental Evaluation of Choice-Overload. *Journal of Public Administration Research and Theory*, 26(3): 421-432.
- 10. **Jilke, S.** (2016): Job satisfaction and regime change: Evidence from a natural experiment. *International Public Management Journal*, 19(3): 370-396.
- 9. James, O., Jilke, S., Petersen, C. & S. Van de Walle (2016): Citizens' Blame of Politicians for Public Service Failure: Experimental Evidence about Blame Reduction through Delegation and Contracting. *Public Administration Review*, 76(1): 83-93.
- 8. Andrews, R. & S. Jilke (2016): Social services and social cohesion in Europe: Exploring the effects of service quality and economic strain. *Journal of Social Policy*, 45(1): 119-140.
- 7. **Jilke, S.** (2015): Choice and Equality: Are vulnerable citizens worse-off after liberalization reforms? *Public Administration*, 93(1): 68-85.
- 6. **Jilke, S.**, Meuleman, B & S. Van de Walle (2015): We need to compare, but how? Comparative public administration and measurement equivalence. *Public Administration Review*, 75(1): 36-48.
- 5. Van de Walle, S., Steijn, A. & **S. Jilke** (2015): Extrinsic motivation, PSM and labour market characteristics: A multilevel model of public sector employment preference in 26 countries. *International Review of Administrative Sciences*, 81(4): 833-855.
- 4. Andrews, R., **Jilke**, **S.** & S. Van de Walle (2014): Economic strain and social cohesion in Europe: Does institutional trust matter? *European Journal of Political Research*, 53(3): 559-579.
- 3. Van de Walle, S. & **S. Jilke** (2014): Savings in public services after the financial crisis: A multilevel analysis of drivers of public preferences in the EU27. *International Review of Administrative Sciences*, 80(3): 597-618.
- 2. **Jilke, S.** (2013): What shapes citizens' evaluations of their public officials' accountability? Evidence from local Ethiopia. *Public Administration and Development*, 33(5): 389-403.
- 1. **Jilke, S.** & S. Van de Walle (2013): Two-track public services? Citizen's voice behavior towards liberalized services in the EU15. *Public Management Review*, 15(4): 465-476.

Book Chapters

- 10. James, O., **Jilke, S.** & G. Van Ryzin (2017): Introduction: Experiments in Public Management Research. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
- 9. James, O., **Jilke**, **S.** & G. Van Ryzin (2017): Causal Inference and the Design and Analysis of Experiments. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.

8. **Jilke, S.** & G. Van Ryzin (2017): Survey Experiments for Public Management Research. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.

- 7. James, O. & **S. Jilke** (2017): Citizen and Users' Responses to Public Service Failure: Experimentation About Blame, Exit and Voice. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
- 6. James, O., **Jilke, S.** & G. Van Ryzin (2017): Counclusions Towards an Experimental Public Management? In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
- 5. Olsen, A., Tummers, L., Grimmelikhuijsen, S. & **S. Jilke** (2017): Behavioral Public Administration: Connecting Psychology with European Public Administration Research. In: Ongaro, E. & S. van Thiel (eds.). *The Palgrave Handbook of Public Administration and Management in Europe*. New York: Palgrave Macmillan.
- 4. **Jilke, S.**, Van der Voet, J. & S. Van de Walle (2016): Administrative reforms in the Netherlands: Managerialism, collaboration and implications for future reform capacity. In: Hammerschmid, G., Van de Walle, S., Andrews, R. & Bezes, P. (eds.). *Public Administration Reforms in Europe: The View from the Top*. Cheltenham: Edgar Elgar.
- 3. Curry, D., Hammerschmid, G., **Jilke, S.** & S. Van de Walle (2016): The State and Perceptions of Public Sector Reforms in Europe. In: Massey, A. & K. Johnston (eds). *The International Handbook of Public Administration and Governance*. Cheltenham: Edgar Elgar.
- 2. Tummers, L., **Jilke, S.** & S. Van de Walle (2013): Citizens in charge? An overview of the background, facilitators and pitfalls of introducing choice and competition in public services. In: Dwivedi, Y., Shareef, M., Pandey, S. & V. Kumar (eds.). *Public Administration Reformation: Market Demand from Public Organizations*. New York: Routledge.
- 1. **Jilke, S.,** Bunnar, C. & F. Volgmann (2013): Defekter Föderalismus in Afrika: Eine Bestandsaufnahme [*Taking stock of defected federalism in Africa*]. In: EZFF (ed.). *Jahrbuch des Föderalismus* 2013 [*Yearbook of Federalism* 2013]. Baden-Baden: Nomos.

Other Publications

- 11. Curry, D., **S. Jilke**, Hammerschmid, G. & S. Van de Walle (2014): *Coordinating for Cohesion in the Public Sector of the Future*. COCOPS Policy Brief. Rotterdam: COCOPS
- 10. Andrews, R., Jilke, S. & S. Van de Walle (2014): *The impact of public sector reform in Europe on social cohesion*. COCOPS Policy Brief. Rotterdam: COCOPS.
- 9. Andrews, R., Downe, J., Guarneros-Meza, V., **Jilke, S.** & S. Van de Walle (2013): *Public Management Reforms and Emerging Trends and Effects on Social Cohesion*. COCOPS Research Report. Rotterdam: COCOPS.
- 8. **Jilke, S.**, Van de Walle, S. & R. van Delft (2013): *Public Sector Reform in the Netherlands Views and Experiences from Senior Executives*. COCOPS National Report for The Netherlands. Rotterdam: Erasmus University Rotterdam.
- 7. Clifton, J., Diaz-Fuentes, D., Fernandez-Guttierrez, M., James, O., Jilke, S. & S. Van de Walle (2013): *Satisfaction, Voice and Choice in European Public Services*. COCOPS Policy Brief. Rotterdam: COCOPS.

6. Dan, S., Jilke, S., Pollitt, C., van Delft, R., Van de Walle, S. & Thiel, S. van (2012): Effects of privatization and agencification on citizens and citizenship: an international comparison. Background Study. Den Haag: Enquete Commission of the Parliamentary Inquiry by the Dutch Senate into the Effects of Privatization and Agencification of Public Services.

- 5. Clifton, J., Diaz Fuentes, D., Fernandez-Guttierrez, M., James, O., **Jilke, S.** & Van de Walle, S. (2012): *Regulatory reform for services of general interest and trends in citizen satisfaction*. COCOPS Project Report Rotterdam: Erasmus University Rotterdam.
- 4. Jilke, S. (2010): Wild-West Politics German development policy quo vadis? La Gazette Cournot, 53: 20-22.
- 3. Wegener, A., Jilke, S., Butcher, C. & G. Yaron (2010): Woreda City Government Benchmarking Survey III: Synthesis Report. Report on behalf of the World Bank and the Ministry of Capacity Building of the Government of Ethiopia: Addis Ababa.
- 2. **Jilke, S.** & A. Gaucci (2010): *Basic access to social services in African LDCs*. Recurrent publication on behalf of UNECA: Addis Ababa.
- 1. **Jilke, S.** (2010): *Equal Access to Basic Services in African LDCs: The need for coherent, inclusive and effective Policy Frameworks.* zu | wuerfe discussion paper, Zeppelin University: Friedrichshafen.

Grants

Total of \$6,406,521 since 2016

The Philadelphia City Fund/ William Penn Foundation "SEPTA Zero Fare Pilot Evaluation" (Principal Investigator) (\$281,799)

Bill & Melinda Gates Foundation "Benefits Access Efficacy Research, Better Government Lab" (Co-Principal Investigator) (\$2,353,526)

Georgetown University Tech & Public Policy grant award "Can Civic Tech Reduce Administrative Burdens and Increase Trust?" (Principal Investigator) (\$320,000)

Walmart Foundation "Evaluating Digital Innovations to Increase Social Safety Net Access" (Co-Principal Investigator) (\$1,150,000)

Georgetown University Tech & Public Policy grant award "Can Governments Learn Digital Innovation from the Civic Tech Community?" (Co-Investigator) (\$277,300)

Laura & John Arnold Foundation "Does Social Security Decrease Mortality" (Principal Investigator) (\$127,719)

Code for America "Transforming Social Safety Net Evaluation Project" (Co-Principal Investigator) (\$600,000)

Schmidt Futures "A Measurement Tool to Identify and Reduce Administrative Burdens in the Safety Net" (Co-Principal Investigator) (\$493,365)

Social Security Administration Retirement and Disability Research Consortium Grant "The Downstream Health Effects of SSI Take-up Among Older Adults" (Principal Investigator) (\$155,000)

Georgetown University Annual Research Grant "Encouraging Individual Contributions to Public Goods through Psychological Ownership" (Principal Investigator) (\$10,000)

Georgetown University Pilot Research Grant "The Downstream Health Effects of SSI Take-up Among Older Adults" (Co-Principal Investigator) (\$18,000)

2020	Laura & John Arnold Foundation "Developing Rigorous Program Evaluation Opp Partnership with the Federal Government" (Principal Investigator)	ortunities in (\$396,134)
	Social Security Administration Retirement and Disability Research Consortium proving Public Understanding of OASI: An Experimental Approach" (Co-Principal tor)	
2017	SPAA internal research grant to support the Center for Experimental and Beh blic Administration (CEBPA) (Co-Principal Investigator)	avioral Pu- (\$14,200)
2016		
	SPAA internal research grant to support the Center for Experimental and Beh blic Administration (CEBPA) (Principal Investigator)	avioral Pu- (\$14,800)
	SPAA internal research grant to conduct a big-data field experiment on the eff government funding on private donations (Co-Principal Investigator)	fects of (\$5,000)
	Rutgers University-Newark SEED grant to support the Center for Experiment havioral Public Administration (CEBPA) (Co-Principal Investigator)	al and Be- (\$50,000)
2015	Academic Colloquium Grant by the Royal Netherlands Academy of Arts and for organizing a conference on Behavioral Public Administration (Co-Principator)	
2012	Erasmus Trustfonds grant for EGPA conference participation	(500€)
2011	NIG travel grant for EGPA conference participation	(800€)
	NIG travel grant for participating Essex Summer School	(1,700€)

Keynotes

Keynote at 2nd International Conference on Behavioral Public Administration in Wuhan, China (2021); University of Illinois at Chicago, Keynote at College of Urban Planning and Public Affairs' annual PhD conference (canceled due to COVID-19) (2020);

Finnish Ministry of Finance, Helsinki. Keynote speech at a conference on the "Role of Public Governance in Inclusive Growth" (2015)

Invited Talks

Sant'Anna School of Advanced Studies - Pisa, Italy (2023);

American University, School of Public Affairs (2023);

US Office of Management and Budget (2023);

George Mason University, Schar School of Policy and Government (2022);

University of Washington, Daniel J. Evans School of Public Policy & Governance (2022);

Social Security Advisory Board (2022);

Indiana University, Paul H. O'Neill School of Public and Environmental Affairs (2022);

Florida State University, Askew School of Public Administration, Sustainability and Governance Lab (2022);

Invited presentation at the Retirement and Disability Research Consortium Annual Meeting (2021);

US Office of Management and Budget (2021);

US Patent and Trademark Office, Equity Steering Group (2021);

University of Wisconsin-Madison, Center for Financial Security (2021);

CFO council of the US Government (2020);

APSA webinar on Research Methods in Public Administration, online (2020);

State University of New York, Rockefeller College of Public Affairs & Policy (2019);

Utrecht University School of Governance, The Netherlands (2019);

Zeppelin University, Department of Public Administration and Political Science, Germany (2019);

Office of Evaluation Sciences, General Services Administration (2019);

University of Oklahoma, Department of Political Science (2018);

Bocconi University Milan, Department of Policy Analysis and Public Management, Italy (2018);

University of Anwerp, Department of Political Science, Belgium (2018);

University of Minho, School of Economics and Management, Portugal (2018);

University of Wisconsin-Madison, Robert M. La Follette School of Public Affairs (2017);

George Washington University, Trachtenberg School of Public Policy & Administration (2017);

Hebrew University, Federman School of Public Policy and Government, Israel (2017);

Yonsei University, Department of Public Administration, South Korea (2017);

Seoul National University, Graduate School of Public Administration, South Korea (2017);

Seoul National University Graduate School in New York City (2017);

London School of Economics and Political Science, London Seminar Series on Public Policy, UK (2016);

City University of Hong Kong, Department of Public Policy, Hong Kong (2016);

Aarhus University, Department of Political Science and Government, Denmark (2016);

University of Copenhagen, Department of Political Science, Denmark (2016);

Hertie School of Governance Berlin, Germany (2015);

Swansea University, Department of Politics, UK (2015);

Cardiff Business School, UK (2014);

Erasmus University Rotterdam, Institute for Social Studies (ISS), The Netherlands (2014)

Conference & Workshop Participation

Conference (co-)organizer/ (co-)chair

Miniconference on "Social Equity and Public Administration: The Behavioral Perspective", 2021;

DC Public Management Consortium meeting, 2021;

ASPA-EGPA Transtatlantic Dialogue, 2016;

The Royal Netherlands Academy of Arts and Sciences colloquium on Behavioral Public Administration, 2015

Panel/ Workshop (co-)organizer/ (co-)chair

Association for Public Policy Analysis & Management (APPAM) Fall Research Conference, 2020

European Consortium for Political Research (ECPR) graduate conference, 2012

International Research Society for Public Management Conference, 2015, 2016, 2017, 2018, 2020 (online)

Netherlands Institute of Government (NIG) annual work conference, 2013, 2014

Public Management Research Association Conference (PMRC), 2013, 2015, 2016, 2017, 2019, 2022, 2023

Panel discussant

APPAM Fall Research Conference, 2018, 2020, 2023.

ASPA-EGPA Transatlantic Dialogue, 2016

European Group of Public Administration (EGPA) annual conference, 2012, 2013

Giving Time Research Symposium (University of Exeter), 2015

Papers presented

American Political Science Association Annual Meeting, 2016

ASPA-EGPA Transatlantic Dialogue, 2016

APPAM Fall Research Conference, 2014, 2015, 2018, 2019, 2020 (online), 2022, 2023

ECPR joint sessions, 2012

EGPA annual conference, 2011, 2012, 2013, 2016, 2017, 2018, 2019, 2020 (online), 2022

IIAS study group on Trust and Public Attitudes workshop, 2014.

International Research Society for Public Management (IRSPM) conference, 2011, 2013, 2014, 2015, 2016, 2017, 2018, 2020, 2021

Midwest Political Science Association annual conference, 2017, 2020 (online)

NIG annual work conference, 2011, 2013, 2014

PMRC, 2013, 2015, 2016, 2017, 2019, 2020, 2021, 2022, 2023

Teaching Experience

Georgetown University

PPOL 514 - Public Management

PPOL 550 - Public Management

PPOL 526 & 527 - Client-Based Policy Analysis Capstone

Rutgers University

Experimental and Behavioral Public Administration (PhD)

Applied Research Design (MPA; online & on-the-ground)

Capstone (MPA)

Career Explorations in Public Service (BA)

Research Design and Program Evaluation for Public and Nonprofit Management (RU-N undergraduate program [BA] at Northeast Normal University, China)

Erasmus University

Strategic Management in the Public Sector (MA) International Governance Seminar (MA)

Research Supervision

Postdoctoral/Fellow Supervision

Kellen A. Kane (Georgetown University; since 2022)

Tracee Saunders (Georgetown University; since 2022)

John Ternovski (Georgetown University; 2021 – 2022)

Paul Lagunes (Georgetown University; 2021 – 2022)

Dissertation Chair

Ivan Lee (Rutgers University-Newark, US [public administration]) (2022; now at Arizona State University – Hainan campus)

Dissertation Committees

Yael Shanin (Hebrew University of Jerusalem, Israel [political science])

Amandine Lerusse (Katholieke Universiteit Leuven, Belgium [public administration]) (2021)

Danbee Lee (Rutgers University-Newark, US [public administration]); (2020)

Chengxin Xu (Rutgers University-Newark, US [public administration]); (2019)

Sabine Rys (University of Antwerp, Belgium [political science]); (2018)

Jose Manuel Alonso (University of Cantabria, Spain [economics]); (2015)

External PhD Evaluator

Saar Alon-Barkat (Hebrew University of Jerusalem, Israel [political science]); (2018)

Independent Studies (PhD-level)

Inkyu Kang (Spring 2019); Danbee Lee (Spring 2018); Ivan Lee (Fall 2017 - Fall 2018); Hyuk Yang (Fall 2016 - Spring 2017)

Academic Service

General

2021 – Program Advisory Committee (Civil Rights Testing), Equal Rights Center

Editorial Roles & Responsibilities

2022 -	Co-editor, Journal of Policy Analysis and Management
2021 -	Senior editorial board, Journal of Behavioral Public Administration
2019 –	Editorial board, Public Administration Review
2016 –	Editorial board, International Public Management Journal
2022 – 2023	Lead editor of JPAM Special Call for Papers on 'Research at the Vanguard of Public Management and Policy Implementation'
2019 – 2023	Editorial board, Journal of European Public Policy
2017 – 2021	Founding Editor and since 2020 Editor-in-Chief, Journal of Behavioral Public Administration

Service to the Profession

2021 -	Board of Directors of the Public Management Research Association
2021 -	DC Public Management Consortium Steering Committee
2015 -	Co-chair, EGPA Permanent Study XXII 'Behavioral Public Administration'
2023	PMRA Board Nominating Committee
2023	PMRC 2023 Proposal Review Committee
2022	Co-organizer Public Management Roundtable in support of the President's Management Agenda (as part of White House's 'Year of Evidence for Action'); Cosponsored by PMRA as part of their Regional Conference series
2022	PMRC 2022 Proposal Review Committee
2016 – 2021	Co-Founder and Administrator, Mailing List of the Experimental and Behavioral Public Administration Network (ebpa_1@email.rutgers.edu)
2020	Beryl Radin Award Committee, Public Management Research Association
2019	APPAM 2019 Fall Research Conference Program Committee
2019	Co-organizer, PMRC pre-conference workshop on 'Behavioral Science in Government: Nudging Outward and Inward to Bridge the Academic-Practitioner Divide'
2014 – 2018	PMRA Twitter team
2018	Chair, Best Paper Award Commitee of the Permanent Study Group XXII 'Behavioral Public Administration' at the 2018 EGPA Conference
2014 - 2017	Co-chair, IIAS Study Group III on Trust and Public Attitudes
2015, 2016, 2017	Co-organizer, PMRC pre-conference workshop on 'Experiments in Public Administration Research'
2017	Best Article Award Committee of the Public and Nonprofit Division of the Academy of Management
2016	Co-organizer, Academic Colloquium on 'Behavioral Public Administration: Combining Insights from Psychology and Public Administration' at the Dutch Royal Academy of the Arts and Sciences in Amsterdam (the Netherlands)
2016	Academic co-chair, Transatlantic Dialogue 12 in Ghent (Belgium)
2014	Co-organizer, IIAS study group on Trust and Public Attitudes workshop 'Citizen Attitudes and Behaviors from an Experimental Perspective: Towards an Experimental Public Administration?' in Speyer (Germany)
2014	Workshop co-organizer on 'Public officials' trust in citizens' at Erasmus University Rotterdam (the Netherlands)

Professional Memberships: Association for Public Policy Analysis & Management (APPAM); Evidence and Governance in Politics (EGAP) network; International Research Society for Public Management (IRSPM); Public Management Research Association (PMRA)

Journal Reviewer: Academy of Management annual meeting; Administration & Society; American Journal of Political Science; American Political Science Review; Annals of Cooperative and Public Economics; Australian Journal of Public Administration; Central European Journal of Public Policy; Frontiers in Psychology (section Quantitative Psychology and Measurement); Governance; International Journal of Public Sector Management; International Public Management Journal; International Review of Administrative Sciences; Nature Scientific Reports; Nonprofit and Voluntary Sector Quarterly; Policy Studies; Political Behavior; Public Opinion Quarterly; Public Personnel Management; Publius - The Journal of Federalism; Review of Public Personnel Administration; Journal of Policy Analysis and Management; Journal of Public and Nonprofit Affairs; Journal of Public Administration Research and Theory; Local Government Studies; Public Administration; Public Administration Review; Public Performance & Management Review; Public Management Review; Public Policy & Administration; Regulation & Governance

Book Reviewer: Routledge Public Management Textbook Series

Grant Reviewer: Economic and Social Research Council (UK); European Research Council; German Research Foundation (*Deutsche Forschungs Gemeinschaft*); Israeli Science Foundation; National Science Foundation; Research Programme in the Environmental Protection Agency (Ireland)

University/ Departmental Service

Georgetown University

2024	Chair, Tenure Committee Andrea Headley
2024	Faculty Search Committee for a McCourt Chair (full professor)
2023 –2025	Faculty Review Committee
2022 – 2024	Tenure Line Merit and Awards Committee
2023	Tenure Committee Dan Honig
2022	Chair, Faculty Search Committee in Public Management (assistant/associate professor)
2020 -	Faculty Mentor to two McCourt School tenure-track Assistant Professors
2020 – 2022	Executive Committee of Graduate Studies
2021 – 2022	Capstone Review Committee
2021	Faculty Search Committee in Comparative Public Management (assistant professor)
2020 – 2021	McCourt School Committee on the Merit Review Process

Rutgers University

2016 – 2020	MPA Committee (SPAA)
2016 – 2020	Research Committee (SPAA)
2016 – 2020	Co-Director, Center for Experimental and Behavioral Public Administration
2016 – 2019	Research Advisory Committee to the Vice Chancellor for Research & Collaborations (RU-N)

2018	Job Interview Panel member (Assistant Director) for the Office of Research and Support Programs (RU-N)
2018	Search Committee member (Research Contract/ Grant Specialist) for the Office of Research and Support Programs (RU-N)
2018	Ad-hoc Teaching Evaluation Committee (SPAA)
2018	Ad-hoc NTT Bylaws Committee (SPAA)
2018	Distinguished Alumni Award for Academic Excellence Committee (SPAA)
2017 – 2018	International Affairs Committee (SPAA)
2017, 2018	Evaluator for the Honors Living-Learning Community at Rutgers-Newark
2017	Review Committee for the RU-N Initiative for Multidisciplinary Research Teams (IMRT) Awards (RU-N)

Erasmus University

2012 – 2014	Coordinator of the Erasmus University Rotterdam Department of Public Administration Seminar Series in Research Methodology
2012	Selection committee member for a post-doc position at the Erasmus University Rotterdam Department of Public Administration

Professional Experience

2023 -	Academic Affiliate, US Department of Homeland Security (DHS)
2022 –	Academic Affiliate, US Office of Personnel Management (OPM)
2020 –	Academic Affiliate, Office of Evaluation Sciences at the General Services Administration, Washington, D.C.
2019 – 2020	Fellow, Office of Evaluation Sciences at the General Services Administration, Washington, D.C.
2009 – 2010	Consultant, Multi-Donor <i>Public Sector Capacity Building Program</i> in Ethiopia (based in Addis Ababa)
	Contracted by The World Bank UK Department for International Development Interpublic Consultancy

Media Coverage and Contributions

- 15. Wirtschafts Woche (13 September 2021). "Die Kosten von Corona und wie "Nudging" helfen kann", print article about Keppeler, Sievert, Jilke (2021) in German weekly business magazine.
- 14. Süddeutsche Zeitung Magazin (2 September 2021). "Was mein ist, ist fein", print article about Keppeler, Sievert, Jilke (2021) in weekly magazine within one of the largest German daily newspapers.

13. Frankfurter Allgemeine Zeitung (23 August 2021). "Der kleine Unterschied", print article about Keppeler, Sievert, Jilke (2021) in one of the largest German daily newspapers

- 12. The Conversation (2018). "Privatizing essential human services like the VA can come at a high social cost", op-ed (together with Wouter Van Dooren).
 - *Republished in Government Executive at GovExec.com
 - *Updated as 'Why privatizing the VA or other essential health services is a bad idea' in The Conversation (2019)
- 11. LSE British Politics and Policy Blog (2016). "Vulnerable consumers and public services can competition and switching reduce inequalities?", blog post (together with Marcos Fernández-Gutiérrez and Oliver James).
- 10. Erasmus Magazine (Issue 12, 2015). "Overdaad aan keuze leidt tot minder overstappers", print article about my PhD research in weekly science magazine of Erasmus University.
- 9. Binnenlands Bestuur (02 April 2015). "Afschaffing ambtenarenstatus compenseren", internet article about my co-authored research with Van de Walle, Steijn & Jilke (2015).
- 8. energiebusiness.nl (01 April 2015). "Onderzoek: Energieconsument stapt minder snel over", internet article about my PhD research.
- 7. de Volkskraant (24 March 2015). "Minder overstaapers door grotere keus nutsbedrijven", print article about my PhD research in one the largest national daily newspapers.
- 6. energeia.nl (24 March 2015). "Energieconsument schiet in kramp bij grote keuze uit leveranciers", internet article about my PhD research.
- 5. rtlnieuws.nl (24 March 2015). "Juist minder overstaapers door grotere keus nutsbedrijven", internet article about my PhD research.
- 4. Reformatorisch Dagblad (20 March 2015). "Overstappen? Mits het niet te ingewikkeld is", print article about my PhD research in national daily newspaper.
- 3. Business Radio Nederland (18 March 2015) Interview about my PhD research in national radio show.
- 2. ScienceGuide.nl (17 march 2015). "Overdaad aan keuze remt", internet article about my PhD research.
- 1. nu.nl (17 March 2015). "Keuzestress bindt klant ann energiebedrijf", internet article about my PhD research.

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