Sebastian Tedesco

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PROFESSIONAL

Technical Implementation Engineer I, II | Alkami Technology Inc. | Dallas, TX   Sept 2021 – Feb 2024
- Configured end-to-end CCOS, RDAO and LOS environments for new clients
- Configured and debugged identity verification and credit bureau integrations
- Built customized back-end reports by querying relational database using XML and SQL
- Created a seed data library to quickly configure out-of-the-box client environments
- Attended Kickoff and RFI calls to explain functionality and help gather requirements and clarify scope
- Set up and customized user permissions and user groups per client needs

Quality Assurance Engineer | MK Decision (Acquired by Alkami) | San Diego, CA   July 2020 – Sept 2021
- End-to-End testing of CCOS, RDAO, and LOS environments
- Wrote test scripts to automate UI and backend testing

Account Manager | WorkBright | Boulder, CO.   June 2017 – Oct 2019
- Helped achieve profitability as Implementation Specialist/Account Manager for 100+ accounts
- Implemented SalesForce daily to store and organize customer data for cross-departmental use
- Assisted customers by troubleshooting bugs and explaining complicated software functionality

Customer Support Agent | TSYS | Broomfield, CO.   June 2016 – June 2017
- Walked customers through software updates/installations and software/hardware troubleshooting
- Spanish support and interpreter for escalated phone calls and tickets with sensitive information

Librarian/Social Media Liaison| ALTEC CU Boulder | Boulder, CO.   Dec 2011 – July 2015
- Managed attendants in a computer lab, coordinated events, tech support, equipment rentals
- Managed social media platforms (Facebook, Instagram, ALTEC blog); to track traffic and posted articles

TECHNICAL SKILLS

Skills: JavaScript (ES5/ES6+), HTML5, CSS3, Flexbox, Grid, jQuery, React JS, Node.js, OOP, Express JS, RESTful APIs (AJAX, Fetch), Webpack.js, JSON, SQL, React Router, Bootstrap 4, Regex, XML

Tools: Chrome Dev Tools, Git, GitHub, VS Code, Figma, MeisterTask, npm, AWS, HTTPie, Postman, Agile Methodology

PROJECTS

Storio App | GitHub
A full stack web app to connect those who have extra storage space with those who need space to store their stuff
- Developed the appearance and functionality using CSS3, React JS, React Router and the Google Maps API
- Built a database and server using PostgreSQL, Node.js and Express.js

Wicked Sales | GitHub
A full stack Shopping Cart app which allows you to view products (list/detail), add to cart, view cart, and checkout
- Created a PostgreSQL database and server endpoints using Node.js and Express.js
- Designed a responsive front end using CSS3, Bootstrap 4, React JS and Bootstrap with Fetch API for retrieving data from the backend

Memory Match | GitHub
A responsive and dynamic card matching game where Elmer Fudd chases Bugs Bunny
- Designed using HTML5, CSS3, and JavaScript with jQuery to manipulate the DOM and provide functionality
- Utilized media queries and Flexbox to implement responsiveness across desktops, tablets and phones

EDUCATION

University of Colorado at Boulder
- B.A Spanish Language and Literature
- Certificate in Design Technologies - HTML5, CSS3, JavaScript ES5/ES6 | College of Engineering

LearningFuze
- Accelerated Web Development Program | 800+ hours of programing in a simulated work environment (HTML5, CSS3, JS, React JS, Node.js)